



## TEMPLATE EXPLANATION

This template must be used by ElectraNet to report service performance information for the 2009 calendar year.

Yellow worksheets (**'Inputs - Performance'** and **'Inputs - Exclusions'**) are for inputs, including performance and exclusion information. ElectraNet only needs to enter data on these worksheets.

Purple worksheets **'S1' to 'S5'** are the s-factor results based on the performance inputs from the 'Inputs - Performance' worksheet.

Blue worksheet **'Revenue Calculation'** quantifies the appropriate revenue to be applied to the s-factor results adjusted for CPI.

Red worksheet **'Outcomes'** shows the total performance, s-factor and financial incentive results based on ElectraNet's performance in 'Inputs-Performance' and 'Revenue Calculation' worksheets.

Orange worksheet **'Exclusion Definitions'** are the defined exclusions for ElectraNet which should form the basis of exclusion requests under 'Inputs-Exclusions' worksheet.

## ELECTRANET - SERVICE STANDARDS PERFORMANCE

| <b>PERFORMANCE PARAMETER</b>                                      | <b>S</b>        | <b>Performance<br/>(Without exclusions)</b> | <b>Performance<br/>(With exclusions)</b> |
|---|-----------------|---|--|
| <b>Total transmission circuit availability</b>                    | S1              | 99.540000%                                  | 99.740000%                               |
| <b>Critical circuit availability – peak</b>                       | S2              | 99.710000%                                  | 99.820000%                               |
| <b>Loss of supply event frequency ( &gt;0.05 system minutes )</b> | S3              | 4   | 3  |
| <b>Loss of supply event frequency ( &gt;0.2 system minutes )</b>  | S4              | 2   | 2  |
| <b>Average outage duration (minutes)</b>                          | S5              | 155   | 161                                      |
| <b>Critical circuit availability – non-peak (zero weighting)</b>  |                 | 99.92%                                      | 99.93%                                   |
| <b>Date prepared:</b>   | 29 January 2010 |   |  |
| <b>Revision date:</b>   |                 |   |  |

### NOTES:

Pink cells- Input performance without exclusions from performance data.

Orange cells- Input performance with exclusions from performance data.

The critical circuit availability (non-peak) parameter is not being used to calculate ElectraNet's s-factor however it must be reported by ElectraNet.

Green cells - input date that template data was entered. Enter date of any revisions from original version.



ELECTRANET- S1 - Total transmission circuit availability

| Performance Targets         | Graph start | Collar | Target | Cap    | Graph end |
|-----------------------------|-------------|--------|--------|--------|-----------|
| transmission circuit avail. | 98.75%      | 99.10% | 99.47% | 99.63% | 100.00%   |
| Weighting                   | -0.30%      | -0.30% | 0.00%  | 0.30%  | 0.30%     |

| Performance Formulae | Formulae |           | Conditions |              | S- Calc 1 | S- Calc 2 |
|----------------------|----------|-----------|------------|--------------|-----------|-----------|
| Performance          | =        | -0.003000 |            |              | -0.003000 | -0.003000 |
|                      | =        | 0.810811  | x          | Availability | +         | -0.806514 |
|                      | =        | 1.875000  | x          | Availability | +         | -1.865063 |
|                      | =        | 0.003000  |            |              |           |           |
|                      |          |           | When:      | Availability | <         | 99.10%    |
|                      |          |           |            | Availability | ≤         | 99.47%    |
|                      |          |           |            | Availability | ≤         | 99.63%    |
|                      |          |           |            | Availability | <         | 99.63%    |
|                      |          |           |            |              |           | 0.000568  |
|                      |          |           |            |              |           | 0.002189  |
|                      |          |           |            |              |           | 0.001312  |
|                      |          |           |            |              |           | 0.005062  |
|                      |          |           |            |              |           | 0.003000  |
|                      |          |           |            |              |           | 0.003000  |

| Performance Outcomes                    |   | Performance (Without Exclusions) | Performance (Exclusions) |
|---|---|----------------------------------|--------------------------|
| Total transmission circuit availability | = | 99.540000%                       | 99.740000%               |
| S-Factor Result                         | = | 0.131250%                        | 0.300000%                |

