United Energy 2017 Pricing Proposal



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United Energy 2017 Pricing Proposal



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Executive summary

This Pricing Proposal addresses the obligations specified in the Electricity Distribution Price Review (EDPR) where United Energy (UE) is required to make an annual submission to the AER outlining;

- Electricity distribution (DUoS), transmission use of system (TUoS) and jurisdictional/pass through charges
- Rates for standard control and alternative control services
- Tariff eligibility criteria
- Customer impact of new tariffs versus prior year
- Pricing principles and tariff strategy
- Customer/stakeholder engagement process

In developing this Annual Tariff Report, UE has aligned with the strategies tabled in our revised Tariff Structure Statement (TSS) submitted to the AER in April this year. A key feature of the TSS was the articulation of a targeted consultation program with key stakeholder groups, the results of which have informed our future tariff strategies.

UE's revised TSS was approved by the AER on 26th August 2016, with the only amendment being that the residential demand tariff (RESKW1R) be maintained on an "opt-in" basis. Endorsement was also given to transition eligible small business customers, in the >40 <400MWh pa range, onto a demand based tariff (LVMKW1R) from January 2017. Being partially demand based, this tariff provides better alignment between consumer usage profiles and network system cost drivers. Details of the tariff are described in section 4.3.2.

Under the price control formula the average DUoS movement is calculated to be an increase of 6.4% on the 2016 rates. United Energy acts as an agent for the recovery of grid fees levied by transmission operators. Recovery of grid fees is levied in the form of TUoS. Previous years under/over recovery and decreases in grid fees for the 2015/16 financial year have driven an average TUos tariff decrease of 6.9% compared to 2016. The combined effect of these changes delivers an overall NUoS increase for 2017 of 3.1%.

A summary of the annual movement in DUoS and TUoS appears below. When combined with price movements in jurisdictional and pass through charges (PFIT/TFIT recovery, AMI meter charges), the average residential customer on a single rate tariff will see an annual network use of system (NUoS) decrease of \$28.99 over the 2016 charges. Eligible residential customers have the potential to participate in further savings by transitioning to the residential demand tariff (RESKW1R) during 2017.

Unless otherwise stated, the tariffs proposed in this submission are intended to apply for the period 1st January 2017 to 31st December 2017 and are subject to endorsement by the AER. A response from the AER is anticipated in early November 2016.

| Description | Tariff Code | DUOS % price | TUOS % price | NUOS % price | |
|-----------------------------------|-------------|--------------|--------------|--------------|--|
| Description | | movement | movement | movement | |
| Class - Low Voltage Small | | | | | |
| Low voltage small 1 rate | LVS1R | 6.8% | -8.8% | 3.1% | |
| Dedicated circuit | LVDed | 6.8% | | 6.8% | |
| Low Voltage KW 1 rate (opt-in) | RESKW1R | 9.6% | -12.2% | 4.3% | |
| Class - Low Voltage Medium | | | | | |
| Low voltage medium 1 rate | LVM1R | 2.5% | -9.7% | -0.4% | |
| Low voltage medium 2 rate 5 day | LVM2R5D | 9.8% | 4.9% | 9.1% | |
| Low voltage medium 2 rate 7 day | LVM2R7D | 6.8% | -6.0% | 4.1% | |
| Low voltage KW time of use | LVkWTOU | 9.8% | 4.9% | 8.9% | |
| Time Of Use | TOU | 1.5% | 4.9% | 2.0% | |
| Class - Low Voltage Large | | | | | |
| Low voltage large 2 rate | LVL2R | 6.8% | -8.8% | 4.1% | |
| Low voltage large 1 rate | LVL1R | 6.8% | -8.8% | 1.7% | |
| Low voltage large KVA time of use | LVkVATOU | 6.8% | -8.8% | 2.4% | |
| Class - High Voltage Large | | | | | |
| High voltage KVA time of use | HVkVATOU | 6.8% | -8.8% | 1.1% | |
| Class - Subtransmission Large | | | | | |
| Subtransmission KVA time of use | SubTkVATOU | 6.8% | -8.8% | -3.6% | |
| Total | | 6.4% | -6.9% | 3.1% | |

UED Indicative 2017 Tariff Price Movements



1. Introduction and structure

United Energy (UE) is one of five electricity distribution businesses operating under licence within the State of Victoria. UE manages and operates an extensive urban and semi-rural electricity distribution network with a replacement value of over \$4 billion, comprising 47 zone substations, approximately 215,000 poles, 13,000 distribution substations, 10,100 km of overhead power lines and 2,783 km of underground cables. UE's electricity distribution network provides services to some 665,000 end-use customers, located in an area of 1,472 km² in south-east Melbourne and the Mornington Peninsula. UE's distribution area is shown below:

Figure 1-1: UE Distribution Territory



This document is UE's 2017 Pricing Proposal to the Australian Energy Regulator (AER). In accordance with the requirements of the National Electricity Rules (Rules), clause 6.18.2(b) requires that a Pricing Proposal must:

- (a) set out the proposed tariffs for each *tariff class*
- (b) set out, for each proposed tariff, the *charging parameters* and the elements of service to which each *charging parameter* relates;
- (c) set out, for each *tariff class* related to *standard control services*, the expected weighted average revenue for the relevant *regulatory year* and also for the current *regulatory year*,
- (d) set out the nature of any variation or adjustment to the tariff that could occur during the course of the *regulatory year* and the basis on which it could occur;



- (e) set out how *designated pricing proposal charges* are to be passed on to customers and any adjustments to tariffs resulting from over or under recovery of those charges in the previous *regulatory year*;
- (f) set out how *jurisdictional scheme amounts* for each *approved jurisdictional scheme* are to be passed on to customers and any adjustments to tariffs resulting from over or under recovery of those amounts;
- (g) describe how each approved jurisdictional scheme that has been amended since the last jurisdictional scheme approval date meets the jurisdictional scheme eligibility criteria;
- (h) demonstrate compliance with the *Rules* and any applicable distribution determination, including the *Distribution Network Service Provider's tariff structure statement* for the relevant *regulatory control period*;
- (i) demonstrate how each proposed tariff is consistent with the corresponding indicative pricing levels for the relevant *regulatory year* as set out in the relevant *indicative pricing schedule*, or explain any material differences between them; and
- (j) describe the nature and extent of change from the previous *regulatory year* and demonstrate that the changes comply with the *Rules* and any applicable distribution determination.

In addition to the above provisions:

- clause 6.18.3 sets out requirements in relation to the definition of tariff classes;
- clause 6.18.4 sets out principles for the reassignment of customers to tariff classes;
- clause 6.18.5 describes the pricing principles that must apply to tariff classes;
- clause 6.18.6 provides for a side constraint on tariffs for standard control services;
- clause 6.18.7 defines the arrangements for the recovery of charges for transmission use of system;
- clause 6.18.8 sets out the arrangements for approving the Pricing Proposal; and
- clause 6.18.9 sets out provisions regarding the website publication of pricing information prior to the commencement of the regulatory year.

This Pricing Proposal takes account of the AER's final decision¹ on United Energy's distribution determination for the period 2016-2020. The remainder of this Pricing Proposal is structured as follows;

- Section 2 identifies the pricing issues arising from the AER's final decision¹;
- Section 3 sets out UE's proposed tariff classes and charging parameters;
- Section 4 describes UE's tariff strategy and the application of the pricing principles in the Rules;
- Section 5 sets out UE's proposed standard control tariffs for 2017 and the average charges to customers;
- Section 6 demonstrates that UE's proposed tariffs for 2017 comply with the Rules and the AER's final determination;
- Section 7 provides information in relation to the transmission component in the network tariffs;

¹ Issued by AER 26 May 2016.



- Section 8 provides details of UE's approach to tariff assignment and reassignment;
- Section 9 sets out information in relation to UE's alternative control services;
- Section 10 sets out information in relation to UE's alternative control services metering services;
- Section 11 sets out information in relation to UE's public lighting charges; and
- The appendices provide details of UE's proposed tariffs for 2017.

In summary, this Pricing Proposal demonstrates compliance with the Rules and also provides information to assist stakeholders regarding the issues, principles and rationale that have shaped UE's approach to setting its network tariffs for 2017. UE welcomes comments from interested parties as UE continually evolves its approach to tariff and price setting.

1.1. UE's average charge for small residential customers

For 2017 the average UE network tariff bill for residential customers will be comprised of four components; Distribution Use of System (DUoS), Transmission Use of System (TUoS), Advanced Interval Metering (AMI) and Solar Feed in Tariff schemes (PFIT).

The average residential customer without electric hot water consumes approximately 4.2MWh per annum. The composition of the network charge is approximately 64% DUOS, 17% TUOS, 13% AMI and 5% PFIT.

Figure 1-2 below displays the 2017 average network charge for the common residential tariff (LVS1R) compared to the UE residential demand tariff alternative (RESKW1R).

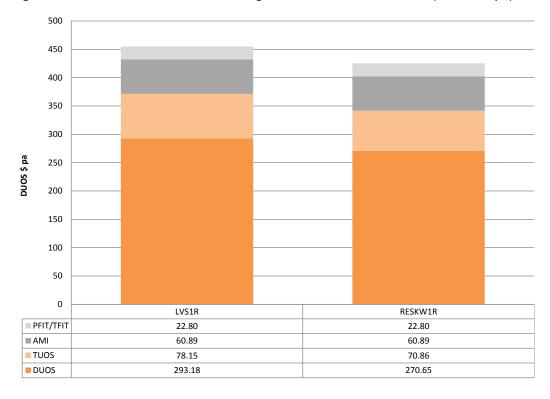


Figure 1-2: 2017 Indicative network charge for a residential customer (4200kWh pa)

Further details relating to residential/small customers average charges can be found in section 5.3.1.



2. Pricing impacts arising from the AER's final decision on United Energy's distribution determination

2.1. UE's expected revenues for standard control services and X factors

As per the AER's updated version of the final decision SCS PTRM setting out the annual update², UE's revenue requirements and X factors are set out below.

Table 2-1: AER re-determination-revenues and X factors

| | 2016 | 2017 | 2018 | 2019 | 2020 |
|-----------------------------------|--------|--------|--------|--------|--------|
| Expected Revenues (\$'m, nominal) | 375.07 | 398.48 | 422.00 | 446.92 | 457.30 |
| AER's CPI estimate | 1.50% | 1.02% | 2.32% | 2.32% | 2.32% |
| X factor* | 8.56% | -3.83% | -3.50% | -3.50% | 0.00% |

*Positive values for X indicate real price decreases

2.2. Revenue cap formula

As part of the Pricing Proposal, UE must submit to the AER proposed tariffs and charging parameters which correspond to the price terms contained in the total annual revenue formulae and side constraint equations.

The Revenue Cap formulae to apply to the Victorian DNSPs for the forthcoming regulatory control period is:

(1)
$$TAR_{t} \ge \sum_{i=1}^{n} \sum_{j=1}^{m} p_{t}^{ij} q_{t}^{ij}$$

(2) $TAR_{t} = AAR_{t} + I_{t} + T_{t} + B_{t}$
(3) $AAR_{t} = AR_{t} (1+S_{t})$
(5) $t = 1$

(4)
$$AAR_t = AAR_{t-1}(1 + \Delta CPI_t)(1 - X_t)(1 + S_t)$$
 $t = 2,...,5$

where;

 TAR_t is the total annual revenue in year t.

 p_t^{ij}

is the price of component 'j' of tariff 'i' in year t.

² Dated 16th September 2016.



 q_t^{ij} is the forecast quantity of component 'j' of tariff 'i' in year t.

$$AAR_t$$
 is the adjusted annual smoothed revenue requirement for year t.

 I_t is the annual adjustment f–factor scheme amount in year t. This amount will be calculated as per the method set out in the relevant f–factor scheme.

 T_t is the final carryover amount from the application of the DMIS from the 2011–15 regulatory control period. This amount will be calculated using the method set out in the DMIS and will be deducted from/added to allowed revenue in the 2017 pricing proposal.

 B_t is the sum of:

 the recovery of license fee charges by the Victorian Essential Services Commission indexed by one and a half years of interest, calculated using the following method:

$$L_{t-1} \times (1 + WACC_t)(1 + WACC_{t-1})^{1/2}$$

where:

 L_{t-1} are the licence fees paid by United Energy to the Victorian Essential Services Commission in the financial year ending in June of regulatory year t–1,

 $W\!ACC$ is the approved nominal weighted average cost of capital (WACC) for the relevant regulatory year using the following method:

Nominal vanilla $WACC_t = ((1 + real Vanilla WACC_t) \times (1 + \Delta CPI_t)) - 1$

where the $real Vanilla WACC_{t}$ is as set out in AER's final decision PTRM and updated annually

- any under or over recovery of actual revenue collected through DUoS charges in regulatory year t–2 as calculated using the method outlined in AER's final decision 26th May 2016 (Appendix A of Attachment 14).
- the AER approved pass through amounts (positive or negative) with respect to regulatory year t.

 AR_t is the annual smoothed revenue requirement as stated in the Post Tax Revenue Model (PTRM) for year t (when year t is the first year of the 2016–20 regulatory control period).³

 S_t is the s-factor determined in accordance with the service target performance incentive scheme (STPIS) for regulatory year t.⁴

 ΔCPI_{t} is the annual percentage change in the ABS CPI All Groups, Weighted Average of Eight Capital Cities⁵ from the June quarter in year t–2 to the June quarter in year t–1, calculated using the following method:

³ AER states that if necessary an adjustment for inflation may be required to the annual smoothed revenue requirement for year t. However, as the annual smoothed revenue requirement for year t as stated in AER's final decision PTRM is in nominal dollars there is no need to adjust it for inflation. This approach is consistent with past regulatory practice.

⁴ For the first two years of the 2016–20 regulatory control period, the value of S_t is to be adjusted to account for the change in revenue requirements between the regulatory control periods, as explained in attachment 11 in AER's final determination. In the formulas in the STPIS, the AR_(t+1) is equivalent to AR_t in this formula. Calculations of the S factor adjustment are to be made accordingly.

⁵ If the ABS does not, or ceases to, publish the index, then CPI will mean an index which the AER considers is the best estimate available of the index alternative index.



The ABS CPI All Groups, Weighted Average of Eight Capital Cities for the June quarter in regulatory year t–1 divided by

The ABS CPI All Groups, Weighted Average of Eight Capital Cities for the June quarter in regulatory year t–2 minus one.

For example, for the 2017 regulatory year, t–2 is June quarter 2015 and t–1 is June quarter 2016 and for the 2018 regulatory year, t–2 is June quarter 2016 and t–1 is June quarter 2017 and so on.

 X_t is the X factor for each year of the 2016–20 regulatory control period as determined in the PTRM, and

annually revised for the return on debt update in accordance with the formula specified in attachment 3 in AER's final decision —rate of return—calculated for the relevant regulatory year.

2.3. Side constraint formula

The side constraints formula to apply to the Victorian DNSPs for the 2016-20 regulatory control period is set out below. Noting that for each year after the first year of a regulatory control period, side constraints will apply to the weighted average revenue to be raised from each tariff class.

Where for each tariff class a DNSP has n distribution tariffs, which each have up to m distribution tariff components:

$$\frac{(\sum_{i=1}^{n} \sum_{j=1}^{m} d_{t}^{ij} q_{t}^{ij})}{(\sum_{i=1}^{n} \sum_{j=1}^{m} d_{t-1}^{ij} q_{t}^{ij})} \leq (1 + \Delta CPI_{t}) \times (1 - X_{t}) \times (1 + 2\%) \times (1 + S_{t}) + I_{t}^{'} + T_{t}^{'} + B_{t}^{'}$$

- d_t^{ij} is the proposed price for component 'j' of tariff 'i' for year t.
- d_{t-1}^{ij} is the price charged for component 'j' of tariff 'i' in year t-1.
- q_t^{y} is the forecast quantity of component 'j' of tariff 'i' in year t.
- ΔCPI_t is the annual percentage change in the ABS CPI All Groups, Weighted Average of Eight Capital Cities⁶ from the June quarter in year t–2 to the June quarter in year t–1, calculated using the following method :

The ABS CPI All Groups, Weighted Average of Eight Capital Cities for the June quarter in regulatory year t–1 divided by

The ABS CPI All Groups, Weighted Average of Eight Capital Cities for the June quarter in regulatory year t–2 minus one.

