

Ergon Energy

Customer Impact Analyst East, West and Mount Isa Pricing Zones

Customer Impact Analysis

This Customer Impact Analysis is provided for Standard Asset Customers (Small and Large) in Ergon Energy's East, West and Mount Isa pricing zones.

Specifically for SAC Small, customers have expressed a desire to understand the implications of the 10,000kWh wide band IBT (for residential customers) and 20,000kWh wide band IBT (for small business customers). Therefore, this analysis commences by demonstrating bill impact around this first block.

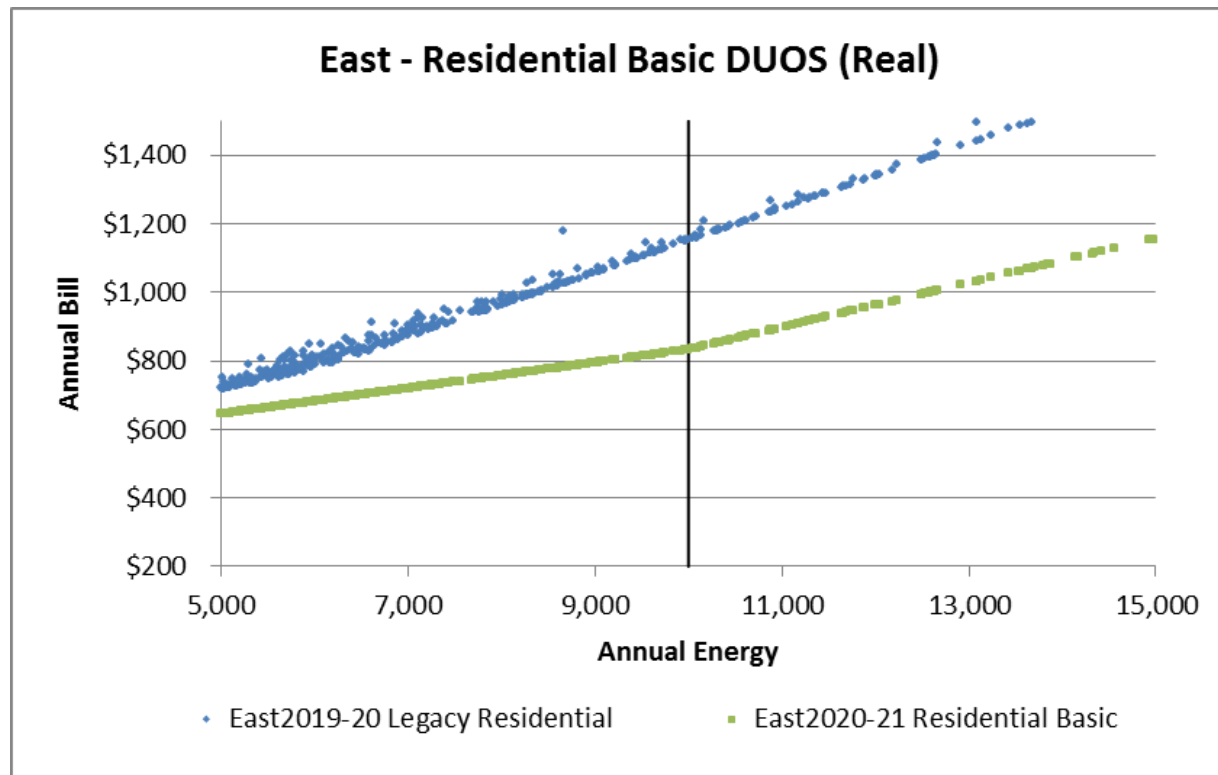
The remaining Customer Impact analysis for SAC Small provides population impact for Basic, Demand and Capacity expressed first as dollar impact should they change from their legacy 2019-20 tariff to the new tariff suite, and both tariffs plotted together.

Ergon Energy East Customer Impact

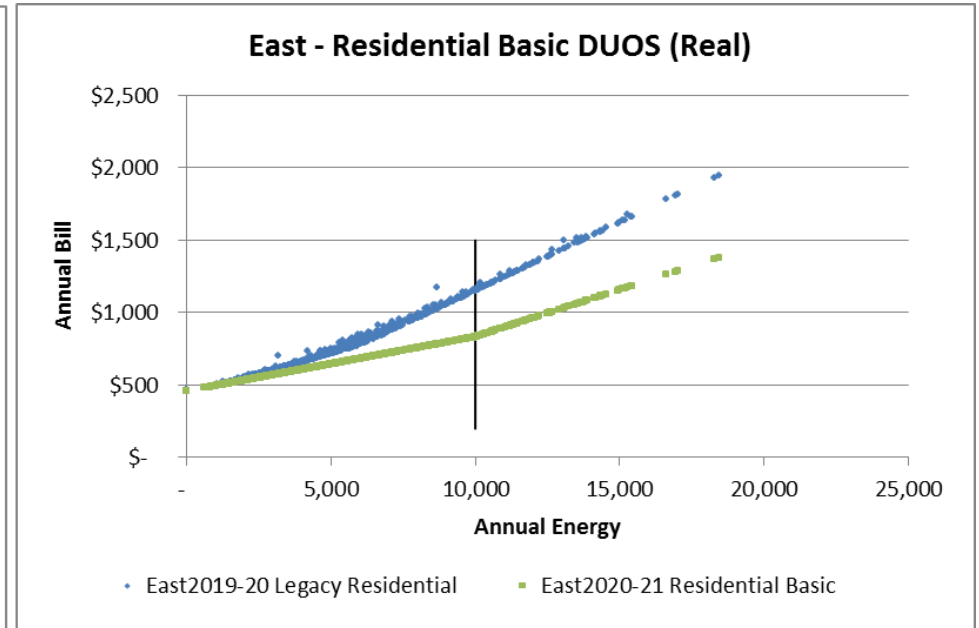
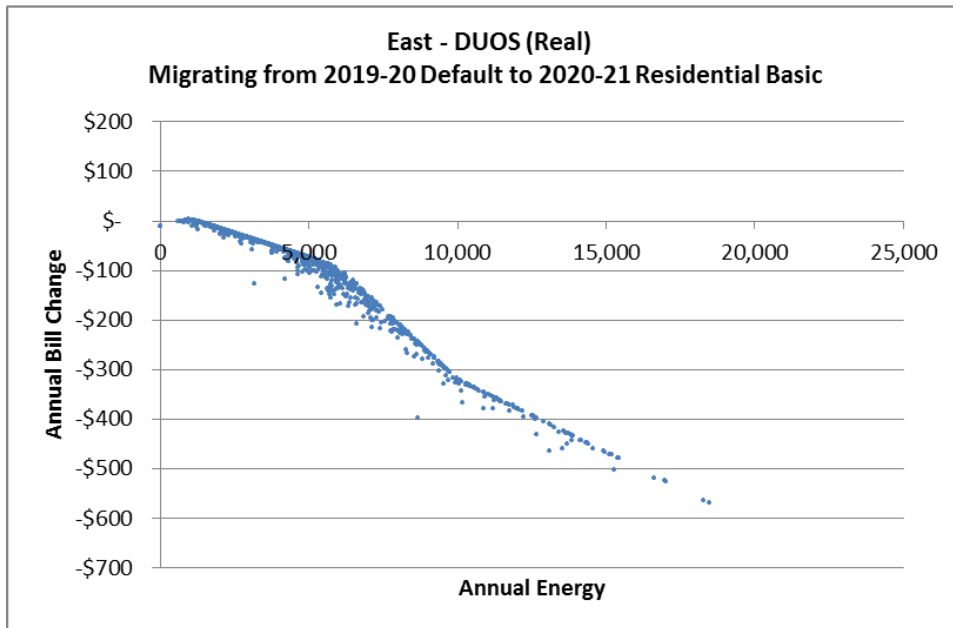
Under the Uniform Tariff Policy, the Queensland Government will subsidise any difference through Community Service Obligation (CSO) payments to support regional Queenslanders, ensuring they pay similar prices for their electricity as customers in South East Queensland

East Residential

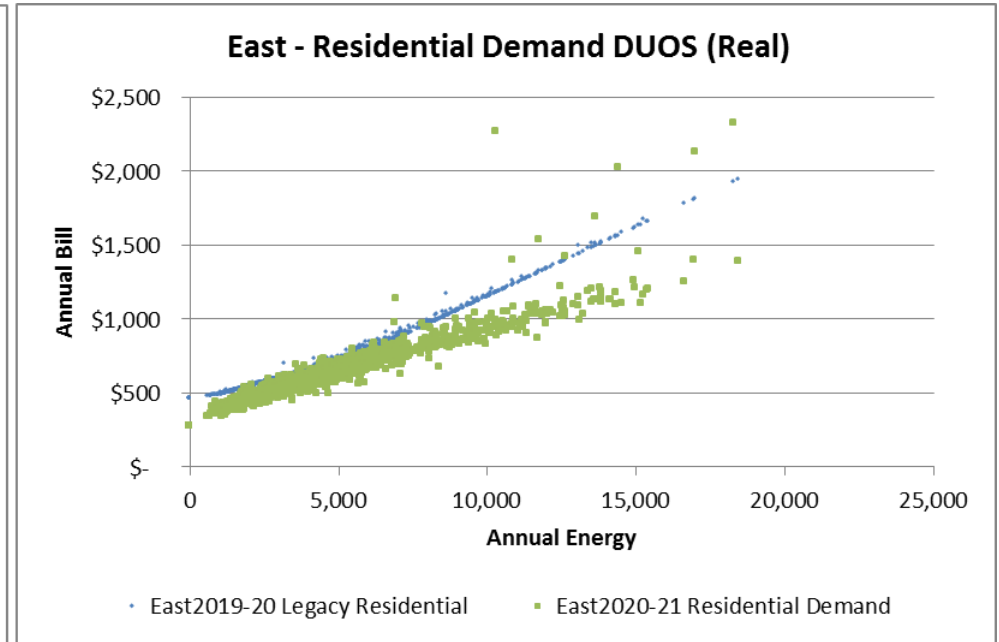
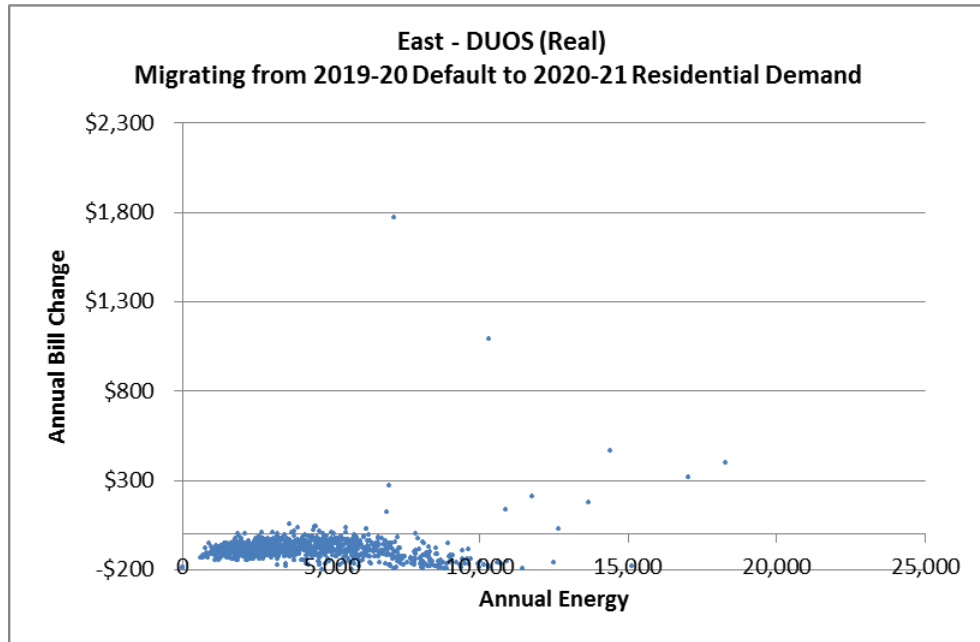
IBT Cross Over at 10,000kWh