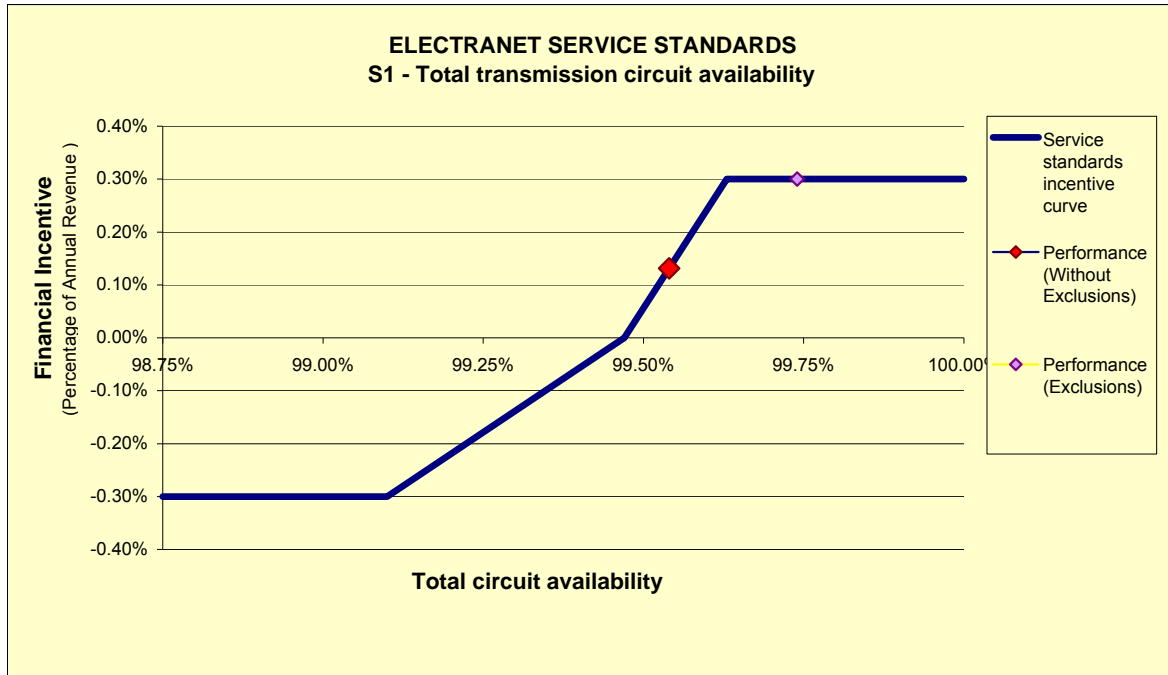
**NOTE: This sheet will automatically update based on data in input sheets.**

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data

Orange cells show TNSP's performance outcomes with events excluded from performance data



ELECTRANET- S2 - Critical circuit availability – peak

| Performance Targets                  | Graph start | Collar | Target | Cap    | Graph end |
|--------------------------------------|-------------|--------|--------|--------|-----------|
| Critical circuit availability – peak | 98.00%      | 98.52% | 99.24% | 99.51% | 100.00%   |
| Weighting                            | -0.20%      | -0.20% | 0.00%  | 0.20%  | 0.20%     |

| Performance Formulae | Formulae |           | Conditions |                       | S- Calc 1   | S- Calc 2 |          |
|----------------------|----------|-----------|------------|-----------------------|-------------|-----------|----------|
| Performance          | =        | -0.002000 |            |                       | -0.002000   | -0.002000 |          |
|                      | =        | 0.277778  | x          | Availability          | + -0.275667 | 0.001306  | 0.001611 |
|                      | =        | 0.740741  | x          | Availability          | + -0.735111 | 0.003481  | 0.004296 |
|                      | =        | 0.002000  |            |                       |             | 0.002000  | 0.002000 |
|                      |          |           | When:      | Availability < 98.52% |             |           |          |
|                      |          |           |            | Availability ≤ 99.24% |             |           |          |
|                      |          |           |            | Availability ≤ 99.51% |             |           |          |
|                      |          |           |            | Availability < 99.51% |             |           |          |