For example, for the 2017 regulatory year, t–2 is June quarter 2015 and t–1 is June quarter 2016 and for the 2018 regulatory year, t–2 is June quarter 2016 and t–1 is June quarter 2017 and so on.

⁶ If the ABS does not, or ceases to, publish the index, then CPI will mean an index which the AER considers is the best estimate available of the index alternative index.



- X_t is the X factor for each year of the 2016–20 regulatory control period as determined in the PTRM, and annually revised for the return on debt update in accordance with the formula specified in attachment 3—rate of return—calculated for the relevant year. If X>0, then X will be set equal to zero for the purposes of the side constraint formula.
- S_t is the annual percentage change from the STPIS factor as determined in accordance with the STPIS in regulatory year t.⁷
- I_t is the annual percentage change from the f-factor scheme amount in year t. This amount will be calculated as per the method set out in the relevant f-factor scheme.
- T_t is the annual percentage change from the final carryover amount from the application of the DMIS from the 2011–15 regulatory control period. This amount will be calculated using the method set out in the DMIS and will be deducted from/added to allowed revenue in the 2017 pricing proposal.
- B_t is annual percentage change from the sum of:
- the recovery of license fee charges by the Victorian Essential Services Commission indexed by one and a half years of interest, calculated using the following method:

$$L_{t-1} \times (1 + WACC_t) \times (1 + WACC_{t-1})^{1/t}$$

• where:

 L_{t-1} are the licence fees paid by United Energy to the Victorian Essential Services Commission in the financial year ending in June of regulatory year t–1,

 $W\!ACC$ is the approved nominal weighted average cost of capital (WACC) for the relevant regulatory year using the following method:

Nominal vanilla WACC_t = $((1 + real Vanilla WACC_t) \times (1 + \Delta CPI_t)) - 1$

where the $real Vanilla WACC_{t}$ is as set out in AER's final decision PTRM and updated annually

- any under or over recovery of actual revenue collected through DUoS charges in regulatory year t-2 as calculated using the B factor described in section 2.2.
- the AER approved pass through amounts (positive or negative) with respect to regulatory year t.

With the exception of the CPI, X factor and S factor, the percentage for each of the other factors above can be calculated by dividing the incremental revenues (as used in the total annual revenue formula) for each factor by the expected revenues for regulatory year t–1 (based on the prices in year t–1 multiplied by the forecast quantities for year t).

⁷ For the first two years of the 2016–20 regulatory control period, the value of St is to be adjusted to account for the change in revenue requirements between the regulatory control periods, as explained in attachment 11. In the formulas in the STPIS, the AR_(t+1) is equivalent to AR_t in this formula. Calculations of the S factor adjustment are to be made accordingly.



2.4. Tariff class assignment and reassignment procedures

The AER determines the principles governing assignment or reassignment of retail customers (customers) to or between tariff classes.⁸ The principles that United Energy is to adhere to in assigning and reassigning customers to tariff classes is outlined below.⁹

UE must take into account one or more of the following factors:

- the nature and extent of the customer's usage;
- the nature of the customer's connection to the network; and
- whether remotely-read interval metering or other similar metering technology has been installed at the customer's premises as a result of a regulatory obligation or requirement.

In addition to these requirements, when assigning or reassigning a customer to a tariff class, UE must ensure the following:

- that customers with similar connection and usage profiles are treated equally
- that customers who have micro-generation facilities are not treated less favourably than customers with similar load profiles without such facilities.

In addition to these guiding principles, the AER's procedures for tariff assignment and reassignment:

- describe the arrangements that DNSPs must adopt to notify their customers of a tariff assignment or reassignment, and to address a customer's objections;
- require the DNSP's Pricing Proposal to describe its system for assessing and reviewing the basis on which a customer is charged; and
- confirms that if a DNSP installs an interval meter for an existing distribution customer, the DNSP may
 reassign that distribution customer to a time of use distribution tariff subject to clause 9.1.14 of the
 Victorian Electricity Distribution Code.

In this Pricing Proposal, UE confirms that it will comply fully with the AER's procedures for assigning and reassigning customers to tariff classes as set out in Attachment 14 - Control Mechanism Appendix D of the AER's final decision. Further details of UE's approach to tariff assignment and reassignment are provided in section 8 of this Pricing Proposal.

⁸ NER, cl. 6.12.1(17).

⁹ NER, cl. 6.18.4.



2.5. Recovering the cost of Transmission/Grid fees

As shown by table 2-2 and Figure 2-1 below, grid fees vary from year to year.

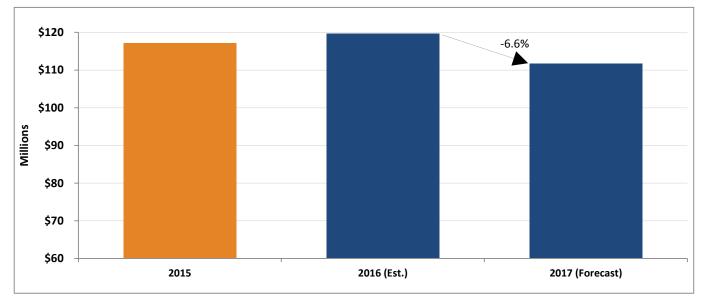
The expected TUOS revenue decrease from 2016 to 2017 is 6.6%. This increase is primarily driven by the following factors:

- Under/over-recovery from prior years
- TNSP budget reduction due to higher inter-regional TUOS settlement residue receipts

Table 2-2: Estimated TUOS Revenue Increase (\$'m)

| | 2016 (Est) | 2017 (FC) | Var(%) |
|--|------------|-----------|--------|
| Grid Fee Forecast | \$114 | \$114 | |
| Over(under) recovery from previous year | -\$6 | \$2 | |
| Actual/Allowed Revenue current year (grid fees less over recovery) | \$120 | \$112 | |
| Estimated Revenue collected | \$120 | \$112 | -6.6% |

Figure 2-1: TUoS revenue 2015-2017 (\$'m)





3. Tariff classes and charging parameters

3.1. Regulatory requirements

This section addresses the Rules requirements in relation to tariff classes. In particular, it provides the following information:

- the tariff classes that are to apply for 2017, in accordance with clause 6.18.2(b)(1);
- the proposed tariffs for each tariff class, in accordance with clause 6.18.2(b)(2); and
- for each proposed tariff, the charging parameters and the elements of service to which each charging parameter relates, in accordance with clause 6.18.2(b)(3); and
- the tariff classes into which customers for direct control services are divided, in accordance with clause 6.18.3, noting that:
 - Separate *tariff classes* must be constituted for customers to whom *standard control services* are supplied and customers to who *alternative control services* are supplied (but a customer for both *standard control services* and *alternative control services* may be a member of 2 or more *tariff classes*).
 - A *tariff class* must be constituted with regard to:
- 1. the need to group customers together on an economically efficient basis; and
- 2. the need to avoid unnecessary transaction costs.

3.2. Service classification

Before addressing the provisions outlined in section 3.1 above, to assist stakeholders' understanding of the Rules requirements it is useful to summarise the AER's final determination for UE's classification of services into Standard Control Services, Alternative Control Services; Negotiated Services; and Unregulated Services.

3.2.1. Standard control services - Network services

The following services are provided within this classification.

- Constructing the distribution network
- Maintaining the distribution network and connection assets
- Operating the distribution network and connection assets (for DNSP purposes)
- Designing the distribution network
- Planning the distribution network
- Emergency response
- Administrative support (for example, call centre, network billing)
- Location of underground cables



3.2.2. Standard control services - Connection services

The following services are provided within this classification.

• New connections requiring augmentations

3.2.3. Alternative control services - Fee based services

The following services are provided within this classification.

- Fault response (not DNSP fault)
- De-energisation of existing connections
- Re-energisation of existing connections
- Meter investigation
- Special meter reading
- Remote AMI services
- Temporary disconnect / reconnect services
- Wasted attendance (not DNSP fault)
- Service truck visits
- Fault level compliance service
- Photovoltaic installation
- Routine connections (customers below 100 amps)
- Temporary supply services

3.2.4. Alternative control services - Quoted services

The following services are provided within this classification.

- Rearrangement of network assets at customer request, excluding alteration and relocation of existing public lighting assets
- Supply enhancement at customer request
- Emergency recoverable works (that is, emergency works where customer is at fault and immediate action needs to be taken by the DNSP)
- Auditing of design and construction
- Specification and design enquiry fees
- Elective underground service where an existing overhead service exists
- Covering of low voltage mains for safety reasons
- Damage to overhead service cables caused by high load vehicles
- High load escorts (lifting overhead lines)



- Routine connections (customers above 100 amps)
- Supply abolishment
- Reserve feeder
- After hours truck by appointment.

3.2.5. Alternative control services - Public lighting services - fee based

The following services are provided within this classification.

• Operation, repair, replacement and maintenance of DNSP public lighting assets

3.2.6. Alternative control services - Metering services – fee based

The following services are provided within this classification.

- Metering charges (AMI)
- Metering charges public lighting
- Exit fees for transition to competitively sourced meter

3.2.7. Negotiated services

The following services are provided within this classification.

- Alteration and relocation of DNSP public lighting assets
- New public lighting assets (that is, new lighting types not subject to a regulated charge and new public lighting at green field sites)

3.2.8. Unregulated services

The following services are provided within this classification.

- The installation, maintenance and provision and repair of watchman (security) lights
- Provision of possum guards.
- Pole rental

It should be noted that Section 9 of this Pricing Proposal outlines the arrangements for UE's alternative control metering service tariffs, which in accordance with clause 6.18.3(c) of the Rules has been constituted as a separate tariff class with separate charging parameters. The remainder of this section 3 addresses the Rules tariff class requirements in relation to the standard control services.



3.3. Standard control service tariff classes

UE has established five tariff classes for standard control services as follows:

| | Tariff Class | Typical Customer | Tariff Name | Criteria | Voltage |
|--------|---------------------------|--------------------------|---|---|---------------------------|
| | Low Voltage Small | Residential | Low Voltage Small One Rate (LVS1R) | <20 MWh annual energy usage | 230 Volts |
| | | | ay also have a dedicated average usage of 2.8 MW | | ater/slab |
| 411184 | Low Voltage Medium | Small Commercial | Low Voltage Medium One Rate (LVM1R) | 20 to 400 MWh annual energy usage | <1,000 Volts |
| | | Large residential custor | his category. | | |
| | Low Voltage Large | Large Commercial | Low Voltage Large kVA Time of Use (LVkVATOU) | >400 MWh annual energy usage and/or >150 kVA Maximum Demand | <11,000 Volts |
| | High Voltage Large | Industrial | High Voltage kVA Time of Use (HVkVATOU) | High voltage supply | 11,000 to 22,000 Volts |
| | Sub-transmission Large | Large Industrial | Sub-transmission kVA Time of Use (SubTkVATOU) | Sub-transmission supply | > 66,000 Volts |



UE's proposed allocation of individual tariffs into tariff classes is shown below.

| Table 3-1: | Proposed | Tariff Class | Allocation |
|------------|----------|--------------|------------|
|------------|----------|--------------|------------|

| Tariff Code | Tariff Open New Connection | Tariff Description | Tariff Class |
|-----------------------------|----------------------------|---------------------------------------|-----------------------|
| Unmet | Yes | Unmetered supplies | |
| LVS1R | Yes | Low voltage small 1 rate | |
| LVS2R | No | Low voltage small 2 rate | |
| LVDed ¹ | Yes | Dedicated circuit | Low voltage small |
| WET2Step | No | Winter economy tariff | |
| TOD | Yes | Time of Day | |
| TOD9 | Yes | Time of Day 9pm off peak | |
| RESKW1R ² | Yes | Seasonal demand anytime energy rate | |
| TODFLEX | Yes | Time of Day Flexible | |
| LVM1R ⁴ | Yes | Low voltage medium 1 rate | |
| LVM2R5D | No | Low voltage medium 2 rate 5 day | |
| LVM2R7D | No | Low voltage medium 2 rate 7 day | |
| LVkWTOU | No | Low voltage KW time of use | Low voltage medium |
| LVkWTOUH | No | Low voltage KW time of use – HOT | |
| TOU ⁴ | Yes | Time of use | |
| LVMKW1R ^{2,} | Yes | Seasonal Demand anytime energy rate | |
| LVMKWTOU ^{2, 3, 4} | Yes | Seasonal Demand anytime energy rate | |
| LVL2R | No | Low voltage large 2 rate | |
| LVL1R | No | Low voltage large 1 rate | |
| LVkVATOU | Yes | Low voltage large KVA time of use | Low voltage large |
| LVkVATOUH | No | Low voltage large KVA time of use-HOT | |
| HVkVATOU | Yes | High voltage KVA time of use | High voltage large |
| SubTkVATOU | No | Subtransmission KVA time of use | Subtransmission large |

1. LVDed not available to customers with solar PV installed.

2. Not available to customers with dedicated hot water meters

3. Fully cost reflective demand tariff available from 1st January 2017

4. Open to new connection where customer consumes >20MWh <40MWh pa

NB: Where the tariff also includes PFIT, a prefix of "F" will apply eg.FLVS1R



UE's 2017 Network Use of System tariffs (NUoS) for standard control services reflect the underlying structure of both the TUoS and DUoS charges. That is, the structures of the Transmission Use of System (TUoS) and Distribution Use of System (DUoS) tariffs are identical and the NUoS rates are the simple addition of the two.

The following sections set out the charging parameters for each proposed tariff, in accordance with clause 6.18.2(b)(3) of the Rules.