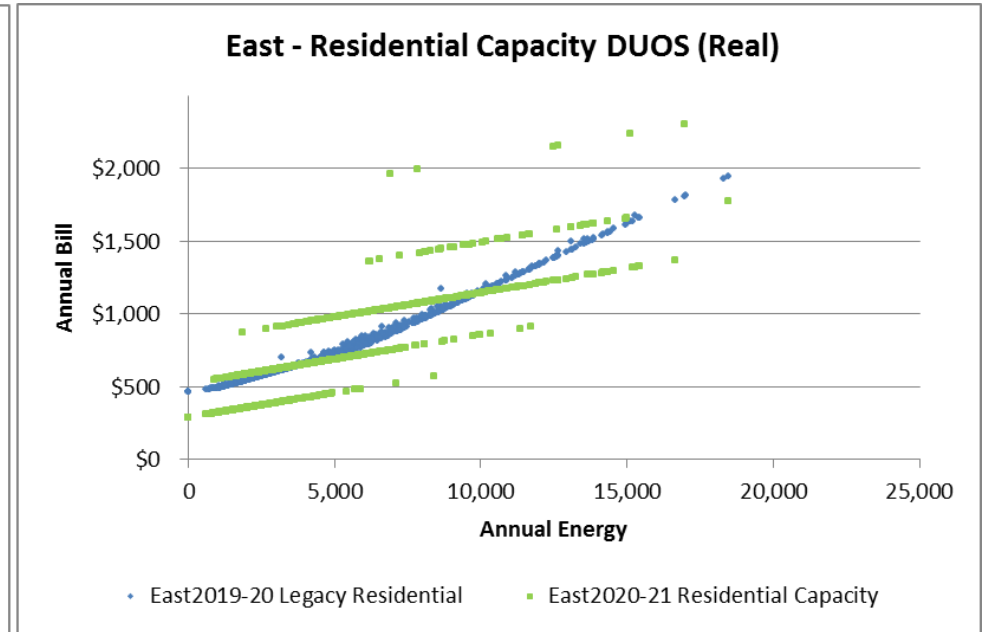
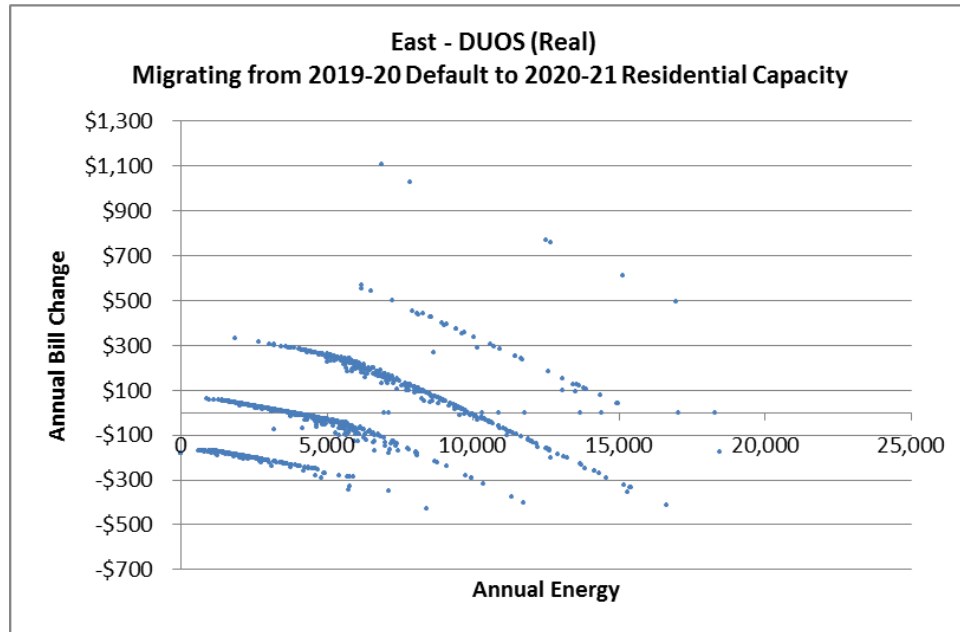
Residential Basic



Residential Demand

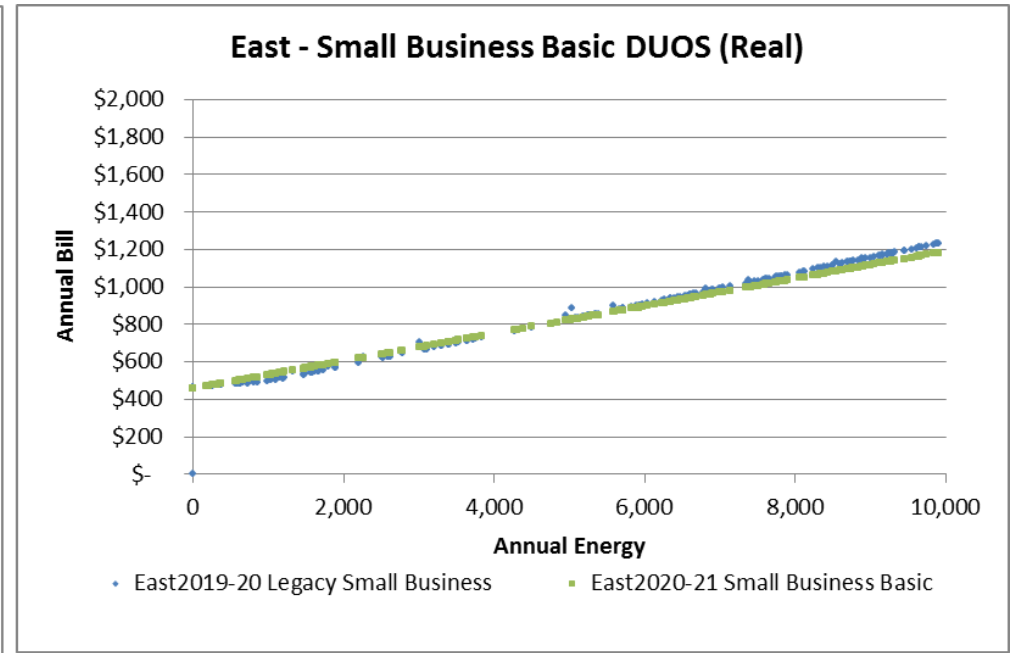
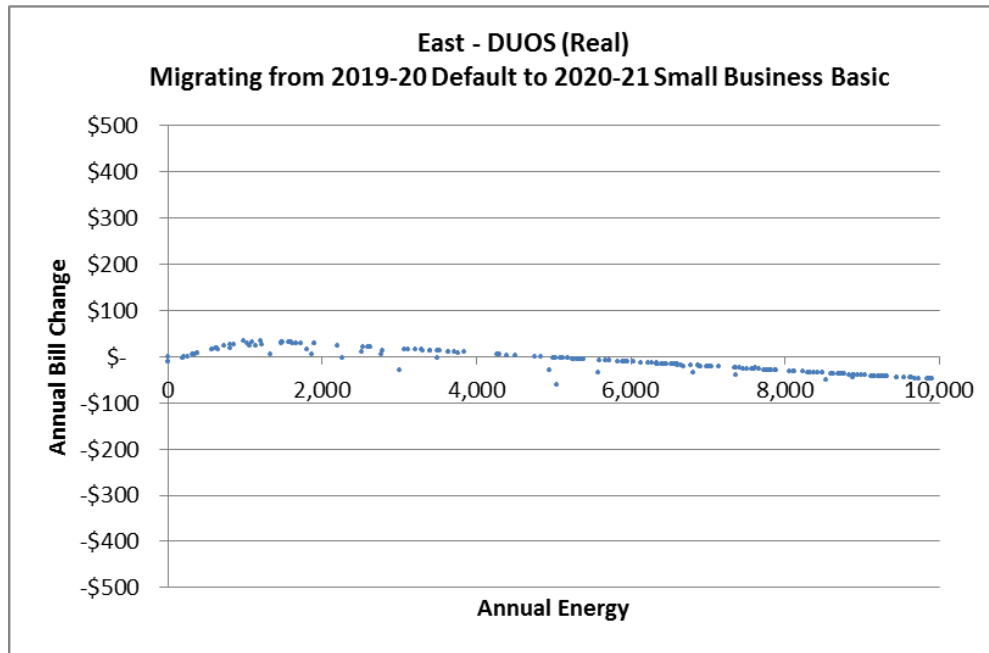


Residential Capacity

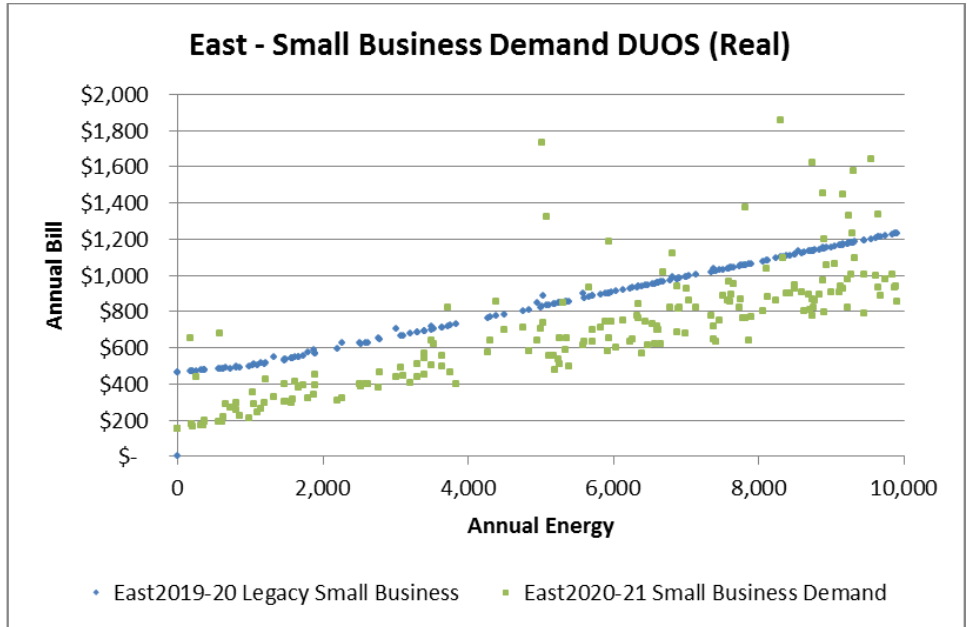
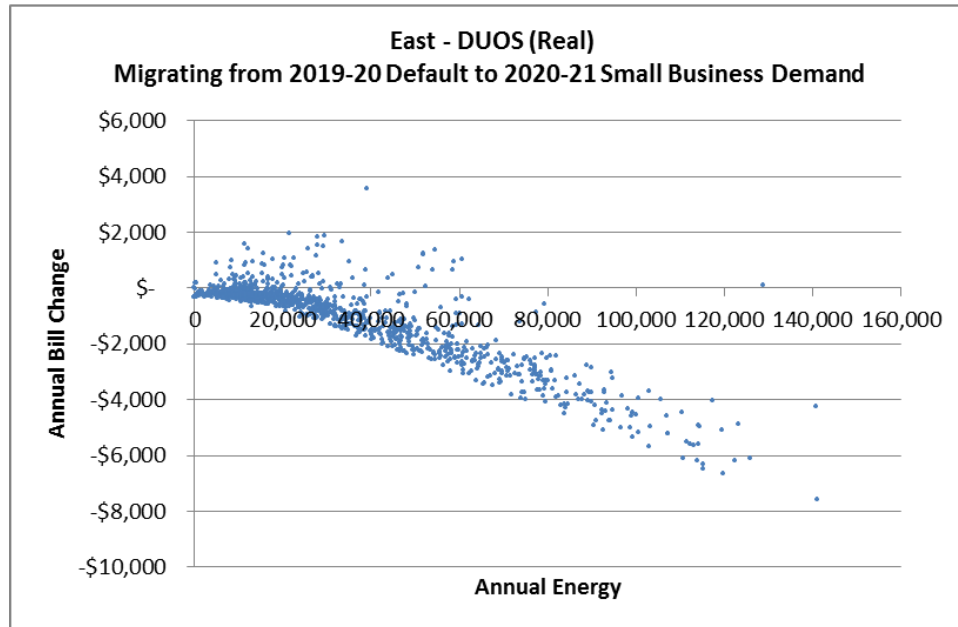


