

TEMPLATE EXPLANATION



This template must be used by the TNSP to report service performance information for the previous calendar year.

Yellow worksheets (**'Inputs - Performance'** and **'Inputs - Exclusions'**) are for inputs, including performance and exclusion information. The TNSP only needs to enter data on these worksheets.

Purple worksheets **'S1' to 'S6'** are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet.

Blue worksheet **'Revenue Calculation'** quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet **'Outcomes'** shows the total performance, s-factor and financial incentive results based on the TNSP's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet **'Exclusion Definitions'** are the defined exclusions for each TNSP which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

ElectraNet - SERVICE STANDARDS PERFORMANCE

| Performance Inputs | | | | | | | |
|--------------------|---|--------|--------|--------|-----------------|----------------------------------|-------------------------------|
| S | Performance parameter | Collar | Target | Cap | Revenue at Risk | Performance (Without exclusions) | Performance (With exclusions) |
| S1 | Total transmission circuit availability | 99.10% | 99.47% | 99.63% | 0.30% | 99.230000% | 99.716000% |
| S2 | Critical circuit availability – peak | 98.52% | 99.24% | 99.51% | 0.20% | 99.650000% | 99.748000% |
| S3 | Critical circuit availability – non-peak (zero weighting) | 98.88% | 99.62% | 99.95% | 0.00% | 99.490000% | 99.490000% |
| S4 | Loss of supply event frequency (>0.05 system minutes) | 11 | 8 | 6 | 0.10% | 12 | 11 |
| S5 | Loss of supply event frequency (>0.2 system minutes) | 6 | 4 | 2 | 0.20% | 7 | 6 |
| S6 | Average outage duration (minutes) | 119 | 78 | 38 | 0.20% | 129 | 130 |

| Revenue Determination Inputs | |
|---------------------------------|-------------------|
| TNSP: | ElectraNet |
| STPIS version: | January, 2007 |
| Regulatory Determination | 2008/09 - 2012/13 |
| Base Year Allowed Revenue | \$ 229,990,000 |
| Base Year | 2008–09 |
| X-factor | -5.93% |
| Commencement of regulatory year | 1-Jul-08 |

| Other inputs | |
|-----------------------------------|---------|
| Assessment Period | 2010 |
| Financial year to affect revenue: | 2011/12 |
| Date prepared: | |
| Revision date: | |

| Other Inputs | | | | | | |
|-----------------------------------|--------|--------|--------|--------|--------|--------|
| Annual revenue adjusted for (CPI) | Mar-08 | Mar-09 | Mar-10 | Mar-11 | Mar-12 | Mar-13 |
| CPI | 162.2 | 166.2 | 170.0 | | | |

NOTE:

Pink cells - Performance without exclusions input cells

Orange cells - Performance with exclusions input cells

Green cells - Other inputs

Blue cells - Inputs sourced from the revenue determination

Performance is based on a calendar year or the proportion of a calendar year that applies in each regulatory period.

ElectraNet - S1 - Total transmission circuit availability

| Performance Targets | Graph start | Collar | Target | Cap | Graph end |
|---|-------------|--------|--------|--------|-----------|
| Total transmission circuit availability | 99.90% | 99.10% | 99.47% | 99.63% | 99.80% |
| Weighting | -0.30% | -0.30% | 0.00% | 0.30% | -0.30% |

| Performance Formulae | Formulae | | | | Conditions | | | S- Calc 1 | S- Calc 2 | | |
|----------------------|----------|-----------|---|--------------|------------|-----------|----------------|----------------|-----------|-----------|----------|
| Performance | = | -0.003000 | | | | | Availability < | 99.10% | -0.003000 | -0.003000 | |
| | = | 0.810811 | x | Availability | + | -0.806514 | 99.10% ≤ | Availability ≤ | 99.47% | -0.001946 | 0.001995 |
| | = | 1.875000 | x | Availability | + | -1.865063 | 99.47% ≤ | Availability ≤ | 99.63% | -0.004500 | 0.004612 |
| | = | 0.003000 | | | | | 99.63% < | Availability | | 0.003000 | 0.003000 |

| Performance Outcomes | Performance (Without Exclusions) | Performance (Exclusions) |
|---|----------------------------------|--------------------------|
| Total transmission circuit availability | = 99.230000% | 99.716000% |
| S-Factor | = -0.194595% | 0.300000% |

