

**Powercor and CitiPower: Additional information provided to the AER on 5 October 2012**

As noted in our submission, the initial application for Remote Service Charges submitted in 2010 was based on a reasonable estimate of costs that would be incurred to provide a semi-automated service. These costs were estimates because we had not yet commenced providing remote services. Since that submission CitiPower/Powercor started providing some remote services however due to unforeseen factors, delays occurred that meant Citipower/Powercor has not been able to collate enough information around actual costs associated with providing AMI Services as expected. As the process and allocated times have not changed between the original submission and the current submission, the only delta is salary increases which have been held at CPI which is actually below the wage increase index. Additionally in accordance with clause 6.12.1(12) of the NER, the AER's final decision on the control mechanism for fee based and quoted alternative control services are noted for fee based alternative control services, a price cap for 2011 prices and a CPI—X price path for 2012–15.