East Small Business

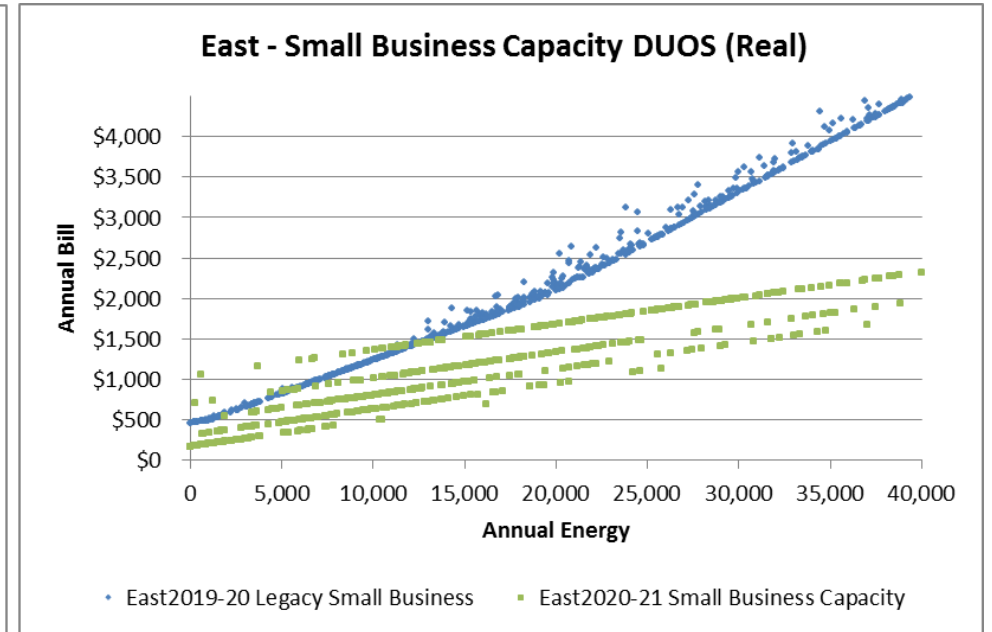
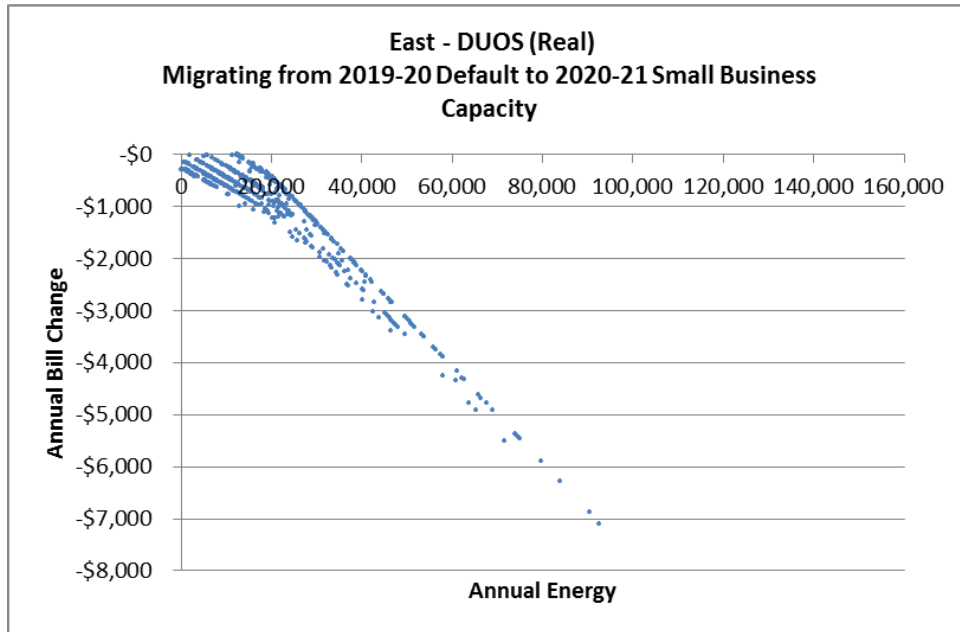
Small Business Basic



Small Business Demand

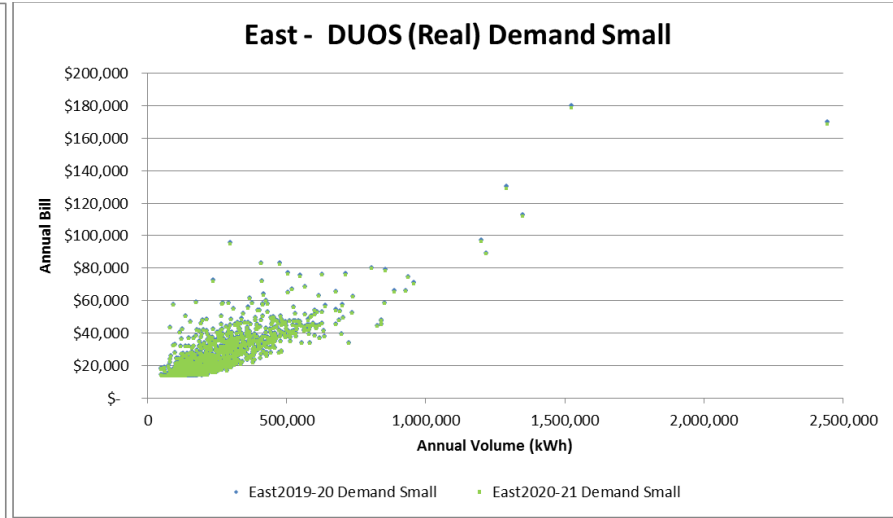
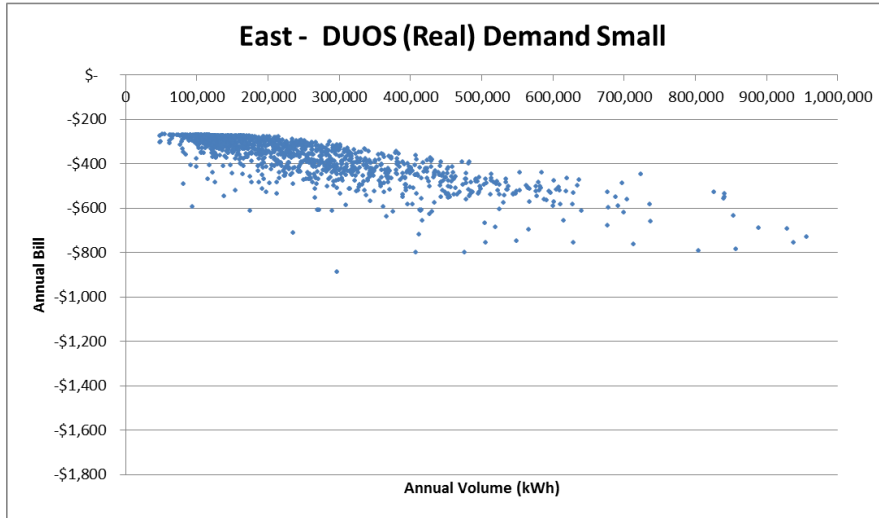


Small Business Capacity

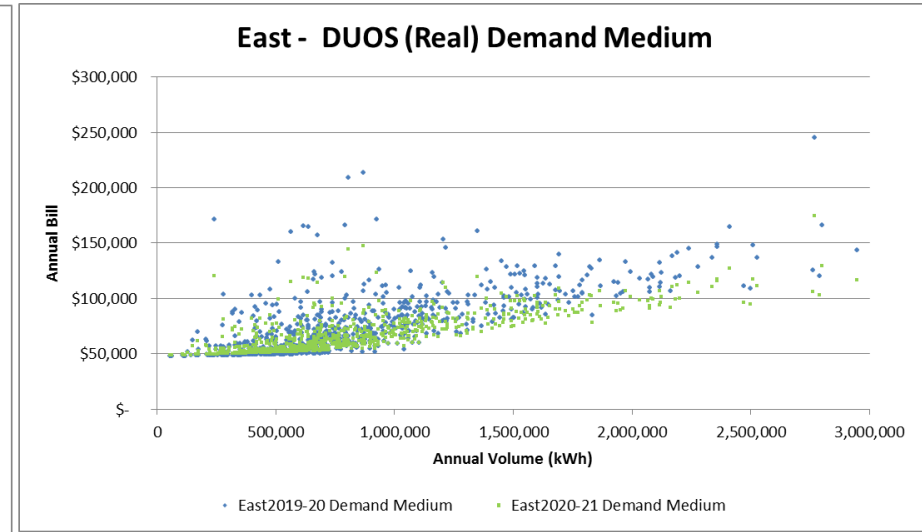
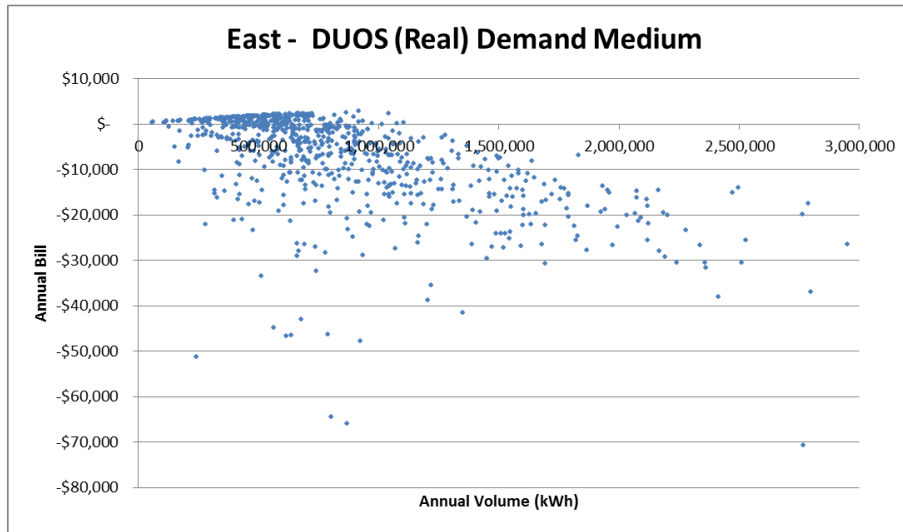


