

# Draft Decision to grant an individual retail Exemption Blue Aurora Pty Ltd.

Dear Angela Bourke,

I am an owner of one of the units at Cairns Beach Resort (CBR) and wish to make the following comments/suggestions regarding AER's Draft Decision.

## **1)Condition 2 – Information provision.**

### Item 2

Is there a process to be specified in item 2 where an appropriate government agency (eg AER, Queensland authority , etc) checks that the exempt persons responses to the AER identified requirements in this schedule are appropriate before exempt customers are required to sign up or seek alternate arrangements. Can this be a requirement so that exempt customers know that the information supplied by the exempt person is correct and legal before they sign an agreement with the exempt person.

## **2)Condition3 – Billing and payment arrangements**

### Item 3 -sections I and j.

As the majority of units in the units in CBR do not have individual meters should the exempt person be required to notify the unit owners of the main meter reading (current and previous) for the billing period so that unit owners (exempt customers) can track over-all use versus their individual billing. Should a dispute arise this would then be information that would assist an appropriate authority efficiently assess information and resolve a dispute.

In addition it may also be extremely beneficial if the exempt person is required to show what amount of the energy use is being charged to;

Common use areas

Office and administration

Units in the letting pool

Remaining units.

## **3)Conditions 18 and 19**

Can it be clarified that the 'exempt seller' terminology is the same as the 'exempt person' term, or does it apply to another party?

**4)Condition 24 – Meter reading charges**

Item 2 section a.

Can the terminology be extended as follows; 'the exempt person has calculated consumption based on a meter reading performed and submitted by the customer, their agent, or tenant';

**5) Requirement of the exempt person to advise CBR unit owners of the quoted supply prices.**

Can there be inserted a requirement that the exempt person sources at least three quotation from energy suppliers and advise unit owners of these quotations.

**6)Role of CBR Body Corporate Committee (CBR BCC) in supply of energy to the CBR complex and individual unit owners.**

Can the AER identify what role the CBR BCC has in relation to the exempt person supplying energy to the CBR complex?

In the AERs view can the CBR BCC (representing the owners of the units and the embedded electricity network) take the role of the exempt person as identified in the Blue Aurora application?

Regards,

Bruce Gardner.