

Our Ref: D2011-00197184
Contact Officer: Luke Stevens
Contact Phone: (03) 9290 1485

20 April 2011

Mr Simon Appleby
Senior Manager Regulatory Affairs
ElectraNet Pty Ltd
PO Box 7096
Hutt Street Post Office
ADELAIDE, SA 5000

Dear Mr Appleby,

Re: Transmission service standards review for 2010

I am writing to inform you of the outcome of the Australian Energy Regulator's (AER) review of ElectraNet's performance against its transmission service standards incentive scheme for the 2010 calendar year.


In conducting the review, AER staff considered ElectraNet's revenue cap decision, dated April 2008, the *First Proposed Electricity Transmission Network Service Providers Service Target Performance Incentive Scheme*, published in January 2007, and ElectraNet's performance report for 2010 (submitted to the AER 4 February 2011).

After conducting the review of ElectraNet's transmission service performance, I endorse the service standards factor ("s-factor") applying to ElectraNet's service component of 0.000 per cent for the 2010 calendar year. The application of this s-factor results in an additional amount of \$0 to ElectraNet's maximum allowed revenue for the 2011-12 financial year.

I noted your inclusion of the transient interruptions less than one minute exclusion in the circuit availability parameter and your comments on this exclusion in your letter stating its inclusion is inappropriate. This exclusion appears to have been included in error a number of years ago and the AER agrees it is not appropriate. ElectraNet's service standards template reflects this.

I would like to thank ElectraNet for its open and active participation in this year's audit process. Should you have any further enquiries please contact Luke Stevens on (03) 9290 1485.

Yours sincerely,



Chris Pattas
General Manager