3.4. Charging parameters

Non summer

demand charge

c/kW/day

3.4.1. Charging Parameters for DUoS Tariffs

The following table provides the charging parameters for each open Distribution tariff:

| | | | | | | | | | | _ |
|---|-----------|-------|-------|---------|-------|----------------------|-------|----------------------|-----|---------|
| | | | | | DI | JoS Tariffs | | | | |
| Charging Parameters | Units | Unmet | LVS1R | RESKW1R | LVDed | TOD/TOD9/ TODFLEX | LVM1R | LVMKWTOU/ LVMKW1R | TOU | L' T |
| Standing Charge | c/day | | ~ | | | √ | ~ | | | |
| Anytime energy | c/kWh | | | ~ | | | | ~ | | |
| Summer peak energy | c/kWh | ~ | ~ | | | ~ | ~ | | ~ | |
| Non summer peak energy | c/kWh | ~ | ~ | | | ~ | 1 | | ~ | |
| Summer shoulder energy | c/kWh | | | | | ~ | | | | |
| Non summer shoulder energy | c/kWh | | | | | V | | | | |
| Off peak energy | c/kWh | ~ | | | ~ | 1 | | | ~ | |
| Rolling Peak Demand | c/kVA/day | | | | | | | | | |
| Summer demand incentive charge | c/kVA/day | | | | | | | | ~ | |
| Summer demand charge | c/kW/day | | | ~ | | | | ~ | | |

Table 3-2: Charging parameters – DUOS

√

√

√

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3.4.2. Charging Parameters for TUoS Tariffs

The following table provides the charging parameters for each open Transmission tariff:

| Table 3-3: | Charging | parameters-TUOS |
|------------|----------|-----------------|
|------------|----------|-----------------|

| | TUoS Tariffs | | | | | | | | | | |
|---|--------------|-------|-------|---------|-------|----------------------|-------|----------------------|-----|----------|--------------|
| Charging Parameters | Units | Unmet | LVS1R | RESKW1R | LVDed | TOD/TOD9/ TODFLEX | LVM1R | LVMKWTOU/ LVMKW1R | TOU | LVkVATOU | HVkVA TOU |
| Standing Charge | c/day | | | | | | | | | | |
| Anytime energy | c/kWh | | | ~ | ~ | | | ~ | | | |
| Summer peak energy | c/kWh | ~ | ~ | | | ~ | ~ | | ~ | ~ | ~ |
| Non summer peak energy | c/kWh | ~ | ✓ | | | V | ✓ | | ✓ | ~ | ~ |
| Summer shoulder energy | c/kWh | | | | | \checkmark | ~ | | | | |
| Non summer shoulder energy | c/kWh | | | | | ~ | ✓ | | | | |
| Off peak energy | c/kWh | | | | | | | | | | |
| Rolling Peak Demand | c/kVA/day | | | | | | | | | ~ | ✓ |
| Summer demand incentive charge | c/kVA/day | | | | | | | | ✓ | ~ | ~ |
| Summer demand charge | c/kW/day | | | ~ | | | | ~ | | | |
| Non summer demand charge | c/kW/day | | | ~ | | | | ✓ | | | |



3.5. Tariff Availability per tariff class

The following section outlines which type of customer the UE network tariff is available to:

3.5.1. Low Voltage Small

- Unmet Available to unmetered supplies.
- LVS1R The Low Voltage Small Single Rate tariff is available to customers consuming less than 20 MWh per annum.
- LVDed The low voltage dedicated circuit tariff is available on request to eligible new connections on the LVS1R tariff with hot water and or slab heating consuming less than 20MWh per annum. Not available to customers with solar PV systems.
- TOD The Time of Day tariff is available to customers consuming less than 20MWh per annum with an interval meter.
- TOD9 The Time of Day 9pm off peak tariff is available to customers consuming less than 20MWh per annum with an interval meter.
- TODFLEX The Time of Day Flexible Tariff is available to residential customers with an AMI enabled interval meter.
- RESKW1R Seasonal workday demand with anytime energy available to customers with an AMI enabled interval meter consuming less than 20MWh per annum. Not available to customers with dedicated off peak meter.

3.5.2. Low Voltage Medium

- LVM1R The low voltage medium single rate tariff is available to customers consuming between 20MWh and 400 MWh per annum.
- TOU The Time of Use tariff is available to customers consuming between 20 MWh and 400 MWh per annum, and demand of less than 150kVA pa with an interval meter.
- LVMKWTOU This Time of Use/demand tariff is available to customers consuming between 20 MWh and 400 MWh per annum. Fully cost reflective tariff.
- LVMKW1R This Time of Use/demand tariff is for eligible customers consuming between 20 MWh and 400 MWh per annum. Transition tariff takes effect from January 1st 2017. Partially cost reflective from 2017 which transitions to full cost reflectivity by 2020.



3.5.3. Low Voltage Large

• LVkVATOU The Low Voltage Large kVA Time of Use tariff is available to large customers consuming 400 MWh or above, and/or a demand of 150 kVA or above. A minimum chargeable rolling demand of 150 kVA applies.

3.5.4. High Voltage Large

• HVkVATOU The High Voltage kVA Time of Use tariff is available to large customers consuming 400 MWh or above, and/or a demand of 150 kVA or above. A minimum chargeable rolling demand of 1,150 kVA applies.

3.5.5. Subtransmission Large

• SubTkVATOU: The Subtransmission kVA Time of Use tariff is closed to new connections. It has a similar makeup (different rates) to the High Voltage kVA Time of Use Tariff; however a minimum chargeable rolling demand of 11,100 kVA applies.



3.6. Operating periods, time of day and season definitions

The tables below provide a reference showing the time of day for peak, off peak and shoulder periods together with providing details of UE seasonal charging parameters.

Table 3-4: Tariff - HVkVATOU, LVkVATOU, SUBTkVATOU

| Business Days | | N/A | | | | | Rolling | Demand | | | | | N | /A | |
|----------------------------|----------|----------|---------|---------|----|---------|---------|----------|------------|---------|---------|---------|---------|------|----------|
| Business Days | | Off Peak | | | | | Pe | eak | | | | | Off | Peak | |
| Business Days Summer Only | | | | N⁄A | | | | Sı | ummer Dema | Ind | | | N/A | | |
| Weekends & Public Holidays | | | | | | | | Off Peak | | | | | | | |
| 1/2 hr interval | 1 2 | | 13 14 | 15 16 | | 27 28 | 29 30 | 31 32 | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | 46 | 47 48 |
| Local Time | 12:00 AM | to | 6:00 AM | 7:00 AM | to | 1:00 PM | 2:00 PM | 3:00 PM | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | to | 11:00 PM |



Table 3-5: Tariff – TOU

| Business Days | | Off Peak | | | | | | | Peak | | | | | | Off Peak |
|----------------------------|----------|----------|---------|---------|----|---------|---------|----------|------------|---------|---------|---------|---------|----|----------|
| Business Days Summer Only | | | N | Ά | | | | Si | ımmer Dema | and | | | N | /A | |
| Weekends & Public Holidays | | | | | | | | Off Peak | | | | | | | |
| 1/2 hr interval | 1 2 | | 13 14 | 15 16 | | 27 28 | 29 30 | 31 32 | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | 46 | 47 48 |
| Local Time* | 12:00 AM | to | 6:00 AM | 7:00 AM | to | 1:00 PM | 2:00 PM | 3:00 PM | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | to | 11:00 PM |

Table 3-6: Tariff – TOD

| Business Days | | Off Peak | | | Sho | ulder | | | | | Peak | | | | Off Peak |
|----------------------------|----------|----------|---------|---------|-----|---------|---------|----------|---------|---------|---------|---------|---------|----|----------|
| Weekends & Public Holidays | | | | | | | | Off Peak | | | | | | | |
| 1/2 hr interval | 1 2 | | 13 14 | 15 16 | | 27 28 | 29 30 | 31 32 | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | 46 | 47 48 |
| Local Time* | 12:00 AM | to | 6:00 AM | 7:00 AM | to | 1:00 PM | 2:00 PM | 3:00 PM | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | to | 11:00 PM |



Table 3-7: Tariff – TOD9

| Business Days | | Off Peak | | | Sho | ulder | | | | Pe | ak | | | Off | Peak |
|----------------------------|----------|----------|---------|---------|-----|---------|---------|----------|---------|---------|---------|---------|---------|---------|----------|
| Weekends & Public Holidays | | | | | | | | Off Peak | | | | | | | |
| 1/2 hr interval | 1 2 | | 13 14 | 15 16 | | 27 28 | 29 30 | 31 32 | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | 43 44 | 45 48 |
| Local Time* | 12:00 AM | to | 6:00 AM | 7:00 AM | to | 1:00 PM | 2:00 PM | 3:00 PM | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | 9:00 PM | 10-12 PM |

Table 3-8: Tariff – TODFLEX

| Weekdays | | Off Pe | ak | | | Sho | oulder | | | | | | | | | Pe | ak | | | | | | Shou | ılder | Off | Peak |
|-----------------|----------|--------|---------|------|-------|-----|--------|----|--------|----|--------|----|------|-----|------|----|--------|----|--------|----|------|----|------|-------|-------|------|
| Weekends | | Off Pe | ak | | | | | | | | | | Shou | der | | | | | | | | | | | Off | Peak |
| 1/2 hr interval | 1 2 | | 13 | 14 | 15 16 | | 27 | 28 | 29 | 30 | 31 | 32 | 33 | 34 | 35 | 36 | 37 | 38 | 39 | 40 | 41 | 42 | 43 | 44 | 45 | 48 |
| Local Time* | 12:00 AM | to | 6:00 AN | 1 7: | 00 AM | to | 1:00 F | PM | 2:00 F | PM | 3:00 I | PM | 4:00 | PM | 5:00 | PM | 6:00 l | ∍M | 7:00 l | PM | 8:00 | PM | 9:00 | PM | 10-12 | 2 PM |



| Demand | | | | | | | | | | Pe | eak | | | | |
|-----------------|----------|----|---------|---------|----|---------|---------|-------------|---------|---------|---------|---------|---------|----------|-----------|
| Energy | | | | | | | | Anytime rat | e | | | | | | |
| 1/2 hr interval | 1 2 | | 13 14 | 15 16 | | 27 28 | 29 30 | 31 32 | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | 43 44 | 45 48 |
| Local Time* | 12:00 AM | to | 6:00 AM | 7:00 AM | to | 1:00 PM | 2:00 PM | 3:00 PM | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | 9- 10 PM | 10- 12 PM |

Table 3-9: Tariff – RESKW1R (Seasonal Demand anytime energy Residential)

NOTE: Monthly maximum demand is based on WORK DAYS (i.e. excluding weekends and public holidays).

Table 3-10: Tariff - LVDED (Dedicated Load)

| Any Day | | Off Peak | | | | | | | | | N/A | | | | | | | | | | | Off I | Peak |
|-----------------|----------|----------|---------|---------|----|---------|----|---------|-----|-------|---------|-----|--------|------|----|--------|----|------|----|----|----|-------|------|
| 1/2 hr interval | 1 2 | 3 4 | 13 14 | 15 16 | | 27 | 28 | 29 3 | 0 3 | 1 32 | 33 | 34 | 35 36 | 37 | 38 | 39 | 40 | 41 | 42 | | 46 | 47 | 48 |
| Local Time* | 12:00 AM | 1:00am | 6:00 AM | 7:00 AM | to | 1:00 PM | И | 2:00 PM | 3:0 | 00 PM | 4:00 PN | 1 5 | :00 PM | 6:00 | PM | 7:00 F | PM | 8:00 | PM | to | | 11:00 | PM |

NOTE: Off peak for LVDED is for up to 8 hours between 11pm and 7am local time controlled at United Energy's discretion. Note that if any controlled load boosts occur outside the off-peak periods, these will be charged at the premise's corresponding peak tariff rate.



Table 3-11: Tariff - LVS1R,

| All times | | | | | | | | Peak | | | | | | | |
|-----------------|----------|--------|---------|---------|----|---------|---------|---------|---------|---------|---------|---------|---------|----|----------|
| 1/2 hr interval | 1 2 | 3 4 | 13 14 | 15 16 | | 27 28 | 29 30 | 31 32 | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | | 47 48 |
| EST | 12:00 AM | 1:00am | 6:00 AM | 7:00 AM | to | 1:00 PM | 2:00 PM | 3:00 PM | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | to | 11:00 PM |

NOTE: In order to maintain the same time limits during Eastern Standard Time (EST) and Daylight Saving Time (DST), billing data is adjusted by shifting the data forward an hour to accommodate for the time shift during DST.

Table 3-12: Tariff – LVMKWTOU, LVMKW1R (Seasonal Demand anytime energy Business)

| Demand | | | | | | | Pe | eak | | | | | | | |
|-----------------|----------|----|---------|---------|---------|---------|---------|--------------|---------|---------|---------|---------|---------|---------|----------|
| Energy | | | | | | | | Anytime rate | e | | | | | | |
| 1/2 hr interval | 1 2 | | 17 18 | 19 20 | 21 22 | 23 24 | 29 30 | | 33 34 | 35 36 | 37 38 | 39 40 | 41 42 | 43 44 | 45 48 |
| Local Time* | 12:00 AM | to | 8:00 AM | 9:00 AM | 10:00AM | 11:00AM | 12:00PM | to | 4:00 PM | 5:00 PM | 6:00 PM | 7:00 PM | 8:00 PM | 9-10 PM | 10-12 PM |

NOTE: Monthly maximum demand is based on WORK DAYS (i.e. excluding weekends and public holidays).



Table 3-13: Seasonal Periods (all tariffs except TODFLEX & RESKW1R & LVMKWTOU & LVMKW1R)

| Months | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------|-----|-------|------|-----|-----|-----|-------|-----|-----|-----|-------|-----|
| Period | | Non S | umme | r | | S | Summe | er | | Nor | n Sum | mer |

Table 3-14: Seasonal Periods (TODFLEX)

(Summer commences 1st day Daylight savings and finishes last day of Daylight savings)

| Months | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------|-----|-------|-----|-----|-----|-----|------|-----|-----|-----|-------|-----|
| Period | Nor | n Sum | mer | | | Sum | nmer | | | Nor | n Sum | mer |

Table 3-15: Seasonal Periods (RESKW1R & LVMKW1R & LVMKWTOU)

| Months | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun |
|--------|-----|-----|--------|-----|-----|-----|-----|------|-----|-----|--------|-----|
| Period | | No | n Sumi | ner | | | Sum | nmer | | No | n Sumr | ner |



4. Pricing principles and UE's tariff strategy

4.1. Regulatory requirements

In November 2014 the Australian Energy Market Commission (AEMC) made a new National Electricity Rule1 that requires distribution network businesses to develop prices that better reflect the costs of providing services to customers. The Rules establishes a new pricing objective and pricing principles to guide tariff setting. The key change is the requirement that each tariff be based on the Long Run Marginal Cost (LRMC) of providing network services. Under the new Rule, network pricing will be more cost-reflective, thereby providing a more efficient price signal for investment and usage decisions. Clause 6.18.5 of the Rules requires UE to comply with the following principles.

- (a) For each tariff class, the revenue expected to be recovered should lie on or between:
 - (i) an upper bound representing the stand alone cost of serving the customers who belong to that class; and
 - (ii) a lower bound representing the avoidable cost of not serving those customers.
- (b) Each tariff must be based on the *long run marginal cost* of providing the service to which it relates to the *retail customers* assigned to that tariff with the method of calculating such cost and the manner in which that method is applied to be determined having regard to:
 - (i) the costs and benefits associated with calculating, implementing and applying that method as proposed;
 - (ii) the additional costs likely to be associated with meeting demand from retail customers that are assigned to that tariff at times of greatest utilisation of the relevant part of the distribution network; and
 - (iii) the location of retail customers that are assigned to that tariff and the extent to which costs vary between different locations in the distribution network.
- (c) The revenue expected to be recovered from each tariff must:
 - (i) reflect the Distribution Network Service Provider's total efficient costs of serving the retail customers that are assigned to that tariff;
 - (ii) when summed with the revenue expected to be received from all other tariffs, permit the Distribution Network Service Provider to recover the expected revenue for the relevant services in accordance with the applicable distribution determination for the Distribution Network Service Provider; and
 - (iii) minimise distortions to the price signals for efficient usage that would result from tariffs that comply with the pricing principle set out in paragraph (b).
- (d) A Distribution Network Service Provider must consider the impact on retail customers of changes in tariffs from the previous regulatory year and may vary tariffs from those that comply with paragraphs
 (a) to (c) to the extent the Distribution Network Service Provider considers reasonably necessary having regard to:
 - (i) the desirability for tariffs to comply with the pricing principles referred to in paragraphs (b) and (c), albeit after a reasonable period of transition (which may extend over more than one regulatory control period);
 - (ii) the extent to which retail customers can choose the tariff to which they are assigned; and



- (iii) the extent to which retail customers are able to mitigate the impact of changes in tariffs through their usage decisions.
- (e) The structure of each tariff must be reasonably capable of being understood by retail customers that are assigned to that tariff, having regard to:
 - (i) the type and nature of those retail customers; and
 - (ii) the information provided to, and the consultation undertaken with, those retail customers.
- (f) A tariff must comply with the Rules and all applicable regulatory instruments.

This section provides an overview of UE's approach to tariff-setting, including its application of the pricing principles described above. Section 6 of this Pricing Proposal demonstrates that UE's tariff proposals for 2017 comply with the Rules requirements and the AER's final determination.

4.2. UE's Network Tariff Objectives

UE's objectives have been developed through the consultation process with customers and retailers. The objectives describe the characteristics that our network tariffs should exhibit in order to:

• Give practical effect to the network pricing objective and the pricing principles set out in the Rules.

• To realise the potential benefits associated with technological change and more efficient network usage.

