

APPENDIX 11.1

Variations to ACS Price Cap Services

Appendix 11.1 Connection and Ancillary Network Services Variations

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
CONNECTION SERVICES							
Post - connection services							
Supply abolishment - simple							
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (business hours).	1,312	1,312	1,312	1,312	1,312	800	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (business hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	809	New Service for traffic control
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (after hours).	275	275	275	275	275	801	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (after hours). Work requires traffic control due to imposed rules from external authorities.	4	4	4	4	4	805	Modified service assumptions to add additional resource for meter removal

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (any time).	0	0	0	0	0	806	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (any time). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	807	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for multi-unit residential complexes for all units after the community / unit one (business hours).	180	180	180	180	180	803	Modified service assumptions to reflect internal labour only as service represents meter removal rather than connection removal
Overhead service line replacement at customers request (no material change to load)							
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Single phase (business hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	559	Additional service inclusive of traffic control
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	560	Additional service inclusive of traffic control

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours) CT Metering	0	0	0	0	0	561	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	0	0	0	0	0	562	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (after hours). CT Metering	0	0	0	0	0	563	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	0	0	0	0	0	564	Additional service for CT metering
Customer initiated supply enhancement							
Overhead service upgrade to single-phase (business hours)	120	120	120	120	120	1008	Additional Service for single phase
Overhead service upgrade to single-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	1055	Additional Service for single phase with traffic control
Overhead service upgrade to single-phase (after hours)	0	0	0	0	0	1053	Additional Service for single phase after hours
Overhead service upgrade to single-phase (after hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	1054	Additional Service for single phase after hours including traffic control

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Overhead service upgrade to multi-phase (business hours)	1085	1085	1085	1085	1085	1014	Notation added (business hours)
Overhead service upgrade to multi-phase (after hours)	0	0	0	0	0	1000	Additional Service for after hours
Overhead service upgrade to multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	1001	Notation added (business hours)
Overhead service upgrade to multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities.	0	0	0	0	0	1052	Additional Services for after hours
Overhead service upgrade to multi-phase (business hours) CT Metering	0	0	0	0	0	1056	Additional service for CT metering
Overhead service upgrade to multi-phase (after hours) CT Metering	0	0	0	0	0	1058	Additional service for CT metering
Overhead service upgrade to multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	0	0	0	0	0	1057	Additional service for CT metering
Overhead service upgrade to multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	0	0	0	0	0	1059	Additional service for CT metering
Underground service – upgrade to single phase (business hours)	0	0	0	0	0	1060	Additional service for single phase
Underground service – upgrade to single phase (after hours)	0	0	0	0	0	1061	Additional service for single phase and after hours
Underground service - upgrade to multi-phase (business hours)	432	432	432	432	432	1042	Notation change (business hours) and change of service assumptions
Underground service - upgrade to multi-phase (after hours)	0	0	0	0	0	1062	Additional service for after hours
Underground service - upgrade to multi-phase (business hours) CT Metering	0	0	0	0	0	1063	Additional service for 2 crew for CT Metering

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Underground service - upgrade to multi-phase (after hours) CT Metering	0	0	0	0	0	1064	Additional service for 2 crew for CT Metering
ANCILLARY NETWORK SERVICES							
Attendance at customers premises to perform a statutory right where access is prevented							
Energex (2 crew) attends a site at the customer's request and is unable to perform job due to customers fault (business hours).	0	0	0	0	0	1050	Additional service for 2 crew
Energex (2 crew) attends a site at the customer's request and is unable to perform job due to customers fault (after hours).	0	0	0	0	0	1051	Additional service for 2 crew

Service Description	No of Crew	Travel time (hrs)	Time on site (hrs)	Total time (hrs)	% Internal labour	Labour Cat	2015/16 Fcast Vol	Peace Code	Change
CONNECTION SERVICES									
Post - connection services									
Supply abolishment - simple									
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (business hours).	1	0.43	0.82	1.25	33%	TSP	1,312	800	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (business hours). Work requires traffic control due to imposed rules from external authorities.	1	0.43	0.82	1.25	33%	TSP	0	809	New Service for traffic control
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (after hours).	3	0.43	0.82	1.25	100%	TSP	275	801	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (after hours). Work requires traffic control due to imposed rules from external authorities.	3	0.43	0.82	1.25	100%	TSP	4	805	Modified service assumptions to add additional resource for meter removal

