

Our ref: D09/8357



2 February 2009

Chris Pattas
General Manager
Network Regulation South
Australian Energy Regulator

By email: chris.pattas@aer.gov.au

Dear Chris

Transend 2008 Performance Incentive Scheme Result

Please find attached a report titled, "Transend Service Standards Report to Australian Energy Regulator 2008" and the associated AER Service Standards Template.

The following supporting information is provided but should not be made publicly available:

- Transend's definitions of the terms and measures used in the Service Standard reporting;
- a data file "Outage Month Query Data 2008";
- an incident report – Newton Substation 26 August 2008 – which includes Transend's rationale for seeking a third party event exclusion for outages associated with this incident; and
- an incident report – Severe Wind Storms 03 April 2008 – which includes Transend's rationale for seeking a force majeure exclusion for outages associated with this incident.

Should you have any queries in relation to this information please contact me on telephone 03 6274 3909 or email bess.clark@transend.com.au.

Yours sincerely

Bess Clark
Executive Manager Revenue Regulation

Encl.