

TEMPLATE EXPLANATION



This template must be used by the TNSP to report service performance information for the previous calendar year.

Yellow worksheets (**'Inputs - Performance'** and **'Inputs - Exclusions'**) are for inputs, including performance and exclusion information. The TNSP only needs to enter data on these worksheets.

Purple worksheets **'S1' to 'S6'** are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet.

Blue worksheet **'Revenue Calculation'** quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet **'Outcomes'** shows the total performance, s-factor and financial incentive results based on the TNSP's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet **'Exclusion Definitions'** are the defined exclusions for each TNSP which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

ElectraNet - SERVICE STANDARDS PERFORMANCE

Performance Inputs							
S	Performance parameter	Collar	Target	Cap	Revenue at Risk	Performance (Without exclusions)	Performance (With exclusions)
S1	Total transmission circuit availability	99.10%	99.47%	99.63%	0.30%	99.010000%	99.590464%
S2	Critical circuit availability – peak	98.52%	99.24%	99.51%	0.20%	97.800000%	99.300280%
S3	Critical circuit availability – non-peak (zero weighting)	98.88%	99.62%	99.95%	0.00%	98.000872%	99.414133%
S4	Loss of supply event frequency (>0.05 system minutes)	11	8	6	0.10%	10	7
S5	Loss of supply event frequency (>0.2 system minutes)	6	4	2	0.20%	4	1
S6	Average outage duration (minutes)	119	78	38	0.20%	705	256

Revenue Determination Inputs	
TNSP:	ElectraNet
STPIS version:	January, 2007
Regulatory Determination	2008/09 - 2012/13
Base Year Allowed Revenue	\$ 229,990,000
Base Year	2008–09
X-factor	-5.93%
Commencement of regulatory year	1-Jul-08

Other inputs	
Assessment Period	2011
Financial year to affect revenue:	2012/13
Date prepared:	
Revision date:	

Other Inputs						
Annual revenue adjusted for C	Mar-08	Mar-09	Mar-10	Mar-11	Mar-12	Mar-13
CPI	162.2	166.2	171.0	176.7		

NOTE:

Pink cells - Performance without exclusions input cells

Orange cells - Performance with exclusions input cells

Green cells - Other inputs

Blue cells - Inputs sourced from the revenue determination

Performance is based on a calendar year or the proportion of a calendar year that applies in each regulatory period.

