

9 March 2009

Mr Chris Pattas  
General Manager  
Network Regulation South Branch  
Australian Energy Regulator  
GPO Box 520  
Melbourne VIC 3001

Dear Mr Pattas

### **Distribution Loss Factors for 2009/10**

I refer to your letter of 26 November 2008 and am pleased to provide Integral Energy's proposed Distribution Loss Factors (DLFs) for the 2009/10 financial year.

The proposed DLFs have been calculated in accordance with Integral Energy's published methodology and the following documents are provided to the AER for approval:

1. The proposed DLFs in a format fit for publication by NEMMCO;
2. A copy of Integral Energy's methodology used to calculate the DLFs; and
3. A copy of Integral Energy's evaluation of distribution loss factors for 2009/10.

Electronic copies of these documents will also be provided to the AER and these documents can be published on the AER's website.

I have also attached Integral Energy's Special report No S 536 which includes the detailed data associated with the calculation of the DLFs. This report, or any part of it, should not be made public unless agreed to by Integral Energy as it contains details of actual consumption by several large customers.

The process undertaken by Integral Energy to calculate the DLFs for 2009/10 has been independently reviewed by TCFT Business Services and a copy of the review report and TCFT's certification is attached.

Going further for you is what we do

Contact: Frank Nevill Direct Phone (02) 9853 6598 Fax (02) 9853 6376  
INTEGRAL ENERGY ABN 59 253 130 878  
51 Huntingwood Drive Huntingwood NSW 2148

[www.integral.com.au](http://www.integral.com.au)

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*The power is in your hands*

The DLFs are submitted for consideration and approval by the Australian Energy Regulator (AER) and should you have any questions in relation to this matter please contact Mr Frank Nevill on telephone (02) 9853 6598.

Yours faithfully

A handwritten signature in black ink that reads "Daniel Lucas". The signature is written in a cursive, flowing style.

Daniel Lucas

**Acting Chief Executive Officer**