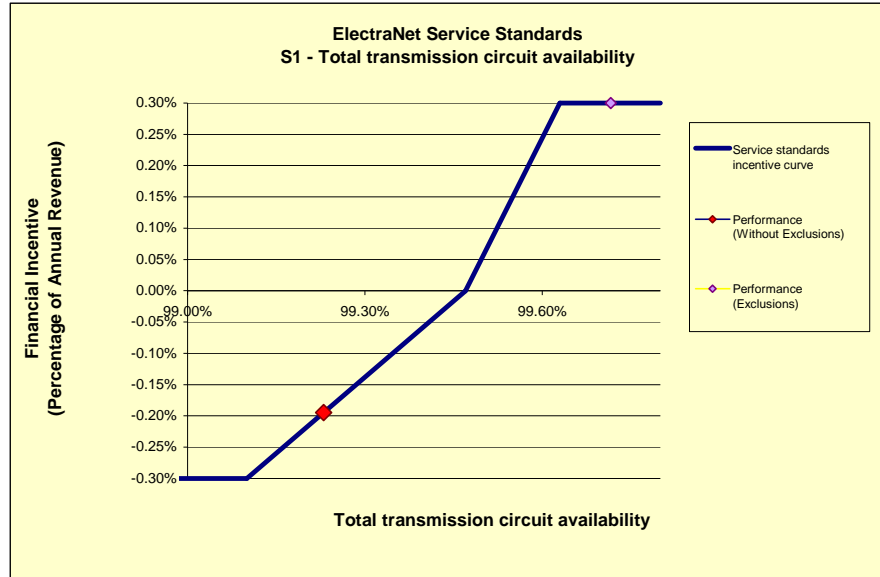
NOTE: This sheet will automatically update based on data in input sheets

Blue cells show the TNSP's performance targets and weightings

Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data

Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - S2 - Critical circuit availability – peak

| Performance Targets | Graph start | Collar | Target | Cap | Graph end |
|--------------------------------------|-------------|--------|--------|--------|-----------|
| critical circuit availability – peak | 98.30% | 98.52% | 99.24% | 99.51% | 99.70% |
| Weighting | -0.20% | -0.20% | 0.00% | 0.20% | -0.20% |

| Performance Formulae | Formulae | | | | | Conditions | | | S- Calc 1 | S- Calc 2 | | | |
|----------------------|----------|-----------|---|--------------|---|------------|--------------|---|--------------|-----------|-----------|----------|----------|
| Performance | = | -0.002000 | | | | When: | Availability | < | 98.52% | -0.002000 | -0.002000 | | |
| | = | 0.277778 | x | Availability | + | -0.275667 | 98.52% | ≤ | Availability | ≤ | 99.24% | 0.001139 | 0.001411 |
| | = | 0.740741 | x | Availability | + | -0.735111 | 99.24% | ≤ | Availability | ≤ | 99.51% | 0.003037 | 0.003763 |
| | = | 0.002000 | | | | | 99.51% | < | Availability | | | 0.002000 | 0.002000 |

| Performance Outcomes | Performance (Without Exclusions) | Performance (Exclusions) |
|--------------------------------------|----------------------------------|--------------------------|
| critical circuit availability – peak | = 99.650000% | 99.748000% |
| S-Factor | = 0.200000% | 0.200000% |