LOSS OF SUPPLY EVENT FREQUENCY		Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Maximum system demand	Proposed Excluded hrs	Demand shed and time	Quantitative impact	Reasons for exclusion request	Further references
Name of any loss of supply parameters		Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date and time of event	End date and time of event	Name of circuits or plant affected	The max system demand that occurred up until the time of the event			The (MW) demand shed and the duration it was shed for	Impact of exclusion event on LOS Parameter	A TNSP may provide further details of an exclusion event. TNSP to provide reference.		
S4	Loss of supply event frequency (>0.05 system minutes)	Event 2509 - Dorrien 33kV bus and 132/33/11kV TF2	On Wednesday 10 August 2011 at 0622, the Dorrien 33kV bus and 132/33/11kV TF2 tripped after ElectraNet received a direct intertrip signal from ETSA Utilities protection for an EU fault.		10/08/2011	6:22	10/08/2011	9:10	Dorrien 33kV bus and 132/33/11kV TF2	3413		9 MW for 168 minutes	1	3rd Party	Direct intertrip from ETSA Utilities protection for their fault
		Event 2536 - Davenport - Leigh Creek 132kV line	On Tuesday 8 November 2011 at 2150, the Davenport - Leigh Creek 132kV line tripped and locked out after a severe storm passed through the northern end of the line blowing over several towers. To restore partial supply Leigh Creek Coal and South were disconnected from the 132kV line via line taps so that Neuroodda could be restored. Local generation at Leigh Creek South kept local supply on approximately 2hrs after the event. Approximately 0.5MW of load was lost at Neuroodda for 168 minutes, 1.76MW for 10709 minutes at Leigh Creek Coalfield and 1.26MW for 120 minutes at Leigh Creek South, totalling a 4.7 system minute event. If successful exclusion can not be obtained this event has the potential to increase the system minutes > 0.05 from 3 to 4 and > 0.2 from 1 to 2. AOD has the potential to increase from 340 minutes to 1123 minutes. This event is being treated as a Force Majeure event and is likely to be excluded from the PI Scheme.		8/11/2011	21:50	9/11/2011	17:12	Leigh Creek Coalfield Leigh Creek South, Neuroodda	3413		0.5MW for 1162 minutes	1	Force Majeure	Severe storms blew several towers over. Leigh Creek South had local generation however the quality is not known
		Event 2552 - Bungama - Baroota 132kV line	On Saturday 17 December 2011 at 2037 the Bungama - Baroota 132kV line tripped as a result of strong storm conditions blowing over several poles. Under normal conditions supply can be back fed from Bungama via the Murraytown-Baroota 33kV line however the supply changeover could not be achieved as the Murraytown-Baroota 33kV line had a number of poles on the ground as well due to the storms. Approximately 3.5MW of load was lost for 998 minutes until the Murraytown-Baroota 33kV line was re-instated. This event however is being classified as Force Majeure and is expected to be excluded from the PI Scheme.		17/12/2011	20:37	18/12/2011	13:15	Baroota	3413		3.5MW for 998 minutes	1	Force Majeure	Sever storms blew several poles over.
S5	Loss of supply event frequency (>0.2 system minutes)	Event 2509 - Dorrien 33kV bus and 132/33/11kV TF2	On Wednesday 10 August 2011 at 0622, the Dorrien 33kV bus and 132/33/11kV TF2 tripped after ElectraNet received a direct intertrip signal from ETSA Utilities protection for an EU fault.		10/08/2011	6:22	10/08/2011	9:10	Dorrien 33kV bus and 132/33/11kV TF2	3413		9 MW for 168 minutes	1	3rd Party	Direct intertrip from ETSA Utilities protection for their fault
		Event 2536 - Davenport - Leigh Creek 132kV line	On Tuesday 8 November 2011 at 2150, the Davenport - Leigh Creek 132kV line tripped and locked out after a severe storm passed through the northern end of the line blowing over several towers. To restore partial supply Leigh Creek Coal and South were disconnected from the 132kV line via line taps so that Neuroodda could be restored. Local generation at Leigh Creek South kept local supply on however how is not known. Approximately 0.5MW of load was lost at Neuroodda for 168 minutes, 1.76MW for 10709 minutes at Leigh Creek Coalfield and 1.26MW for 120 minutes at Leigh Creek South, totalling a 4.7 system minute event. This event is being treated as a Force Majeure event and is likely to be excluded from the PI Scheme.		8/11/2011	21:50	9/11/2011	17:12	Leigh Creek Coalfield Leigh Creek South, Neuroodda	3413		0.5MW for 1162 minutes	1	Force Majeure	Severe storms blew several towers over. Leigh Creek South had local generation however the quality is not known
		Event 2552 - Bungama - Baroota 132kV line	On Saturday 17 December 2011 at 2037 the Bungama - Baroota 132kV line tripped as a result of strong storm conditions blowing over several poles. Under normal conditions supply can be back fed from Bungama via the Murraytown-Baroota 33kV line however the supply changeover could not be achieved as the Murraytown-Baroota 33kV line had a number of poles on the ground as well due to the storms. Approximately 3.5MW of load was lost for 998 minutes until the Murraytown-Baroota 33kV line was re-instated. This event however is being classified as Force Majeure and is expected to be excluded from the PI Scheme.		17/12/2011	20:37	18/12/2011	13:15	Baroota	3413		3.5MW for 998 minutes	1	Force Majeure	Sever storms blew several poles over.

