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# Efficiency Review of Maintenance Tasks

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# 2014 - 2019 Revenue Proposal

TRANSGRID

Review of Maintenance Effort

HA01719.04 | 4

Client Reference

26 May 2014



**JACOBS®**

## 2014 - 2019 Revenue Proposal

Project no: HA01719  
 Document title: Review of Maintenance Effort  
 Document no: HA01719.04  
 Revision: 4  
 Date: 26 May 2014  
 Client name: TransGrid  
 Client no: Client Reference  
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 Author: Ryan Dudley, Kerim Mekki  
 File name: [http://dmca.skmconsulting.com/sites/HA01719/DmcaConsult/Technical/04. Maintenance review/HA01719 04 - Review of preventative maintenance and inspection effort \(rev 4\).docx](http://dmca.skmconsulting.com/sites/HA01719/DmcaConsult/Technical/04. Maintenance review/HA01719 04 - Review of preventative maintenance and inspection effort (rev 4).docx)

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## Document history and status

| Revision | Date      | Description   | By        | Review   | Approved |
|----------|-----------|---|-----------|----------|----------|
| 0        | 14/2/2014 | Draft report  | 14/2/2014 | R Dudley | R Dudley |
| 1        | 30/4/2014 | Revisions to draft report – additional detail and information   | 30/4/2014 | R Dudley | R Dudley |
| 2        | 20/5/2014 | Revisions to rev 1 report to incorporate additional information | 20/5/2014 | R Dudley | R Dudley |
| 3        | 23/5/2014 | TransGrid comments and additional results included              | 23/5/2014 | R Dudley | R Dudley |
| 4        | 26/5/2014 | Revisions to rev 3 report to incorporate additional information | 26/5/2014 | R Dudley | R Dudley |
|          |           |   |           |          |          |

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## Executive Summary

TransGrid has established an operating expenditure forecast for the forthcoming regulatory control period. A significant proportion of the forecast is comprised of field based maintenance. The field based maintenance is made up of routine maintenance and inspections, corrective maintenance and major operating projects (MOPS).

To assess the efficiency of the routine maintenance and inspections component, TransGrid has engaged Jacobs SKM to review the man-hour effort for preventative maintenance and inspection tasks.

In undertaking the assessment, Jacobs SKM reviewed TransGrid's Maintenance Policies and work procedures to form a view on both the appropriateness (prudence) of the Policies and the efficiency of the man-hour effort.

Jacobs SKM found that the Maintenance Policies have been largely consistent for existing assets over the current regulatory control period, with some incremental changes to accommodate the introduction of new technologies. It would normally be expected that changes would occur in maintenance requirements between regulatory control periods as technology and associated work practices evolve. Jacobs SKM found that the incorporation of these changes to TransGrid's Policies and procedures was not likely to have an overall material impact on the forecast maintenance effort and is in line with good electricity industry practice.

Using an estimating accuracy range approach, it was found that the overall maintenance effort forecast by TransGrid is within the range of maintenance effort that Jacobs SKM has estimated. We have been able to confirm this at a macro level, with consideration of the effort required for individual tasks in forming this view.

Jacobs SKM developed a man-hour effort estimate range for maintenance tasks that made up a considerable proportion of the preventative maintenance and inspections programmes. In order to assess a representative sample, Jacobs SKM reviewed sufficient tasks in each asset type that made up approximately half of the total maintenance effort for each asset category.

## Important note about your report

The sole purpose of this report and the associated services performed by Jacobs was to review and assess the efficiency of hours allocated to standard maintenance tasks in accordance with the scope of services set out in the contract between Jacobs and the Client. That scope of services, as described in this report, was developed with the Client.

In preparing this report, Jacobs has relied upon, and presumed accurate, any information (or confirmation of the absence thereof) provided by the Client and/or from other sources. Except as otherwise stated in the report, Jacobs has not attempted to verify the accuracy or completeness of any such information. If the information is subsequently determined to be false, inaccurate or incomplete then it is possible that our observations and conclusions as expressed in this report may change.

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## 1. Introduction

Jacobs SKM has been engaged by TransGrid to perform a review of preventative maintenance and inspection effort for standard tasks.

### 1.1 Methodology

Jacobs SKM's methodology to assess the suitability of TransGrid's effort for preventative maintenance and inspection tasks was as follows:

1. Review the forecast preventative maintenance and inspections effort for the 2014/15 – 2018/19 revenue control period, separating the tasks by asset type;
2. For each asset type, identify the combined tasks that make up 50% of the total forecast effort for the forecast period;
3. Review the Maintenance Policies for the asset types to understand the maintenance and inspection requirements / scope;
4. Develop task requirements, resource allocations and estimated effort for performing maintenance and inspection tasks identified in the Maintenance Policies;
5. Review TransGrid's maintenance procedures / task procedures to determine alignment with Jacobs SKM's assumptions in step 2.
6. Discussion with TransGrid on material differences to ensure accurate alignment and understanding of scope and output for maintenance and inspection tasks;
7. Reporting.

The maintenance effort considers the total effort (in man hours). This aligned with TransGrid's approach for forecasting man-hour effort. All associated effort required to complete maintenance tasks was estimated (for example, travel time to site was included in the effort allowed).

### 1.2 Review team

Jacobs SKM selected a team of highly experienced industry professionals from across Australia to perform the review. The reviewers were selected on the basis of their experience and exposure to transmission network service providers with assets of a similar or identical nature to TransGrid.