| Performance Outcomes                 |   | Performance (Without Exclusions) | Performance (Exclusions) |
|--------------------------------------|---|----------------------------------|--------------------------|
| Critical circuit availability – peak | = | 99.710000%                       | 99.820000%               |
| S-Factor Result                      | = | 0.200000%                        | 0.200000%                |

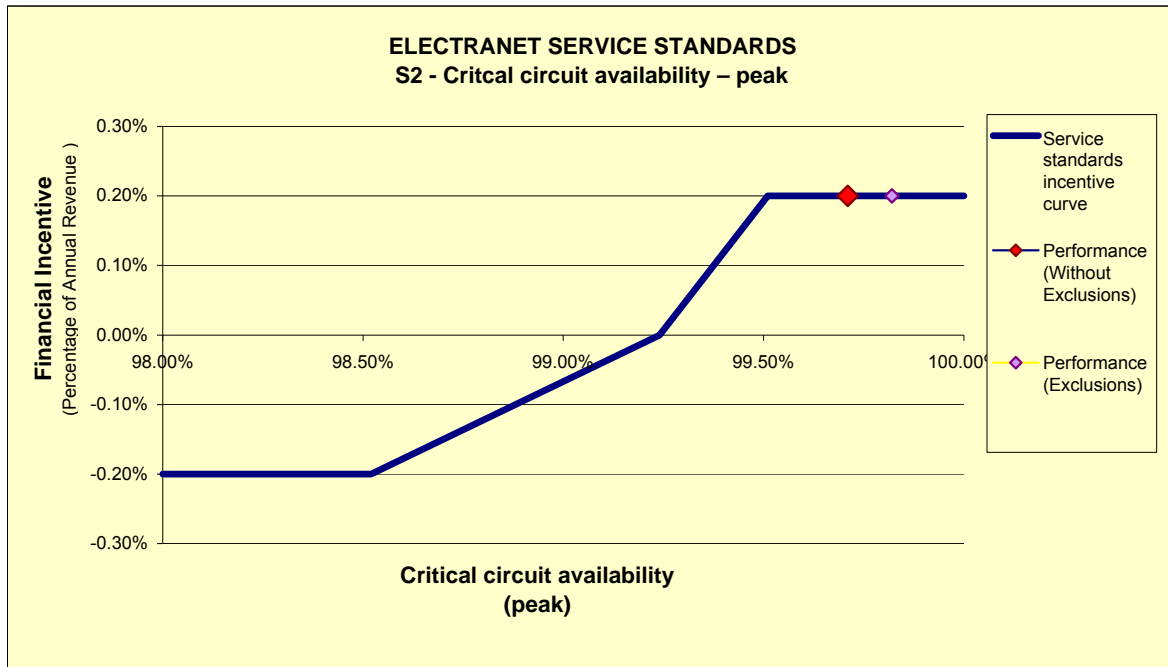
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Orange cells show TNSP's performance outcomes with events excluded from performance data



ELECTRANET - S3 - Loss of supply event frequency (No of events > 0.05 system minutes)

| Performance Targets                                 | Graph start | Collar  | Target | Cap    | Graph end |
|---|-------------|---------|--------|--------|-----------|
| Loss of supply event frequency >0.05 system minutes | 12          | 11      | 8      | 6      | 4         |
| Weighting   | -0.100%     | -0.100% | 0.000% | 0.100% | 0.100%    |