AVERAGE OUTAGE DURATION		Event proposed for exclusion	Description of the event and its impact on the network and performance	Cause of the event	Start date	Start time	End date	End time	Circuits affected	Proposed Excluded hrs	Impact of exclusion event on AOD Parameter	Capped impact (if applicable)	Reasons for exclusion request	Further references
Name of any average outage duration parameters		Name of the event	Detail of the event. Such as: the action of any third parties, the actions of the TNSP, assets damaged or interrupted.	A description of the cause of the event	Start date and time of event	End date and time of event	Name of circuits or plant affected				Impact of exclusion event on AOD Parameter	Impact of capped exclusion event on AOD parameter	A TNSP may provide further details of an exclusion event. TNSP to provide reference.	
S6	Average outage duration (minutes)	Event 2509 - Dorrien 33kV bus and 132/33/11kV TF2	On Wednesday 10 August 2011 at 0622, the Dorrien 33kV bus and 132/33/11kV TF2 tripped after ElectraNet received a direct intertrip signal from ETSA Utilities protection for an EU fault.		10/08/2011	6:22	10/08/2011	9:10	Dorrien 33kV bus and 132/33/11kV TF2		168	1	3rd Party	Direct intertrip from ETSA Utilities protection for their fault
		Event 2514 - Middleback asset	On Sunday 28 August 2011 at 0548 the 132/33kV TF 1 at Middleback substation tripped due to a One Steel asset blowing up. There was no load at the time of the event. This event has been classified as a 3rd Party event.		28/08/2011	5:48	28/08/2011	9:43	Middleback One Steel		235	1	3rd Party	ElectraNet protection operated to clear a 3rd party fault
		Event 2533 - Kanmantoo plant failure	On Friday 4 November 2011 at 1921, the 132/11kV TF2 at Kanmantoo tripped to clear an 11kV downstream fault within the Kanmantoo mine. Approximately 1MW of load was lost however the event has been classified as 3rd Party and is excluded from the PI Scheme.		4/11/2011	19:21	4/11/2011	20:33	Kanmantoo Mine		72	1	3rd Party	ElectraNet protection operated to clear a 3rd party fault
S6	Average outage duration (minutes)	Event 2536 - Davenport - Leigh Creek 132kV line	On Tuesday 8 November 2011 at 2150, the Davenport - Leigh Creek 132kV line tripped and locked out after a severe storm passed through the northern end of the line blowing over several towers. To restore partial supply Leigh Creek Coal and South were disconnected from the 132kV line via line taps so that Neuroodda could be restored. Local generation at Leigh Creek South kept local supply on however how is not known. Approximately 0.5MW of load was lost at Neuroodda for 168 minutes, 1.76MW for 10709 minutes at Leigh Creek Coalfield and 1.26MW for 120 minutes at Leigh Creek South, totalling a 4.7 system minute event. This event is being treated as a Force Majeure event and is likely to be excluded from the PI Scheme.		8/11/2011	21:50	9/11/2011	17:12	Neuroodda		1162	1	Force Majeure	Severe storms blew over several towers.
					8/11/2011	21:50	16/11/2011	8:19	Leigh Creek Coalfield		10709	1	Force Majeure	Severe storms blew over several towers.
					8/11/2011	21:50	8/11/2011	23:50	Leigh Creek South		120	1	Force Majeure	Severe storms blew over several towers.
		Event 2552 - Bungama - Baroota 132kV line	On Saturday 17 December 2011 at 2037 the Bungama - Baroota 132kV line tripped as a result of strong storm conditions blowing over several poles. Under normal conditions supply can be back fed from Bungama via the Murraytown-Baroota 33kV line however the supply changeover could not be achieved as the Murraytown-Baroota 33kV line had a number of poles on the ground as well due to the storms. Approximately 3.5MW of load was lost for 998 minutes until the Murraytown-Baroota 33kV line was re-instated. This event however is being classified as Force Majeure and is expected to be excluded from the PI Scheme.		17/12/2011	20:37	18/12/2011	13:15	Baroota		998	1	Force Majeure	Severe storms blew over several towers.

NOTE:
This worksheet should include a list of all events that are proposed for exclusion.
Each proposed exclusion should include a description of the event, a description of the impact and quantification of the impact on the network and performance. The descriptive elements should also include reasons for the exclusion request making reference to the "Exclusion Definitions" worksheet.
Each exclusion should be entered onto one row for each parameter. Where one exclusion event applies to more than one parameter, the relevant details of the event should be entered under each of the measure headings.
The TNSP must provide details for all events requested for exclusion in this template. In the event that the TNSP wishes to provide further details of an exclusion, this should be provided with the TNSP's performance report. The source of information should be referenced in this template.

ElectraNet - S1 - Total transmission circuit availability

Performance Targets	Graph start	Collar	Target	Cap	Graph end
al transmission circuit availat	99.90%	99.10%	99.47%	99.63%	99.60%
Weighting	-0.30%	-0.30%	0.00%	0.30%	0.30%

Performance Formulae	Formulae				Conditions		S- Calc 1	S- Calc 2	
Performance	=	-0.003000				Availability < 99.10%	-0.003000	-0.003000	
	=	0.810811	x	Availability	+	-0.806514	99.10% ≤ Availability ≤ 99.47%	-0.003730	0.000977
	=	1.875000	x	Availability	+	-1.865063	99.47% ≤ Availability ≤ 99.63%	-0.008625	0.002259
	=	0.003000				99.63% < Availability	0.003000	0.003000	

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
al transmission circuit availat	= 99.010000%	99.590464%
S-Factor	= -0.300000%	0.225870%

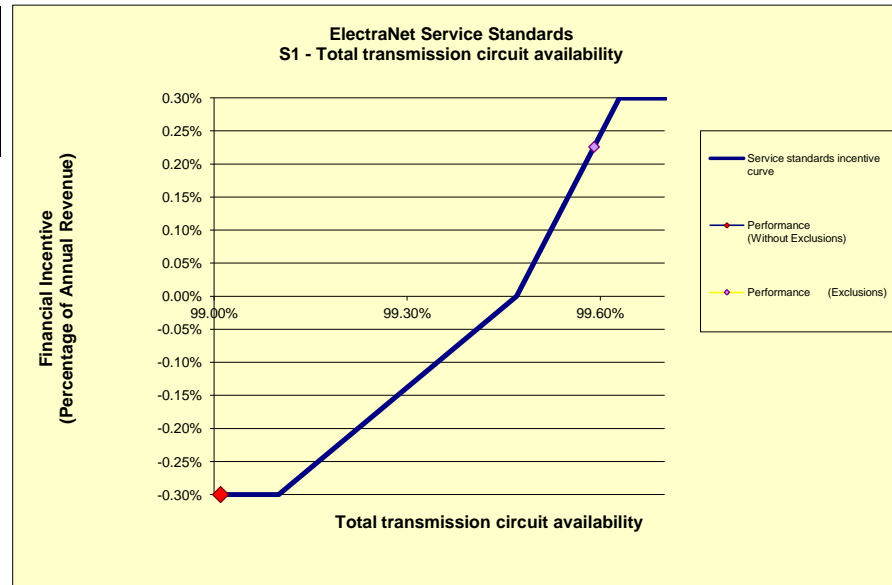
NOTE: This sheet will automatically update based on data in input sheets