The team members and their credentials are as follows:

#### **Roy Hart**

Roy has considerable industry experience both in Australia and internationally having started as an electrical apprentice in 1964. He has a general background in Power Engineering particularly in the areas of high voltage networks and power generation. Roy has experience in the design, construction and maintenance of power generation plant, networks and associated equipment. He has been involved in the investigation of major equipment failures, technical audits, asset condition assessments and power system studies.

Roy's focus on the review was the maintenance and inspections associated with substations tasks.

#### **Paul Blanchfield**

Paul has had a distinguished career in the power industry and was selected by The Board of Electrical Engineering, Engineers Australia, as the 2011 National Electrical Engineer of the Year to recognise his high achievements in the profession over more than 25 years. Paul demonstrates very strong technical leadership

across several electrical engineering practice areas and is currently a member on the Australian Cigre Panel for Sub-station Protection and Automation.

Paul's focus on the review was the maintenance and inspections associated with protection, metering and substation tasks.

### **Joe Juchniewicz**

Joe is an electrical engineer and manager with over 35 years of experience in electrical transmission and distribution network utilities and consultancy. His experience has been in a broad range of areas from substation protection and system planning through to management supervision of network utility work forces and transmission asset management. He has been involved in the planning and construction of sub-transmission and distribution networks in the metropolitan and rural areas of SA including the assessment of large and disturbing loads. He has worked for both ETSA (1971 -1999) and ElectraNet SA (2000-2003).

Joe's focus on the review was the maintenance and inspections associated with transmission line tasks.

### **Kerim Mekki**

Kerim is a senior executive electrical engineer with fifteen years of experience as an electrical and power consultant. He has experience in projects delivery, in business development, and in team management. He has experience in high voltage electrical installations, transmission lines and substations, high voltage power network modelling and power quality analysis, power plants, renewable energies, mining industry, hydropower, and large pumping stations.

Kerim's focus on the review was the maintenance and inspections associated with transmission lines, metering, protection and substation tasks.

### **Phillip Grieshaber**

Phillip has demonstrated accomplishments in planning and coordinating public utility development projects over a 30 year period. He has managed development and implementation projects for power, water and gas utilities, gaining experience both while working for the utilities and for equipment suppliers of various types of real time systems and as a Senior Consultant in this field. As such he has built up an extensive knowledge of these systems, their markets and the clients they serve. He has extensive experience in substation automation systems for transmission and distribution networks.

Phillip's focus on the review was the maintenance and inspections associated with metering, communication and controls tasks.

### **Mike Tamp**

Mike Tamp is a senior consultant in the Strategic Consulting practice area with over 30 years' experience in the NSW electrical supply industry at both transmission and distribution levels. His core areas of expertise are strategic asset management, network investment planning and risk management, asset information management and regulatory matters. Mike has 15 years direct experience in the network investment and asset management planning area at both transmission and distribution levels, with over seven years' experience in asset renewal planning and network strategy development.

### **Ryan Dudley**

Ryan's area of specialisation is in the regulation and technical management of transmission and distribution networks. He has provided strategic advisory services to transmission and distribution network businesses and regulators across Australia, the Philippines, the Solomon Islands and Oman. He has a position on the Australian Cigré AP C5 panel (Electricity Markets and Regulation) and has recently completed projects including analysis and review of revenue proposals, asset management reviews, performance and technical audits and asset valuations. Ryan is a PAS-55 accredited assessor.



Ryan's focus on the review was the development of the methodology and assessment of the modelling outcomes.

## 2. Overview of TransGrid's Approach

TransGrid's approach to forecasting operating expenditure is contained in the document "Approach to forecasting 2014/15 – 2018/19".

TransGrid uses an operating expenditure model to forecast expenditure. The model uses a number of inputs in the calculation of operating costs in each year of the revenue control period. The Maintenance component accounts for approximately 43% of the total forecast operating costs for the next regulatory control period.

In TransGrid's forecasts, Maintenance is further divided into the following activities:

- Preventative maintenance and inspections;
- Condition based maintenance;
- Corrective maintenance; and
- Major operating projects (MOPS).

Preventative maintenance and inspections makes up approximately 35% of the Maintenance activities.

### 2.1 Approach to forecasting maintenance and inspections expenditure

The approach used by TransGrid to forecast preventative maintenance and inspections is as follows:

*Maintenance inspections and routine preventative maintenance tasks are scheduled by TransGrid's enterprise resource planning system in accordance with the maintenance requirements set out in TransGrid's maintenance policies. Maintenance intervals or operations based triggers are defined based on manufacturer's advice, TransGrid's experience and good electricity industry practice....*

*Forecast maintenance costs are therefore based on forecast effort for each particular year from the enterprise resource planning system (in employee hours) and hourly maintenance unit rates from the base year.*

*(Source: Approach to forecasting 2014/15 – 2018/19)*

This approach is diagrammatically illustrated in Figure 1 and consists of a building block approach.