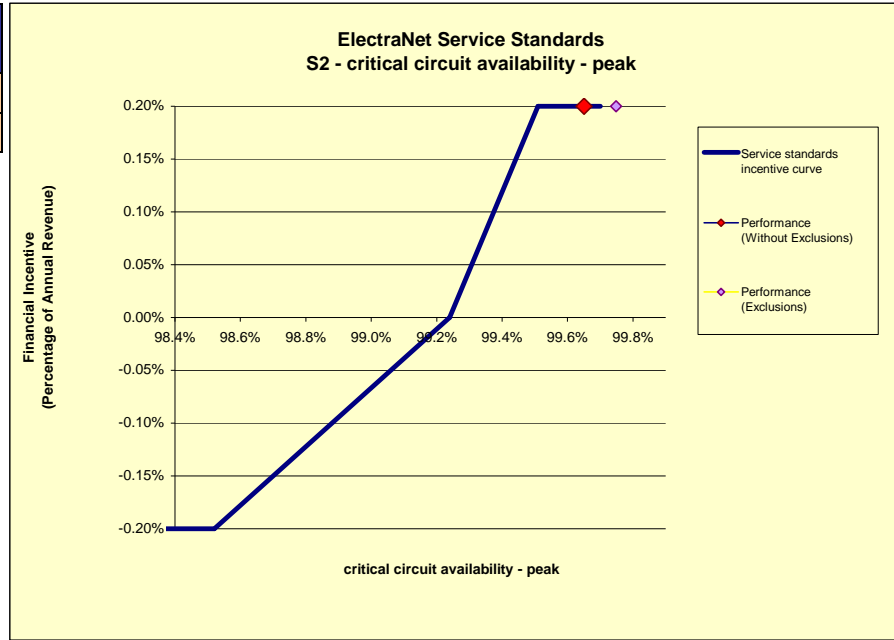
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ElectraNet - S3 - Critical circuit availability – non-peak (zero weighting)

| Performance Targets | Graph start | Collar | Target | Cap | Graph end |
|--|-------------|--------|--------|--------|-----------|
| uit availability – non-peak (zero Weighting) | 98.70% | 98.88% | 99.62% | 99.95% | 100.00% |
| | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |

| Performance Formulae | Formulae | | | | Conditions | S- Calc 1 | S- Calc 2 |
|----------------------|----------|----------|---|--------------|----------------------------------|-----------|-----------|
| Performance | = | 0.000000 | | | When: Availability < 98.88% | 0.000000 | 0.000000 |
| | = | 0.000000 | x | Availability | + 98.88% ≤ Availability ≤ 99.62% | 0.000000 | 0.000000 |
| | = | 0.000000 | x | Availability | + 99.62% ≤ Availability ≤ 99.95% | 0.000000 | 0.000000 |
| | = | 0.000000 | | | 99.95% < Availability | 0.000000 | 0.000000 |

| Performance Outcomes | | Performance (Without Exclusions) | Performance (Exclusions) |
|-----------------------------------|---|----------------------------------|--------------------------|
| uit availability – non-peak (zero | = | 99.490000% | 99.490000% |
| S-Factor | = | 0.000000% | 0.000000% |

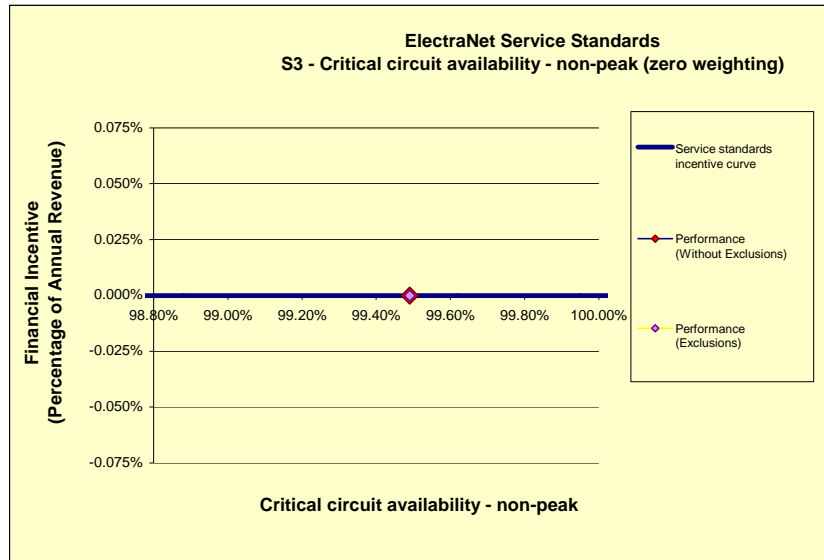
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ElectraNet - S4 - Loss of supply event frequency (>0.05 system minutes)