These objectives have provided a practical way for stakeholders to engage directly in the design of our new tariffs and provided a useful framework for testing our tariffs against the Rules principles.

The development and adjustment of UE tariffs broadly incorporates the following policy principles:

- Simple: Ability for customers to react and understand.
- Attractive: Desire of retailer to pass the tariff through to customers. While our preference is for our tariffs to be passed through to customers by the retailer we recognise that exposure of retailers to an input price signal should lead to competition and actions to manage the associated cost risk.
- Forward Looking: Ability to deal with changing market conditions while being technology and policy agnostic.
- Manage Volatility: Desire for low year-on-year volatility.
- Predictable: Ability for customers to forecast and understand impacts no bill shock.
- **Cost-reflective:** Reduce inefficiencies and cross-subsidies and adapt to different types of customer load profiles and technologies.
- Compliant: Compliance within the various regulatory and legislative criteria.

UE's tariff proposals may reflect a compromise between these competing pricing objectives. UE's overall approach is to satisfy the above principles to the greatest extent possible, subject to ensuring that UE's regulatory obligations are fully satisfied.

4.3. Stakeholder consultation & tariff initiatives

United Energy (UE) is committed to customer and key stakeholders to better inform public policy positions and on major elements of our business that impact customers, including tariffs.



While distributors do not traditionally deal directly with end use customers, we understand that customers ultimately bear the cost of our services. In this regard, UE plays a significant role in distributing electricity to many Victorian business and domestic customers. Together with our core objectives of delivering energy in a safe and reliable manner, UE strives to provide an efficient and cost effective service for our customers.

Our stakeholder engagement initiatives have addressed a broad range of issues including: the case for tariff reform; tariff reform objectives; proposed tariff strategy; different options and structures; transition arrangements; the scope and purpose of the Tariff Structure Statement; customer impact analysis and the evolving benefits of cost reflective network tariffs.

Our approach to stakeholder engagement during the development of our TSS and subsequent pricing proposals was based on the strategic approach we established in February 2014, in preparation for our Electricity Distribution Pricing Review. We recognised that in order to meet changing community expectations reflected in Chapter 6 of the National Electricity Rules (NER) and the AER Better Regulation Guidelines, we needed fresh thinking about the way we communicate. We developed our Customer and Stakeholder Engagement Strategy to outline our commitment and approach.

Our stakeholder engagement objectives are illustrated in Figure 4.1.



We improve our

operations and our

services so you

benefit

Figure 4.2 provides a summary of the key drivers that stakeholders emphasised as part of the consultation processes that UE has engaged in since mid-2014.

We deliver

high-quality, value-for-money

services that you

asked for

Figure 4.2: Stakeholder key drivers

Your opinions and

expectations are

clearly valued and

addressed

You support our

ecommendations

in our public

submissions and

regulatory

proposals





4.3.1. Seasonal demand tariff options for Residential low voltage customers (RESKW1R)

In November 2014 the Australian Energy Market Commission (AEMC) made a new National Electricity Rule (NER, cl. 6.18.4.) that requires distribution network businesses to develop prices that better reflect the costs of providing services to customers. Whilst we are aware of our obligations under the NER, UE is committed to achieving greater alignment between individual customer usage profiles and their resultant cost on the UE network. We believe that customers will benefit through;

- Improved equity and fairness due to reduction in cross subsidies between different types of network users. For example, air conditioning, solar PV and seasonal consumption.
- Reduced cost of network investment as customers respond to price signals by shifting discretionary load to off peak periods and reducing load in peak demand periods.
- Benefit realisation of the AMI (smart meter) program where greater insight about customer consumption profiles will lead to overall reduction in cost to network users.
- Appropriate price signals regarding investment in new technology to drive the most efficient network solutions for our customers in the future.

UE considers that fundamental to transitioning to a more cost reflective tariff structure is the requirement to reduce the emphasis on fixed and usage based charges and introduce demand tariff components (aligned to network peak constraints). Having introduced a residential demand tariff on an opt-in basis for 2015, UE will continue to offer a fully cost reflective residential demand and energy based tariff (RESKW1R) on an "opt-in" basis for the balance of the current regulatory period.



The table below provides a summary of charge parameters and an indication of how the DUoS is allocated between demand/energy components and summer/non-summer periods for 2017.

| Tariff Name | Component | Description | Charging Parameter | Rate Summer (Dec-Mar) | Rate Non Summer (Apr-Nov) | Criteria | Average DUOS Bill (4,200KWh pa) | DUoS Charge Split | Billing |
|--|-----------|--|-----------------------|--------------------------|------------------------------|--|---------------------------------------|-------------------------|---------|
| Seasonal demand / single rate (RESKW1R) | Energy | Anytime energy rate on any day type. | c/kWh | 2.63 | 2.63 | Monthly energy kWh. Summer = Dec-Mar | \$110 | 40% | |
| | Demand | Seasonal demand elements. Premium for Summer reflects network constraint. | \$/kW/month | 25.32 | 9.99 | - Recorded monthly maximum demand between 3-9PM local time on business days. Summer = Dec -Mar Monthly Minimum of 1.5KW | \$160 | 60% | Monthly |
| | | Seasonal Split | \$/Month | \$33.39 | \$17.14 | Total | \$271 | 100% | |

Table 4-1: Seasonal Demand Anytime Energy Residential Tariff Specification (Indicative DUoS)

4.3.2. Seasonal demand tariff options for Small Business low voltage customers (LVMKWTOU & LVMKW1R)

UE's revised TSS was approved by the AER on 26th August 2016. Accordingly, UE will be transferring eligible customers who consume >40MWh <400MWh per annum from existing low voltage medium tariffs to a transitional demand /energy tariff (LVMKW1R) effective from the 1st January 2017. In order to minimise customer impacts, UE will take a transitional approach towards the AEMC requirements for full cost reflectivity by 2020. Consequently, the 2017 and 2018 DUoS demand to energy target charge ratio will be 25:75. UE makes provision for customers wanting to transition immediately to a fully cost reflective demand/energy (50:50) tariff by offering LVMKWTOU which was introduced in 2016.

Table 4.2 provides a summary of LVMKW1R charge parameters and an indication of how the DUoS is allocated between demand/energy components and summer/non-summer periods for 2017.

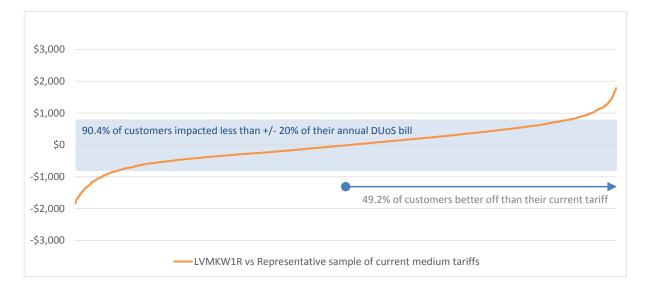


| Tariff Name | Component | Description | Charging Parameter | Rate Summer (Dec-Mar) | Rate Non Summer (Apr-Nov) | Criteria | Indicative DUOS Bill (100MWh pa) | DUoS Charge Split | Billing |
|--|-----------|--|-----------------------|--------------------------|------------------------------|---|--|-------------------------|---------|
| Small business demand / Time of Use (LVMKW1R) | Energy | Anytime energy rate on any day type. | c/kWh | 5.33 | 5.33 | Monthly energy kWh. Summer = Dec-Mar | \$5,227 | 75% | |
| | Demand | Seasonal demand elements. Premium for Summer reflects network constraint. | \$/kW/month | 17.87 | 11.92 | - Recorded monthly maximum demand between 10-6PM local time on business days. Summer = Dec -Mar Monthly Minimum of 1.5KW | \$1,714 | 25% | Monthly |
| Sma | | Seasonal Split | \$/Month | \$604.59 | \$565.32 | Total | \$6,941 | 100% | |

Table 4-2: LVMKW1R Small Business Tariff Specification (Indicative DUoS)

Figure 4.3 following plots customer impacts for a representative sample of 3,800 low voltage medium "small business" customers in the >40MWh <400MWh per annum range. From the chart it is apparent that (on a revenue neutral 2017 DUoS tariff comparison basis) approximately 49.2% of customers would be better off on the transitional demand tariff (LVMKW1R) compared to their current tariff. We have sought to contain the DUoS cost impact of transition to customers, evidenced by approximately 90% of sample customers falling into the annual DUoS cost impact range of +/-20%. Notably, this is calculated before the customer has had an opportunity to change their consumption behaviour to obtain further cost reductions under the demand tariff structure.







4.4. Future tariff developments

Clause 6.18.2 (b)(5) requires UE set out the nature of any variation or adjustment to the tariff that could occur during the course of the regulatory year and the basis on which it could occur. For the forthcoming regulatory year, UE does not anticipate any variation to the tariffs set out in this Pricing Proposal other than those indicated in section 4.3.1.

UE is committed to tariff reform as set out in our Revised Tariff Structure Statement 2017-2020 (TSS) submitted to the AER in April 2016. UE also supports tariff reform as part of a wider industry transformation that will;

- Incentivise demand management solutions
- Encourage competition
- Facilitate storage technologies
- Reduce the long term costs to consumers if we are able to reduce demand at peak times

Our TSS included important evolutionary steps on the path to the network of the future and includes;

- The introduction of demand components for residential customer measured between 3pm-9pm on work days.
- The introduction of demand components for small business customers measured between 10am-6pm on work days.

In addition to the tariff initiatives described in section 4.3.1 and 4.3.2, and as set out in our TSS, UE will continue to provide updated information on future price changes in accordance with the requirements of Clause 6.18.9 of the Rules.

4.5. Publication of information regarding tariffs and tariff classes

Clause 6.18.9 of the Rules requires that a DNSP must maintain on its website:

- 1. a statement of the provider's tariff classes and the tariffs applicable to each class; and
- 2. for each tariff the charging parameters and the elements of the service to which each charging parameter relates; and
- 3. a statement of expected price trends (to be updated for each regulatory year) giving an indication of how the DNSP expects prices to change over the regulatory control period and the reasons for the expected changes.

The Rules also require that the information for a particular regulatory year must, if practicable, be posted on the website 20 business days before the commencement of the relevant regulatory year and, if that is not practicable, as soon as practicable thereafter. In accordance with the Rules requirements and subject to AER approval, UE will make this information available on its website within the specified timeframe.

4.6. Expected DUoS price trends

The following table summarises UE's indicative movement in tariff charging parameters. The actual price movements in each year will remain subject to review at the time, following consideration of the objectives.



| Indicative relative charging component movement in the 2016-20 Regulatory Control Period | | | | | | | | | | |
|--|---------------|--------------|--------------|---------------|---------------|---------------|----------|----------|---------------|--------------|
| | | | | | Non | | | Non- | | Summer |
| | | | Non | Summer | Summer | | Summer | summer | | Demand |
| | Standing | Summer | Summer | Shoulder | Shoulder | Off Peak | Capacity | Capacity | Rolling Peak | Incentive |
| Distribution Tariff Class and Tariff | Charge | Peak Energy | Peak Energy | Energy | Energy | Energy | Max KW | Max KW | Demand | Charge |
| Low Voltage Small | | | | | | | | | | |
| Unmetered supplies | | - | - | | | - | | | | |
| Low voltage small 1 rate | \checkmark | \uparrow | \uparrow | | | | | | | |
| Dedicated circuit | | | | | | $\mathbf{1}$ | | | | |
| Time of Day (TOD, TOD9 & TODFLEX) | - | \uparrow | \uparrow | - | \rightarrow | \checkmark | | | | |
| Seasonal Demand TOU Residential | | \checkmark | \checkmark | \rightarrow | \rightarrow | \rightarrow | < | ≁ | | |
| Low Voltage Medium | | | | | | | | | | |
| Low voltage medium 1 rate | \rightarrow | \uparrow | \uparrow | | | | | | | |
| Time of Use | | \uparrow | \uparrow | - | \rightarrow | \checkmark | | | | \uparrow |
| Seasonal Demand TOU Small bus. | | \checkmark | \checkmark | \rightarrow | \rightarrow | \rightarrow | < | ŕ | | |
| Low Voltage Large | | | | | | | | | | |
| Low voltage large KVA time of use | | \uparrow | \uparrow | - | \rightarrow | \rightarrow | | | \rightarrow | \checkmark |
| High Voltage Large | | | | | | | | | | |
| High voltage KVA time of use | | \uparrow | \uparrow | - | \rightarrow | \checkmark | | | - | - |
| Subtransmission Large | | | | | | | | | | |
| Subtransmission KVA time of use | | - | - | - | - | - | | | - | - |

Table 4-3: Indicative charging component movement in the 2016-2020 Regulatory Control Period

 $\hfill \Lambda$ Increase relative to the average price movement per tariff.

 $\Psi~$ Decrease relative to the average price movement per tariff.

In line with average price movement per tariff.

A grey cell indicates that the corresponding charging parameter is not applicable for a particular tariff.



5. Standard control services - Tariffs and average charges

5.1. Regulatory Requirements

This section of the Pricing Proposal addresses clause 6.18.2(b)(4) of the Rules, which requires UE to provide details of the expected weighted average revenue for each tariff class for standard control services for the relevant regulatory year, 2017, and also for the current regulatory year, 2016. This section also provides useful information regarding the proposed average price change for each standard control tariff.

5.2. Proposed average increases and weighted average revenue

The following table indicates movement of DUoS, TUoS and NUoS revenue for each tariff between 2016 and 2017:

Table 5-1: UE 2017 Tariff Price Movements

UED 2017 Tariff Price Movements

| Description | Tariff Code | DUOS % price | TUOS % price | NUOS % price |
|--|-------------|--------------|--------------|--------------|
| | | movement | movement | movement |
| Class - Low Voltage Small | | | | |
| Unmetered supplies | UnMet | 6.8% | -8.8% | 3.0% |
| Low voltage small 1 rate | LVS1R | 6.8% | -8.8% | 3.1% |
| Low voltage small 2 rate | LVS2R* | 6.8% | -8.8% | 3.3% |
| Dedicated circuit | LVDed | 6.8% | | 6.8% |
| Winter economy tariff | WET2Step* | 6.8% | 0.0% | 6.8% |
| Time Of Day | TOD | 6.8% | 4.9% | 6.5% |
| Time of Day 9pm Off Peak | TOD9 | 6.8% | -8.8% | 5.5% |
| Time of Day Flexible | TODFLEX | 6.8% | -8.8% | 3.4% |
| Low Voltage KW 1 rate (opt-in) | RESKW1R | 9.6% | -12.2% | 4.3% |
| Class - Low Voltage Medium | | | | |
| Low voltage medium 1 rate | LVM1R | 2.5% | -9.7% | -0.4% |
| Low voltage medium 2 rate 5 day | LVM2R5D* | 9.8% | 4.9% | 9.1% |
| Low voltage medium 2 rate 7 day | LVM2R7D* | 6.8% | -6.0% | 4.1% |
| Low voltage KW time of use | LVkWTOU* | 9.8% | 4.9% | 8.9% |
| Low voltage KW time of use - HOT | LV kWTOUH* | 6.8% | -8.8% | 4.8% |
| Reverse cycle airconditioning time of use | RCACkWTOU* | 0.0% | 0.0% | 0.0% |
| Time Of Use | TOU | 1.5% | 4.9% | 2.0% |
| Low voltage medium KW time of use (opt-in) | LVMKWTOU | | | |
| Low voltage medium KW 1 rate (mandatory) | LVMKW1R | | | |
| Class - Low Voltage Large | | | | |
| Low voltage large 2 rate | LVL2R* | 6.8% | -8.8% | 4.1% |
| Low voltage large 1 rate | LVL1R* | 6.8% | -8.8% | 1.7% |
| Low voltage large KVA time of use | LVkVATOU | 6.8% | -8.8% | 2.4% |
| Low voltage large KVA time of use - HOT | LVkVATOUH* | 0.0% | 0.0% | 0.0% |
| Class - High Voltage Large | | | | |
| High voltage KVA time of use | HVkVATOU | 6.8% | -8.8% | 1.1% |
| High voltage KVA time of use - HOT | HVkVATOUH* | 0.0% | 0.0% | 0.0% |
| Class - Subtransmission Large | | | | |
| Subtransmission KVA time of use | SubTkVATOU* | 6.8% | -8.8% | -3.6% |
| Total | | 6.4% | -6.9% | 3.1% |

*Tariff closed to premises not already taking supply under this tariff and new connections.