## Operating Expenditure Methodology

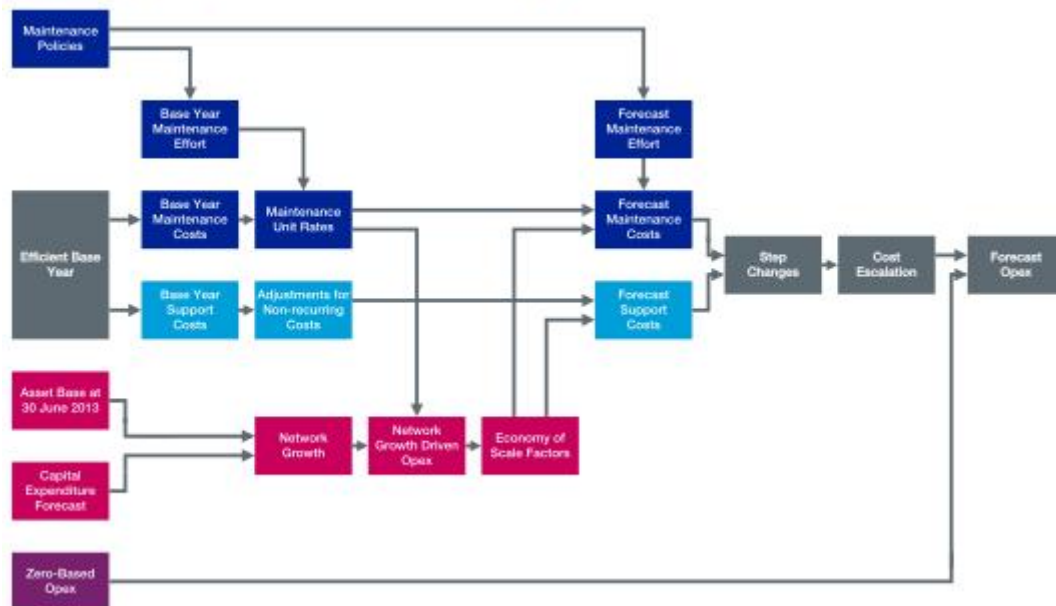


Figure 1 - Operating expenditure methodology (Source: TransGrid - Approach to forecasting 2014/15 - 2018/19 document)

The building blocks related to the forecast of maintenance and inspections expenditure are discussed in the following sections.

## 2.2 Maintenance Policies

As shown in Figure 1, one of the foundational building blocks for forecasting operating expenditure is the Maintenance Policies. The Maintenance Policies set the intervals and trigger points for performing maintenance activities.

## 2.3 Maintenance Effort

As shown in Figure 1, a critical input to the operating expenditure forecast is the Forecast Maintenance Effort. This effort is in the form of employee hours that are required to complete the maintenance tasks.

For preventative maintenance and inspections, the effort required to complete a standard maintenance task is calculated based on historical data contained in TransGrid's enterprise resource planning system. Each standard task is allocated a unique identifier. The system schedules tasks in accordance with the Maintenance Policies. When a task is completed, the resource time is booked to that identifier. In this way, it is possible to calculate the average time to complete a task by dividing the total hours booked to the task by the number of times the task has been performed. This value is then used as the Maintenance Effort for forecasting purposes.

The average time to complete a task will vary due to a number of factors, such as differences in travel time depending on location and differences in terrain and access for transmission line maintenance.

### 3. Discussion of TransGrid's Approach

The following discussion is based on the review of the documents contained in Appendix A.

#### 3.1 Maintenance Policies

In preparing for the 2009/10 – 2013/14 regulatory control period, TransGrid engaged SKM to conduct a review of Maintenance Policies. The purpose of the review was to determine whether the intervals and triggers for performing maintenance activities were prudent and in line with good industry practice. The outcome of the review was as follows:

*SKM's high level review of TransGrid's maintenance policies suggest that TransGrid conforms to what SKM considers good industry practice. The policies attempt to provide for a minimisation of maintenance whilst maintaining and achieving the corporate objectives of safety, reliability, security and availability of the network within a quality management framework.*

*SKM considers that the central components of the maintenance policies present a prudent attempt to maintain TransGrid's transmission network to acceptable standards. The policies are up-to-date and incorporate maintenance activities that are practiced throughout the industry.*

*(Source: Review of TransGrid's Maintenance Policies, Standard job hours and overall opex spend, April 2008)*

Jacobs SKM understand that the Maintenance Policies have undergone review and improvement since the 2008 review by SKM. In general, the Policies that govern the maintenance requirements for the forthcoming control period are generally consistent with those reviewed previously.

Jacobs SKM has conducted a review of the changes and found that the introduction of new technology since 2008 has been typically associated with improved management of asset risks (e.g. online condition monitoring), external drivers (e.g. additional security systems) or improving staff and public safety, and has not materially impacted on the man-hour effort required to perform the task.

One example of this is the high-resolution digital photography of transmission lines. Under the previous Policy / Procedure, a visual inspection of the towers and lines required a helicopter to hover in close proximity while an operator performed the inspection. The new maintenance practice is to take a high-resolution photograph of the asset and perform the inspection in the office using the photograph. It is considered that this does not materially reduce the inspection time required; however, it does improve operator safety by reducing the risks associated with the task as the photographs can be taken from further away from the lines and tower.

The additional maintenance requirements contained in the Policies were generally found to consist of industry wide improvements in practices associated with the life-cycle management of assets. An example of this is the inclusion of on-line condition monitoring equipment; which in itself requires additional maintenance and inspection as part of the asset it is monitoring. The benefit of on-line condition monitoring is that it provides better information and data, which facilitates improved asset management decision making and reduces the risk of failure.

The following sections summarise the main changes to the maintenance policies since SKM's previous review. Jacobs SKM considers that the changes are in line with developments in the electricity industry and represent good electricity industry practice.

##### 3.1.1 Easements and Access Tracks

A change in approach to be more proactive, and aim to bring easements into a scheduled maintenance regime where possible, rather than a primarily reactive maintenance regime.

### **3.1.2 Transmission Lines**

Detailed aerial inspections have been replaced with aerial high resolution digital photographic inspections.