East Large Business

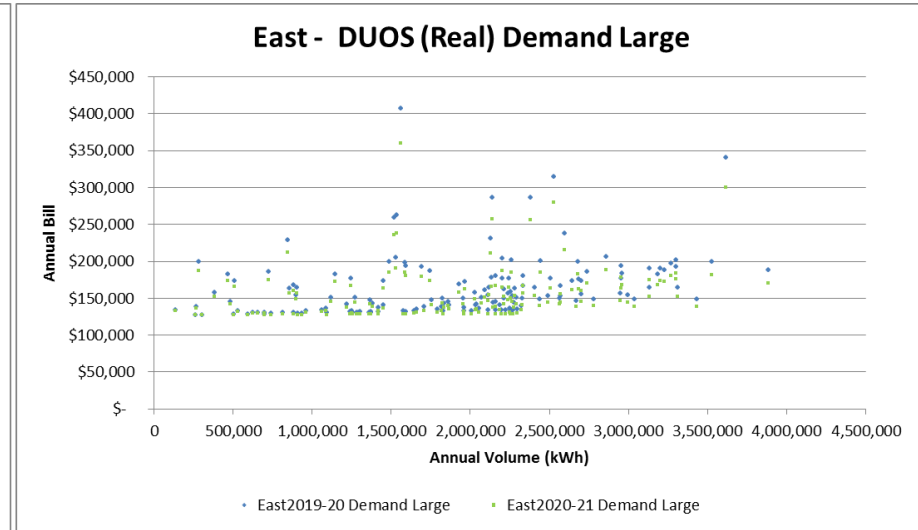
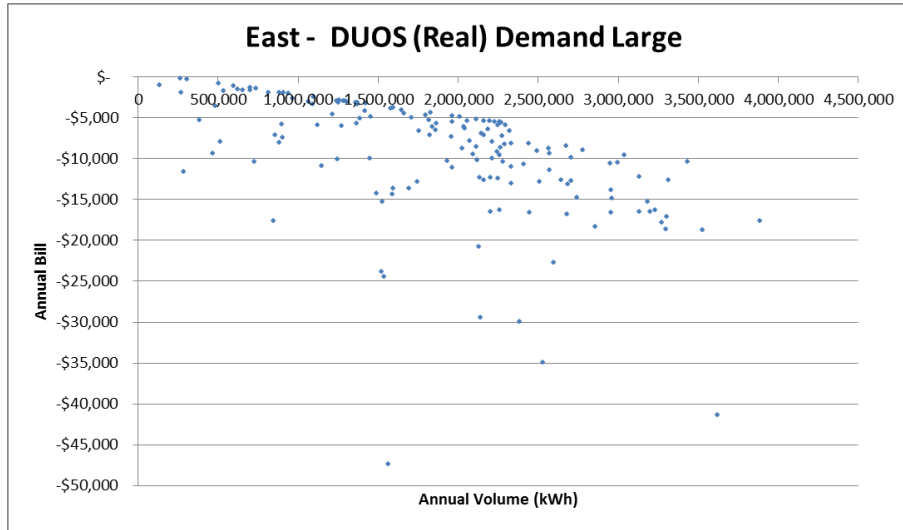
Demand Small



Demand Medium



Demand Large

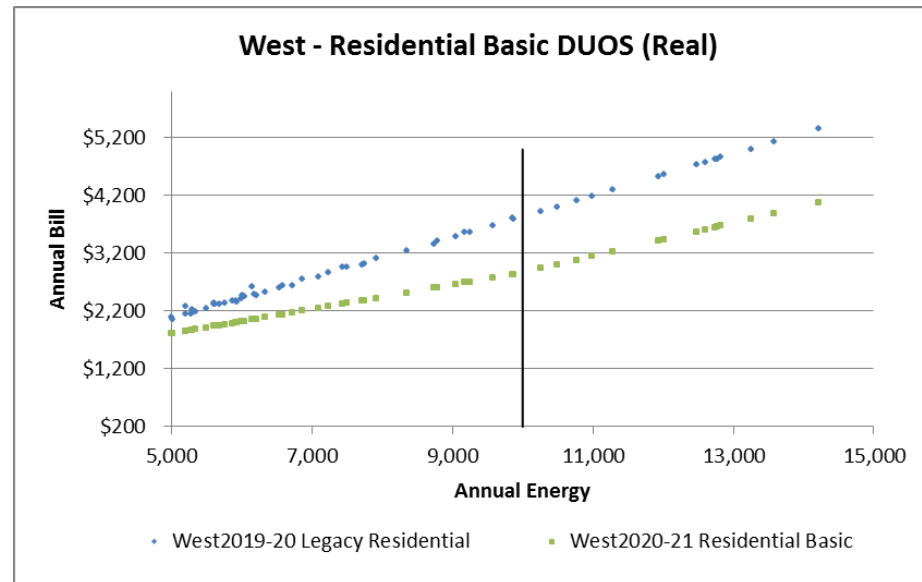


Ergon Energy West Customer Impact

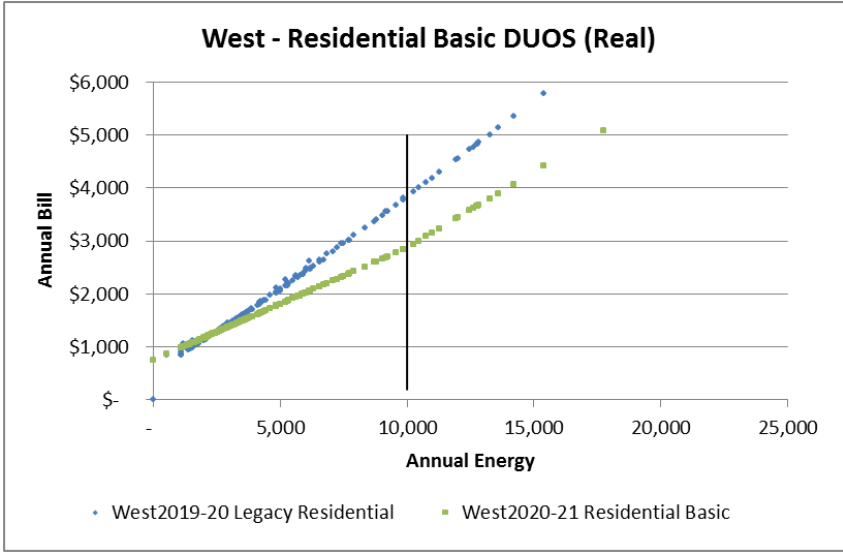
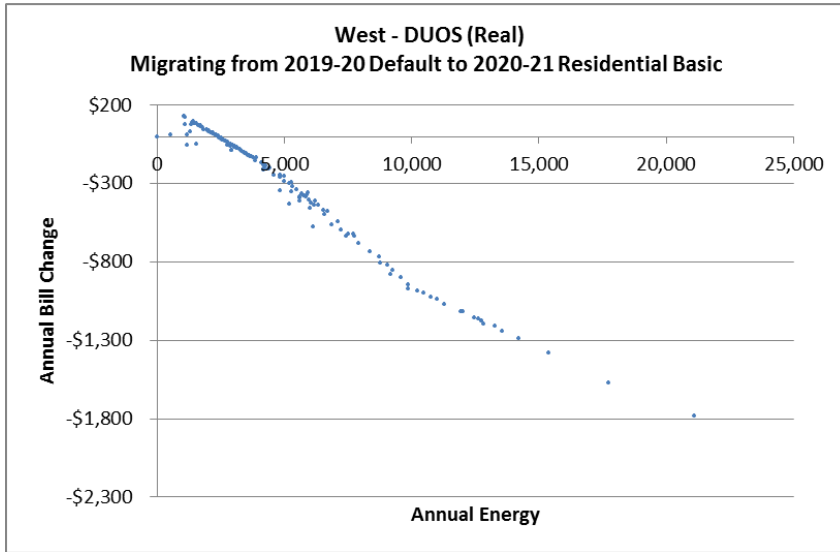
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West Residential

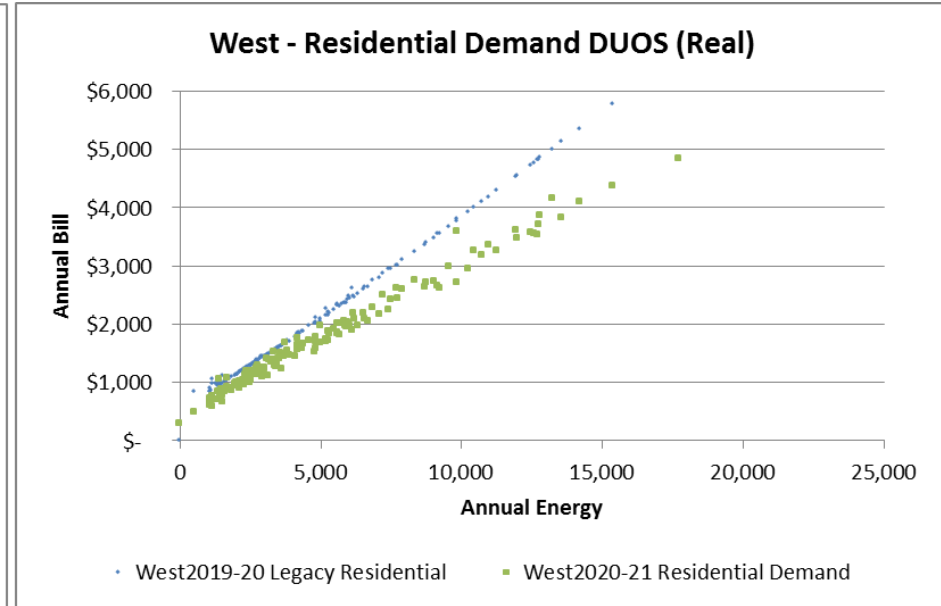
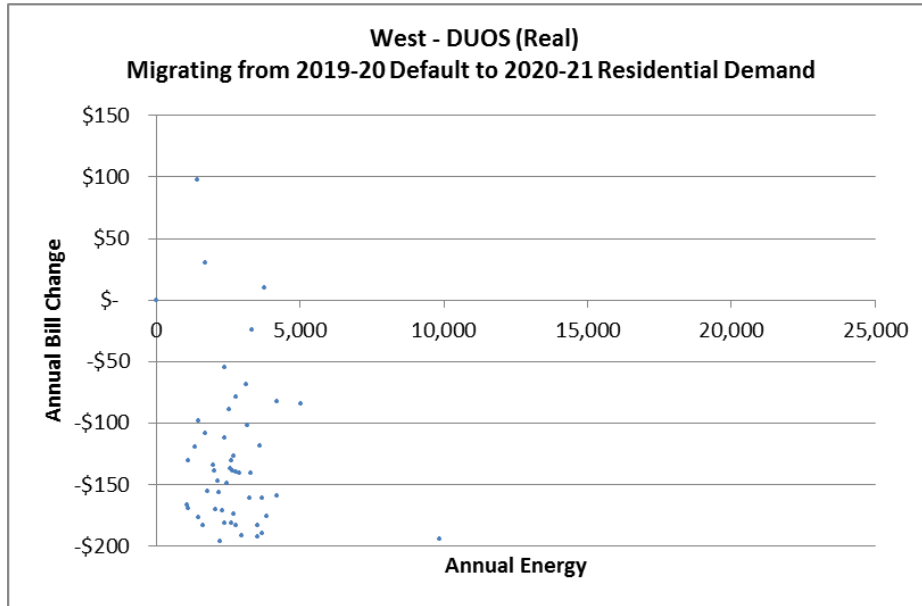
IBT Cross Over at 10,000kWh