| Performance Targets | Graph start | Collar | Target | Cap | Graph end |
|---|-------------|---------|--------|--------|-----------|
| Loss of supply event frequency (>0.05 system minutes) | 13 | 11 | 8 | 6 | - |
| Weighting | -0.10% | -0.100% | 0.00% | 0.100% | 0.10% |

| Performance Formulae | Formulae | | | | Conditions | S- Calc 1 | S- Calc 2 | |
|----------------------|----------|-----------|---|---------------|--------------------|------------------------|-----------|-----------|
| Performance | = | -0.001000 | | | 11 < No. of events | -0.001000 | -0.001000 | |
| | = | -0.000333 | x | No. of events | + 0.002667 | 8 ≤ No. of events ≤ 11 | -0.001333 | -0.001000 |
| | = | -0.000500 | x | No. of events | + 0.004000 | 6 ≤ No. of events ≤ 8 | -0.002000 | -0.001500 |
| | = | 0.001000 | | | No. of events < 6 | 0.001000 | 0.001000 | |

| Loss of supply event frequency (>0.05 system minutes) | = | Performance (Without Exclusions) | Performance (Exclusions) |
|---|---|----------------------------------|--------------------------|
| Loss of supply event frequency (>0.05 system minutes) | = | 12 | 11 |
| S-Factor | | -0.100000% | -0.100000% |

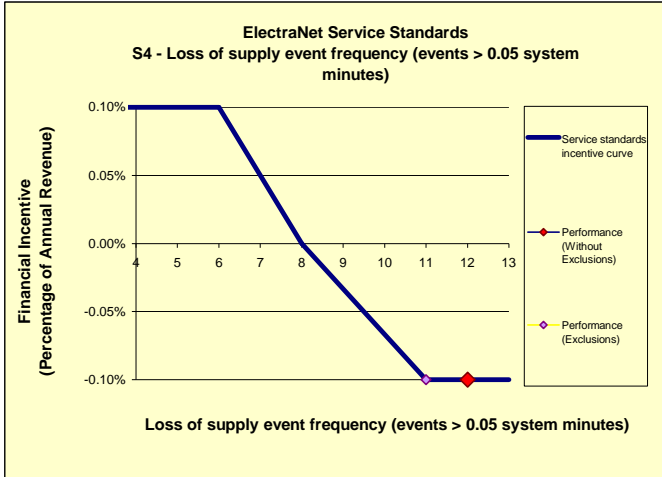
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Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - S5 - Loss of supply event frequency (>0.2 system minutes)

| Performance Targets | Graph start | Collar | Target | Cap | Graph end |
|--|-------------|---------|--------|--------|-----------|
| Loss of supply event frequency (>0.2 system minutes) | 8 | 6 | 4 | 2 | 0 |
| Weighting | 0.20% | -0.200% | 0.00% | 0.200% | 0.20% |

| Performance Formulae | Formulae | | | | | Conditions | | S- Calc 1 | S- Calc 2 |
|----------------------|----------|-----------|---|---------------|---|------------|---------------------|-----------|-----------|
| Performance | = | -0.002000 | | | | 6 | < No. of events | -0.002000 | -0.002000 |
| | = | -0.001000 | x | No. of events | + | 4 | ≤ No. of events ≤ 6 | -0.003000 | -0.002000 |
| | = | -0.001000 | x | No. of events | + | 2 | ≤ No. of events ≤ 4 | -0.003000 | -0.002000 |
| | = | 0.002000 | | | | | No. of events = 2 | 0.002000 | 0.002000 |

| Loss of supply event frequency (>0.2 system minutes) | = | Performance (Without Exclusions) | Performance (Exclusions) |
|--|---|----------------------------------|--------------------------|
| Loss of supply event frequency (>0.2 system minutes) | = | 7 | 6 |
| S-Factor | = | -0.200000% | -0.200000% |