Routine LIDAR aerial inspections have been added.

### **3.1.3 Substations**

Dielectric frequency response testing on transformers and current transformers known to have moisture above a certain level.

Dynamic contact resistance checks added for circuit breakers.

Added checks on capacitor voltage transformer terminal boxes.

Added oil containment inspections.

### **3.1.4 Control Systems**

A maintenance policy has been developed for control systems to manage the increasing number of microprocessor based control systems.

### **3.1.5 Substation Online Condition Monitoring**

A maintenance policy has been developed for substation online condition monitoring to manage the increasing number of online condition monitoring devices.

### **3.1.6 Network Security**

A maintenance policy has been developed for new security systems that have been installed across TransGrid sites.

### **3.1.7 Protection**

There have been no material changes to the protection maintenance policy.

### **3.1.8 Metering**

There have been no material changes to the metering maintenance policy.

### **3.1.9 Communications**

There have been no material changes to the communications maintenance policy.

## **3.2 Maintenance Effort**

TransGrid's approach to forecasting future maintenance effort benefits from the law of large numbers. The law of large numbers provides stability of long-term results as the average of the results obtained from a large number of trials will trend towards a predictable value as more trials are performed.

In order for this forecasting and estimating approach to be reliable:

- A large number of tasks need to occur before the average can reliably be determined (i.e. the sample size needs to be statistically significant). There can be significant distortion in the output value (both upwards and downwards) when relying on a small sample size; and
- Tasks need to be repeatable with similar scope and output. Technological disruption (i.e. the introduction of a new technology) may significantly impact the forward estimates.

Jacobs SKM understands that TransGrid's enterprise resource planning system has accumulated data on maintenance tasks and effort for several regulatory control periods and therefore, there has been a large number of maintenance tasks performed and recorded that can be relied on for future forecasting.

In reviewing the documentation, Jacobs SKM considers that the Policies and procedures for the forecast period are substantially similar to those used by TransGrid in previous regulatory control periods and therefore, the scope and output of the maintenance tasks are consistent. From Jacobs SKM's review, the introduction of new technology has primarily focused on managing risk and is not considered to have materially affected the time taken to perform maintenance tasks (e.g. transmission line inspections noted above) and therefore, the historic performance is considered an appropriate measure for future forecasts.

While Jacobs SKM considers that TransGrid's methodology for forecasting future effort for preventative maintenance and inspections is suitable, the approach is inwardly focussed, only considering TransGrid's historic performance in determining future effort. To address this, TransGrid engaged Jacobs SKM as an external subject matter specialist to review the efficiency of the hours that were to be used in forecasting the operating expenditure for preventative maintenance and inspections.

## 4. Determination of tasks for review

Jacobs SKM reviewed the total forecast effort for preventative maintenance and inspections by task, in order to determine a suitable sample of tasks for review.

The preventative maintenance and inspections tasks were separated by asset type as follows:

- Communications
- Safety / security
- Metering
- Protection
- Substation
- Transmission lines and easements

Generally, around 10% of the tasks in each asset type made up 50% of the total effort for that asset type. For most asset types, the number of tasks was less than 10, with the exception being substation tasks where 49 tasks out of 836 substation tasks made up 50% of the effort.

Given the quantity of substation tasks required to make up 50% of the effort was considerably higher than the other asset categories, and the tasks themselves were largely similar with respect to scope and effort, a decision was made to reduce the number of tasks capture the top 22% of effort.

The tasks identified for review and their corresponding total effort and percentage contribution are shown in the following sections. The time period for forecast quantity and total hours is 6 years.

Using this method, almost 40% of the total preventative maintenance and inspections forecast would be reviewed. This, together with the fact that 50% of the effort within most of the asset types was reviewed, is considered a representative sample from which conclusions can be drawn on the overall efficiency of the maintenance and inspections.

### 4.1 Communications

| ID     | Description                             | Forecast quantity | Total hours | Hours per task |
|--------|---|-------------------|-------------|----------------|
| CTG101 | SUBSTATION SITE ROUTINE MAINTENANCE     | 3374              | 13124.86    | 3.89           |
| CTG601 | RADIO SITE MAINT & BUSHFIRE HAZ REDUCT  | 1306              | 7620.51     | 5.835          |
| CTG602 | VHF REPEATER/LINK EQUIPMENT MAINTENANCE | 665               | 3880.275    | 5.835          |

The above tasks comprise 56% of the total effort for this asset type.

### 4.2 Safety / Security

| ID     | Description       | Forecast quantity | Total hours | Hours per task |
|--------|-------------------|-------------------|-------------|----------------|
| G26001 | Safety Compliance | 2202              | 17131.56    | 7.78           |

The above tasks comprise 58% of the total effort for this asset type.

### 4.3 Metering

| ID     | Description                   | Forecast quantity | Total hours | Hours per task | Percent of total |
|--------|-------------------------------|-------------------|-------------|----------------|------------------|
| M3014A | 4 MONTHLY PULSE CHECKS        | 1601              | 9341.835    | 5.835          | 24%              |
| M2008A | CT ACCURACY CHECK             | 274               | 5329.3      | 19.45          | 38%              |
| M3012A | INDEPENDENT CHECK OF METERING | 862               | 5029.77     | 5.835          | 51%              |

The above tasks comprise 51% of the total effort for this asset type.

