



Notifications and communications to residents managed through the Body Corporate and its appointed ENM will be in compliance with AER requirements.

Energex is the network supplier for SEQ and individual life support provision would be in place if required, as per the requirement of the AER.

Payment plans applied will be in accordance with the AER guidelines.

Any Solar request will be addressed and considered by the Body Corporate as would any request for such a change to the structure regardless of who is the electricity provider.

As noted the process will be a cost recovery process for the Body Corporate with the ENM receiving a set monthly fee. This allows residents to fully benefit from a competitive retail supply process and should the Body Corporate be able to further reduce costs for residents through Demand Management or other initiatives these savings will flow directly on to residents.

All information provided to residents has been provided to the AER for approval and all information to residents was consistent with the information provided for residents by the AER.

The information provided to the Body Corporate and to residents by each supplier was done so in commercial confidence of each supplier and the Body Corporate has kept the confidence of each supplier we work with.

The Body Corporate has requested individual exemption from the AER and have fully complied with all aspects of the application process and requests from the AER to ensure the application is successful.

On behalf of the Body Corporate for Hi Surf Apartments CTS 11533

Christine Wright