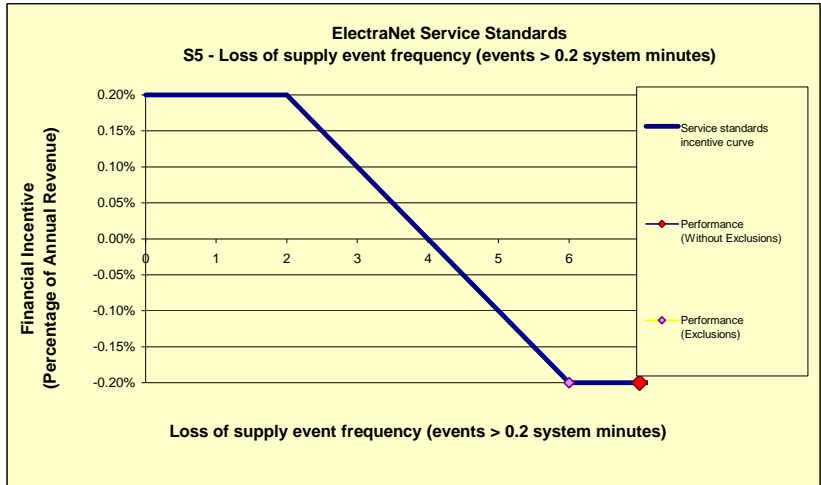
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Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - S6 - Average outage duration (minutes)

| Performance Targets | Graph start | Collar | Target | Cap | Graph end |
|-----------------------------------|-------------|---------|--------|--------|-----------|
| Average outage duration (minutes) | 319 | 119 | 78 | 38 | - |
| Weighting | -0.20% | -0.200% | 0.00% | 0.200% | 0.20% |

| Performance Formulae | Formulae | | | | | | Conditions | S- Calc 1 | S- Calc 2 |
|----------------------|----------|-----------|---|----------|---|----------|---------------------|-----------|-----------|
| Performance | = | -0.002000 | | | | 119 | < Duration | -0.002000 | -0.002000 |
| | = | -0.000049 | x | Duration | + | 0.003805 | 78 ≤ Duration ≤ 119 | -0.002466 | -0.002541 |
| | = | -0.000050 | x | Duration | + | 0.003900 | 38 ≤ Duration ≤ 78 | -0.002528 | -0.002605 |
| | = | 0.002000 | | | | | Duration < 38 | 0.002000 | 0.002000 |

| Average outage duration (minutes) | = | Performance (Without Exclusions) | Performance (Exclusions) |
|-----------------------------------|---|----------------------------------|--------------------------|
| Average outage duration (minutes) | = | 128.550000 | 130.100000 |
| S-Factor | | -0.200000% | -0.200000% |

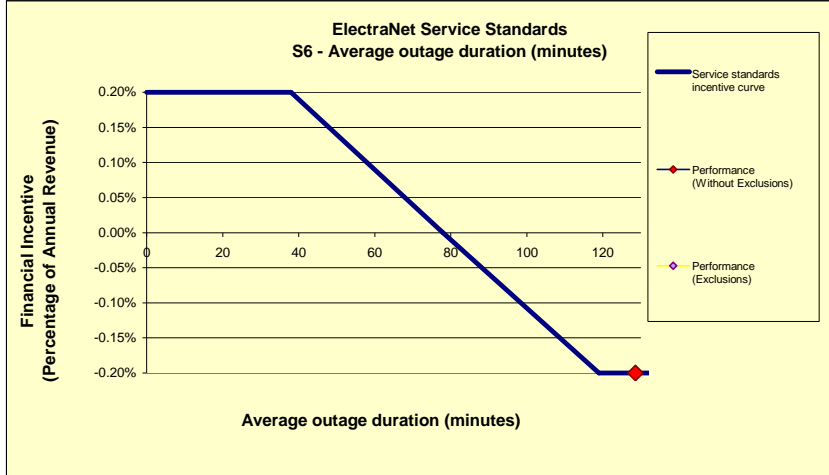
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Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