### 4.4 Protection

| ID     | Description                              | Forecast quantity | Total hours | Hours per task |
|--------|--|-------------------|-------------|----------------|
| P0005A | CHECK/UPDATE LATEST RTIS ON SITE         | 557               | 18417.21    | 33.065         |
| P0003A | PROTN MAINTENANCE OF ANCILLARY RELAYS    | 509               | 7920.04     | 15.56          |
| P2013C | 3 PH TX ROUT MAINT BUCHHOLZ & THERMALS   | 289               | 7307.365    | 25.285         |
| P3151A | BUSBAR - ROUTINE PROTECTION MAINTENANCE  | 595               | 6943.65     | 11.67          |
| P2013A | TX/AUX TX ROUTINE PROTECTION MAINTENANCE | 380               | 6651.9      | 17.505         |
| P3013A | PROTECTION IN SERVICE AUTO RECLOSE CHECK | 934               | 5449.89     | 5.835          |

The above tasks comprise 50% of the total effort for this asset type.

### 4.5 Substations

| ID     | Description                             | Forecast quantity | Total hours | Hours per task |
|--------|---|-------------------|-------------|----------------|
| S0600B | 3 PHASE AUTO TRANSFORMER MAINTENANCE.   | 185               | 12953.7     | 70.02          |
| S0202A | 132KV ASEA HLR CB MAJOR MAINTENANCE     | 34                | 2050.0      | 60.3           |
| S0202B | 132KV ASEA HLR CB MINOR MAINTENANCE     | 138               | 5099.8      | 37.0           |
| S0951A | 110V NICAD BATTERY MAJOR MAINTENANCE    | 345               | 9394.35     | 27.23          |
| S0710A | CVT MONITOR RELAY CALIBRATION CHECK.    | 1608              | 9382.68     | 5.835          |
| S0960A | 41 - ROUTINE PATROLS                    | 71                | 8285.7      | 116.7          |
| S3019A | SUBSTATION SECURITY SYSTEM              | 1116              | 6511.86     | 5.835          |
| S0961A | 42 - ROUTINE PATROLS                    | 71                | 6490.465    | 91.415         |
| S0955A | OIL SAMPLE OF TX & RX (DGA & FURANS)    | 1412              | 5492.68     | 3.89           |
| S0951C | 50V NICAD BATTERY MAINTENANCE (COMMS.)  | 195               | 5309.85     | 27.23          |
| S0600E | SF6 GAS AUTO TRANSFORMER MAINT - (HYM)  | 10                | 5134.8      | 513.48         |
| S0275B | 132KV ALSTOM S1-145F1 CB MINOR MAINT.   | 66                | 2439.0      | 37.0           |
| S0275C | 132KV ALSTOM S1-145F1 CB SERVICE INSPEC | 53                | 1237.0      | 23.3           |
| S0658A | REIN M TYPE - T/C DIV. MAJOR MAINT.     | 33                | 3337.6      | 101.1          |
| S1MRUA | MAJOR SUBSTATION ROUTINE INSPECTION     | 12                | 140.0       | 11.7           |
| S1MRUC | FIRE/ENV/SAF/SEC INSPECTION - 6 MONTHLY | 12                | 116.7       | 9.7            |
| S1MRUD | FIRE/ENV/SAF/SEC INSPECTION - MONTHLY   | 60                | 583.5       | 9.7            |
| S1SYNC | FIRE/ENV/SAF/SEC INSPECTION - 6 MONTHLY | 12                | 93.4        | 7.8            |
| S1SYND | FIRE/ENV/SAF/SEC INSPECTION - MONTHLY   | 60                | 466.8       | 7.8            |



The above tasks comprise 22% of the total effort for this asset type.

#### 4.6 Transmission lines and easements

| ID     | Description                    | Forecast quantity | Total hours | Hours per task |
|--------|--------------------------------|-------------------|-------------|----------------|
| TEM050 | EASEMENT MAINTENANCE 050 SPANS | 327               | 27348.64    | 83.635         |
| TEM100 | EASEMENT MAINTENANCE 100 SPANS | 172               | 23752.34    | 138.095        |
| TCL060 | Climbing Inspection 60         | 128               | 9958.4      | 77.8           |
| TEM025 | EASEMENT MAINTENANCE 025 SPANS | 85                | 8500.0      | 100.0          |
| TCL100 | Climbing Inspection 100        | 52                | 5663.8      | 108.9          |
| TGI200 | Ground Inspection 200          | 114               | 9312.66     | 81.69          |
| TGI250 | Ground Inspection 250          | 91                | 9203.74     | 101.14         |
| TEI250 | EASEMENT INSPECTION 250 SPANS  | 63                | 8945.055    | 141.985        |
| TGI150 | Ground Inspection 150          | 108               | 7562.16     | 70.02          |
| TGI400 | Ground Inspection 400          | 51                | 7042.845    | 138.095        |
| TGI050 | Ground Inspection 50           | 237               | 5992.545    | 25.285         |
| TGI025 | Ground Inspection 25           | 339               | 5934.195    | 17.505         |
| TGI100 | Ground Inspection 100          | 130               | 5815.5      | 44.7           |

The above tasks comprise 47% of the total effort for this asset type.

## 5. Analysis and results

A review involving a desktop only assessment of such a wide ranging nature has an inherent level of uncertainty. Jacobs SKM has attempted to address this by determining a likely range of variability for each of the asset type tasks assessed.