The average price movement for the 2017 DUOS tariffs is an increase of 6.4%. This increase is predominantly attributable to the X factor of 3.83% and S factor of 2.84% which manifests as a growth in DUoS revenue of 6.5% stemming from the AER's final decision in determining UE's efficient costs.

The average price movement for the 2017 TUOS tariffs is a decrease of 6.9%. This is determined by the maximum transmission revenue allowed for 2017 versus the estimated transmission revenue recovered in 2016.

The table below indicates the expected weighted average DUoS revenue for each tariff class for standard control services for the relevant regulatory year 2017, and also for the current regulatory year, 2016.

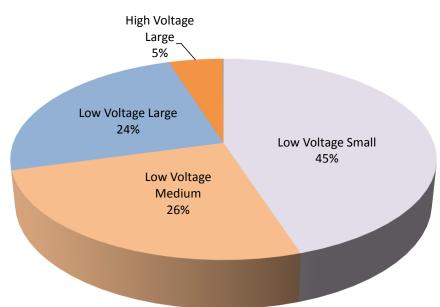
Table 5-2: UE DUOS Revenue by Tariff Class

| elle beece no remac by | | | | | |
|------------------------|------------------|-------|------|---------------|------------|
| Class | 2016 Revenue \$M | | 2017 | 7 Revenue \$M | % Movement |
| Low Voltage Small | \$ | 167.3 | \$ | 178.8 | 6.9% |
| Low Voltage Medium | \$ | 92.5 | \$ | 97.1 | 4.9% |
| Low Voltage Large | \$ | 88.1 | \$ | 94.1 | 6.8% |
| High Voltage Large | \$ | 17.7 | \$ | 18.9 | 6.8% |
| Subtransmission Large | \$ | 0.2 | \$ | 0.2 | 6.8% |
| Total | \$ | 365.8 | \$ | 389.0 | 6.4% |

UED DUOS Revenue by Tariff Class

The underlying drivers of DUOS prices are cost recovery to meet expanding network at peak times and replacement of infrastructure. The AER determines allowed revenue for distributors over a 5 year period with rates of increase subject to annual variation (see table 2.1).







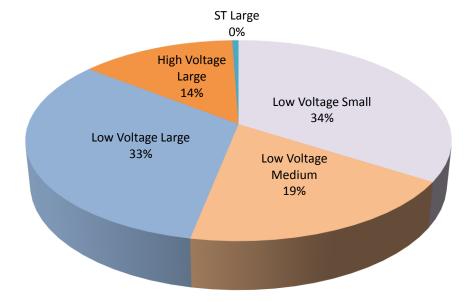


Figure 5-2: 2017 Expected Energy Consumption % by Customer Class

As shown by figure 1 and 2, UE's larger customers represent greater energy volumes, but contribute less revenue, and conversely the smaller customers represent lesser energy in comparison to revenue. This reflects the aggregate of assets required to service the customers. Smaller customers utilise more of the electricity network, therefore are priced comparatively higher than larger customers who use comparatively less of the electricity network.



5.3. Average tariff charges per customer for 2016 and 2017

This section presents the average yearly charges for UE's customers in 2016 and 2017. The following graphs are presented for each tariff class for standard control services.

5.3.1. Low Voltage Small Class

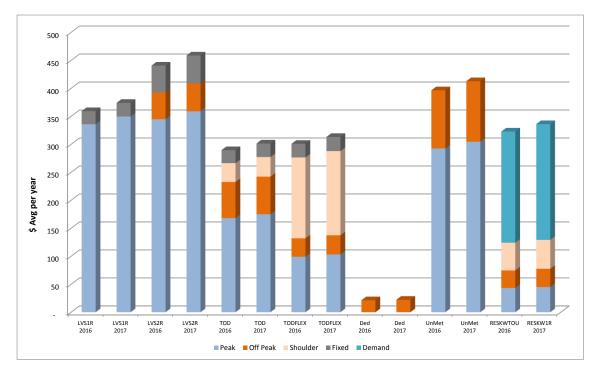


Figure 5-3: Average Distribution and Transmission charge per customer – LV Small

Each customer's bill is comprised of two components in addition to DUOS and TUOS. These components are Advanced Interval Meter (AMI) and PFIT/TFIT charges which respectively recover revenue for AMI meters and solar rebates.

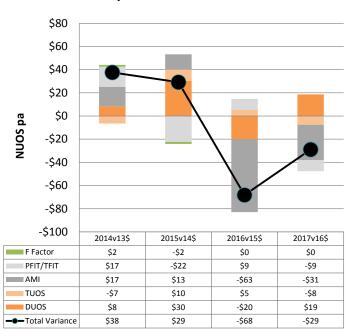


Table 5.2 indicates the average network charge and percentage increases for a residential customer with no hot water split by the 4 components for the residential tariffs. The average residential customer with no hot water uses approximately 4.2MWh per annum.

| Indicative Tariff | Component | 2016 | 2017 | % Change | | Delta \$ |
|-------------------|--------------|--------------|--------------|----------|-----|----------|
| | DUOS | \$ 274.51 | \$ 293.18 | 6.8% | \$ | 18.68 |
| | TUOS | \$ 85.67 | \$ 78.15 | -8.8% | -\$ | 7.52 |
| LVS1R | Metering | \$ 91.55 | \$ 60.89 | -33.5% | -\$ | 30.66 |
| | Pass through | \$ 32.28 | \$ 22.80 | -29.4% | -\$ | 9.48 |
| | Total | \$ 484.01 | \$ 455.02 | -6.0% | -\$ | 28.99 |
| | DUOS | \$ 247.09 | \$ 270.65 | 9.5% | \$ | 23.56 |
| | TUOS | \$ 80.70 | \$ 70.86 | -12.2% | -\$ | 9.84 |
| RESKW1R | Metering | \$ 91.55 | \$ 60.89 | -33.5% | -\$ | 30.66 |
| | Pass through | \$ 32.28 | \$ 22.80 | -29.4% | -\$ | 9.48 |
| | Total | \$ 451.62 | \$ 425.20 | -5.9% | -\$ | 26.42 |

Table 5-2: Residential Customer Impact based on 4.2MWh per annum

Figure 5-4: Residential Customer Impact (LVS1R) 4.2MWh per annum



(LVS1R) NUOS and Pass Through Components - Differential

Figure 5-4 indicates that the annual decrease in NUOS & pass throughs from 2016 to 2017, for the most common residential tariff, is a decline of \$28.99.



5.3.2. Low Voltage Medium Class

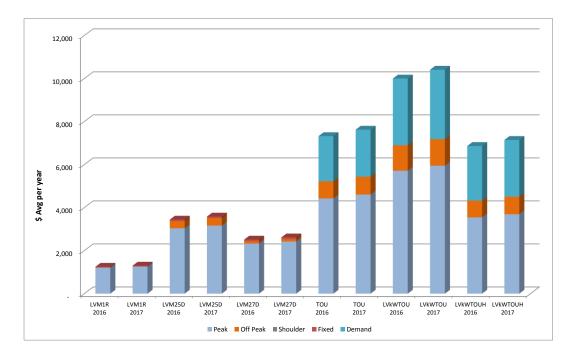
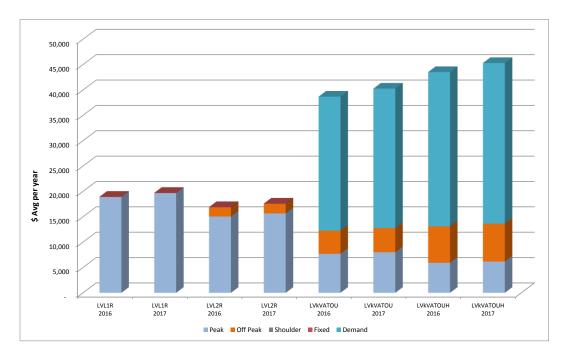


Figure 5-5: Average network charge per customer – LV Medium

5.3.3 Low Voltage Large Class

Figure 5-6: Average network charge per customer – LV Large





5.3.4. High Voltage Large Class

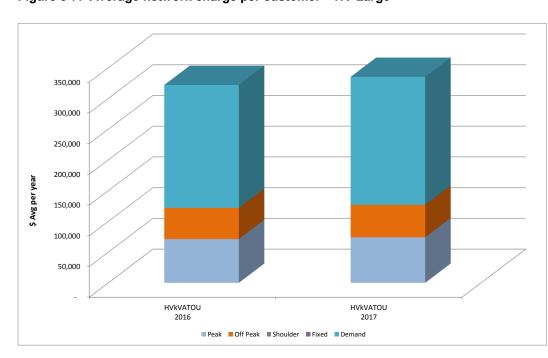
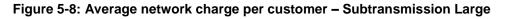
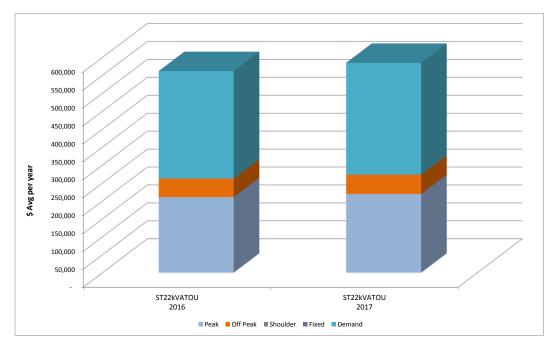


Figure 5-7: Average network charge per customer – HV Large









6. Demonstrating compliance with the Rules

6.1. Regulatory Requirements

Clause 6.18.2(b)(7) requires UE to demonstrate compliance with the Rules and any applicable distribution determination. Section 2 of this Pricing Proposal provided information in relation to the compliance issues arising from the AER's final determination, and the steps that UE has taken to ensure compliance. Furthermore, Section 3 described UE's approach to tariff-setting, including its compliance with the pricing principles in the Rules.

Notwithstanding the information already provided, this section provides further detailed information regarding UE's compliance with the Rules.

6.2. Compliance with the Revenue Cap formulae

Section 2.2 of this Pricing Proposal sets out the AER's revenue cap formulae that applies to UE for the 2016-2020 period. In its final decision the AER has determined UE's annual expected smoothed 2017 revenue to be \$392.6 million (refer table 2.1). For 2017, the AER has indicated (PTRM model final decision) that UE shall apply an X factor of 3.83%, S factor of 2.84% and a CPI of 1.02%.

In order to determine the Total Annual Revenue target applicable to UE in 2017, application of further pricing components indicated in Table 6.1 below needs to be taken into account. More detailed descriptions of these elements and their application under the formulae are provided in section 2.2.

After the application of the formulae, UE's Annual Expected Smoothed Revenue for 2017 of \$392.6 million is converted to a Total Annual Revenue of \$389.0 million. The table below indicates the components of the formula and their impact .

| Component | % Increase/Decrease |
|--------------------------------|---------------------|
| CPI | 1.02% |
| L | 0.01% |
| X | 3.83% |
| St** | 2.84% |
| * | 0.14% |
| Т | N/A for 2017 |
| Total Annual Revenue (\$ mil.) | \$389.0 |

* For 2017 the AER has approved an 'l' factor of \$555,000 relating to United Energy's fire prevention performance in 2015 as assessed by the AER. In 2017 this will be a charge to customers as part of the DUOS rates.

** For 2017 the AER has approved an 'S' factor of 2.84% relating to United Energy's performance under the Service Target Performance Incentive Scheme (STPIS) in 2015 as assessed by the AER. In 2017 this will be a charge to customers as part of the DUOS rates.



6.3. Compliance with the side constraints

Section 2.3 provides details of the side constraint that applies to average price changes for tariff classes, and section 5.2 shows the DUOS movement by tariff. UE's Pricing Proposal is compliant given side constraints do not apply to the first year of a new regulatory period.

6.4. Standalone and Avoidable Costs

6.4.1. Definition

Standalone Costs:

The Standalone cost for a tariff class is the cost of supplying only the tariff class concerned, with all other tariff classes not being supplied. If customers were to pay above the standalone cost then it would be economically beneficial for customers to switch to an alternate provider, and economically feasible for an alternate provider to operate. This creates the possibility of inefficient bypass of the existing infrastructure.

Avoidable Costs:

The Avoidable cost for a tariff class is the reduction in network cost that would take place if the tariff class were not supplied (whilst all other tariffs remained supplied). If customers were to be charged below the avoidable cost, it would be economically beneficial for the business to stop supplying the customers as the associated costs would exceed the revenue obtained from the customer.

6.4.2. Compliance

As noted in Section 4 of this Pricing Proposal, the Rules require that distribution tariffs should lie between the following upper and lower bounds:

- tariffs for each customer should generate revenue in excess of the avoidable cost to service the customer; and
- tariffs for each customer should generate revenue less than the cost of providing the service on a stand-alone basis to the customer.

To demonstrate that distribution tariffs fall between the avoidable cost "floor" and standalone cost "ceiling", UE must first apply a "cost of supply" methodology to assist in setting tariff rates. Broadly speaking, tariff rates are set to recover the allocated distribution revenue from that customer group. It is noted, however, that UE's approach to setting tariff rates is to consider all the pricing principles outlined in Section 4 of this Pricing Proposal.

The critical issue from a cost of supply modelling perspective is the method by which distribution revenue is allocated across the tariff groups. As network businesses are characterised by relatively high fixed costs and significant asset-sharing between customer groups, there is no unambiguously "correct" method for allocating costs. UE's method of allocation is based on each tariff's relative usage of UE's network assets.

In the model, customers are assigned into tariff groups based on voltage and demand characteristics. The consumption and demand characteristics for each tariff group are calculated as follows:

- For asset based costs, the quantity of assets and supporting infrastructure are assigned to the tariff groups according to the combined consumption and demand characteristics of all customers using the asset, e.g. HV assets are assigned to LV and HV customers, but not to sub-transmission customers. The cost of providing the assigned assets is then calculated for each customer class.
- For operational and maintenance costs, costs are directly attributed to particular asset classes, where possible, and the remaining costs are assigned to overheads



- Attributable costs use a weighted averaging to apply to the customers in each class
- Overheads are averaged over all customers
- Combining the overhead, maintenance and infrastructure costs, the overall cost of supply for each customer is calculated.
- UE has extended its "cost of supply" methodology to assess the avoidable and standalone costs. The
 avoidable cost model recognises that only a proportion of total costs are avoidable. In particular, the
 majority of asset-related costs cannot be avoided even if a particular customer group is no longer
 served. Inevitably, the assessment of which costs are avoidable is a matter of judgement. It should be
 noted, however, that as the avoidable costs are less than the total costs, UE's cost of supply
 methodology will always set tariffs at a level that exceeds avoidable costs.

UE's modelling of standalone costs is similarly based on the cost of supply model. The principal differences between the "basic" cost of supply estimates and standalone costs are:

- Standalone networks to serve a particular tariff class will not enjoy the benefit of diversity in peak demand between tariff classes;
- Economies of scale may be lost in supplying a subset of existing customers or tariffs;
- Greater urban congestion may result in the optimised replacement cost exceeding UE's regulated asset value; and
- It is likely that a notional "standalone" competitor to UE may seek a rate of return that exceeds the regulated cost of capital.