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Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - Revenue Calculation

| <i>Revenue cap information</i> | |
|-----------------------------------|---------------|
| Base year allowed revenue | \$229,990,000 |
| Base year | 2008-09 |
| X-factor | -5.93% |
| Commencement of regulatory period | 1-Jul-08 |

| <i>Annual revenue adjusted for CPI</i> | Mar-08 | Mar-09 | Mar-10 | Mar-11 | Mar-12 | Mar-13 |
|--|--------|--------|--------|--------|--------|--------|
| CPI | 162.2 | 166.2 | 170.0 | - | - | - |

| Nominal annual revenue | 2008-09 | 2009-10 | 2010-11 | 2011-12 | 2012-13 |
|------------------------|---------------|---------------|---------------|---------|---------|
| Allowed Revenue | \$229,990,000 | \$249,636,506 | \$270,486,111 | | |

| <i>Calendar year revenue</i> | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
|------------------------------|---------------|---------------|---------------|------|------|------|
| Revenue | \$114,995,000 | \$239,813,253 | \$260,061,308 | | | |

NOTE:

This sheet will automatically update based on data on input sheets.

Grey cells show calendar year revenue

Green cells are for formula

ElectraNet - Performance outcomes

Revenue calendar year

\$260,061,308

| S | Performance parameter | Target | Performance without exclusions | | | Performance with exclusions | | | Impact of exclusions |
|---------------|---|--------|--------------------------------|------------|-----------------|-----------------------------|------------|-----------------|----------------------|
| | | | Performance | S-Factor | Final Incentive | Performance | S-Factor | Final Incentive | |
| S1 | Total transmission circuit availability | 99.47% | 99.230000% | -0.194595% | -\$506,065 | 99.716000% | 0.300000% | \$780,184 | 0.494595% |
| S2 | Critical circuit availability – peak | 99.24% | 99.650000% | 0.200000% | \$520,123 | 99.748000% | 0.200000% | \$520,123 | 0.000000% |
| S3 | Critical circuit availability – non-peak (zero weighting) | 99.62% | 99.490000% | 0.000000% | \$0 | 99.490000% | 0.000000% | \$0 | 0.000000% |
| S4 | Loss of supply event frequency (>0.05 system minutes) | 8 | 12 | -0.100000% | -\$260,061 | 11 | -0.100000% | -\$260,061 | 0.000000% |
| S5 | Loss of supply event frequency (>0.2 system minutes) | 4 | 7 | -0.200000% | -\$520,123 | 6 | -0.200000% | -\$520,123 | 0.000000% |
| S6 | Average outage duration (minutes) | 78 | 129 | -0.200000% | -\$520,123 | 130 | -0.200000% | -\$520,123 | 0.000000% |
| TOTALS | | | | -0.494595% | -\$1,286,249 | | 0.000000% | \$0 | 0.494595% |

NOTE:

This sheet will automatically update based on data in input sheets.

Grey cell shows relevant calendar year revenue

Green cells show performance measure targets

Pink cells show performance, s-factor results and financial incentive without exclusions

Orange cells show performance, s-factor results and financial incentive with exclusions

Blue cells show the impact of exclusions on revenue

| Aggregate outcome | |
|--|-----------|
| S-factor | 0.000000% |
| Financial Incentive | \$0 |
| Financial year affected by financial incentive | 2011/12 |

