

From: [REDACTED]
Sent: Thursday, 5 November 2020 4:37 PM
To: AER Authorisations <AERauthorisations@aer.gov.au>
Subject: Amber Electric

Dear the AER,

My friend came upon Amber Electric. As a customer, we find their model potentially misleading. Their basic documents have a price per kwh, however it is sold as flexible by the 30 minutes.

Regards

[REDACTED]