### 5.1 Accuracy assumptions

In assessing the effort required to complete the preventative maintenance and inspection tasks, Jacobs SKM determined an accuracy range for the asset types. The accuracy range was primarily determined on the basis of the level of scope definition, the manner in which the assets are domiciled and the exogenous factors associated with each work procedure. In estimating the effort required, Jacobs SKM assumed a typical scenario where the accuracy range captures the inherent uncertainty of that scenario.

| Asset type                       | Accuracy of effort estimate | Comments   |
|----------------------------------|-----------------------------|--|
| Communications                   | ± 10%                       | Variability is considered to be limited due to sheltered environment and integrity of equipment and sophistication of procedures |
| Safety / security                | -5% + 15%                   | Potential variability due to environmental factors   |
| Metering                         | ± 10%                       | Variability is considered to be limited due to sheltered environment and integrity of equipment and sophistication of procedures |
| Protection                       | ± 10%                       | Variability is considered to be limited due to sheltered environment and integrity of equipment and sophistication of procedures |
| Substation                       | -5 % +10 %                  | Variability in the condition of the equipment  |
| Transmission lines and easements | -5 % + 25 %                 | Potential variability in terrain, restrictions on activities due to environmental considerations, condition of access tracks     |

## 5.2 Results

The results are presented from both an individual task perspective and an overall effort perspective by taking into account the quantity of tasks forecast to be performed in the forthcoming regulatory period. The forecast quantities of tasks are shown in the tables in section 4.

### 5.2.1 Individual results

Figure 2 shows the distribution of individual tasks when comparing TransGrid's estimates to those of Jacobs SKM. The figure captures the upper and lower range of the Jacobs SKM estimate and shows that the results are generally normally distributed.

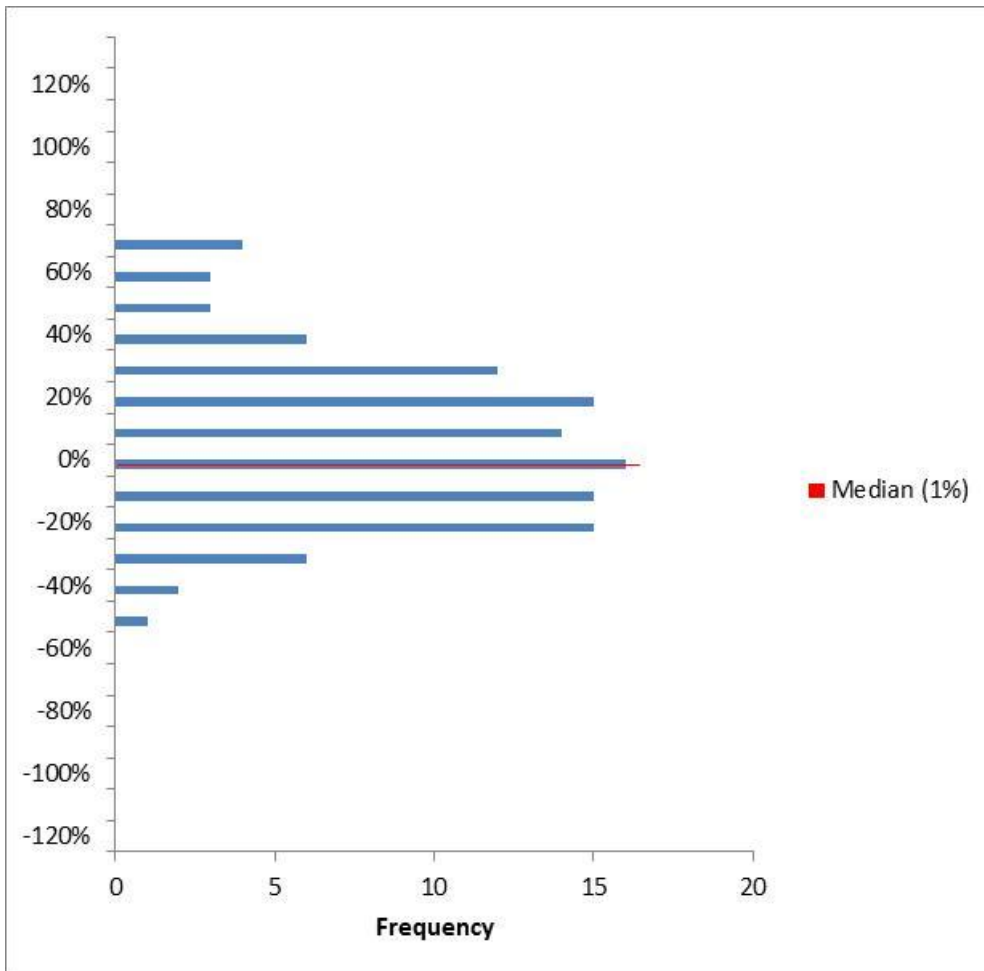


Figure 2 - Results histogram

Table 1 shows the results for individual tasks with the Jacobs SKM range.

