



Jemena Gas Networks (NSW) Ltd

2020-25 Access Arrangement Proposal

Attachment 2.4

Register of engagement activities



1. Engagement registry

Table 1–1: 2017 Engagement

Session	Purpose	Date	Attendees	IAP2 Engagement Level
Sydney Customer forum	Understand how customers wanted us to engage with them	11/11/2017	Customers / Exec team	Consult
Dubbo Customer forum	Understand how customers wanted us to engage with them	11/11/2017	Customers / Exec team	Consult
Low income study circle - Wollongong	Differences in gas usage and topics for consultation	15/11/2017	Customers	Consult
Sydney Customer forum	Understand key themes for 2020-2025 Plan engagement	18/11/2017	Customers	Consult
Dubbo Customer forum	Understand key themes for 2020-2025 Plan engagement	18/11/2017	Customers	Consult
Low income study circle - Wollongong	Input into 2020-2025 Plan engagement	22/11/2017	Customers / Board	Consult
Large customer forum	Engagement preferences and priorities	22/11/2017	Large Customers	Consult
Customer Council Meeting	Engagement consultation with StraightTalk / Project H2Go	28/11/2017	Customer Council, CCP.	Consult

Table 1–2: 2018 Engagement

Session	Purpose	Date	Attendees	IAP2 Engagement Level
Meeting	AA Priorities and BAU combined meetings	20/03/2018	Energy Australia	Consult
Meeting	AA Priorities	17/04/2018	BHP	Consult
Meeting	AA Priorities	17/04/2018	Solvay Interlox Pty Ltd	Consult
Meeting	AA Priorities	17/04/2018	Commonwealth Steel	Consult
Meeting	AA Priorities	18/04/2018	CSR Limited	Consult
Meeting	AA Priorities	18/04/2018	PGH Bricks Pavers	Consult
Meeting	AA Priorities	19/04/2018	Boral Limited	Consult
Meeting	AA Priorities	26/04/2018	Orora Limited	Consult
Meeting	Volume Boundary Metering	May-18	Mirvac	Consult

Session	Purpose	Date	Attendees	IAP2 Engagement Level
Meeting	Volume Boundary Metering	May-18	Origin Hot Water	Consult
Meeting	AA Priorities and BAU combined meetings	May-18	CovaU	Consult
Network Field Tour	Introduction to network assets, new technology & customers	4/05/2018	Customer Council, CCP, AER, Govt Agency Reps	Inform
Meeting	AA Priorities	10/05/2018	Brickworks	Consult
Meeting	AA Priorities	10/05/2018	National ceramic	Consult
Round 1 Customer Forum (Goulburn & Griffith)	Energy orientation, bills, energy consumer priorities	12/05/2018	Straight Talk (Consultant), AER, Customers	Consult
Meeting	AA Priorities	15/05/2018	NSW Health Dept	Consult
Meeting	AA Priorities and BAU combined meetings	15/05/2018	Alinta	Consult
Meeting	AA Priorities	16/05/2018	BHP R & B - COKE	Consult
Meeting	AA Priorities	16/05/2018	Sydney Mini Steel	Consult
Meeting	AA Priorities and BAU combined meetings	16/05/2018	AGL	Consult
Round 2 Customer Forum (Goulbourn & Griffith)	The future of gas, service levels and investment options	19/05/2018	Straight Talk (Consultant), AER, Customers	Consult
Meeting	AA Priorities and BAU combined meetings	22/05/2018	Red/ Lumo	Consult
Meeting	Volume Boundary Metering	May-18	OC Energy	Consult
Meeting	AA Priorities	23/05/2018	Orica Australia	Consult
Meeting	AA Priorities and BAU combined meetings	24/05/2018	Simply Energy	Consult
Round 1 Customer Forum (West Syd)	Energy orientation, bills, energy consumer priorities	26/05/2018	Straight Talk (Consultant), AER, Customers	Consult
Meeting	AA Priorities and BAU combined meetings	29/05/2018	Origin	Consult
Small business interviews	Energy preferences	Jun-18	ECC / CALD businesses	Involve