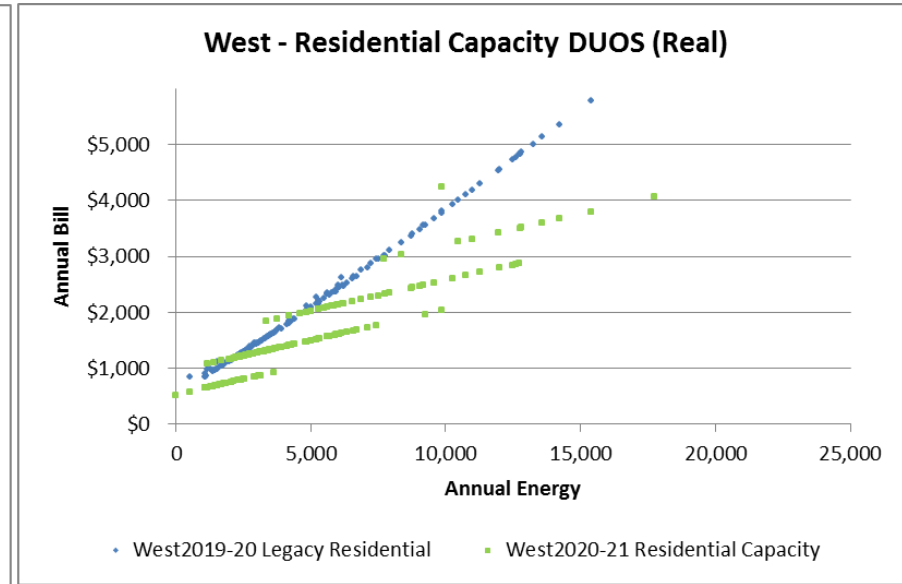
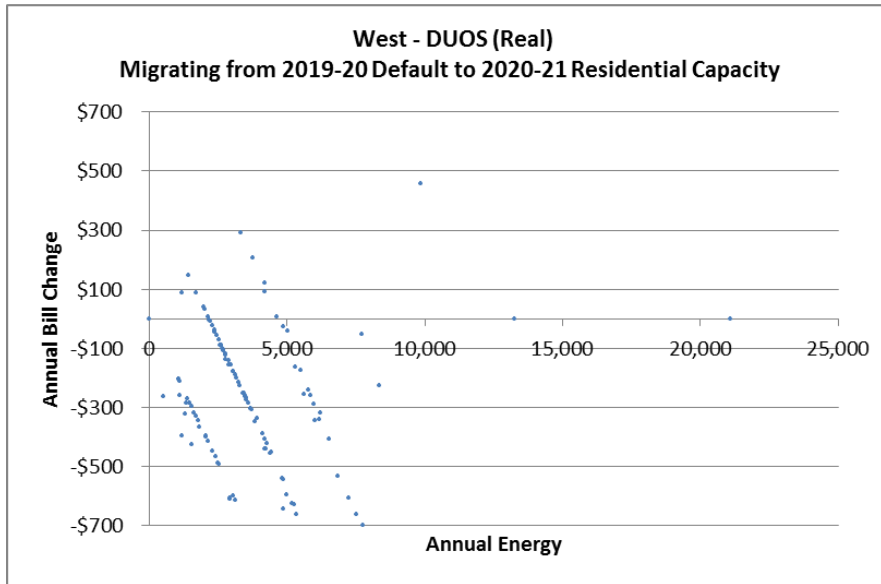
Residential Basic



Residential Demand

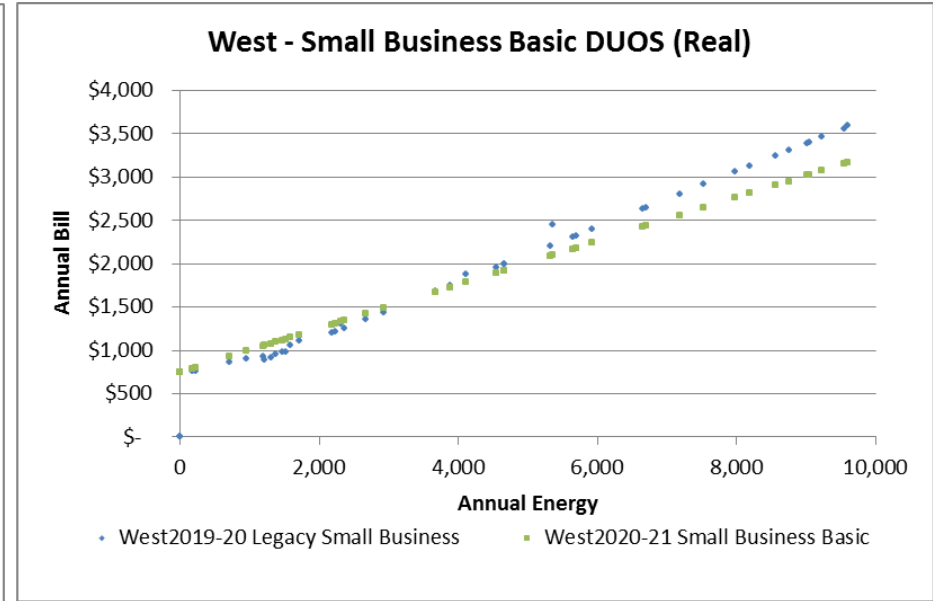
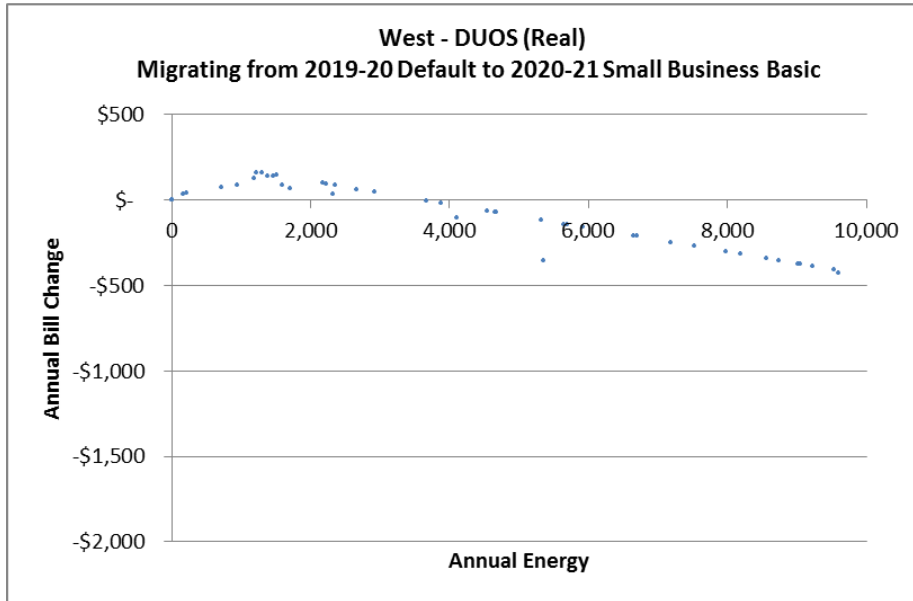


Residential Capacity

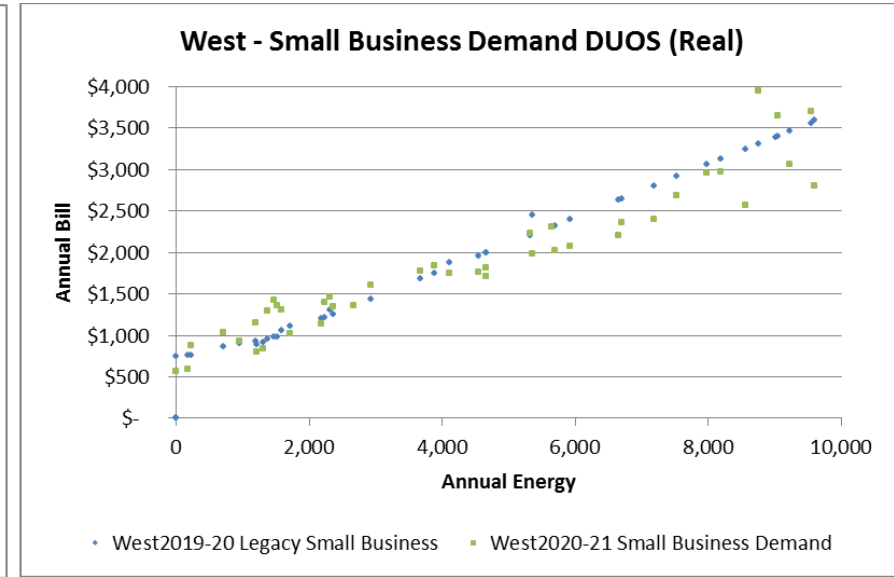
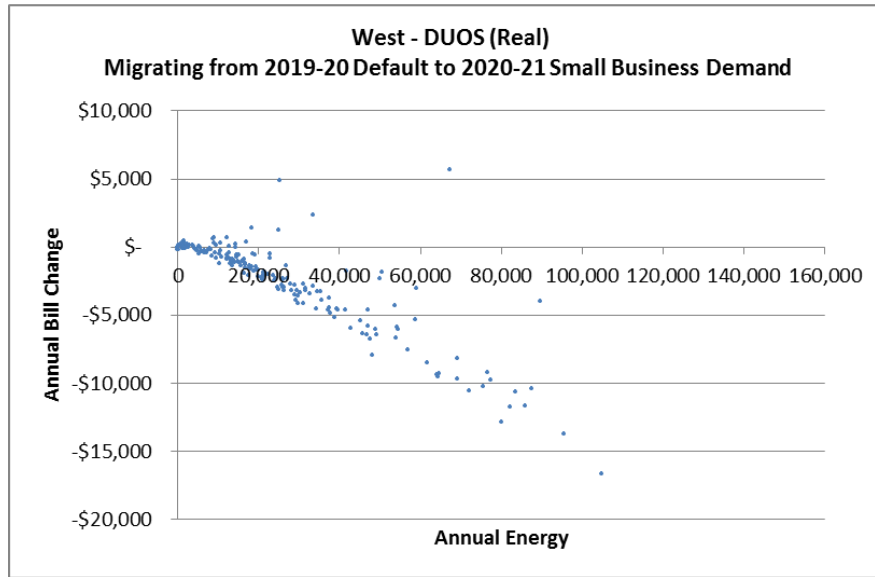