Blue cells show the TNSP's performance targets and weightings

Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show the TNSP's performance outcomes without any events excluded from performance data

Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - S2 - Critical circuit availability – peak

Performance Targets	Graph start	Collar	Target	Cap	Graph end
critical circuit availability – peak	98.30%	98.52%	99.24%	99.51%	99.70%
Weighting	-0.20%	-0.20%	0.00%	0.20%	0.20%

Performance Formulae	Formulae				Conditions	S- Calc 1	S- Calc 2
Performance	=	-0.002000			When: Availability < 98.52%	-0.002000	-0.002000
	=	0.277778	x	Availability	+ 98.52% ≤ Availability ≤ 99.24%	-0.004000	0.000167
	=	0.740741	x	Availability	+ 99.24% ≤ Availability ≤ 99.51%	-0.010667	0.000447
	=	0.002000			99.51% < Availability	0.002000	0.002000

Performance Outcomes	Performance (Without Exclusions)	Performance (Exclusions)
critical circuit availability – peak	= 97.800000%	99.300280%
S-Factor	= -0.200000%	0.044652%

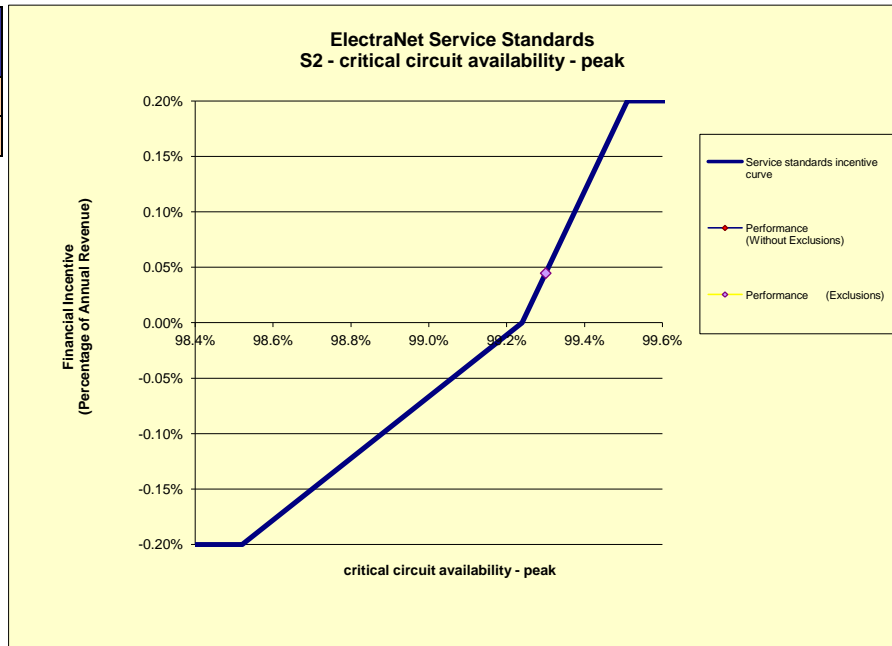
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ElectraNet - S3 - Critical circuit availability – non-peak (zero weighting)

Performance Targets	Graph start	Collar	Target	Cap	Graph end
crit availability – non-peak (zero Weighting)	98.70%	98.88%	99.62%	99.95%	100.20%
	0.00%	0.00%	0.00%	0.00%	0.00%

Performance Formulae	Formulae				Conditions			S- Calc 1	S- Calc 2				
Performance	=	0.000000			When:	Availability	<	98.88%	0.000000	0.000000			
	=	0.000000	x	Availability	+	0.000000	98.88%	≤	Availability	≤	99.62%	0.000000	0.000000
	=	0.000000	x	Availability	+	0.000000	99.62%	≤	Availability	≤	99.95%	0.000000	0.000000
	=	0.000000					99.95%	<	Availability			0.000000	0.000000

Performance Outcomes		Performance (Without Exclusions)	Performance (Exclusions)
crit availability – non-peak (zero	=	98.000872%	99.414133%
S-Factor	=	0.000000%	0.000000%