Service Description	No of Crew	Travel time (hrs)	Time on site (hrs)	Total time (hrs)	% Internal labour	Labour Cat	2015/16 Fcast Vol	Peace Code	Change
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (any time).	3	0.43	0.82	1.25	100%	TSP	0	806	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (any time). Work requires traffic control due to imposed rules from external authorities.	3	0.43	0.82	1.25	100%	TSP	0	807	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for multi-unit residential complexes for all units after the community / unit one (business hours).	1	0.00	0.82	0.82	100%	TSP	180	803	Modified service assumptions to reflect internal labour only as service represents meter removal rather than connection removal
Overhead service line replacement at customers request (no material change to load)									
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Single phase (business hours). Work requires traffic control due to imposed rules from external authorities.	2	0.43	1.15	1.58	92%	TSP	0	559	Additional service inclusive of traffic control
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	2	0.43	1.54	1.97	93%	TSP	0	560	Additional service inclusive of traffic control

Service Description	No of Crew	Travel time (hrs)	Time on site (hrs)	Total time (hrs)	% Internal labour	Labour Cat	2015/16 Fcast Vol	Peace Code	Change
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours) CT Metering	2	0.43	1.54	1.97	93%	TSP	0	561	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	2	0.43	1.54	1.97	93%	TSP	0	562	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (after hours). CT Metering	2	0.43	1.54	1.97	93%	TSP	0	563	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	2	0.43	1.54	1.97	93%	TSP	0	564	Additional service for CT metering
Customer initiated supply enhancement									
Overhead service upgrade to single-phase (business hours)	2	0.43	2.00	2.43	100%	TSP	120	1008	Additional Service for single phase
Overhead service upgrade to single-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	2	0.43	2.00	2.43	100%	TSP	0	1055	Additional Service for single phase with traffic control
Overhead service upgrade to single-phase (after hours)	2	0.43	2.00	2.43	100%	TSP	0	1053	Additional Service for single phase after hours
Overhead service upgrade to single-phase (after hours). Work requires traffic control due to imposed rules from external authorities.	2	0.43	2.00	2.43	100%	TSP	0	1054	Additional Service for single phase after hours including traffic control

Service Description	No of Crew	Travel time (hrs)	Time on site (hrs)	Total time (hrs)	% Internal labour	Labour Cat	2015/16 Fcast Vol	Peace Code	Change
Overhead service upgrade to multi-phase (business hours)	2	0.5	2.63	3.13	100%	TSP	1,085	1014	Notation added (business hours)
Overhead service upgrade to multi-phase (after hours)	2	0.5	2.63	3.13	100%	TSP	0	1000	Additional Service for after hours
Overhead service upgrade to multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	2	0.5	2.63	3.13	100%	TSP	0	1001	Notation added (business hours)
Overhead service upgrade to multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities.	2	0.5	2.63	3.13	100%	TSP	0	1052	Additional Services for after hours
Overhead service upgrade to multi-phase (business hours) CT Metering	2	0.5	2.63	3.13	100%	TSP	0	1056	Additional service for CT metering
Overhead service upgrade to multi-phase (after hours) CT Metering	2	0.5	2.63	3.13	100%	TSP	0	1058	Additional service for CT metering
Overhead service upgrade to multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	2	0.5	2.63	3.13	100%	TSP	0	1057	Additional service for CT metering
Overhead service upgrade to multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	2	0.5	2.63	3.13	100%	TSP	0	1059	Additional service for CT metering
Underground service – upgrade to single phase (business hours)	1	0.43	2.00	2.43	100%	TSP	0	1060	Additional service for single phase
Underground service – upgrade to single phase (after hours)	1	0.43	2.00	2.43	100%	TSP	0	1061	Additional service for single phase and after hours
Underground service - upgrade to multi-phase (business hours)	1	0.43	2.00	2.43	100%	TSP	432	1042	Notation change (business hours) and change of service assumptions
Underground service - upgrade to multi-phase (after hours)	1	0.43	2.00	2.43	100%	TSP	0	1062	Additional service for after hours
Underground service - upgrade to multi-phase (business hours) CT Metering	2	0.43	2.00	2.43	100%	TSP	0	1063	Additional service for 2 crew for CT Metering

