

2023-27

POWERLINK QUEENSLAND REVENUE PROPOSAL

Appendix 3.07 – PUBLIC

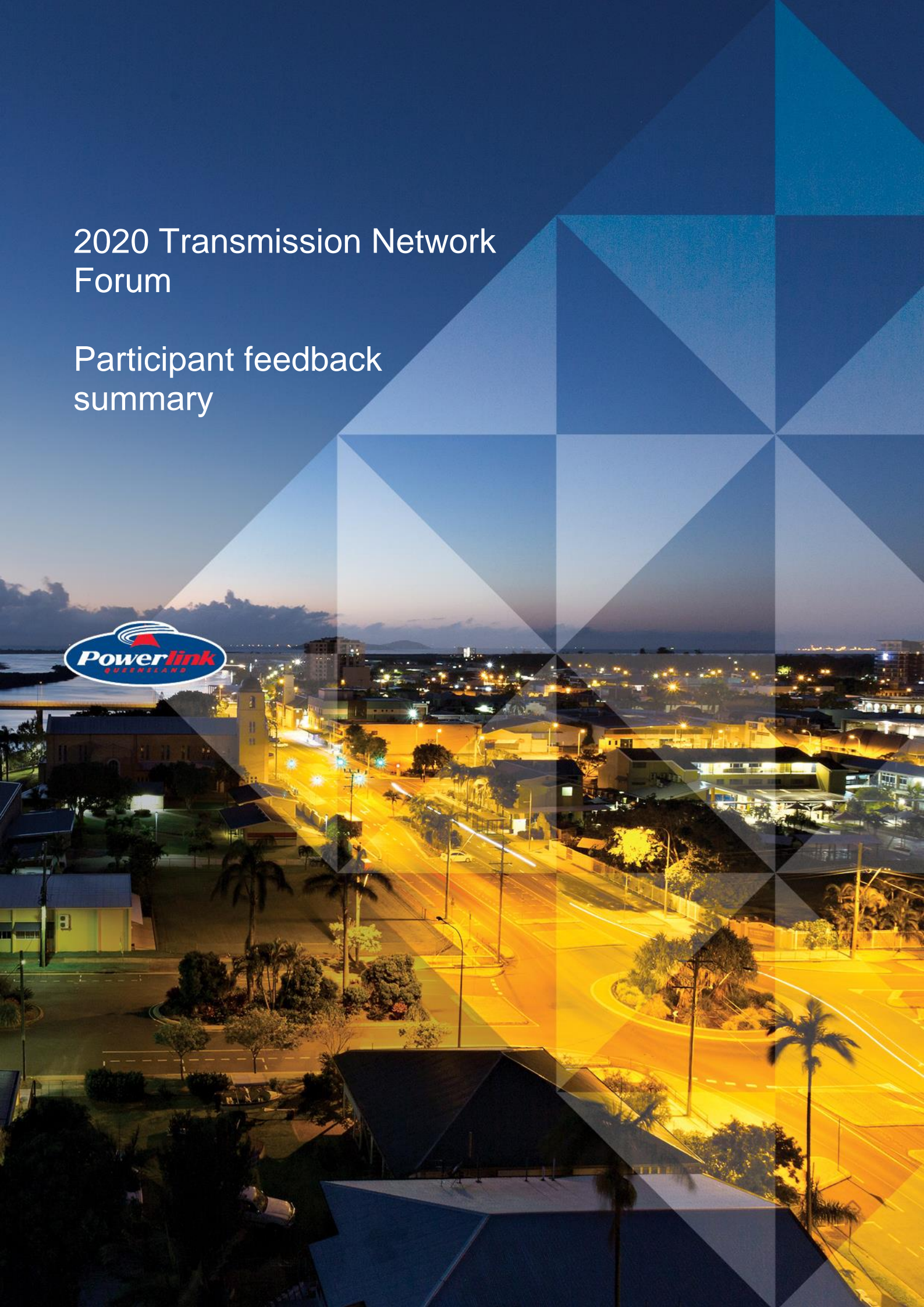
Transmission Network Forum Participant Feedback Summary 2020

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2020 Transmission Network Forum

Participant feedback summary



The 2020 Powerlink Transmission Network Forum attracted a record attendance (250+) online via personalised built virtual conference platform. The forum was held virtually for the first time due to the COVID-19 pandemic.