Session	Purpose	Date	Attendees	IAP2 Engagement Level
Meeting	AA Priorities and BAU combined meetings	1/06/2018	Energy Australia	Consult
Commercial Strategy Review Session		4/06/2018	Customer Council (selected)	Consult
Meeting	Volume Boundary Metering	5/06/2018	Green Strata	Consult
Over 55 Study Circle 1	Energy orientation, energy preferences	6/06/2018	Customers	Consult
Meeting	Volume Boundary Metering	6/06/2018	Emicon	Consult
Meeting	Service Contestability	6/06/2018	Master Plumber Association	Consult
Meeting	Service Contestability	Jun-18	Frasers	Consult
Meeting	Service Contestability	Jun-18	Sekisui House	Consult
Over 55 Study Circle 2	Fairness, investment options	13/06/2018	Customers	Consult
Round 1 Customer Forum (Newcastle)	Energy orientation, bills, energy consumer priorities	16/06/2018	Straight Talk (Consultant), AER, Customers	Consult
Round 2 Customer Forum (Newcastle)	The future of gas, service levels and investment options	23/06/2018	Straight Talk (Consultant), AER, Customers	Consult
Round 1 Customer Forum (Bathurst)	Energy orientation, bills, energy consumer priorities	23/06/2018	Straight Talk (Consultant), AER, Customers	Consult
Meeting	Service Contestability	25/06/2018	HIA	Consult
Customer Council Meeting	Commercial Strategy, Engagement Update	28/06/2018	Customer Council & Straight Talk (Consultants) CCP	Consult
Round 2 Customer Forum (Bathurst)	The future of gas, service levels and investment options	30/06/2018	Straight Talk (Consultant), AER, Customers	Consult
Round 2 Customer Forum (West Syd)	The future of gas, service levels and investment options	2/07/2018	Straight Talk (Consultant), AER, Customers	Consult
Over 55 Study Circle 3	Energy orientation, energy preferences	15/08/2018	Retirement village customers	Consult
CALD Forum 1	Energy orientation, energy preferences	16/08/2018	CALD Customers / ECC NSW	Consult

Session	Purpose	Date	Attendees	IAP2 Engagement Level
Round 3 Customer Forum (Goulburn / Griffith)	Asset lives, investment options, price path	25/08/2018	Straight Talk (Consultant), AER, Customers	Consult
CALD Forum 2	Fairness, investment options	30/08/2018	CALD Customers / ECC NSW	Consult
Round 3 Customer Forum (West Sydney)	Asset lives, investment options, price path	8/09/2018	Straight Talk (Consultant), AER, Customers	Consult
Round 3 Customer Forum (Bathurst / Newcastle)	Asset lives, investment options, price path	22/09/2018	Straight Talk (Consultant), AER, Customers	Consult
AER/CCP briefing	Draft Plan	7/12/2018	AER, CCP	Inform
Customer Council Meeting	Draft Plan briefing	7/12/2018	Customer Council & CCP	Consult
Customer Council Meeting	Commercial Strategy update, Engagement results	9/10/2019	Customer Council & CCP	Inform
Large customer forum	Investment options, Future of gas	30/11/2019	Large customers	Consult

Table 1–3: 2019 Engagement

Session	Purpose	Date	Attendees	IAP2 Engagement Level
ECA briefing	Draft Plan	24/01/2019	ECA	Inform
Deep Dive	Draft Plan, capex	20/02/2019	AER, CCP, Customer Council (selected)	Consult
Large Customer webinar	Draft Plan	21/02/2019	Large customers	Inform
Meeting	Draft Plan, follow up	28/02/2019	ECA	Inform
Round 4 Customer Forum (Sydney)	Draft Plan, Investment options	2/03/2019	Straight Talk (Consultant), AER, Customers	Consult
CALD Forum 2	Draft Plan	7/03/2019	CALD Customers / ECC NSW	Consult
CESS workshop	CESS engagement	09/04/2019	AER, CCP, ECA, PIAC	Consult

Session	Purpose	Date	Attendees	IAP2 Engagement Level
Customer Council Meeting	Final submission, BAU activities	16/05/2019	Customer Council, CCP.	Consult