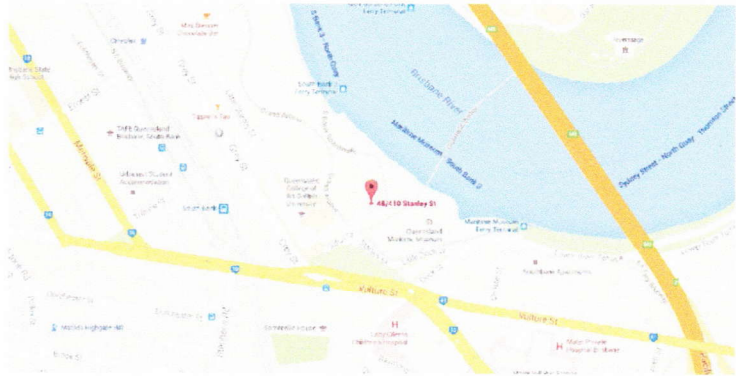



APPLICATION TO AER FOR AN INDIVIDUAL EXEMPTION APPLICATION (EMBEDDED NETWORK)

Legal Name: Park Avenue at South Bank LBUP 101696	
Trading Name (if applicable): --	
ABN: 60 945 746 909	ACN:
Registered Postal Address (may be verified with ASIC or other agency by AER):	
410 Stanley Street South Brisbane Qld 4101	
Contact Person: David Robertson	Position: Secretary/Treasurer Body Corp Committee
Contact Details: Phone: 3846 3996 Fax: --	Email: drobertson@y7mail.com
Reason for Individual Exemption: It is the Body Corporate's intention to be an on/supplier/seller to the residents of this apartment complex.	
Comment: NIL	
Address of Site in Application: 48/410 Stanley Street South Brisbane Qld 4101	
Site Map (please insert 	
Sites Primary Activity: Residential Complex.	
<hr/> Form of Utility for which Individual exemption is sought. Electricity which is supplied directly from the Main Grid.	
Are you establishing, or have you established, energy supply in an area where there are no other viable energy supply arrangements available. – <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Comment: Origin is the retailer Energex is the network provider	
Date of which you intend to commence selling of utility: 7th September 2016	
Comment: 	

Mailing address for premises at the site:
410 Stanley Street South Brisbane Qld 4101

Details of any experience in selling energy:

The Body Corp has engaged METER2CASH SOLUTIONS Pty Ltd (ABN 51 130 008 196) as the nominated billing agent on behalf of the Body Corporate for - meter reading, issue of accounts and collection of monies from all residents of our complex.

Do you currently hold, or have previously held or been subject to, an energy selling exemption or a retail licence (retailer authorisation) in any state or territory. If so, please provide details:

Comment:

NO

What arrangements you have made in the event that you can no longer continue supplying energy (e.g., has the retailer that sells to you agreed that they will service the customers).

Comment:

Origin is the Retailer and would continue to supply energy

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For the AER to determine whether it is appropriate to exempt you from the requirement to hold a retailer authorisation they need information on the nature and scope of the operations you propose to conduct. Please answer the following questions:

1 Will your customers be your tenants? If so, are they residential or commercial/retail? Are they covered by residential or retail tenancy, or other legislation governing accommodation that is a person's principal place of residence (for example, retirement village legislation, residential parks or manufactured home estates legislation) in your state or territory?

Comment: **Our customers are residential owners or tenants of our complex which is their principle place of residence. Tenants legislation is as per Residential Tenancy Authority and owners under The Body Corporate Commissioners Act.**

2 Are you providing other services (for example, accommodation/leasing of property) to persons on the site who you intend to sell energy to? Or will your only commercial relationship to persons on the site be the sale of energy? If you are providing other services, please specify what these services are, and the contractual or leasing arrangements under which these services are being provided.

Comment: **NO**

3 What is the total number of dwellings/premises at the site? Please provide a breakdown between residential and business customers (and whether they are small or large as defined for the jurisdiction in which you intend to operate).

Comment: **Fifty Six Residential Apartments**

4 Will you be on selling energy (that is, selling energy purchased from an authorised retailer) or purchasing it directly from the wholesale market?