These factors indicate that the standalone costs will exceed the cost of supply estimates on which UE bases its tariff design. It is important to recognise that it is difficult to determine the standalone costs with precision – inevitably a judgement must be made. The results of UE's modelling is summarised in Table 6.2:



| Tariff Code | Tariff Class | Lower Bound "Avoidable Cost" (c/kWh) | 2017 Avg DUOS (Exc GST) (c/kWh) | Upper Bound "Standalone Cost" (c/kWh) |
|-------------|--------------------------|--|---------------------------------------|---|
| Unmet | | | 3.07 | |
| LVS1R | | | 7.00 | |
| LVS2R* | | | 5.34 | |
| LVDed | | | 1.87 | |
| WET2Step* | Low Voltage Small | 0.38 | 7.00 | 13.28 |
| TOD | | | 6.16 | |
| TOD9 | | | 6.16 | |
| TODFLEX | | | 7.00 | |
| RESKW1R | | | 7.00 | |
| LVM1R | | | 7.86 | |
| LVM2R5D* | | | 6.37 | |
| LVM2R7D* | | | 7.58 | |
| LVkWTOU* | Low Voltage | 0.45 | 6.39 | 17.84 |
| LVkWTOUH* | Medium | 0.45 | 6.62 | 17.04 |
| TOU | | | 7.50 | |
| LVMKW1R | | | 6.54 | |
| LVMKWTOU | | | 11.26 | |
| LVL2R* | | | 5.51 | |
| LVL1R* | Low Voltage Large | 0.15 | 5.12 | 5.69 |
| LVKVATOU | | | 3.78 | |
| HVkVATOU | High Voltage Large | 0.08 | 1.78 | 2.92 |
| SubTkVATOU* | Subtransmission Large | 0.08 | 0.49 | 2.92 |

Table 6-2: Comparison of 2017 Tariff Rates with Existing Estimated "Cost Window"

* Tariff closed to new connections and customers not already taking supply under this tariff

6.5. Long Run Marginal Costs

Sections 6.18.5 (f) to (j) of the NER establish the requirement for UE to demonstrate that each tariff is based on the Long Run Marginal Cost (LRMC) of providing network services. UE's revised TSS document submitted to the AER in April 2016 details how UE has addressed the new pricing objective and pricing principles in relation to LRMC calculation methodology and recovery of efficient costs. In its' final decision on the 26th August 2016, the AER endorsed UE's approach to LRMC and indicative pricing levels for tariffs.

United Energy approach to LRMC signalling for TSS period

UE will apply an approach to transition customers to tariffs which better reflect the estimated LRMC cost of demand within each customer segment. As part of this transition UE has also taken into account potential customer impacts. In signalling LRMC UE will seek to reflect a balance between the pure LRMC demand signal, recovered via tariff demand component revenue and the desire to minimise year on year customer NUOS impacts and the objectives described in section 6.18.5 (f) to (j) of the NER.

The proposed approach to transition for each tariff class is described briefly as follows;

Low voltage small residential customers – UE first introduced a residential demand based tariff in 2015 and in subsequent years has refined the product specification in consultation with stakeholder groups. Throughout the TSS process UE had indicated a preference to commence transition of customers onto demand tariffs from 2017. However, the final decision from the AER has determined that transition of customers who consume <40MWh per annum will remain on an "opt in' basis.



A residential tariff with demand components (RESKW1R) will be available in 2017. It will target 60% of a customer's DUOS charge to be recovered from demand tariff components. At this level approximately 75% of the calculated LRMC of demand is being recovered from demand tariff components, with the residual revenue being recovered through an anytime energy tariff component. Demand tariff components will be recovered on a \$/kW basis.

Low voltage small business customers – In accordance with UE's Revised TSS, as endorsed by the AER on the 26th August 2016, eligible customers will transition to a new tariff with a demand component (LVMKW1R) on 1st January 2017. This initial step will target 25% of a customer's DUOS charge to be recovered from demand tariff components with a subsequent step up to 50% (of DUOS from demand) from 2019. This level approximates the calculated LRMC of demand with the residual revenue being recovered through an anytime energy tariff. Demand tariff components will be recovered on a \$/kW basis. LVMKWTOU continues to be available for customers seeking to "opt in" to a fully cost reflective tariff (i.e.50% of DUOS from demand).

Large business customers – As our large customer tariffs already have well established monthly and seasonal demand components our approach will be to use the estimated scaled LRMC demand values to guide tariffs levied on demand components on a \$/kVA basis. Residual revenue will be recovered on a TOU energy basis. For this customer class United Energy will be seeking to minimise tariff driven customer impacts for the current TSS period.

6.6. Description of price changes

Consistent with the AER 2016-2020 Price Determination, rebalancing has been undertaken of tariffs at the tariff class level.

This rebalancing takes into consideration and is consistent with the Price Determination and tariff policies, balancing the need to:

- recover maximum allowable revenue to recover the efficient costs of operating the network business;
- reduce risk in recovering revenue;
- give pricing signals to customers to provide an incentive for efficient utilisation of the network;
- be consistent with Pricing Principles and Cost of Supply Model where each tariff is;
 - above the avoidable cost of serving distribution customers;
 - below the cost of providing the service on a standalone basis;
- signal the impact of additional usage on future investment costs;
- recover NUoS from customers in proportion to the services provided classified by voltage, demand, and consumption patterns;
- be consistent with UE's tariff strategies;
- be consistent with the UE tariff policy framework.

Given the above considerations, it has been decided not to implement the average price movement across all tariffs as this would be inconsistent with the pricing principles which require signalling of the impact of additional usage on future investment costs. Accordingly some rebalancing has been undertaken at the tariff class level.



7. Transmission Cost Recovery Tariffs

7.1. Transmission Cost Recovery Tariff Methodology

TUoS tariffs are designed to recover the transmission costs (grid fees) incurred by the distribution business. The TUoS tariff structure is compatible with the DUoS tariff structure. This structure has been maintained in order to allow the NUoS tariff to be determined by simply adding the DUoS and TUoS rates. The application of TUoS rates are designed to best reflect the underlying cost of grid fees (i.e. Peak Energy and demand related charges such as the summer demand incentive and rolling demand charges).

7.2. Transmission Use of System Charges and Under/Over Recovery Previous Years

As shown by table 7-1 below, the expected TUOS revenue decrease from 2016 to 2017 is -6.6%.

| | 2016 | 2017 | Var(%) |
|--|-------|-------|--------|
| Grid Fee Forecast | \$114 | \$114 | |
| Over/under recovery from previous year | -\$6 | \$2 | |
| Actual/Allowed Revenue current year (grid fees less over recovery) | \$120 | \$112 | |
| Estimated Revenue collected | \$120 | \$112 | -6.6% |

Table 7-1: Estimated TUOS Revenue Increase (\$'m)



8. Customer Tariff Class Assignment and Reassignment

8.1. Network Use of System Tariffs

Table 8.1 sets out tariff availability for newly connecting customers.

Table 8-1: Closed and Open Network Tariffs to new connections

| Tariff Code | Tariff Open New Connection | Tariff Description | Tariff Class |
|-----------------------------|----------------------------|---------------------------------------|-----------------------|
| Unmet | Yes | Unmetered supplies | |
| LVS1R | Yes | Low voltage small 1 rate | |
| LVS2R | No | Low voltage small 2 rate | |
| LVDed ¹ | Yes | Dedicated circuit | Low voltage small |
| WET2Step | No | Winter economy tariff | |
| TOD | Yes | Time of Day | |
| TOD9 | Yes | Time of Day 9pm off peak | |
| RESKW1R ² | Yes | Seasonal demand anytime energy rate | |
| TODFLEX | Yes | Time of Day Flexible | |
| LVM1R ⁴ | Yes | Low voltage medium 1 rate | |
| LVM2R5D | No | Low voltage medium 2 rate 5 day | |
| LVM2R7D | No | Low voltage medium 2 rate 7 day | |
| LVkWTOU | No | Low voltage KW time of use | Low voltage medium |
| LVkWTOUH | No | Low voltage KW time of use – HOT | |
| TOU⁴ | Yes | Time of use | |
| LVMKW1R ^{2,} | Yes | Seasonal Demand anytime energy rate | |
| LVMKWTOU ^{2, 3, 4} | Yes | Seasonal Demand anytime energy rate | |
| LVL2R | No | Low voltage large 2 rate | |
| LVL1R | No | Low voltage large 1 rate | |
| LVkVATOU | Yes | Low voltage large KVA time of use | Low voltage large |
| LVkVATOUH | No | Low voltage large KVA time of use-HOT | |
| HVkVATOU | Yes | High voltage KVA time of use | High voltage large |
| SubTkVATOU | No | Subtransmission KVA time of use | Subtransmission large |

1. LVDed not available to customers with solar PV installed.

2. Not available to customers with dedicated hot water meters

3. Fully cost reflective demand tariff available from $1^{\mbox{st}}$ January 2017

4. Open to new connection where customer consumes >20MWh <40MWh pa

NB: Where the tariff also includes PFIT, a prefix of "F" will apply eg.FLVS1R



Tariff assignment for New Connections

The AER's procedures for assigning and reassigning customers to tariff classes for the Victorian DNSPs are set out in appendix D of the AER's Final Decision. These procedures require that in determining the tariff class to which a customer or potential customer will be assigned, or reassigned, UE must take into account one or more of the following factors:

- (a) the nature and extent of the customer's usage;
- (b) the nature of the customer's connection to the network; and
- (c) whether remotely-read interval metering or other similar metering technology has been installed at the customer's premises as a result of a regulatory obligation or requirement.

8.2. Customers Usage

The table below outlines the customer categories based on energy consumption and maximum demand. The customer category determines the network tariff options.

| Category | Maximum Demand (kVA) | Annual Energy Consumption (MWh) |
|----------|----------------------|---------------------------------|
| Small | NA | <20 |
| Medium | NA | 20 to 400 |
| Large | >150 and/or | >400 |

Table 8-2: Customer Usage

8.2.1. Metering and regulatory implications

UE has completed its roll out of advanced interval metering (AMI program) for customers consuming less than 160MWh per annum.

Where single phase customers have an off peak heating load and a LVS1R plus Dedicated tariff combination, a single phase two element AMI enabled meter with contactor will be installed to separately measure the off peak hot water load, which is the same as the current two meters plus time switch meter combination.

Where a customer wishes to receive a feed in tariff, a net interval metering configuration is required to provide a net export energy stream. In this circumstance, a single measurement element will not be able to provide a dedicated measurement for off peak heating load and a Time of Day or a Time of Use network tariff with an off peak component will be assigned as the default.

8.2.2. Tariff Re-assignment

UE's network tariffs contain summer and non-summer components. To minimise potential DUoS cost distortion associated with the seasonal tariffs, a new connection must remain on the initial network tariff for a minimum of 12 consecutive months unless there is a load or connection characteristic change. It is important that customers contact retailers to ensure they are well informed about retail and network tariff offerings.



8.3 Network options for newly connecting small customers <20MWh pa

For customers who use less than 20MWh per annum, the default and optional tariff combinations for new connections are detailed below.

All new connections and replacement meters will use an AMI interval meter.

| Table 8-3: | Default and Tariff Options (Small Residential Customers) |
|------------|--|
|------------|--|

| | Default UE Network Tariff from 1 January 2017 | Optional UE Network Tariff from 1 January 2017 if requested* | | | | |
|------------------------------|--|---|--|--|--|--|
| New connections (no solar) | | | | | | |
| - Standard | LVS1R | TOD TOD9 TODFLEX RESKW1R | | | | |
| - Plus hot water and or slab | LVS1R + Ded | TOD TOD9 TODFLEX LVS1R | | | | |
| N | ew Connections (Solar) | | | | | |
| - Standard | TOD9 | TOD TODFLEX RESKW1R LVS1R | | | | |
| - Plus hot water and or slab | TOD9 | TOD TODFLEX LVS1R | | | | |

NB: Where a customer is not residential, a new connection must remain on the initial network tariff for a minimum of 12 consecutive months unless there is a load or connection characteristic change.



8.4 Network options for newly connecting medium customers >20MWh <400MWh pa

For customers who use between 20-400MWh per annum, the default and optional tariff combinations for new connections are detailed below. In allocating the tariff combinations UE has referenced the requirement of the AMI Tariffs Amendment Order published in the Victorian Government Gazette on the 14th of April 2016 and the Revised TSS as approved by the AER on the 26th August 2016.

Table 8-4: Default Tariff Options (Medium Customers >20-<40MWh pa)</th>

| | Default UE Network Tariff from 1 January 2017 | Optional UE Network Tariff from 1 January 2017 if requested |
|------------|--|--|
| | New connections (no Solar) | |
| - Standard | LVM1R | TOU LVMKW1R LVMKWTOU |
| | | |
| - Standard | TOU | LVM1R LVMKW1R LVMKWTOU |

Further information on the above tariffs and tariff eligibility is provided in the following section.

The TODFLEX tariff is applicable to residential customers only with an AMI meter. On occasion, a residential customer may consume greater than 20MWh. In these cases, these customers are deemed "medium" but can remain eligible for either tariff class.

Table 8-5: Default Tariff Options (Medium Customers >40-<400MWh pa)

| | Default UE Network Tariff from 1 January 2017 | Optional UE Network Tariff from 1 January 2017 if requested | | | | |
|-------------------------|--|--|--|--|--|--|
| | New connections (no Solar) | | | | | |
| - Standard | LVMKW1R | N/A | | | | |
| New Connections (Solar) | | | | | | |
| - Standard | LVMKW1R | N/A | | | | |



8.5 2016 Default Network Tariffs for New Connections

The following section provides information on the default tariffs for new connections and the applicable tariff eligibility:

LVS1R:

- This tariff is available to new connections.
- Customers must consume <20 MWh/pa.
- Includes a summer and non-summer peak energy charge.
- Customers can make savings by reducing their energy consumption during summer months. Usage during non-summer is cheaper.
- Summer is defined as 1 November to 31 March.
- Where the customer is residential with an AMI meter installed, tariff re-assignment rules apply as per section 8.2.3 and table 8.3.

LVM1R:

- This tariff is available to new connections where consumption is typically between 20 and 40 MWh/pa.
- Includes a summer and non-summer peak energy charge.
- Customers can make savings by reducing their energy consumption during summer months. Usage during non-summer is cheaper.
- Summer is defined as 1 November to 31 March.
- Once on this tariff, non-residential customers cannot move onto another tariff for a minimum period of 12 months.

Small Business Demand (LVMKWTOU):

- Customers must typically consume between 20 and 40 MWh/pa.
- Requires an AMI meter.
- No standing charge.
- Summer demand charge (1st December to 31st March) based on monthly maximum demand between 10am and 6pm local time on workdays.
- Non-summer demand charge (1st April to 30th November) based on monthly maximum demand occurring between 10am and 6pm local time on workdays.
- Minimum monthly chargeable demand of 1.5KW.
- Flat energy rate applies for all periods.



• Fully cost reflective demand based tariff.

LVDED:

- This tariff is only available in conjunction with the LVS1R tariff for new connections.
- Customer must have a dedicated circuit connected to a controlled electric hot water service and/or storage space heating.
- Requires a separately metered dedicated circuit controlled by UE by means of time switch or other means.
- Is a dedicated off-peak charge that applies for a maximum of 8 hours during the off-peak period.
- The Off-Peak period is 11pm to 7am local time.
- All controlled load is controlled by the meter. Note, if there are any controlled load boosts during peak periods, these will be charged the peak tariff rate.
- This tariff is not available to new customers with embedded generation or existing customers that install embedded generation.

TIME OF DAY (TOD):

- Customers to consume <20MWh/pa.
- Requires an interval meter.
- Includes a seasonal peak energy charge. Customers can make savings by reducing their energy consumption during the peak periods (3pm-11pm local time workdays).
- Non-Summer Peak energy charge is lower than Summer Peak energy charge to encourage heating usage.
- Includes a seasonal shoulder energy charge. Customers can make savings by reducing their energy consumption during the shoulder periods (7am-3pm local time workdays).
- Non-Summer shoulder energy charge is lower than Summer Shoulder energy charge to encourage heating usage.
- Off-peak energy is all day weekends and public holidays and 11pm to 7am local time workdays. Usage during off-peak times is cheaper than peak times.
- Includes a daily Standing Charge
- Where the customer is residential with an AMI meter installed, tariff re-assignment rules apply as per section 8.2.3 and section 8.3.
- Summer is defined as 1 November to 31 March.

