

Summary of key points from telephone conversation with staff from Energy Networks Australia (ENA) on 15 November 2016

- In general, engagement between the two organisations - ENA and AER - has been good
- ENA members would value stakeholder engagement or consultation about the AER's Statement of Intent
- During revenue resets it would be useful for the AER to:
 - make issues papers more focused and informative to
 - reflect on the robustness/comprehensiveness of Network Service Provider's (NSP's) proposals;
 - identify any gaps in the NSPs' analysis and areas in which the AER is seeking more detailed analysis and evidence; and
 - identify any areas of the NSP's proposal that raise particular concerns
 - adopt a more investigative approach by convening hearings at which experts engage directly with each other to clarify matters and the reasons for any lack of agreement ("hot tubs").
 - convene workshops that allow AER Board Members and staff to question and hear directly from NSPs, including internal technical experts such as engineers and treasury teams.
- There is value in conducting post-reviews of processes for developing significant and high-value policies (eg rate of return guidelines) and the outcomes of reset processes