Service Description	No of Crew	Travel time (hrs)	Time on site (hrs)	Total time (hrs)	% Internal labour	Labour Cat	2015/16 Fcast Vol	Peace Code	Change
Underground service - upgrade to multi-phase (after hours) CT Metering	2	0.43	2.00	2.43	100%	TSP	0	1064	Additional service for 2 crew for CT Metering
ANCILLARY NETWORK SERVICES									
Attendance at customers premises to perform a statutory right where access is prevented									
Energex (2 crew) attends a site at the customer's request and is unable to perform job due to customers fault (business hours).	2	0.43	0.17	0.60	100%	TSP	0	1050	Additional service for 2 crew
Energex (2 crew) attends a site at the customer's request and is unable to perform job due to customers fault (after hours).	2	0.43	0.17	0.60	100%	TSP	0	1051	Additional service for 2 crew

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
CONNECTION SERVICES							
Post - connection services							
Supply abolishment - simple							
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (business hours).	\$637.14	\$643.41	\$669.92	\$695.61	\$706.30	800	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (business hours). Work requires traffic control due to imposed rules from external authorities.	\$1,696.02	\$1,702.43	\$1,764.03	\$1,828.73	\$1,850.85	809	New Service for traffic control
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (after hours).	\$786.61	\$813.17	\$862.37	\$900.82	\$925.60	801	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (after hours). Work requires traffic control due to imposed rules from external authorities.	\$1,845.49	\$1,872.19	\$1,956.47	\$2,033.93	\$2,070.16	805	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (any time).	\$786.61	\$813.17	\$862.37	\$900.82	\$925.60	806	Modified service assumptions to add additional resource for meter removal

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for single dwellings and the community / unit one of multi-unit residential complexes (any time). Work requires traffic control due to imposed rules from external authorities.	\$1,845.49	\$1,872.19	\$1,956.47	\$2,033.93	\$2,070.16	807	Modified service assumptions to add additional resource for meter removal
Retailer requests the service provider to abolish supply at a specific connection point (simple). To be used for multi-unit residential complexes for all units after the community / unit one (business hours).	\$120.04	\$124.10	\$131.60	\$137.47	\$141.25	803	Modified service assumptions to reflect internal labour only as service represents meter removal rather than connection removal
Overhead service line replacement at customers request (no material change to load)							
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Single phase (business hours). Work requires traffic control due to imposed rules from external authorities.	\$1,674.54	\$1,692.87	\$1,760.54	\$1,827.45	\$1,857.69	559	Additional service inclusive of traffic control
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	\$1,923.45	\$1,945.96	\$2,025.79	\$2,104.67	\$2,140.92	560	Additional service inclusive of traffic control
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours) CT Metering	\$864.57	\$885.26	\$930.54	\$971.16	\$994.83	561	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	\$1,923.45	\$1,945.96	\$2,025.79	\$2,104.67	\$2,140.92	562	Additional service for CT metering