| ID     | Description                              | TransGrid | Jacobs - | Jacobs + |
|--------|--|-----------|----------|----------|
| CTG101 | SUBSTATION SITE ROUTINE MAINTENANCE      | 3.9       | 5.0      | 6.1      |
| CTG601 | RADIO SITE MAINT & BUSHFIRE HAZ REDUCT   | 5.8       | 5.0      | 6.1      |
| CTG602 | VHF REPEATER/LINK EQUIPMENT MAINTENANCE  | 5.8       | 4.5      | 5.5      |
| CXX101 | SUBSTATION SITE ROUTINE MAINTENANCE      | 3.9       | 5.0      | 6.1      |
| G26001 | Safety Compliance                        | 7.8       | 7.6      | 9.2      |
| M2002A | REVENUE METER CALIBRATION CHECKS         | 5.8       | 4.5      | 5.5      |
| M2006A | VT ACCURACY CHECK                        | 23.3      | 14.4     | 17.6     |
| M2006B | VT BURDEN & VOLTAGE DROP CHECKS          | 5.8       | 7.2      | 8.8      |
| M2008A | CT ACCURACY CHECK                        | 19.4      | 15.8     | 19.4     |
| M2008B | CT BURDEN MEASUREMENT                    | 3.9       | 3.6      | 4.4      |
| M3012A | INDEPENDENT CHECK OF METERING            | 5.8       | 5.0      | 6.1      |
| M3014A | 4 MONTHLY PULSE CHECKS                   | 5.8       | 3.6      | 4.4      |
| P0003A | PROTN MAINTENANCE OF ANCILLARY RELAYS    | 15.6      | 12.6     | 15.4     |
| P2013C | 3 PH TX ROUT MAINT BUCHHOLZ & THERMALS   | 25.3      | 23.4     | 28.6     |
| P3151A | BUSBAR - ROUTINE PROTECTION MAINTENANCE  | 11.7      | 7.7      | 9.4      |
| P2013A | TX/AUX TX ROUTINE PROTECTION MAINTENANCE | 17.5      | 15.4     | 18.8     |
| P3013A | PROTECTION IN SERVICE AUTO RECLOSE CHECK | 5.8       | 4.1      | 5.0      |
| P3106A | TYPE THR RELAY ROUTINE PROTECTION MAINT  | 15.6      | 18.0     | 22.0     |
| P3106B | TYPE THR RELAY PERFORMANCE CHECKS        | 11.7      | 9.0      | 11.0     |
| P3119A | OHMEGA OH* RELAY ROUTINE PROTN MAINT     | 15.6      | 18.0     | 22.0     |
| P3012A | CAPACITOR ROUTINE PROTECTION MAINTENANCE | 9.7       | 5.9      | 7.2      |
| P3109A | TYPE YTG RELAY ROUTINE PROTECTION MAINT  | 15.6      | 17.1     | 20.9     |
| P3109B | TYPE YTG RELAY PERFORMANCE CHECKS        | 11.7      | 7.7      | 9.4      |
| P3151B | BUSBAR PROTECTION - PERFORMANCE CHECKS   | 5.8       | 7.7      | 9.4      |
| P3407A | GEC TYPE MBCI RELAY ROUTINE PROTN MAINT  | 9.7       | 12.6     | 15.4     |
| TEM050 | EASEMENT MAINTENANCE 050 SPANS           | 83.6      | 71.3     | 93.8     |
| TEM100 | EASEMENT MAINTENANCE 100 SPANS           | 138.1     | 142.5    | 187.5    |
| TCL060 | Climbing Inspection 60                   | 77.8      | 69.4     | 91.3     |
| TEM025 | EASEMENT MAINTENANCE 025 SPANS           | 100.0     | 71.3     | 93.8     |
| TCL100 | Climbing Inspection 100                  | 108.9     | 115.6    | 152.1    |
| TGI200 | Ground Inspection 200                    | 81.7      | 63.3     | 83.3     |
| TGI250 | Ground Inspection 250                    | 101.1     | 79.2     | 104.2    |
| TEI250 | EASEMENT INSPECTION 250 SPANS            | 142.0     | 89.1     | 117.2    |
| TGI150 | Ground Inspection 150                    | 70.0      | 71.3     | 93.8     |
| TGI400 | Ground Inspection 400                    | 138.1     | 190.0    | 250.0    |
| TGI050 | Ground Inspection 50                     | 25.3      | 24.7     | 32.5     |
| TGI025 | Ground Inspection 25                     | 17.5      | 13.8     | 18.1     |
| TGI100 | Ground Inspection 100                    | 44.7      | 47.5     | 62.5     |
| S0600B | 3 PHASE AUTO TRANSFORMER MAINTENANCE.    | 70.0      | 68.4     | 79.2     |
| S0202A | 132KV ASEA HLR CB MAJOR MAINTENANCE      | 60.3      | 54.6     | 63.3     |
| S0202B | 132KV ASEA HLR CB MINOR MAINTENANCE      | 37.0      | 28.5     | 33.0     |
| S0951A | 110V NICAD BATTERY MAJOR MAINTENANCE     | 27.2      | 30.4     | 35.2     |
| S0710A | CVT MONITOR RELAY CALIBRATION CHECK.     | 5.8       | 5.2      | 6.1      |
| S0960A | 41 - ROUTINE PATROLS                     | 116.7     | 114.0    | 132.0    |
| S3019A | SUBSTATION SECURITY SYSTEM               | 5.8       | 5.2      | 6.1      |
| S0961A | 42 - ROUTINE PATROLS                     | 91.4      | 114.0    | 132.0    |
| S0955A | OIL SAMPLE OF TX & RX (DGA & FURANS)     | 3.9       | 2.9      | 3.3      |
| S0951C | 50V NICAD BATTERY MAINTENANCE (COMMS.)   | 27.2      | 30.4     | 35.2     |
| S0600E | SF6 GAS AUTO TRANSFORMER MAINT - (HYM)   | 513.5     | 376.2    | 435.6    |
| S0275B | 132KV ALSTOM S1-145F1 CB MINOR MAINT.    | 37.0      | 26.6     | 30.8     |
| S0275C | 132KV ALSTOM S1-145F1 CB SERVICE INSPEC  | 23.3      | 20.0     | 23.1     |
| S0658A | REIN M TYPE - T/C DIV. MAJOR MAINT.      | 101.1     | 99.8     | 115.5    |
| S1MRUA | MAJOR SUBSTATION ROUTINE INSPECTION      | 11.7      | 12.6     | 14.6     |
| S1MRUC | FIRE/ENV/SAF/SEC INSPECTION - 6 MONTHLY  | 9.7       | 8.8      | 10.2     |

Table 1 - Results for individual tasks

## 5.2.2 Overall results

While the individual task effort estimates show some variation between TransGrid and Jacobs SKM, the assessment of the total maintenance effort, that is, the build-up of individual task effort multiplied by the number of times each task is forecast to be performed, provides an indication of the efficiency of the overall preventative maintenance and inspections forecast.