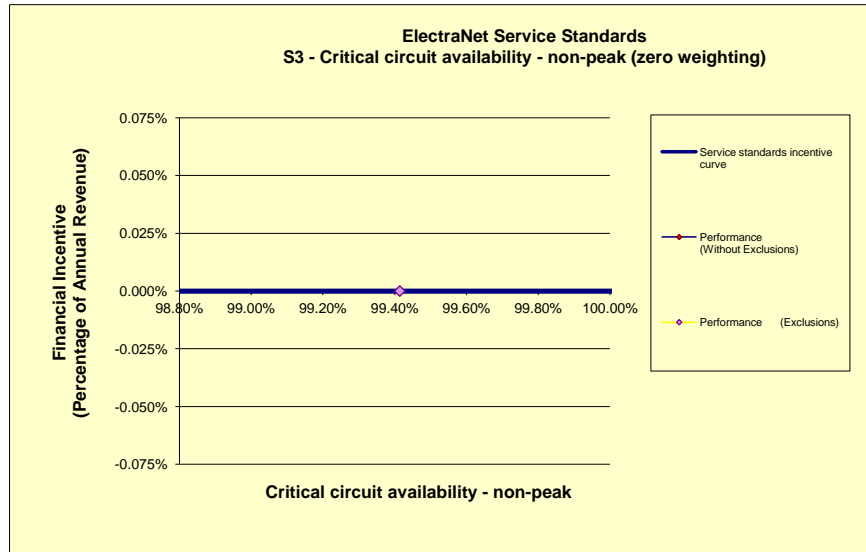
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ElectraNet - S4 - Loss of supply event frequency (>0.05 system minutes)

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Loss of supply event frequency (>0.05 system minutes)	13	11	8	6	-
Weighting	-0.10%	-0.100%	0.00%	0.100%	0.10%

Performance Formulae	Formulae					Conditions	S- Calc 1	S- Calc 2	
Performance	=	-0.001000				11 < No. of events	-0.001000	-0.001000	
	=	-0.000333	x	No. of events	+	0.002667	8 ≤ No. of events ≤ 11	-0.000667	0.000333
	=	-0.000500	x	No. of events	+	0.004000	6 ≤ No. of events ≤ 8	-0.001000	0.000500
	=	0.001000				No. of events < 6	0.001000	0.001000	

Loss of supply event frequency (>0.05 system minutes)	=	Performance (Without Exclusions)	Performance (Exclusions)
Loss of supply event frequency (>0.05 system minutes)	=	10	7
S-Factor		-0.066667%	0.050000%

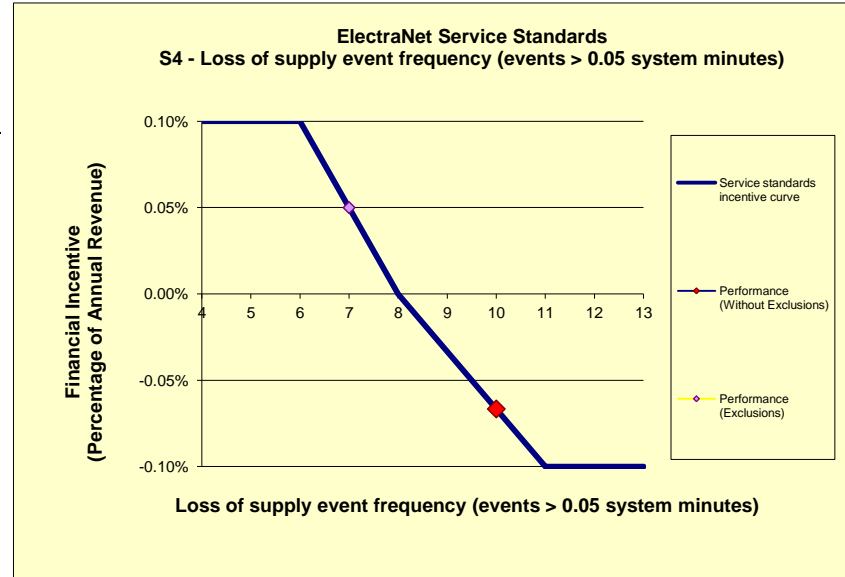
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Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - S5 - Loss of supply event frequency (>0.2 system minutes)

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Loss of supply event frequency (>0.2 system minutes)	0	6	4	2	0
Weighting	-0.20%	-0.200%	0.00%	0.200%	0.20%

Performance Formulae	Formulae					Conditions		S- Calc 1	S- Calc 2	
Performance	=	-0.002000				6	<	No. of events	-0.002000	-0.002000
	=	-0.001000	x	No. of events	+	4	≤	No. of events ≤ 6	0.000000	0.003000
	=	-0.001000	x	No. of events	+	2	≤	No. of events ≤ 4	0.000000	0.003000
	=	0.002000						No. of events = 2	0.002000	0.002000

Loss of supply event frequency (>0.2 system minutes)	=	Performance (Without Exclusions)	Performance (Exclusions)
Loss of supply event frequency (>0.2 system minutes)	=	4	1
S-Factor	=	0.000000%	0.200000%