West Small Business

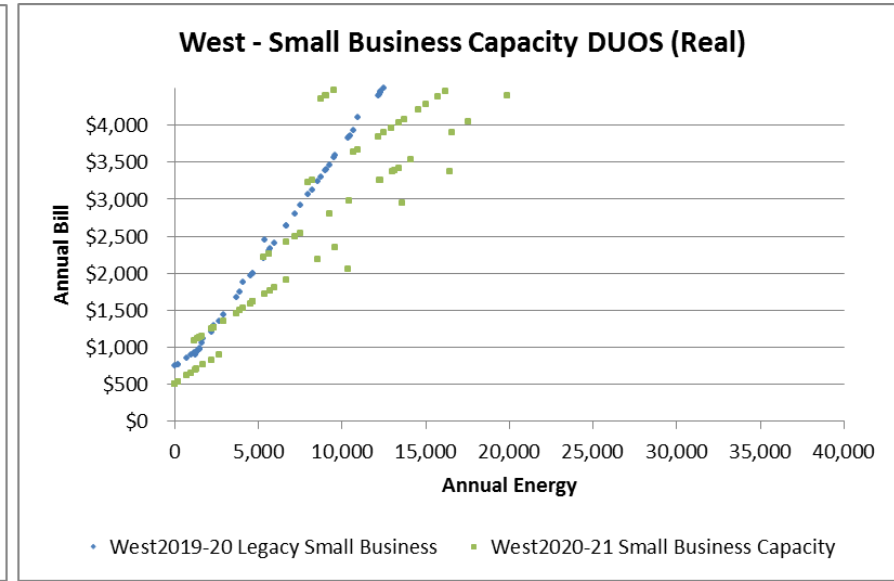
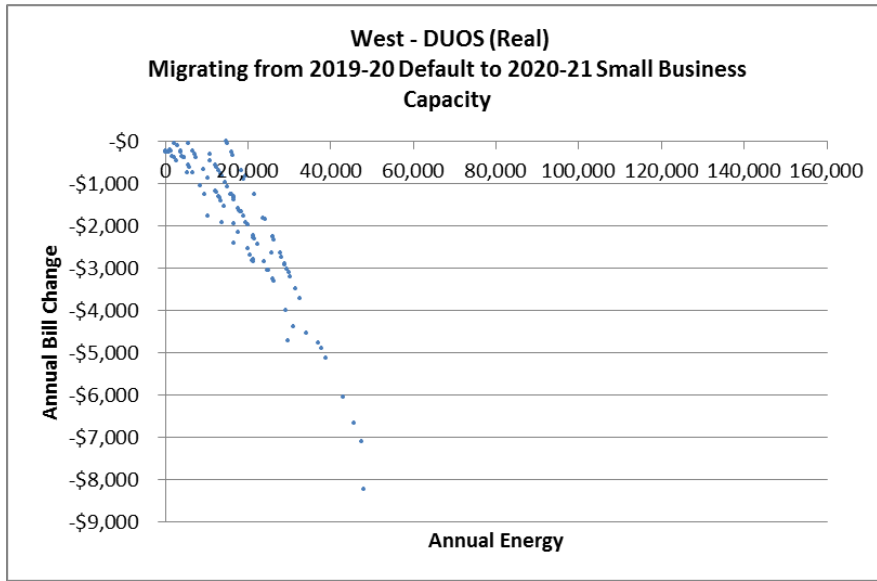
Small Business Basic



Small Business Demand

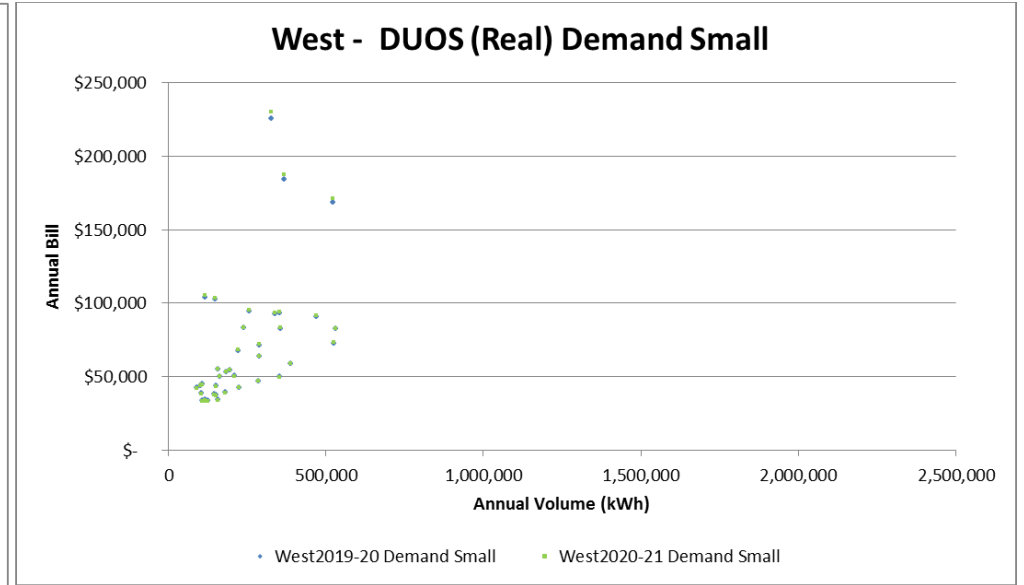
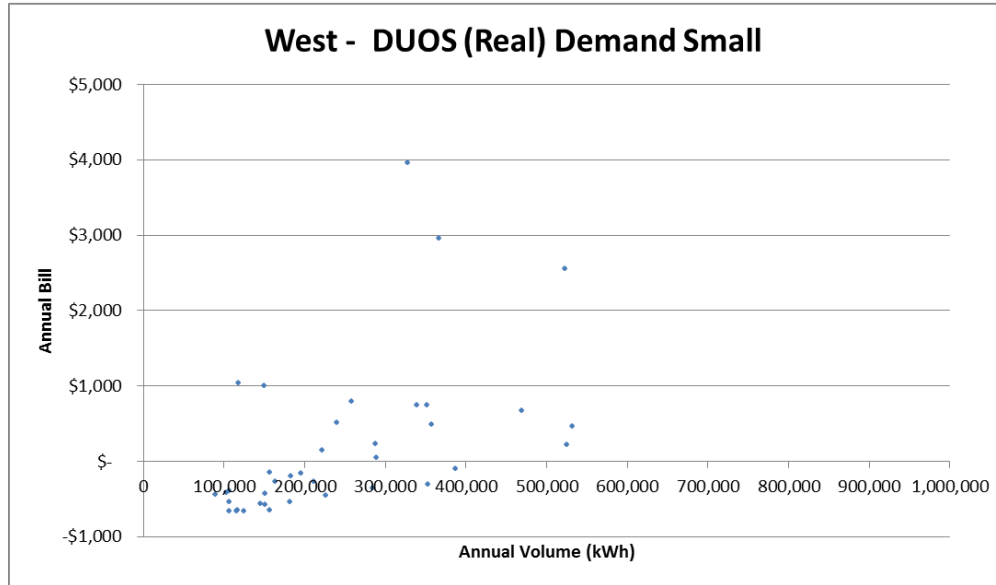


Small Business Capacity

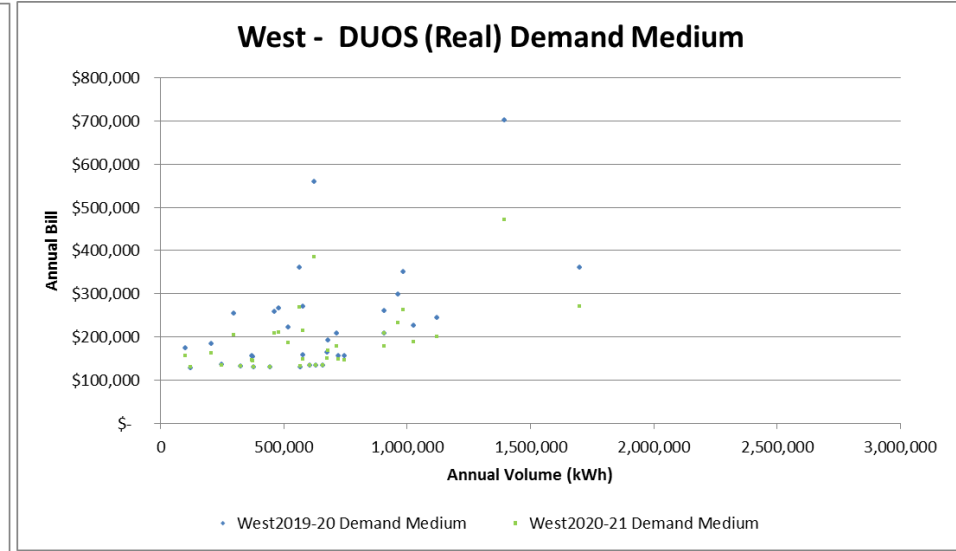
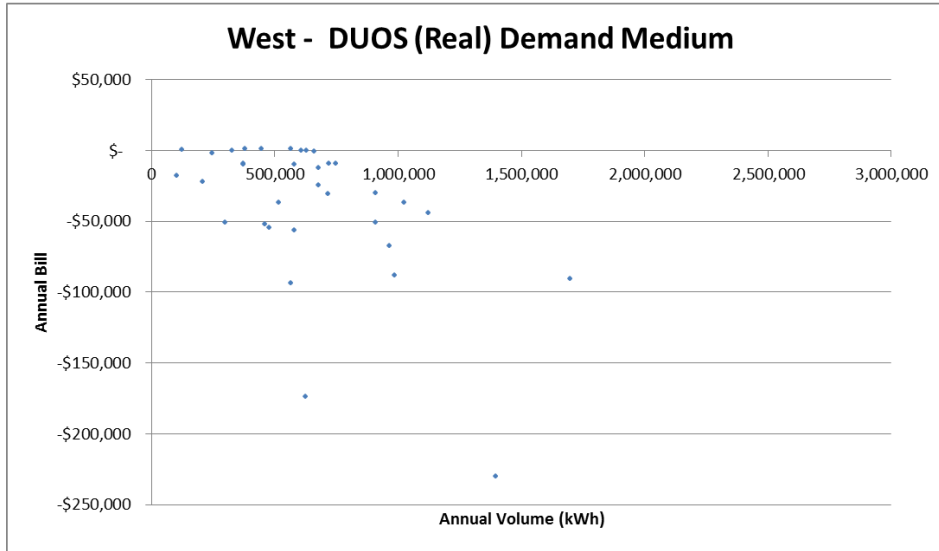


West Large Business

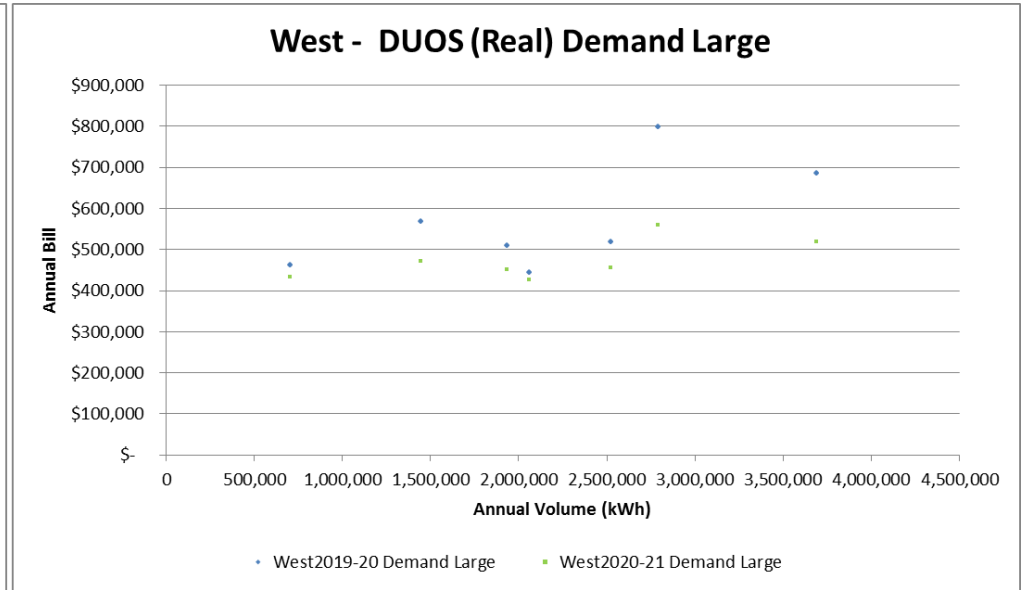
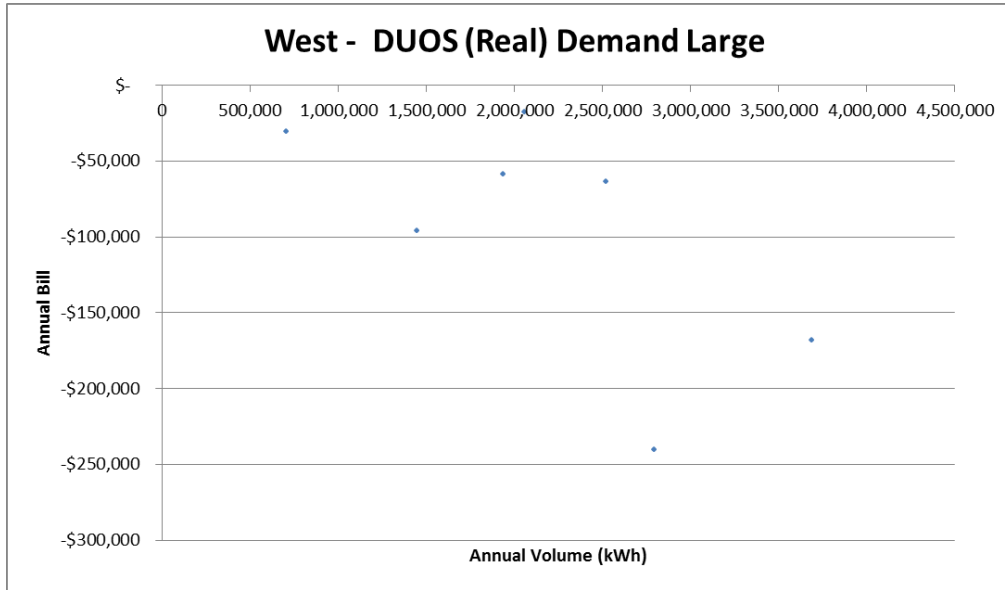
Demand Small



