

# **Comcity Capabilities Statement**

Comcity is an IT services company providing outsourced IT support, cloud solutions and consultancy services to small and medium enterprise in Melbourne and Sydney. We offer a range of cost effective solutions that allow you to hand over the management of all or part of your IT systems. We guarantee the peace of mind that comes from working with an accredited professional, service orientated company.

Our consultants are cross-trained between different areas of technology to enable them to provide helpful advice and designs solutions across multi-platform, multi-vendor integration.

## **Customised to Your Needs**

Each service can be deployed separately or collaboratively in order to deliver an integrated solution, which matches both business needs and return on investment demands.

Comcity's unique approach allows you to match your specific service requirements from a modular portfolio of fixed-cost or flexible delivery options, ranging from helpdesk support to systems backups. Overall, engaging with Comcity saves you time, money and hassle.

## **IT Consultancy**

We cater for your every need, from providing external advice and recommendations, through to sharing our specialised expertise. Our experienced and committed IT consultants aim to guide your company in staying ahead. Through our client focused approach your dedicated Comcity account manager will advise you on the most critical issues relating to your IT systems.

## **IT Support**

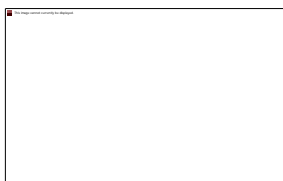
Comcity strives to provide unparalleled service quality and support. Our highly skilled national service desk will provide you with unlimited support whether it is onsite and remote. Our friendly and experienced team are available to aid you and your business. Having Comcity supporting your IT means;

- Simplify Your IT staff resources towards revenue-generating activities
- In-depth analysis of Recurring Issues
- Rapid Onsite and Remote Support
- 24x7 for Critical Issues
- Access to Comcity Client Portal



We believe Technology is no longer just a supporting enabler of business. Designed and delivered well, IT brings growth, profit and competitive advantage.

Some of our valued clients include:



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