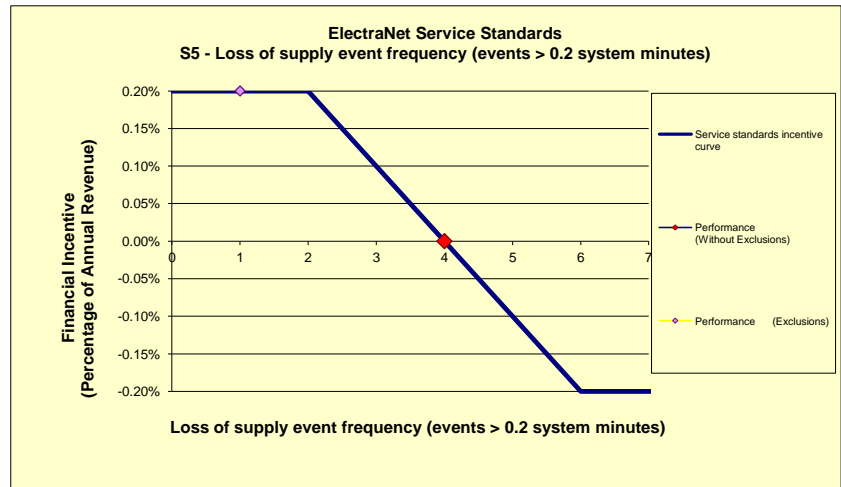
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Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - S6 - Average outage duration (minutes)

Performance Targets	Graph start	Collar	Target	Cap	Graph end
Average outage duration (minutes)	319	119	78	38	-
Weighting	-0.200%	-0.200%	0.00%	0.200%	0.200%

Performance Formulae	Formulae					Conditions	S- Calc 1	S- Calc 2
Performance	=	-0.002000				119 < Duration	-0.002000	-0.002000
	=	-0.000049	x	Duration	+ 0.003805	78 ≤ Duration ≤ 119	-0.030591	-0.008696
	=	-0.000050	x	Duration	+ 0.003900	38 ≤ Duration ≤ 78	-0.031356	-0.008913
	=	0.002000				Duration < 38	0.002000	0.002000

Average outage duration (minutes)	=	Performance (Without Exclusions)	Performance (Exclusions)
Average outage duration (minutes)	=	705.115385	256.263158
S-Factor		-0.200000%	-0.200000%

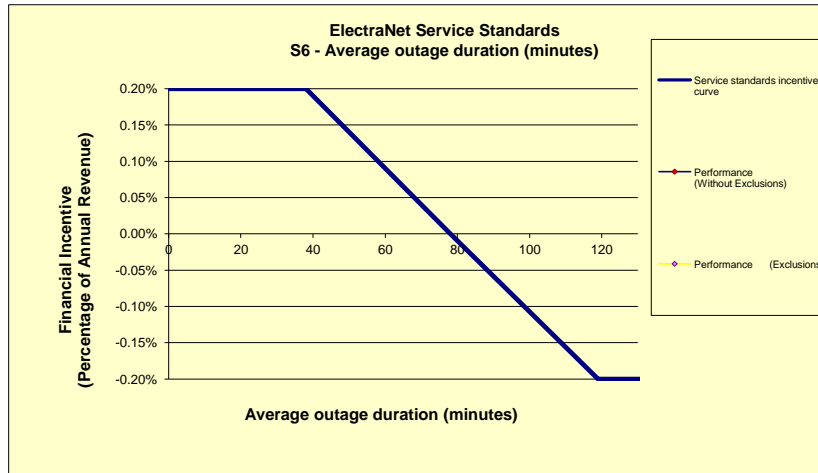
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Yellow/Green cells show the TNSP's performance formulae and related formula conditions based on performance targets and weightings

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Orange cells show the TNSP's performance outcomes with events excluded from performance data



ElectraNet - Revenue Calculation

X-factor from AER final decision

<i>Revenue cap information</i>	2008-09 to 2009-10
Base year allowed revenue (2008-09)	\$229,990,000
Base year	2008-09
X-factor	-5.93%
Commencement of regulatory period	1-Jul-08

X-factor after approval of Munno Para contingent project

<i>Revenue cap information</i>	2010-11 to 2012-13
Base year allowed revenue (2010-11)	\$272,077,206
Base year	2010-11
X-factor	-5.95%
Commencement of regulatory period	1-Jul-08

<i>Annual revenue adjusted for CPI</i>	Mar-08	Mar-09	Mar-10	Mar-11	Mar-12	Mar-13
CPI	162.2	166.2	171.0	176.7	-	-

<i>Nominal annual revenue</i>	2008-09	2009-10	2010-11	2011-12	2012-13
Allowed Revenue	\$229,990,000	\$249,636,506	\$272,128,575	\$297,930,899	

<i>Calendar year revenue</i>	2008	2009	2010	2011	2012	2013
Revenue	\$114,995,000	\$239,813,253	\$260,882,540	\$285,029,737		

NOTE:

This sheet will automatically update based on data on input sheets.