ElectraNet - Defined exclusions

| No. Parameter 1 - Transmission circuit availability | | |
|---|--|--|
| Defined exclusions | Further description of exclusion | Reference |
| 1.1 Unregulated transmission assets | | Appendix C Revenue cap decision |
| 1.2 3rd party outages | Any outages shown to be caused by a 'third party system'—eg. intertrip signals, generator outage, customer installation, customer request or AEMO direction. | Appendix C Revenue cap decision |
| 1.3 Outages to control voltages | Outages to control voltages within required limits, both as directed by AEMO and where AEMO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required). | Appendix C Revenue cap decision |
| 1.4 Circuit opening for operational purposes | The opening of only one end of a transmission line where the transmission line remains energised and available to carry power. | Appendix C Revenue cap decision |
| 1.5 Capped outages | The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days). | Appendix C Revenue cap decision |
| 1.6 Force majeure | | Appendix D First proposed STPIS |
| No. Parameter 2 - Critical circuit availability – peak | | |
| Defined exclusions | Further description of exclusion | Reference |
| 2.1 Unregulated transmission assets | | Appendix C Revenue cap decision |
| 2.2 3rd party outages | Any outages shown to be caused by a 'third party system'—eg. intertrip signals, generator outage, customer installation, customer request or AEMO direction. | Appendix C Revenue cap decision |
| 2.3 Outages to control voltages | Outages to control voltages within required limits, both as directed by AEMO and where AEMO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required). | Appendix C Revenue cap decision |
| 2.4 Circuit opening for operational purposes | The opening of only one end of a transmission line where the transmission line remains energised and available to carry power. | Appendix C Revenue cap decision |
| 2.5 Capped outages | The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days). | Appendix C Revenue cap decision |
| 2.6 Force majeure | | Appendix D First proposed STPIS |
| Parameter 3 - Loss of supply event (frequency >0% system minutes) | | |
| Defined exclusions | Further description of exclusion | Reference |
| 3.1 Successful reclose events (<1 min duration) | | Appendix C Revenue cap decision |
| 3.2 Unregulated transmission assets | | Appendix C Revenue cap decision |
| 3.3 3rd party outages | Any outages shown to be caused by a 'third party system'—e.g. intertrip signals, generator outage, customer installation, customer request or AEMO direction. | Appendix C Revenue cap decision |
| 3.4 Planned outages | | Appendix C Revenue cap decision |
| 3.5 Interconnector outages | For supply outages resulting from an interconnector outage, the period of the interruption is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control). | Appendix C Revenue cap decision |
| 3.6 Pumping station supply interruptions | Pumping station supply interruptions were excluded from historical data due to the highly irregular nature of these loads, which makes accurate estimation of load profiles unreliable. | Appendix C Revenue cap decision |
| 3.7 Force majeure | | Appendix D First proposed STPIS |
| 3.8 ElectraNet protection operates incorrectly ahead of third party protection | Where ElectraNet protection operates incorrectly ahead of third party protection, the portion of customer load that would have been lost had ElectraNet protection not operated is removed from the total lost load. | Appendix C Revenue cap decision |
| 3.9 ElectraNet protection operates correctly due to a fault on a third party system | Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded. | Appendix C Revenue cap decision |
| Parameter 4 - Loss of supply event (frequency >10% system minutes) | | |
| Defined exclusions | Further description of exclusion | Reference |
| 4.1 Successful reclose events (<1 min duration) | | Appendix C Revenue cap decision |
| 4.2 Unregulated transmission assets | | Appendix C Revenue cap decision |
| 4.3 3rd party outages | Any outages shown to be caused by a 'third party system'—e.g. intertrip signals, generator outage, customer installation, customer request or AEMO direction. | Appendix C Revenue cap decision |
| 4.4 Planned outages | | Appendix C Revenue cap decision |
| 4.5 Interconnector outages | For supply outages resulting from an interconnector outage, the period of the interruption is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control). | Appendix C Revenue cap decision |
| 4.6 Pumping station supply interruptions | Pumping station supply interruptions were excluded from historical data due to the highly irregular nature of these loads, which makes accurate estimation of load profiles unreliable. | Appendix C Revenue cap decision |
| 4.7 Force majeure | | Appendix D First proposed STPIS |
| 4.8 ElectraNet protection operates incorrectly ahead of third party protection | Where ElectraNet protection operates incorrectly ahead of third party protection, the portion of customer load that would have been lost had ElectraNet protection not operated is removed from the total lost load. | Appendix C Revenue cap decision |
| 4.9 ElectraNet protection operates correctly due to a fault on a third party system | Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded. | Appendix C Revenue cap decision |
| Parameter 5 - Average outage duration | | |
| Defined exclusions | Further description of exclusion | Reference |
| 5.1 Successful reclose events (<1 min duration) | | Appendix C Revenue cap decision |
| 5.2 Unregulated transmission assets | | Appendix C Revenue cap decision |
| 5.3 3rd party outages | any outages shown to be caused by a 'third party system'—eg intertrip signals, generator outage, customer installation, customer request or AEMO direction | Appendix C Revenue cap decision |
| 5.4 Planned outages | | Appendix C Revenue cap decision |
| 5.5 Interconnector outages supply interruptions | For supply outages resulting from an interconnector outage, the duration is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (i.e. excluding factors outside of ElectraNet's control). | Appendix C Revenue cap decision |
| 5.6 Force majeure | | Appendix D First proposed STPIS |
| 5.7 ElectraNet protection operates correctly due to a fault on a third party system | Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded. | Appendix C Revenue cap decision |
| No. Critical circuit availability – non-peak (zero weighting) | | |
| Defined exclusions | Further description of exclusion | Reference |
| 6.1 Unregulated transmission assets | | Appendix C Revenue cap decision |
| 6.2 3rd party outages | Any outages shown to be caused by a 'third party system'—eg intertrip signals, generator outage, customer installation, customer request or AEMO direction. | Appendix C Revenue cap decision |
| 6.3 Outages to control voltages | Outages to control voltages within required limits, both as directed by AEMO and where AEMO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required). | Appendix C Revenue cap decision |
| 6.4 Circuit opening for operational purposes | The opening of only one end of a transmission line where the transmission line remains energised and available to carry power. | Appendix C Revenue cap decision |
| 6.5 Capped outages | The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days). | Appendix C Revenue cap decision |
| 6.6 Force majeure | | Appendix D First proposed STPIS (January 2007) |