Comment: **YES**

5 If purchasing from an authorised retailer, have you formed, or do you intend to form, a bulk purchase contract with the energy retailer, and how far into the future does this, or will this, contract apply? If you have formed, or intend to form, a contract, please provide a brief summary of this arrangement.

Comment: **We have contracted an electricity supply from ORIGIN ENERGY until 31st December 2017 under a bulk arrangement.**

6 What is the estimated aggregate annual amount of energy you are likely to sell (kilowatt hours or megawatt hours for electricity and mega joules or gigajoules for gas) and the average expected consumption of customers for each type of customer you service (that is, residential customers and retail or commercial customers)?

Comment: **Between 250,000 – 300,000 kwh PA**

7 Will your customers be wholly contained within a site owned, controlled or operated by you? (For the purposes of this question, a body corporate may be taken to 'operate' premises it oversees).

Comment: **YES**

8 Will each premises/dwelling be separately metered? If the application is for a new development or a redevelopment and customers will not be separately metered, please explain why not.
YES

9 What types of meters will be used? For example, basic/accumulation meters, manually read interval meters or remotely read interval meters? Will these meters allow your customers to change retailers (i.e. not source their

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energy from you)?
Comment: Manually read basic/accumulative meters.
10 What accuracy standards apply to the meters? Do the meters comply with Australian Standards? If so, specify which Standard or Standards. For electricity meters, will the meters comply with National Measurement Act 1960 (Cth) requirements for electricity meters installed from 1 January 2013?
Comment: NMI approved meters recently purchased from and formerly owned by Energex
11 If customer dwellings/premises are separately metered, how often do you propose the meters to be read and by whom?
Comment: Meters will be read in line with cycle billing as indicated in item 13. Reads will be performed by METER2CASH SOLUTIONS the nominated billing agent.
12 How will you determine energy charges if customers are not separately metered?
Comment: All customers are individually metered at this site.
13 In what form and how often will customers be billed? Will you be issuing bills yourself or through a billing agent?
Comment: Bills are issued on a quarterly basis via our billing agent on our behalf.
14 What dispute resolution procedures do you intend to put in place to deal with energy related complaints and issues?
Comment: Dispute Resolution process is in accordance with AER requirements as set out under the relevant condition. I have attached our nominated billing agents Dispute Resolution process to support this application. Our nominated billing provider provides flexible payment options, access to hardship, applies rebates to applicable customers and has access to Home Energy Assistance Scheme (HEAS) and Qld Ombudsman.
15 What energy rebates or concessions are available for your customers and, if applicable, how can customers claim these?
Comment: Our nominated billing agent applies and lodges all rebate applications for approved senior, pensioner and veteran affairs occupants in accordance with Department of Communities and retailers requirements.
16 Will you make energy efficiency options available to your customers? Will your network incorporate solar or other generation options for sustainability purposes? If so, will you use gross or net metering?
Comment: Energy audits to the advantage of our occupants are reviewed periodically. Solar is not a viable option at this building due to site limitations. The Body Corporate implement other energy efficiency and saving devices such as LED, time of use and sensor activated lighting to assist in reducing occupants power usage for tenants and owners alike.
17 Please provide any further information that you consider would assist us to assess your application.
Comment: N/A

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The AER requires the person registering for the Individual Exemption to keep them notified of all changes or variances to your registration.

If there are any changes to the details nominated on your form you will be required to complete the below section and re-submit to the AER for updating.

The AER recommend that you contact them before you submit an application for the variation of an individual exemption to help ensure that the information you include in your application is relevant and necessary.	
Please provide the following information in your application for the variation of an individual exemption:	
1	An explanation of why you are seeking a variation to your individual exemption and an explanation of why you believe an exemption—rather than a retailer authorisation—remains appropriate for your changed circumstances.
	Comment:
2	Where relevant, a list of the conditions of exemption that you believe need to be varied.
	Comment
3	A list of changes to any of the information that you provided us when you applied for your individual exemption. If you have an electronic copy of your original application, you may submit this with tracked changes. If your exemption was transitioned, a list of changes to the circumstances on which the exemption was based.
	Comment:

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