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Dear Colleague,

### **AER Customer Consultative Group**

The Australian Energy Regulator (AER) is currently seeking expressions of interest for membership of its Customer Consultative Group (CCG).

Under the National Energy Retail Rules which are due to come into effect on 1 July 2012, the AER is to establish and maintain a customer consultative group. The role of the CCG is to provide advice to the AER in relation to our functions under the energy laws that affect consumers.

CCG membership will provide organisations with the opportunity to inform the AER about issues that impact on the groups they represent. It will also provide a forum in which organisations can meet with other consumer representatives on key energy consumer issues.

It is anticipated that the group's next meeting will be held in February 2012 and that its main focus will be retail and non-price distribution regulatory issues. The AER aims to achieve a balance and variety of interests and perspectives among the membership and is encouraging both national and state based consumer representatives to apply.

Applications addressing the selection criteria must be received by **5:00pm AEST on Monday on 28 November 2011**. Please refer to the attached application form and terms of appointment for further information. Alternatively, please contact James Fahey at [james.fahey@er.gov.au](mailto:james.fahey@er.gov.au) or on (03) 9290 6436 for further information about the application process.

Yours sincerely

Sarah Proudfoot  
Acting General Manager  
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