

Zero Harm Policy

Health, Safety, Environment and Quality



TasNetworks delivers electricity and telecommunication network services, creating value for our customers, our owners and the community.

Zero Harm is about looking after ourselves, our workmates, our contractors, the community and the environment at all times. It is about raising awareness and focusing on behaviours to continually improve the way we work at TasNetworks.

This Zero Harm Policy applies to all TasNetworks activities. Our team members and contractors must comply with this policy and will be motivated, resourced, and trained to follow this policy and associated standards and procedures.

Our Zero Harm goals are:

- No harm to our people and the public
- Minimising our impact on the environment

We will actively engage and consult with our people, our customers and other relevant stakeholders to achieve Zero Harm. Achieving Zero Harm requires ongoing and unwavering commitment from all TasNetworks team members and contractors.

This commitment means you are responsible for:

- Working safely – demonstrating a strong safety culture and positively intervening in at-risk situations
- Working in accordance with the law and TasNetworks' policies, procedures and work practices
- Demonstrating care for the environment in the way you work

To achieve this commitment, together we will:

- Carefully plan and manage our impacts, proactively identify and manage risks so far as is reasonably practicable to prevent harm
- Intervene, delay or stop activities that have the potential to cause injury, ill health or adverse environmental impacts, including pollution, until effective controls are in place
- Actively encourage each other to improve health, safety, general wellbeing and fitness and ensure employees are supported when injured or ill, regardless of whether the injury or illness occurred at work or at home
- Ensure our team members are trained, authorised and competent to undertake their work activities
- Seek out, identify and implement opportunities that create value by integrating sustainability principles into our activities, using resources efficiently, minimising waste and physical impacts
- Take responsibility for the quality of our work and participate in achieving quality outcomes for our customers
- Actively report all health, safety and environmental incidents, issues or concerns, including near-hits, and recommend solutions to health, safety, environment and quality issues
- Set and regularly review health, safety, environment and quality objectives and targets to achieve continual improvement, monitor performance and recognise and reward achievements

Our standards and procedures are designed to follow best practice codes and support compliance with the law.

We manage health, safety, environment and some key business processes within an integrated management system. We will not compromise on Zero Harm while working to meet our customers' needs and delivering quality outcomes.

Lance Balcombe
Chief Executive Officer

Dr Dan Norton
Chairman

This policy forms part of TasNetworks' integrated health, safety, environment and quality management system, which is maintained and externally certified in accordance with Australian and international standards (AS/NZS4801:2001, AS/NZS ISO 14001:2015 and AS/NZS ISO 9001:2015). October 2016.