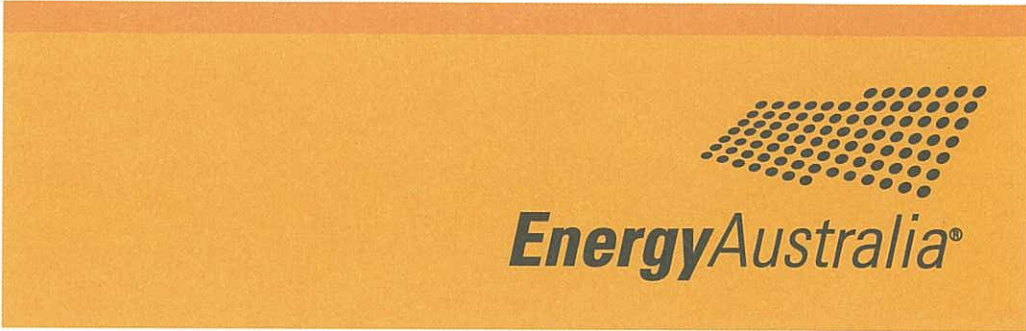


Trevor Armstrong
Executive General Manager
System Planning & Regulation

Level 9, 570 George Street
Sydney NSW 2000

Address all mail to:
GPO Box 4009
Sydney NSW 2001

Telephone +61 2 9269 2611
Facsimile +61 2 9269 7294



1 February 2010

Mr Mike Buckley
General Manager - Network Regulation North Branch
Australian Energy Regulator
GPO Box 3131
CANBERRA ACT 2601

By email to: mike.buckley@aer.gov.au

Dear Mr Buckley

Transmission Service Standards 2009

I am pleased to provide EnergyAustralia's final transmission service standards results required by the ACCC's 2005 transmission determination.

EnergyAustralia has recorded transmission feeder availability of 97.71% for January to June 2009, which resulted in an S-factor of 0.38% and an increase in the revenue cap of \$252,182.

Please find enclosed the completed reporting template. I understand that the following additional information has already been emailed to your staff:

- the completed reporting template (in excel format);
- the underlying outage data; and
- control room paperwork supporting the exclusion of certain outages.

I look forward to your consultant's review of EnergyAustralia's data. To make the necessary arrangements for the review or if you have any questions please contact Matthew McQuarrie on (02) 9269 4353 or myself on (02) 9269 4171.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Trevor Armstrong", written over a horizontal line.

TREVOR ARMSTRONG
Executive General Manager
System Planning and Regulation