TIME OF DAY 9PM OFF PEAK (TOD9):

- Customers to consume <20MWh/pa.
- Requires an interval meter.



- Includes a seasonal peak energy charge. Customers can make savings by reducing their energy consumption during the peak periods (3pm-9pm local time workdays).
- Non-Summer Peak energy charge is lower than Summer Peak energy charge to encourage heating usage.
- Includes a seasonal shoulder energy charge. Customers can make savings by reducing their energy consumption during the shoulder periods (7am-3pm local time workdays).
- Non-Summer shoulder energy charge is lower than Summer Shoulder energy charge to encourage heating usage.
- Off-peak energy is all day weekends and public holidays and 9pm to 7am local time workdays. Usage during off-peak times is cheaper than peak times.
- Includes a daily Standing Charge.
- Where the customer is residential with an AMI meter installed, tariff re-assignment rules apply as per section 8.2.3 and section 8.3.
- Summer is defined as 1 November to 31 March.

TIME OF DAY FLEXIBLE (TODFLEX):

- Customers must be Residential.
- Requires an AMI meter.
- Includes a seasonal peak energy charge. Customers can make savings by reducing their energy consumption during the peak periods. The peak energy period is between 3pm and 9pm local time workdays inclusive of public holidays on weekdays.
- Non-Summer Peak energy charge is lower than Summer Peak energy charge to encourage heating usage.
- Includes a seasonal shoulder energy charge. Customers can make savings by reducing their energy consumption during the shoulder periods. Shoulder energy is 7am-3pm and 9pm-10pm local time workdays including public holidays, and 7am-10pm local time on weekends.
- Non-Summer shoulder energy charge is lower than Summer Shoulder energy charge to encourage heating usage.
- Off-peak energy is 10pm to 7am local time workdays including public holidays and weekends . Usage during off-peak times is cheaper than peak times.
- Includes a daily Standing Charge.
- Tariff re-assignment rules apply as per section 8.2.3 and section 8.3.
- Summer is defined as the commencement of daylight savings (early October) to the finish of daylight savings (early April).

•



TIME OF USE (TOU):

- Customers must typically consume >20 and <40MWh/pa.
- Requires an interval meter.
- Includes a seasonal peak energy charge. Customers can make savings by reducing their energy consumption during the peak periods (7am-11pm local time workdays).
- Off-peak energy is all day weekends and public holidays and 11pm to 7am local time workdays. Usage during off-peak times is cheaper than peak times.
- Includes a Summer Demand Incentive Charge measured at maximum kW per billing period between 2pm and 7pm local time workdays in summer. This empowers customers to make savings by altering the time of use of their consumption away from 2pm to 7pm local time workdays in summer.
- Once on this tariff, non-residential customers cannot move onto another tariff for a minimum period of 12 months.
- Summer is defined as 1 November to 31 March.

Seasonal Demand Anytime Energy Residential (RESKW1R):

- Customers must consume < 20MWh/pa.
- Requires an AMI meter.
- No standing charge.
- Summer demand charge (1st December to 31st March) based on monthly maximum demand between 3pm and 9pm local time on work days.
- Non summer demand charge (1st April to 30th November) based on monthly maximum demand occurring between 3pm and 9pm local time on work days.
- Minimum monthly chargeable demand of 1.5KW.
- Flat energy rate applies for all periods.
- Fully cost reflective demand based tariff available on opt-in basis.
- Tariff re-assignment rules apply as per section 8.2.3 and section 8.3.

LVkVATOU:

- Customers must be in "large" category (>400MWh and/or >150KVA).
- Must have an Interval meter measuring kW and kVar.



- Includes a seasonal peak energy charge. Customers can make savings by reducing their energy consumption during the peak periods (7am to 7pm local time workdays).
- Includes a Summer Demand Incentive Charge (measured as kVA at maximum kW per billing period). This empowers customers to make savings by altering the time of use of their consumption away from 3pm to 6pm local time workdays in summer.
- Off-peak energy is all day weekends and public holidays and 7pm to 7am local time workdays. Usage during off-peak times is cheaper than peak times.
- The peak rolling demand is 7am to 7pm local time workdays and is measured as kVA at maximum kW. The minimum rolling demand applicable is 150 kVA.
- Once on this tariff, customers cannot move onto another tariff for a minimum period of 12 months.
- Summer is defined as 1 November to 31 March.

HVKVATOU:

- Customers must be in "large" category (>400MWh and/or >150KVA).
- Must have an Interval meter measuring kW and kVar.
- Includes a seasonal peak energy charge. Customers can make savings by reducing their energy consumption during the peak periods (7am to 7pm local time workdays).
- Includes a Summer Demand Incentive Charge (measured as kVA at maximum kW per billing period). This empowers customers to make savings by altering the time of use of their consumption away from 3pm to 6pm local time workdays in summer.
- Off-peak energy is all day weekends and public holidays and 7pm to 7am local time workdays. Usage during off-peak times is cheaper than peak times.
- The peak rolling demand is 7am to 7pm local time workdays and is measured as kVA at maximum kW. The minimum rolling demand applicable is 1150 kVA.
- Once on this tariff, customers cannot move onto another tariff for a minimum period of 12 months. .
- Summer is defined as 1 November to 31 March.



8.6 Jurisdictional Scheme: Feed in Tariff schemes

The Victorian Government introduced a premium feed in tariff policy in November 2009. A premium feed in tariff (PFIT) was available to residential and commercial customers consuming less than 100 MWh/annum who installed up to 5 kW of solar panels and had net interval metering. However, upon reaching 100MW of installed solar capacity across Victoria in November 2011, the Minister declared the end of the scheme. As a replacement, the Government introduced the Transitional Feed in Tariff (TFIT). The TFIT scheme closed as at 31 December 2012, and there is no new Distributor administered scheme to replace PFIT/TFIT.

The TFIT scheme will end on 31 December 2016 and all TFIT customers will transition onto the flexible FIT scheme administered by the retailers.

UE administers the rebates under the jurisdictional scheme and seeks to recover the cost of the PFIT/TFIT credits by recovering on a fixed rate per customer basis. For 2017 the annual recovery is \$22.80 per customer which represents a decrease of \$9.5 from the prior year.

8.6.1 Jurisdictional Scheme Amounts

Table 8.5 outlines the jurisdictional charges and correction factors applicable to UE in 2017. The correction factor represents the accumulated under recovery of revenue versus rebates paid since the commencement of the scheme.

| Jurisdictional PFIT/TFIT Scheme Amounts (\$'000) | | | | | | |
|--|---------------|---------------|---------------|---------------|---------------|--|
| | 2013 actual | 2014 actual | 2015 actual | 2016 forecast | 2017 forecast | |
| Revenue from PFIT/TFIT charges | \$ 17,901,791 | \$ 27,799,757 | \$ 18,671,366 | \$ 21,062,166 | \$ 14,862,321 | |
| PFIT/TFIT rebates paid | \$ 19,136,566 | \$ 17,703,479 | \$ 18,508,585 | \$ 21,065,305 | \$ 14,862,321 | |
| Correction factor | | | | | | |

Table 8-5: Jurisdictional PFIT Scheme Amounts (Real \$'000)

8.6.2 Calculation PFIT Rebate Costs applicable to Jurisdictional revenue forecast

The following table outlines the actual and estimated PFIT rebate costs from 2013 to 2017:

Table 8-6: PFIT Rebates

| PFIT Rebate Cost | 20 |)13 actual | 2 | 2014 actual | 4 | 2015 actual | 20 |)16 forecast | 20 |)17 forecast |
|--------------------------------------|----|------------|----|-------------|----|-------------|----|--------------|----|--------------|
| PFIT Rebate \$/kWh exported | \$ | 0.60 | \$ | 0.60 | \$ | 0.60 | \$ | 0.60 | \$ | 0.60 |
| Customers on PFIT (31 Dec) | | 18,231 | | 18,231 | | 18,231 | | 18,231 | | 18,231 |
| Customers on PFIT (average for year) | | 18,231 | | 18,231 | | 18,231 | | 18,231 | | 18,231 |
| kWh exported | | 23,016,459 | | 21,177,960 | | 22,052,060 | | 24,865,212 | | 24,770,535 |
| KWh per customer | | 1,262 | | 1,162 | | 1,210 | | 1,364 | | 1,359 |
| PFIT rebate cost (\$'000) | \$ | 13,810 | \$ | 12,707 | \$ | 13,231 | \$ | 14,919 | \$ | 14,862 |

8.6.3 Calculation TFIT Rebate Costs applicable to Jurisdictional revenue forecast

The following table outlines the actual TFIT rebate costs from 2013 to 2017:



Table 8-7: TFIT Rebates

| TFIT Rebate Cost | 2 | 2013 actual | 2 | 014 actual | 4 | 2015 actual | 20 |)16 forecast | 2017 forecast |
|--------------------------------------|----|-------------|----|------------|----|-------------|----|--------------|---------------|
| TFIT Rebate \$/kWh exported | \$ | 0.25 | \$ | 0.25 | \$ | 0.25 | \$ | 0.25 | |
| Customers on TFIT (31 Dec) | | 13,667 | | 13,667 | | 13,667 | | 13,667 | |
| Customers on TFIT (average for year) | | 13,667 | | 13,667 | | 13,667 | | 13,667 | |
| kWh exported | | 21,306,763 | | 19,986,814 | | 20,732,627 | | 21,821,559 | |
| KWh per customer | | 1,559 | | 1,462 | | 1,517 | | 1,597 | |
| TFIT rebate cost (\$'000) | \$ | 5,327 | \$ | 4,997 | \$ | 5,183 | \$ | 5,455 | |

The Transitional Feed-in Tariff (TFIT) closed to new customers on 31st December 2012 and the scheme ends on 31st December 2016. Therefore, TFIT customers will cease to receive the distributor administered feed in tariff rate of \$0.25/kWh on 31 December 2016. From this date customers may transition to Retailer administered incentive feed in tariff schemes.



8.7 Tariff Reassignments for Existing Customers

Table 8-8: Tariff Reassignment for Existing Customers

| Meter Type | <20MWh | >20MWh |
|------------|---|--|
| Basic | LVS1R | LVM1R |
| Interval | LVS1R TOD TOD9 | LVM1R TOU |
| AMI | LVS1R TOD TOD9 TODFLEX (residential only) RESKW1R | LVM1R TOU TODFLEX (residential only) LVMKWTOU / LVMKW1R |
| Solar | LVS1R TOD TOD9 TODFLEX (residential only with AMI enabled meter) RESKW1R | LVM1R TOU TODFLEX (residential only with AMI enabled meter) LVMKWTOU / LVMKW1R |

NB: Where solar metering exists, customers may be on Feed in Schemes (TFIT or PFIT). In these cases, a prefix of 'T' or 'F' will precede the tariff eg. TOU becomes TTOU or FTOU.

UE's network tariffs contain summer and non-summer components. To avoid tariff arbitrage, an existing nonresidential customer must remain on a re-assigned/assigned network tariff for a minimum of 12 consecutive months unless there is a load or connection characteristic change. It is important that customers contact retailers to ensure they are well informed about retail and network tariff offerings.

Additional reassignment rules are indicated below;

• Change of network tariff will be prospective. Limited retrospectivity may be sought to align to a retail transfer.



8.8UE's system of assessing and reviewing a customer's charges

As noted in Section 2.4 of this Pricing Proposal, the AER's final decision requires UE to provide for an appropriate system of assessment and review of the basis on which a customer is charged. In accordance with the AER's requirements, UE's system of assessment and review involves the following three-step process:

- Step 1: UE critically examines its draft annual tariff changes to identify customers that are likely to
 experience price changes that are materially different to the tariff average. It is noted that such
 variations may occur if a customer's load profile contrasts sharply with typical tariff customer and where
 tariff changes differ across tariff components. UE will amend its draft tariff proposals where
 appropriate, having regard to the principles that guide tariff prices.
- Step 2: Following UE's annual tariff review, UE contacts customers where the current tariff is
 inappropriate for the customer's load profile or would likely to result in a substantial increase in network
 charges. UE would identify alternative network options for the customer's consideration or measures
 to assist the customer in reducing its network charges.
- Step 3: Where a customer or customer's retailer contacts UE regarding the basis on which a customer is charged, UE will identify alternative network options or measures to assist the customer in reducing network charges. However, UE notes that steps 1 and 2 properly executed should minimise, if not eliminate, the number of contacts from customers and retailers regarding inappropriately high network charges.

In addition to the above steps, UE will be guided by the Rules (NER s6.18.5) in determining the appropriate course of action to review and assess customers' usage for tariff applicability. In this regard, UE has outlined a method to transition customers to meet the new pricing objective and pricing principles of cost reflectivity as outlined in our TSS document.



9 Alternative Control Services

9.4 Regulatory Requirements

A number of the Rule requirements in clause 6.18 relating to direct control services are applicable to both standard control services and alternative control services.

9.5 Pricing principles

Clause 6.18.5 of the Rules sets out the pricing principles that must be complied with in respect of each tariff class, including a tariff class within the classification of alternative control services.

9.6 Charging parameters for alternative control services - fee based

The price path for the regulatory period is CPI + X, where X for each year is defined in table 16.1 of the AER Final Decision (May 2016). The table below contains the approved fee based alternative control services charges as per the AER Final Decision (May 2016) updated with the June 2016 CPI + X.