The result of multiplying the tasks quantities shown in the tables in section 4 by the man-effort hours for individual tasks in Table 1 is shown in Table 2.

Table 2 - Efficiency assessment of preventative maintenance and inspections

| Jacobs SKM lower estimate | Jacobs SKM average | TransGrid | Jacobs SKM upper estimate |
|---------------------------|--------------------|-----------|---------------------------|
| 314,518                   | 352,530            | 342,682   | 390,542                   |

TransGrid's forecast effort is within the lower and upper range of total effort estimated by Jacobs SKM and is less than the average of the lower and upper estimates. TransGrid's forecast is therefore considered to be reasonable and efficient.

## 6. Conclusion

Jacobs SKM has undertaken a desktop review of TransGrid's effort for preventative maintenance and inspection tasks including maintenance of substations, protection, metering, communications and transmission lines. Jacobs SKM's estimation of the effort was based on the maintenance procedures provided by TransGrid and the industry experience of the reviewers.

TransGrid's forecast of the total preventative maintenance and inspections effort is within the range of expected effort estimated by Jacobs SKM. While there were some variations in the estimates of effort at the individual task level, variations were generally evenly spread compared to TransGrid's allocations and when taken in context of the overall maintenance effort, they appear reasonable.

## Appendix A. Documents reviewed

| Document Number | Document Type | Document Title   | Revision Number |
|-----------------|---------------|--|-----------------|
| GM AS D1 001    | Policy        | Control Systems Maintenance Policy   | Rev 1           |
| GM AS L1 002    | Policy        | Easements and Access Track Maintenance Policy                                    | Rev 6           |
| GM AS M1 001    | Policy        | Metering Maintenance Policy  | Rev 9           |
| GM AS S1 011    | Policy        | Network Security Inspection and Maintenance Policy                               | Rev 1           |
| GM AS P1 001    | Policy        | Protection Maintenance Policy  | Rev 8           |
| GM AS S1 001    | Policy        | Substation Maintenance Policy  | Rev 14          |
| GM AS S2 016    | Policy        | Substation Online Condition Monitoring Maintenance Policy                        | Rev 1           |
| GM AS C1 001    | Policy        | Telecommunications Maintenance Policy  | Rev 5           |
| GM AS L1 001    | Policy        | Transmission Line Maintenance Policy   | Rev 9           |
| GM AS S1 005    | Policy        | Underground Cable Assets Maintenance Policy                                      | Rev 5           |
| GM AS S3 015    | Procedure     | ASEA 132kV Circuit breaker Type HLR 145  | Rev 5           |
|                 | Procedure     | Fire Protection Manual Operations & Maintenance                                  |                 |
| GM AS P2 003    | Procedure     | General Procedure for Maintenance of Protection Equipment                        | Rev 3           |
| GM AS C3 100    | Procedure     | Maintenance Instruction for Communication Sites                                  | Rev 2           |
| GM AS C4 202    | Procedure     | Maintenance Instruction for PLC Coupling   | Rev 5           |
| GM AS M2 008    | Procedure     | Measurement of Current Transformer Error   | Rev 1           |
| GM AS M2 006    | Procedure     | Measurement Of Voltage Transformer Error   | Rev 3           |
| GM AS M3 014    | Procedure     | Meter Pulse Checks   | Rev 3           |
| GM AS S3 032    | Procedure     | Nickle cadmium alkaline battery maintenance                                      | Rev 5           |
| GM AS P3 119    | Procedure     | Ohmega OH305 Distance Protection Commissioning and Maintenance Instruction       | Rev 1           |
| GM AS S3 034    | Procedure     | Oil sampling instruction   | Rev 6           |
| GM AS P2 004    | Procedure     | Procedure for the Performance of the Busbar and Interzone Protection Maintenance | Rev 4           |
| GM AS P2 010    | Procedure     | Production and Distribution of Protection Relay Test Instructions                | Rev 4           |
| GM AS M4 012    | Procedure     | Revenue metering installation independent check                                  | Rev 0           |
| GM AS P3 106    | Procedure     | Reyrolle THR Distance Protection Commissioning and Maintenance Instruction       | Rev 1           |
| GM AS P2 013    | Procedure     | Procedures for the Routine Maintenance of Transformer Protection                 | Rev 1           |
| GM AS C4 101    | Procedure     | Test Report for Communication Substation Site Maintenance                        | Rev 3           |
| GM AS C4 602    | Procedure     | Test Report for VHF Repeater/Link Equipment Maintenance                          | Rev 5           |
| GM AS S3 029    | Procedure     | Power Transformer Maintenance  | Rev 1           |
| GD HS G2 050    | Procedure     | Safe Working Practices, Equipment and Tools – Attachment 1 & 2                   | Rev 4           |