Powerlink's services and insights were shared through three key presentations and a Q&A panel session:

- Chief Executive - State of the Network with Paul Simshauser
- 2023-27 Revenue Determination Process with Matthew Myers
- Power system planning with Kevin Kehl
- Q&A panel session with Sachin Goyal, Geoff Burges and Jenny Harris

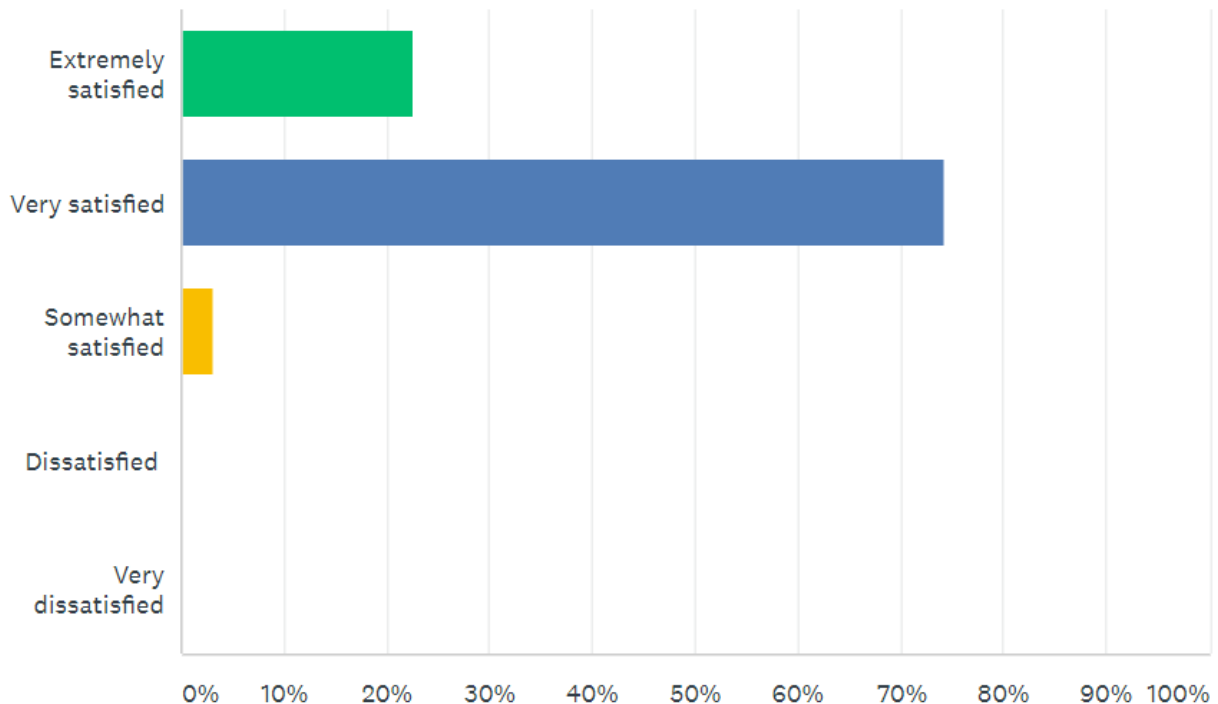
Participant feedback

Overall satisfaction levels

Post event a survey was sent to all participants. The results included:

- Online format was rated at 4.3 out of 5
- Quality of information presented was rated at 4.3 out of 5
- Presenters rated at 4.4 out of 5
- Panel discussion at 3.9 out of 5

This resulted in an overall average rating for the forum of 4.19 out of 5.



Verbatim feedback received

- The presentation was interesting and well executed, could have had some more information on the projects to be pursued by Power link in the near to medium term.
- Thanks for having decent audio / video setup! Makes the online format so much more effective as we can hear everything clearly!
- Very well thought out presentation covering the broad challenges facing Powerlink as well as the more detailed issues.
- Today's session has set a high benchmark for others, including AEMO, to seek to reach. Paul's initial presentation and his consideration of questions raised and honest answers was the best in my 20+ years in NEM engagement sessions I have seen. Well done to the Powerlink team, I hope to see you keep this engagement up and improve it even further.
- Speed of technology change implies closer, more detailed and more frequent interaction with DNSPs to continue to provide efficient and effective responses to customer and stakeholder needs
- Having participated in the recent EQ AER RP-TSS program I am aware of the complexities involved with preparing the Revenue Proposal and I look forward to seeing the Powerlink draft and commenting on it.
- Excellent Forum. Good example of putting customers at the centre of the business.
- Paul Simshauser's graphs were useful particularly the long term real electricity price. Even more useful was the off the cuff, but considered comment, that REZ development was \$0.10 per KW. Its hard to know what that really means but I like the number