| Table 3-1. The based alternative control services prices for 2017 | Table 9-1: | Fee based alternative control services prices for 2017 |
|---|------------|--|
|---|------------|--|

| Fee based services | 2017 Price (ex GST) |
|--|---------------------|
| Field Officer Visits – Existing Premises | |
| Special read (basic meter) | \$21.41 |
| Special read (interval meter) | \$21.41 |
| Re-energise (fuse insert) - BH (unit rate) | \$45.61 |
| De-energise (fuse removal) - BH (unit rate) | \$45.61 |
| Express move in re-energise (fuse insert) – BH (unit rate) | \$68.76 |
| Re-energise (fuse insert) – AH (unit rate) | \$80.93 |
| Express move in re-energise (fuse insert) – AH (unit rate) | \$127.27 |
| De-energise at point of attachment (pole/pit/premise) – BH (unit rate) | \$352.53 |
| Temporary Supplies (excl inspection) – Coincident Disconnection where UE is the Responsible Person | |
| Standard single phase – BH (unit rate) | \$460.60 |
| Multi phase to 100A – BH (unit rate) | \$460.41 |
| Standard single phase – AH (unit rate) | \$703.43 |
| Multi phase to 100A – AH (unit rate) | \$703.24 |
| Temporary Supplies (excl inspection) – where UE is Not the Responsible Person | |
| Single Phase Servicing and Energisation only – BH (unit rate) | \$427.43 |
| Multi Phase Servicing and Energisation only – BH (unit rate) | \$427.43 |



| Fee based services | 2017 Price (ex GST) |
|--|---------------------|
| Single Phase Servicing and Energisation only – AH (unit rate) | \$703.43 |
| Multi Phase Servicing and Energisation only – AH (unit rate) | \$703.43 |
| New Connection where UE is the Responsible Person | |
| Single phase single element – BH (unit rate) | \$460.60 |
| Single phase two element (off peak) – BH (unit rate) | \$460.60 |
| Three phase direct connected – BH (unit rate) | \$460.41 |
| Single phase single element – AH (unit rate) | \$703.43 |
| Single phase two element (off peak) – AH (unit rate) | \$703.43 |
| Three phase direct connected – AH (unit rate) | \$703.24 |
| Routine new connections – three phase current transformer connected – BH | Quoted |
| Routine new connections – three phase current transformer connected – AH | Quoted |
| New Connections – where UE is Not the Responsible Person | |
| Single phase single element – BH (unit rate) | \$427.43 |
| Single phase two element (off peak) – BH (unit rate) | \$427.43 |
| Three phase direct connected – BH (unit rate) | \$427.43 |
| Single phase single element – AH (unit rate) | \$703.43 |
| Single phase two element (off peak) – AH (unit rate) | \$703.43 |
| Three phase direct connected – AH (unit rate) | \$703.43 |
| Routine new connections – three phase current transformer connected - BH | Quoted |
| Routine new connections – three phase current transformer connected - AH | Quoted |
| Service Vehicle Visits (without inspection) | |
| Service truck – first 30 minutes – BH (unit rate) | \$327.24 |
| Each additional 15 minutes – BH (unit rate) | \$67.67 |
| Wasted service truck visit - BH (unit rate) | \$283.84 |
| Service truck – 2 hrs min – AH (unit rate) | \$724.23 |
| Each additional 15 minutes – AH (unit rate) | \$93.84 |
| Wasted service truck visit – AH (unit rate) | \$724.23 |
| Truck Visit + 1x additional 15 mins BH (unit rate) | \$394.91 |
| Truck Visit + 2x additional 15 mins BH (unit rate) | \$462.58 |



| Fee based services | 2017 Price (ex GST) |
|--|---------------------|
| Truck Visit + 3x additional 15 mins BH (unit rate) | \$530.24 |
| Truck Visit + 4x additional 15 mins BH (unit rate) | \$597.91 |
| Truck Visit + 5x additional 15 mins BH (unit rate) | \$665.57 |
| Truck Visit + 6x additional 15 mins BH (unit rate) | \$733.23 |
| Truck Visit + 1x additional 15 mins AH (unit rate) | \$818.07 |
| Truck Visit + 2x additional 15 mins AH (unit rate) | \$911.92 |
| Truck Visit + 3x additional 15 mins AH (unit rate) | \$1,005.77 |
| Truck Visit + 4x additional 15 mins AH (unit rate) | \$1,099.61 |
| Truck Visit + 5x additional 15 mins AH (unit rate) | \$1,193.45 |
| Truck Visit + 6x additional 15 mins AH (unit rate) | \$1,287.30 |
| Meter Equipment Test | |
| Single phase | \$254.96 |
| Single phase (each additional meter) | \$122.34 |
| Multi phase | \$254.65 |
| Multi phase (each additional meter) | \$122.34 |
| Remote AMI Services | |
| Remote Meter Configuration | \$60.81 |
| Remote Special Meter Reading | \$0.82 |
| Remote Re-Energise | \$10.27 |
| Remote de-Energise | \$10.27 |



| Table 9-2: | Charge out rates for quoted alternative control services 2017 |
|------------|---|
|------------|---|

| Description | 2017 Rate (ex GST) |
|---|--------------------|
| Field worker - one person - BH | \$124.97 |
| Field worker - one person - AH | \$177.48 |
| Field worker - one person plus vehicle - BH | \$146.50 |
| Field worker - one person plus vehicle - AH | \$199.01 |
| Administration - BH | \$96.56 |
| Senior engineer - BH | \$184.05 |
| Project planner - BH | \$184.05 |

10 Charging parameters for alternative control services - Metering Services

There are only two charging parameters within the alternative control services metering services tariff class: customer numbers and exit fee transactions.

Meter provision services are charged to each alternative control services network customer on a \$/day basis, so the relevant charging parameter is the number of customer days. Meter services exit fee transactions will be charged on an as incurred basis, so the relevant charging parameter is the number of exit fee transactions. As per the AER Final Decision (May 2016) the charging parameters for each tariff within the alternative control services - metering services tariff class are set out in the tables below.

10.1 Advanced Metering Infrastructure Charges (AMI) <160Mwh customers

The AER's framework and approach for standard metering services for small customers (those who consume less than 160 MWh per annum) is to regulate these as prescribed services, with the charges for these services set separately to distribution use of system charges.

Table 10.1 Charges for AMI metering charges of single and three phase meters.

| AMI metering charges | 2017 Price (ex GST) |
|---|---------------------|
| Single phase non off peak meter | \$60.89 |
| Single phase off peak meter* | \$60.89 |
| Three phase direct connected meter | \$68.65 |
| Three phase current transformer connected meter | \$72.80 |

Note: * A single phase off peak accumulation meter but has one logical meter for charging but has two physical single phase meters.



10.2 Prescribed Metering Service Charge

The metering data services for public lighting are services provided exclusively to public lighting customers, such as retailers, municipal councils and Vic Roads.

Table 10.2 Meter data services (Public lighting)

| Meter data services | 2017 Price (ex GST) |
|--|---------------------|
| Unmetered supplies – Public lighting (per light) | \$1.322 |

10.3 Metering Exit Fees

An exit fee applies when a customer chooses to replace a regulated meter installed under the derogation with a competitively sourced meter.

Table 10.3 Metering exit fees

| Metering exit fees | 2017 Price (ex GST) |
|--|---------------------|
| Single phase single element meter | \$428.66 |
| Single phase single element meter with contactor | \$430.80 |
| Three phase direct connected meter | \$479.56 |
| Three phase current transformer connected meter | \$636.71 |



11 Public Lighting

The table below contains the approved public lighting charges as per the AER Final Decision (May 2016) Attachment 16 – Alternative control services updated with the June 2016 CPI and approved real pre-tax WACC.

| Table 11-1: Alternative | Control Services | - Public Lighting Charges | |
|-------------------------|-------------------------|---------------------------|---|
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| Light Type | 2017 Price (ex GST) |
|-------------------------------|---------------------|
| Mercury Vapour 80 watt | 51.28 |
| Sodium High Pressure 150 watt | 68.15 |
| Sodium High Pressure 250 watt | 69.79 |
| Fluorescent 2x20 watt | 66.15 |
| Fluorescent 3x20 watt | 66.15 |
| Mercury Vapour 50 watt | 75.89 |
| Mercury Vapour 125 watt | 75.89 |
| Mercury Vapour 250 watt | 63.51 |
| Mercury Vapour 400 watt | 87.94 |
| Mercury Vapour 700 watt | 87.94 |
| Sodium High Pressure 70 watt | 112.30 |
| Sodium High Pressure 100 watt | 74.97 |
| Sodium High Pressure 400 watt | 87.94 |
| Metal Halide 70 watt | 92.00 |
| Metal Halide 100 watt | 92.00 |
| Metal Halide 150 watt | 92.00 |
| Metal Halide 250 watt | 94.22 |
| Metal Halide 400 watt | 94.22 |
| T5 2X14W | 33.36 |
| Twin 24W Fluorescent | 33.36 |
| Compact Fluoro 32W | 33.36 |
| Compact Fluoro 42W | 33.36 |



- **Appendix A: Tariff Model**
- **Appendix B: Tariff Summary**
- **Appendix C: Public Lighting Model**
- **Appendix D: Alternative Control Services Model**
- **Appendix E: Metering Exit Fees Model**
- **Appendix F: Audit Report**



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AGREED UPON PROCEDURES REPORT IN RELATION TO THE UNITED ENERGY DISTRIBUTION PTY LTD TARIFF SUBMISSION FOR 2017

REPORT OF FACTUAL FINDINGS

To: The Directors of United Energy Distribution Pty Ltd

Report of Factual Findings

We have performed the procedures agreed with you and the Australian Energy Regulator ("AER") to report factual findings for the purpose of assisting you and the AER with your submission of data contained within Tariff Data Templates ("TDT's") to the AER. The procedures performed are detailed in the terms of the Statement of Work dated 22 September 2016 and described below with respect to the Tariff Submission of United Energy Distribution Pty Ltd ("UED") for inclusion in the 2017 Pricing Proposal submitted to the AER.

The Director's Responsibility for the Procedures Agreed

The Directors of UED and the AER are responsible for the adequacy or otherwise of the procedures agreed to be performed by us. You and the AER are responsible for determining whether the factual findings provided by us, in combination with any other information obtained, provide a reasonable basis for any conclusions which you or other intended users wish to draw on the subject matter.

Assurance Practitioner's Responsibility

Our responsibility is to report factual findings obtained from conducting the procedures agreed. We conducted the engagement in accordance with Standard on Related Services ASRS 4400 Agreed-Upon Procedures Engagements to Report Factual Findings.

Because the agreed-upon procedures do not constitute either a reasonable or limited assurance engagement in accordance with Standards issued by the Auditing and Assurance Standards Board, we do not express any conclusion and provide no assurance on the Tariff Submission of UED for the 2017 Pricing Proposal. Had we performed additional procedures or had we performed an audit or a review of the Tariff Submission in accordance with Standards issued by the Auditing and Assurance Standards Board, other matters might have come to our attention that would have been reported to you.

Independence

We have complied with ethical requirements equivalent to those applicable to Other Assurance Engagements, including independence.



Factual Findings

The procedures were performed solely to assist you in preparing your submission to the AER for the 2017 annual proposal for tariffs. The procedures performed and the factual findings obtained are as follows:

| Procedures Performed | Factual Findings |
|---|--|
| 1. We will check that the network tariff quantities listed in Attachment A of the 2017 Tariff Submission align with those included in Regulatory Information Notice (RIN) Financial Information Template 2 (Demand and Revenue) of the 31 December 2015 UED RIN Reporting Templates (and include an explanation of any reconciling items between current and previously reported network tariff quantities). | The total network tariff quantities for (t-2) listed in Attachment A of the 2017 Tariff Submission were 3% (214.6 GWh), higher than those quantities included in the RIN Financial Information Template 2 (Demand and Revenue) of the 31 December 2015 UED RIN Reporting Templates. |
| | This difference is primarily due to the quantities included in the RIN submission for the year ended 31 December 2015, including prior period adjustments (which relate to up to the 5 previous calendar years), of consumption quantities, which decreased the consumption recorded in Template 2. These prior period adjustments arose from UED using the consumption volumes from a more accurate billing system. |
| | We note that using the actual consumption billings for the year ended 31 December 2015 as at August 2016, the following significant adjustments have been made to the tariffs consumption volumes from those reported in Template 2 of the Regulatory Information Notice: |
| | ► An increase of 116GWh (5%) in LVS1R |
| | ► A decrease of 122GWh (102%) in DED |
| | ► A decrease of 29GWh (102%) in LVS2R |
| | An increase of 182GWh (316%) in UNM. Due to the prior period adjustments, there was negative consumption of 124.4GWh recorded in Template 2. |
| | ► An increase of 39Wh (4%) in HVkVA. |



| Pro | ocedures Performed | Factual Findings |
|---|---|---|
| 2. | We will check that the TUOS charges, Transmission connection fees and Cross boundary network charges listed in Attachment B of the 2017 Tariff Submission align with those | There is a difference between the TUOS Charges and Transmission Connection Fees listed in Attachment B of the 2017 Tariff Submission from those provided under Template 8 (Table 1 Operating Expenditure) of the 31 December 2015 UED RIN Reporting Templates. |
| included in RIN Financial Information Template 8 (Table 1 Operating Expenditure) of the 31 December 2015 UED RIN Reporting Templates (and include an explanation of any reconciling items between current and previously reported charges). | This variance is due to the payment of avoided TUOS of \$519k and cross border invoices of \$539k received from Citipower and \$355k paid to AusNet which were noted in the prior year 2016 Tariff Submission. A sample of TUOS Charges, Connection Fees, avoided TUOS and cross border invoices have been agreed to underlying invoices, and to bank statements. | |
| | | These payments of \$519k for avoided TUOS have been agreed to those included in RIN Financial Information Template 13 (Avoided Cost Payments) of the 31 December 2015 UED RIN Reporting Templates. |
| | | We identified that Cross Boundary Network Charges (t-2 2015) listed in Attachment B of the 2017 Tariff Submission were not included in RIN Financial Information Template 8 (Table 1 Operating Expenditure) of the 31 December 2015 UED RIN Reporting Templates. |
| | | Cross Boundary Network Charges are only recognised when the amount has been finalised and billed to/from UED. As this information was not available at the time the 31 December 2015 UED RIN Reporting Templates were prepared, it has not been previously recognised in the 31 December 2015 UED RIN Reporting Templates. We agreed the Cross Boundary Network Charges (t-2 2015) in Attachment B of the 2017 Tariff Submission to the billing request submitted to the Chief Executive Officer for approval. |
| 3. | We will check that the Payments to embedded generators listed in Attachment B of the 2017 Tariff Submission align with those included in RIN Financial Information Template 13 (Avoided Cost Payments) of the 31 December 2015 UED RIN Reporting Templates (and include an explanation of any reconciling items between current and previously reported charges). | The Payments to embedded generators listed in Attachment B of the 2017 Tariff Submission agree to those included in RIN Financial Information Template 13 (Avoided Cost Payments) of the 31 December 2015 UED RIN Reporting Templates. |



| Pro | ocedures Performed | Factual Findings |
|--|---|--|
| 4. | 4. We will check that the total submitted count of public lights included in the Public Lighting Spreadsheet aligns with the number | The total submitted count of public lights listed in the Tariff Submission reporting template agree to the number recorded in UED's Geographical Information System (GIS) as at 24 December 2015. |
| | of public lights contained within UED's Geographical Information System (GIS) as at 31 December 2015. | We noted that 24 December 2015 is the latest date of system report available before 31 December 2015. Management informed us that the number reported is expected to be accurate as at 31 December 2015 as the seven days after the report cut-off date had minimal network installation activity given the period is during the Christmas to New Year holiday period and is across a weekend. We were not able to confirm this statement from management. |
| 5. | We will check that the Premium Feed- in Tariff (PFIT) and Transitional Feed- in Tariff (TFIT) rebate costs listed in Attachment C of the 2017 Tariff Submission align with those included in RIN Financial Information Template 16 (Jurisdictional Scheme Payments) of the 31 December 2015 UED RIN Reporting Templates (and include an explanation of any reconciling items between current and previously reported rebates). | The PFIT and TFIT rebate costs reported in Attachment B of the 2017 Tariff Submission agree to those included in the RIN Financial Information Template 16 (Jurisdictional Scheme Payments) of the 31 December 2015 UED RIN Reporting Templates. |
| 6. | 6. We will check that the F Factor rebate costs "unders and overs account" included in the 2017 Tariff Submission aligns with the AER approved F Factor pass through tariff | The F Factor rebate costs "unders and overs account" included in the 2017 Tariff Submission agree to the F Factor included in RIN Financial Information Template 2 (Demand and Revenue) of the 31 December 2015 UED RIN Reporting Templates. |
| included in RIN Financial Informat Template 2 (Demand and Revenu of the 31 December 2015 UED R Reporting Templates (and include | | During our testing we noted that the Factor rebate costs "unders and overs account" included in the 2017 Tariff Submission agrees to the AER approved F Factor pass through tariff for CY2015. |



Restriction on Distribution and Use of Report

This report is intended solely for the use of UED and the AER for the purpose set out above. As the intended user of our report, it is for you and other intended users to assess both the procedures and our factual findings to determine whether they provide, in combination with any other information you have obtained, a reasonable basis for any conclusions which you wish to draw on the subject matter. As required by ASRS 4400 Agreed-Upon Procedures Engagements to Report Factual Findings distribution of this report is restricted to those parties that have agreed the procedures to be performed with us and other intended users identified in the terms of the engagement (since others, unaware of the reasons for the procedures, may misinterpret the results).

Our report may be relied upon by United Energy Distribution for the purpose set out above only pursuant to the terms of our Statement of Work dated 22 September 2016.

We disclaim all responsibility to any other party for any loss or liability that the other party may suffer or incur arising from or relating to or in any way connected with the contents of our report, the provision of our report to the other party or the reliance upon our report by the other party.

Ernst & Young

Ernst & Young Melbourne 28 September 2016