Demand Medium



Demand Large

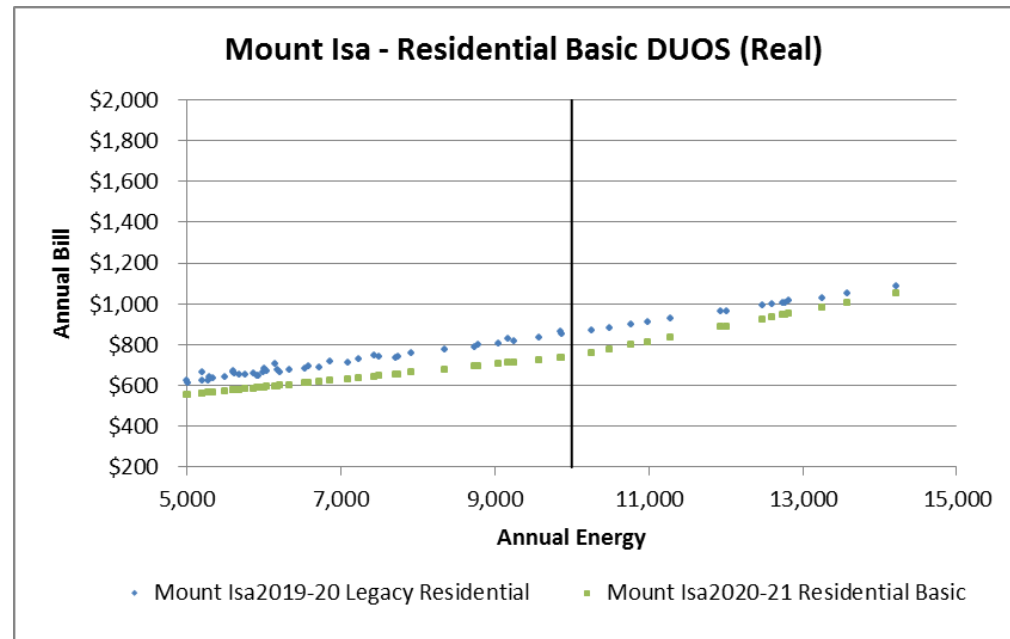


Ergon Energy Mount Isa Customer Impact

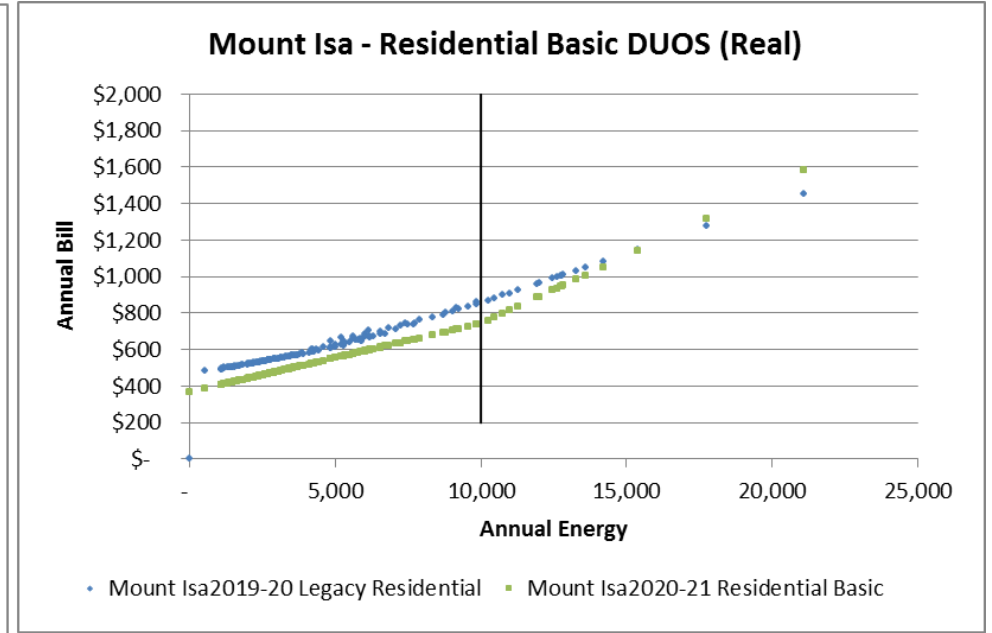
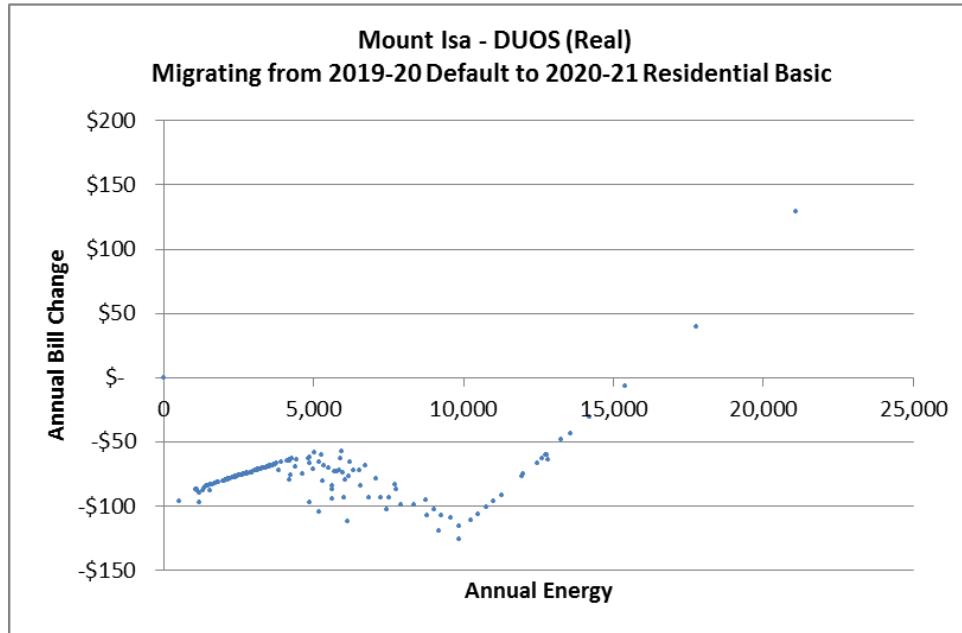
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Mount Isa Residential

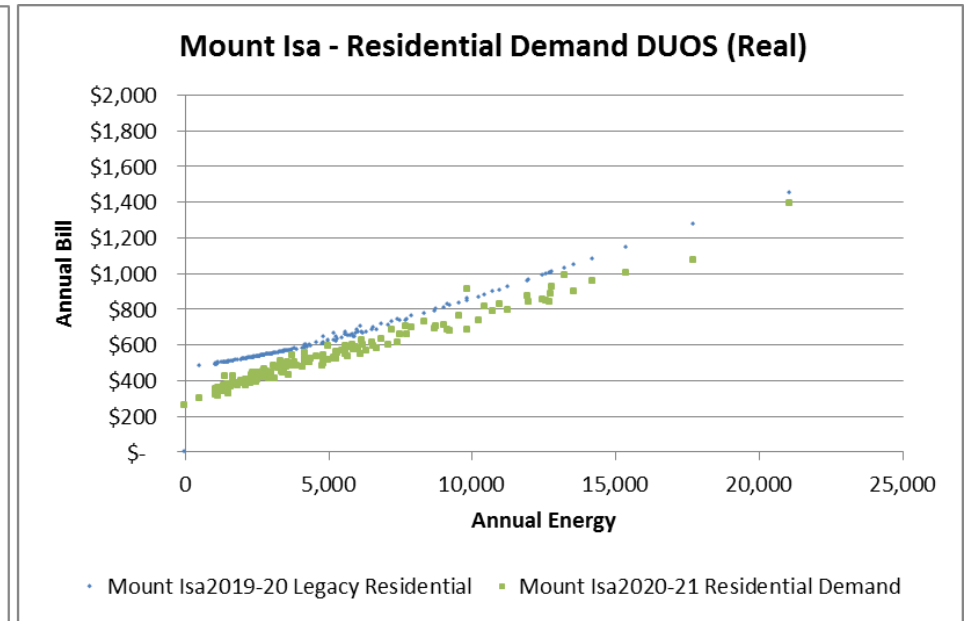
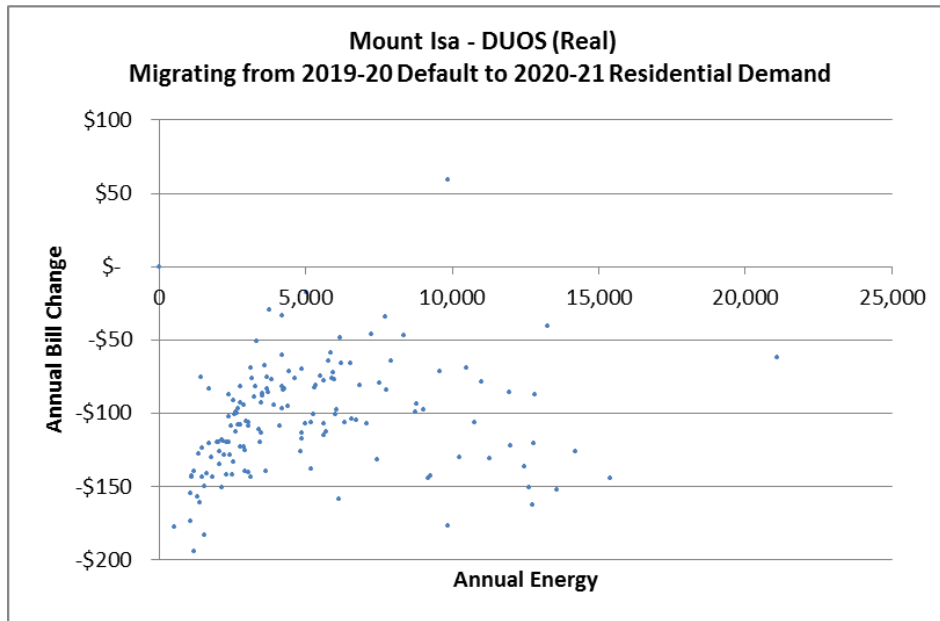
IBT Cross Over at 10,000kWh