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (after hours). CT Metering	\$1,095.62	\$1,124.11	\$1,183.84	\$1,235.75	\$1,266.70	563	Additional service for CT metering
Customer requests their existing overhead service to be replaced or relocated, e.g.as a result of point of attachment relocation. No material change to load. Multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	\$2,154.50	\$2,184.81	\$2,279.08	\$2,369.26	\$2,412.78	564	Additional service for CT metering
Customer initiated supply enhancement							
Overhead service upgrade to single-phase (business hours)	\$1,016.34	\$1,041.37	\$1,097.44	\$1,146.77	\$1,174.80	1008	Additional Service for single phase
Overhead service upgrade to single-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	\$2,075.22	\$2,100.40	\$2,191.55	\$2,279.89	\$2,319.36	1055	Additional Service for single phase with traffic control
Overhead service upgrade to single-phase (after hours)	\$1,321.83	\$1,357.18	\$1,432.35	\$1,496.61	\$1,534.26	1053	Additional Service for single phase after hours
Overhead service upgrade to single-phase (after hours). Work requires traffic control due to imposed rules from external authorities.	\$2,380.71	\$2,416.20	\$2,526.46	\$2,629.73	\$2,678.83	1054	Additional Service for single phase after hours including traffic control
Overhead service upgrade to multi-phase (business hours)	\$1,145.40	\$1,177.08	\$1,243.07	\$1,298.79	\$1,331.87	1014	Notation added (business hours)
Overhead service upgrade to multi-phase (after hours)	\$1,537.72	\$1,582.65	\$1,673.18	\$1,748.08	\$1,793.52	1000	Additional Service for after hours
Overhead service upgrade to multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities.	\$2,204.28	\$2,236.11	\$2,337.18	\$2,431.92	\$2,476.43	1001	Notation added (business hours)
Overhead service upgrade to multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities.	\$2,596.60	\$2,641.68	\$2,767.29	\$2,881.20	\$2,938.08	1052	Additional Services for after hours
Overhead service upgrade to multi-phase (business hours) CT Metering	\$1,145.40	\$1,177.08	\$1,243.07	\$1,298.79	\$1,331.87	1056	Additional service for CT metering
Overhead service upgrade to multi-phase (after hours) CT Metering	\$1,537.72	\$1,582.65	\$1,673.18	\$1,748.08	\$1,793.52	1058	Additional service for CT metering

Service Description	2015/16	2016/17	2017/18	2018/19	2019/20	Peace Code	Change
Overhead service upgrade to multi-phase (business hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	\$2,204.28	\$2,236.11	\$2,337.18	\$2,431.92	\$2,476.43	1057	Additional service for CT metering
Overhead service upgrade to multi-phase (after hours). Work requires traffic control due to imposed rules from external authorities. CT Metering	\$2,596.60	\$2,641.68	\$2,767.29	\$2,881.20	\$2,938.08	1059	Additional service for CT metering
Underground service – upgrade to single phase (business hours)	\$357.68	\$369.76	\$392.13	\$409.61	\$420.88	1060	Additional service for single phase
Underground service – upgrade to single phase (after hours)	\$510.43	\$527.66	\$559.58	\$584.53	\$600.61	1061	Additional service for single phase and after hours
Underground service - upgrade to multi-phase (business hours)	\$357.68	\$369.76	\$392.13	\$409.61	\$420.88	1042	Notation change (business hours) and change of service assumptions
Underground service - upgrade to multi-phase (after hours)	\$510.43	\$527.66	\$559.58	\$584.53	\$600.61	1062	Additional service for after hours
Underground service - upgrade to multi-phase (business hours) CT Metering	\$715.36	\$739.51	\$784.25	\$819.22	\$841.76	1063	Additional service for 2 crew for CT Metering
Underground service - upgrade to multi-phase (after hours) CT Metering	\$1,020.85	\$1,055.32	\$1,119.17	\$1,169.06	\$1,201.22	1064	Additional service for 2 crew for CT Metering
ANCILLARY NETWORK SERVICES							
Attendance at customers premises to perform a statutory right where access is prevented							
Energex (2 crew) attends a site at the customer's request and is unable to perform job due to customers fault (business hours).	\$176.39	\$182.35	\$193.38	\$202.00	\$207.56	1050	Additional service for 2 crew
Energex (2 crew) attends a site at the customer's request and is unable to perform job due to customers fault (after hours).	\$251.72	\$260.22	\$275.96	\$288.26	\$296.19	1051	Additional service for 2 crew
Notes:							
1. Prices are GST Exclusive							
2. Prices are inclusive of overheads and oncosts							