

Appendix E: Approach to confidential information

Introduction

Ergon Energy recognises the importance of our customers and other stakeholders having access to sufficient information to understand and assess our Regulatory Proposal, and how it may affect their interests. However, in limited cases, publishing certain information may be detrimental to Ergon Energy and our customers.

Accordingly, we have made a number of confidentiality claims in accordance with the AER's Confidentiality Guideline.

Customer benefits

We have published all of the documents we see as valuable to our customers and other stakeholders on our website to make the information as accessible as we can.

We have limited our confidentiality claims to information that is truly confidential.

Appendix E: Approach to confidential information

1 Background

Ergon Energy recognises the importance of stakeholders having access to sufficient information to understand and assess the substance of this Regulatory Proposal, including how it may affect their interests. In preparing this Regulatory Proposal, Ergon Energy has sought to balance disclosure with the need to appropriately maintain confidentiality over certain information (as recognised by the categories of confidential information listed in the AER's Confidentiality Guideline).

Clause 6.8.2(c)(6) of the NER allows Ergon Energy to nominate those sections of the Regulatory Proposal and any supporting documents we believe contain confidential information.

2 Confidentiality template

While there is no confidential information contained in this main proposal document, some of the information we have provided in our supporting documentation is information that Ergon Energy believes should be treated by the AER as confidential and not be published.

Ergon Energy has completed a confidentiality claim template for those documents that contain confidential information in accordance with the AER's Confidentiality Guideline (refer to *10.01.01 – Confidentiality Template*).

Our claims of confidentiality broadly relate to the following types of information:

- payments made to customer owned embedded generators
- manufacturer defects
- intellectual property
- information which is subject to legal professional privilege
- voltage issues
- labour rates and fleet rates used in Alternative Control Service pricing
- proposed averaging periods for estimating the prevailing rate of return on debt
- insurance and self-insurance.

Further information for each confidentiality claim, including reasons for the confidentiality claim, are provided in the template.

Consistent with the AER's Confidentiality Guideline, each document that contains confidential information has been marked as such and a public version provided.

3 Supporting documentation

The following documents referenced in this appendix accompany our Regulatory Proposal:

Name	Ref	File name
Confidentiality Template	10.01.01	Confidentiality template