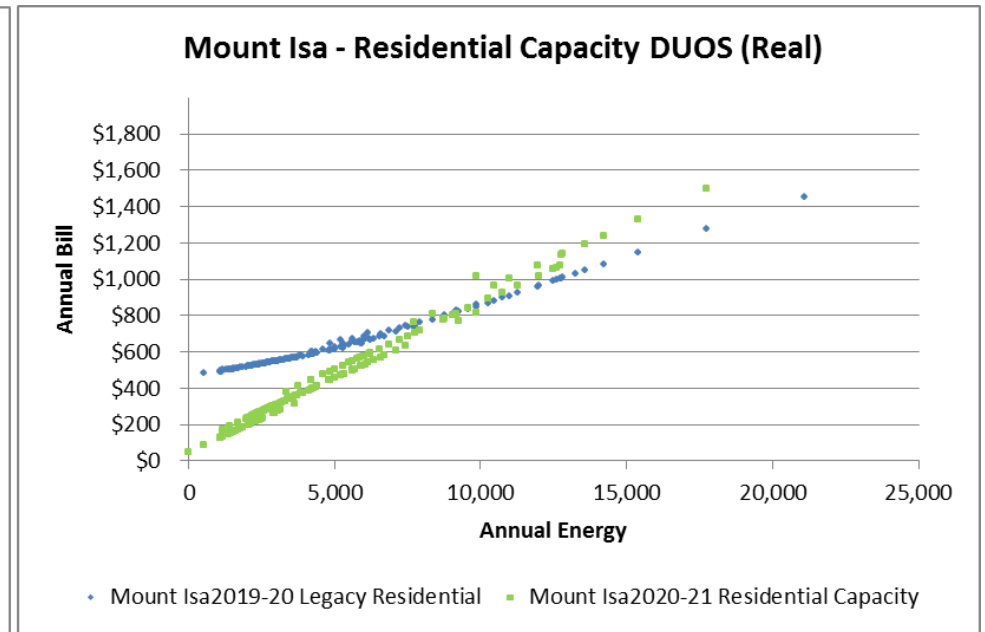
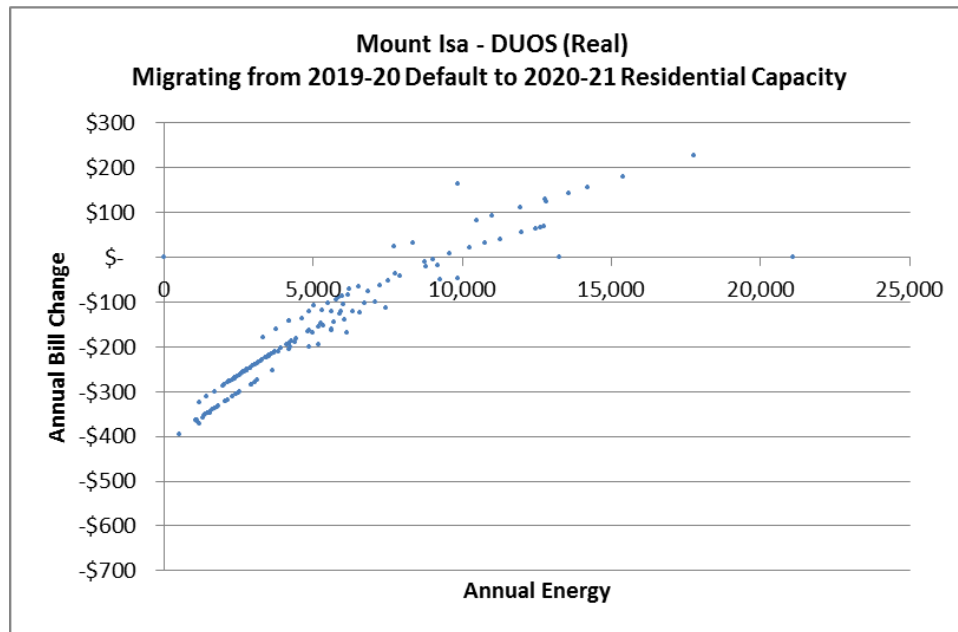
Residential Basic



Residential Demand

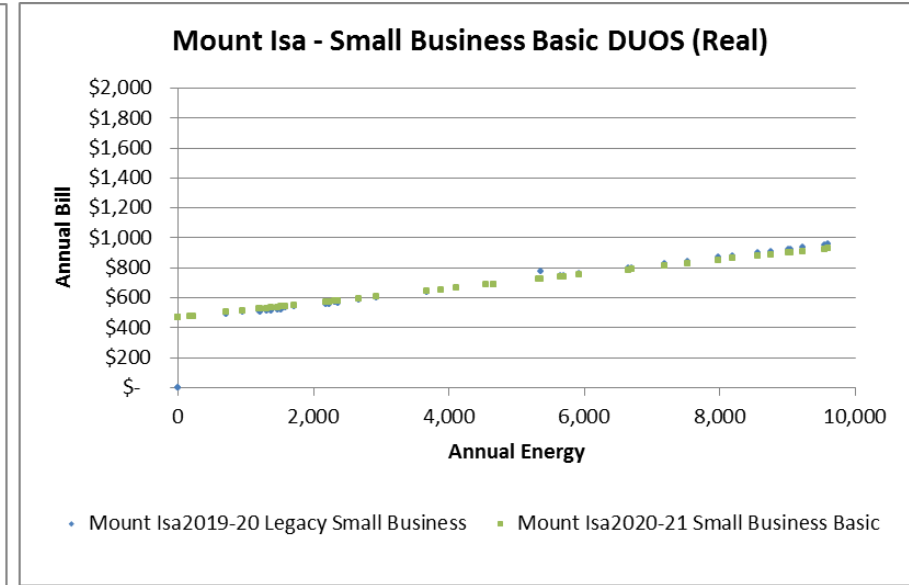
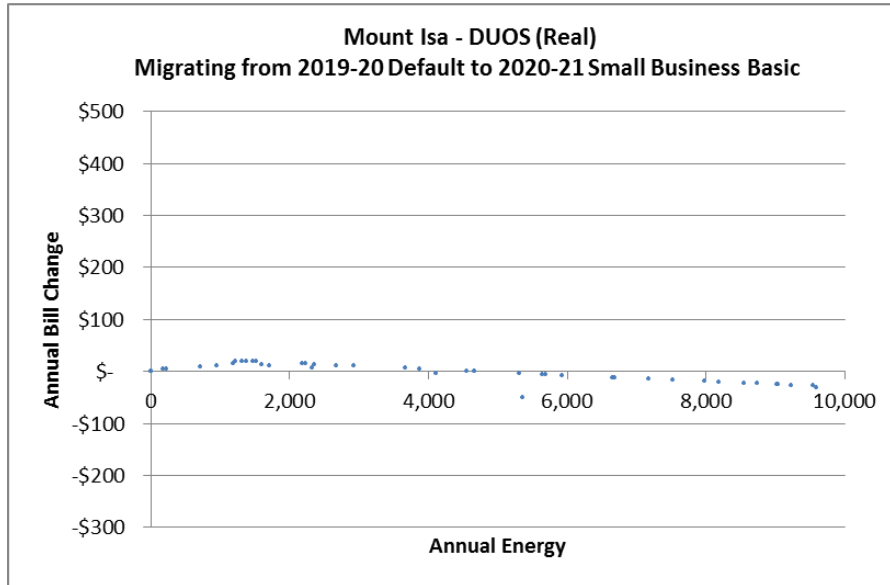


Residential Capacity

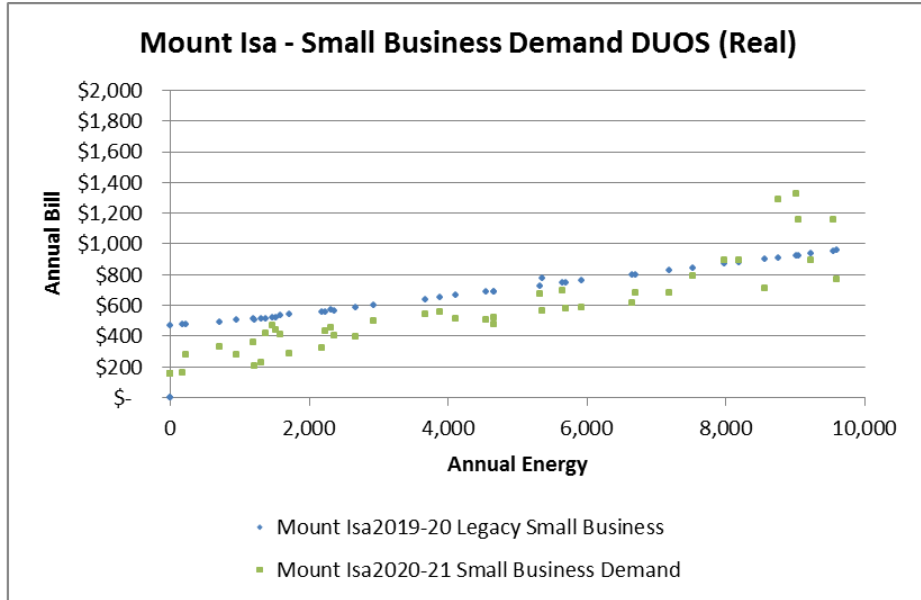
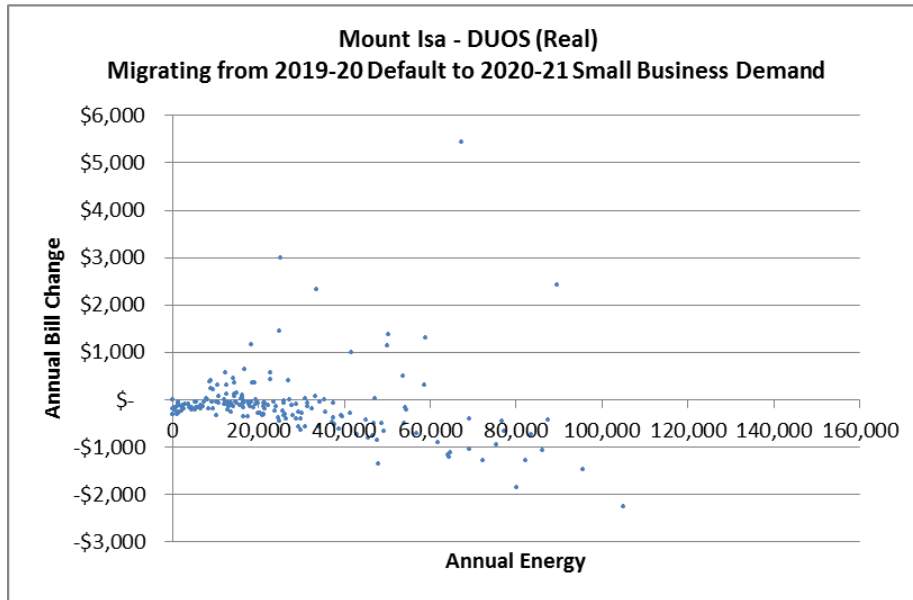


Mount Isa Small Business

Small Business Basic



Small Business Demand



Small Business Capacity