Grey cells show calendar year revenue

Green cells are for formula

ElectraNet - Performance outcomes

Revenue calendar year

\$285,029,737

S	Performance parameter	Target	Performance without exclusions			Performance with exclusions			Impact of exclusions
			Performance	S-Factor	Final Incentive	Performance	S-Factor	Final Incentive	
S1	Total transmission circuit availability	99.47%	99.010000%	-0.300000%	-\$855,089	99.590464%	0.225870%	\$643,797	0.525870%
S2	Critical circuit availability – peak	99.24%	97.800000%	-0.200000%	-\$570,059	99.300280%	0.044652%	\$127,271	0.244652%
S3	Critical circuit availability – non-peak (zero weighting)	99.62%	98.000872%	0.000000%	\$0	99.414133%	0.000000%	\$0	0.000000%
S4	Loss of supply event frequency (>0.05 system minutes)	8	10	-0.066667%	-\$190,020	7	0.050000%	\$142,515	0.116667%
S5	Loss of supply event frequency (>0.2 system minutes)	4	4	0.000000%	\$0	1	0.200000%	\$570,059	0.200000%
S6	Average outage duration (minutes)	78	705	-0.200000%	-\$570,059	256	-0.200000%	-\$570,059	0.000000%
TOTALS				-0.766667%	-\$2,185,228		0.320522%	\$913,583	1.087189%

NOTE:

This sheet will automatically update based on data in input sheets.

Grey cell shows relevant calendar year revenue

Green cells show performance measure targets

Pink cells show performance, s-factor results and financial incentive without exclusions

Orange cells show performance, s-factor results and financial incentive with exclusions

Blue cells show the impact of exclusions on revenue

Aggregate outcome	
S-factor	0.320522%
Financial Incentive	\$913,583
Financial year affected by financial incentive	2012/13