Service Target Performance Incentive Scheme - Definition of Force Majeure

| Definition of Force Majeure | Reference |
|--|---|
| <p>For the purpose of applying the <i>service target performance incentive scheme</i>, force majeure events means any event, act or circumstance or combination of events, acts and circumstances which (despite the observance of good electricity industry practice) is beyond the reasonable control of the part affected by any such event, which may include, without limitation, the following:</p> <ul style="list-style-type: none">- fire, lightning, explosion, flood, earthquake, storm, cyclone, action of the elements, riots, civil commotion, malicious damage, natural disaster, sabotage, act of a public enemy, act of God, war (declared or undeclared), blockage, revolution, radioactive contamination, toxic or dangerous chemical contamination or force of nature.- action or inaction by a court, government agency (including denial, refusal or failure to grant any authorisation, despite timely best endeavour to obtain same)- strikes, lockouts, industrial and/or labour disputes and/or difficulties, work bans, blockades, picketing- acts or omissions (other than failure to pay money) of a party other than the TNSP, which party either is connected to or uses the high voltage grid or is directly connected to or uses a system for the supply of electricity that in turn is connected to the high voltage grid- where those acts or omissions affect the ability of the TNSP to perform its obligation under the service standard by virtue of that direct or indirect connection to or use of the high voltage grid <p>In determining what force majeure events should be excluded the AER will consider the following:</p> <ul style="list-style-type: none">- was the event unforeseeable and its impact extraordinary, uncontrollable and not manageable?- does the event occur frequently? If so, how did the impact of the particular event differ?- could the TNSP, in practice, have prevented the impact (not necessarily the event itself)?- could the TNSP have effectively reduced the impact of the event by adopting better practices? | <p>Service Target Performance Incentive Scheme (January 2007) p. 31</p> |