ElectraNet - Defined exclusions

No. Parameter 1 - Transmission circuit availability		
Defined exclusions	Further description of exclusion	Reference
1.1 Unregulated transmission assets		Appendix C Revenue cap decision
1.2 3rd party outages	Any outages shown to be caused by a 'third party system'—eg. intertrip signals, generator outage, customer installation, customer request or AEMO direction.	Appendix C Revenue cap decision
1.3 Outages to control voltages	Outages to control voltages within required limits, both as directed by AEMO and where AEMO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required).	Appendix C Revenue cap decision
1.4 Circuit opening for operational purposes	The opening of only one end of a transmission line where the transmission line remains energised and available to carry power.	Appendix C Revenue cap decision
1.5 Capped outages	The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days).	Appendix C Revenue cap decision
1.6 Force majeure		Appendix D First proposed STPIS
No. Parameter 2 - Critical circuit availability – peak		
Defined exclusions	Further description of exclusion	Reference
2.1 Unregulated transmission assets		Appendix C Revenue cap decision
2.2 3rd party outages	Any outages shown to be caused by a 'third party system'—eg. intertrip signals, generator outage, customer installation, customer request or AEMO direction.	Appendix C Revenue cap decision
2.3 Outages to control voltages	Outages to control voltages within required limits, both as directed by AEMO and where AEMO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required).	Appendix C Revenue cap decision
2.4 Circuit opening for operational purposes	The opening of only one end of a transmission line where the transmission line remains energised and available to carry power.	Appendix C Revenue cap decision
2.5 Capped outages	the number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days).	Appendix C Revenue cap decision
2.6 Force majeure		Appendix D First proposed STPIS
Parameter 3 - Loss of supply event frequency (<0.2 system minutes)		
Defined exclusions	Further description of exclusion	Reference
3.1 Successful reclose events (<1 min duration)		Appendix C Revenue cap decision
3.2 Unregulated transmission assets		Appendix C Revenue cap decision
3.3 3rd party outages	Any outages shown to be caused by a 'third party system'—e.g. intertrip signals, generator outage, customer installation, customer request or AEMO direction.	Appendix C Revenue cap decision
3.4 Planned outages		Appendix C Revenue cap decision
3.5 Interconnector outages	For supply outages resulting from an interconnector outage, the period of the interruption is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control).	Appendix C Revenue cap decision
3.6 Pumping station supply interruptions	Pumping station supply interruptions were excluded from historical data due to the highly irregular nature of these loads, which makes accurate estimation of load profiles unreliable.	Appendix C Revenue cap decision
3.7 Force majeure		Appendix D First proposed STPIS
3.8 ElectraNet protection operates incorrectly ahead of third party protection	Where ElectraNet protection operates incorrectly ahead of third party protection, the portion of customer load that would have been lost had ElectraNet protection not operated is removed from the total lost load.	Appendix C Revenue cap decision
3.9 ElectraNet protection operates correctly due to a fault on a third party system	Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded.	Appendix C Revenue cap decision
Parameter 4 - Loss of supply event frequency (>1.0 system minutes)		
Defined exclusions	Further description of exclusion	Reference
4.1 Successful reclose events (<1 min duration)		Appendix C Revenue cap decision
4.2 Unregulated transmission assets		Appendix C Revenue cap decision
4.3 3rd party outages	Any outages shown to be caused by a 'third party system'—e.g. intertrip signals, generator outage, customer installation, customer request or AEMO direction.	Appendix C Revenue cap decision
4.4 Planned outages		Appendix C Revenue cap decision
4.5 Interconnector outages	For supply outages resulting from an interconnector outage, the period of the interruption is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control).	Appendix C Revenue cap decision
4.6 Pumping station supply interruptions	Pumping station supply interruptions were excluded from historical data due to the highly irregular nature of these loads, which makes accurate estimation of load profiles unreliable.	Appendix C Revenue cap decision
4.7 Force majeure		Appendix D First proposed STPIS
4.8 ElectraNet protection operates incorrectly ahead of third party protection	Where ElectraNet protection operates incorrectly ahead of third party protection, the portion of customer load that would have been lost had ElectraNet protection not operated is removed from the total lost load.	Appendix C Revenue cap decision
4.9 ElectraNet protection operates correctly due to a fault on a third party system	Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded.	Appendix C Revenue cap decision
Parameter 5 - Average outage duration		
Defined exclusions	Further description of exclusion	Reference
5.1 Successful reclose events (<1 min duration)		Appendix C Revenue cap decision
5.2 Unregulated transmission assets		Appendix C Revenue cap decision
5.3 3rd party outages	any outages shown to be caused by a 'third party system'—eg intertrip signals, generator outage, customer installation, customer request or AEMO direction	Appendix C Revenue cap decision
5.4 Planned outages		Appendix C Revenue cap decision
5.5 Interconnector outages supply interruptions	For supply outages resulting from an interconnector outage, the duration is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control).	Appendix C Revenue cap decision
5.6 Force majeure		Appendix D First proposed STPIS
5.7 ElectraNet protection operates correctly due to a fault on a third party system	Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded.	Appendix C Revenue cap decision
No. Critical circuit availability – non-peak (zero weighting)		
Defined exclusions	Further description of exclusion	Reference
6.1 Unregulated transmission assets		Appendix C Revenue cap decision
6.2 3rd party outages	Any outages shown to be caused by a 'third party system'—eg intertrip signals, generator outage, customer installation, customer request or AEMO direction.	Appendix C Revenue cap decision
6.3 Outages to control voltages	Outages to control voltages within required limits, both as directed by AEMO and where AEMO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required).	Appendix C Revenue cap decision
6.4 Circuit opening for operational purposes	The opening of only one end of a transmission line where the transmission line remains energised and available to carry power.	Appendix C Revenue cap decision
6.5 Capped outages	The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days).	Appendix C Revenue cap decision
6.6 Force majeure		Appendix D First proposed STPIS (January 2007)

Service Target Performance Incentive Scheme - Definition of Force Majeure

Definition of Force Majeure	Reference
<p>For the purpose of applying the <i>service target performance incentive scheme</i>, force majeure events means any event, act or circumstance or combination of events, acts and circumstances which (despite the observance of good electricity industry practice) is beyond the reasonable control of the part affected by any such event, which may include, without limitation, the following:</p> <ul style="list-style-type: none">- fire, lightning, explosion, flood, earthquake, storm, cyclone, action of the elements, riots, civil commotion, malicious damage, natural disaster, sabotage, act of a public enemy, act of God, war (declared or undeclared), blockage, revolution, radioactive contamination, toxic or dangerous chemical contamination or force of nature.- action or inaction by a court, government agency (including denial, refusal or failure to grant any authorisation, despite timely best endeavour to obtain same)- strikes, lockouts, industrial and/or labour disputes and/or difficulties, work bans, blockades, picketing- acts or omissions (other than failure to pay money) of a party other than the TNSP, which party either is connected to or uses the high voltage grid or is directly connected to or uses a system for the supply of electricity that in turn is connected to the high voltage grid- where those acts or omissions affect the ability of the TNSP to perform its obligation under the service standard by virtue of that direct or indirect connection to or use of the high voltage grid <p>In determining what force majeure events should be excluded the AER will consider the following:</p> <ul style="list-style-type: none">- was the event unforeseeable and its impact extraordinary, uncontrollable and not manageable?- does the event occur frequently? If so, how did the impact of the particular event differ?- could the TNSP, in practice, have prevented the impact (not necessarily the event itself)?- could the TNSP have effectively reduced the impact of the event by adopting better practices?	<p>Service Target Performance Incentive Scheme (January 2007) p. 31</p>