| Performance Formulae | Formulae |           |   |              |   | Conditions |   |              | S- Calc 1         | S- Calc 2 |           |
|----------------------|----------|-----------|---|--------------|---|------------|---|--------------|-------------------|-----------|-----------|
| Performance          | =        | -0.001000 |   |              |   | 11         | < | No of events |                   | -0.001000 | -0.001000 |
|                      | =        | -0.000333 | x | No of events | + | 0.002667   | 8 | ≤            | No of events ≤ 11 | 0.001333  | 0.001667  |
|                      | =        | -0.000500 | x | No of events | + | 0.004000   | 6 | ≤            | No of events ≤ 8  | 0.002000  | 0.002500  |
|                      | =        | 0.001000  |   |              |   |            |   |              | No of events < 6  | 0.001000  | 0.001000  |

| Performance Outcomes                                |   | Performance (Without Exclusions) | Performance (Exclusions) |
|---|---|----------------------------------|--------------------------|
| Loss of supply event frequency >0.05 system minutes | = | 4                                | 3                        |
| S-Factor  | = | 0.100000%                        | 0.100000%                |

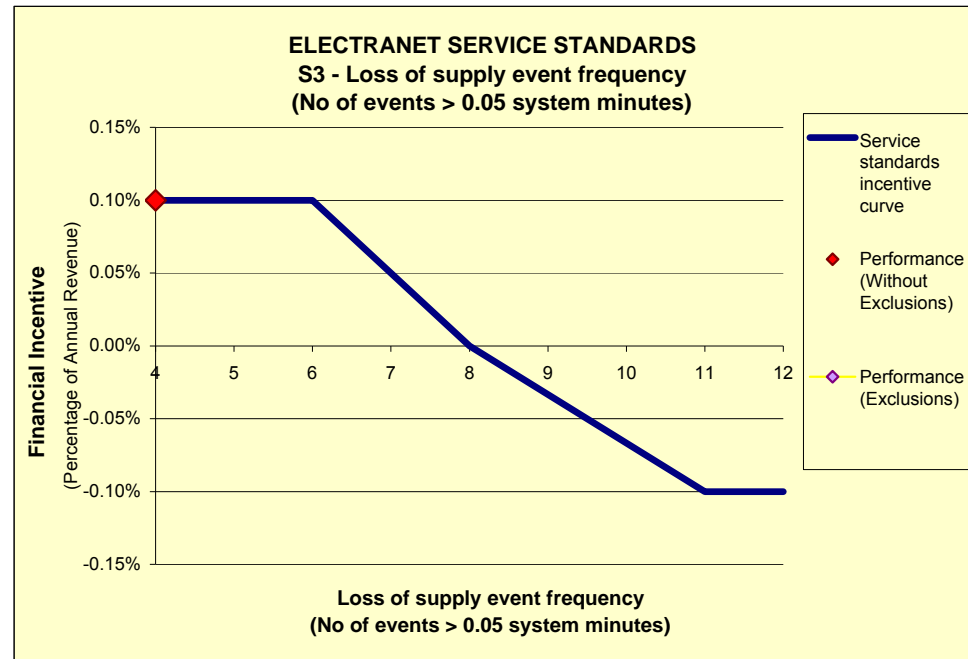
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Orange cells show TNSP's performance outcomes with events excluded from performance data



ELECTRANET - S4 - Loss of supply event frequency (No of events > 0.2 system minutes)

| Performance Targets                                | Graph start | Collar  | Target | Cap    | Graph end |
|--|-------------|---------|--------|--------|-----------|
| Loss of supply event frequency >0.2 system minutes | 8           | 6       | 4      | 2      | 0         |
| Weighting  | -0.200%     | -0.200% | 0.000% | 0.200% | 0.200%    |

| Performance Formulae | Formulae |           |   |              |            | Conditions           | S- Calc 1 | S- Calc 2 |
|----------------------|----------|-----------|---|--------------|------------|----------------------|-----------|-----------|
| Performance          | =        | -0.002000 |   |              |            | 6 < No of events     | -0.002000 | -0.002000 |
|                      | =        | -0.001000 | x | No of events | + 0.004000 | 4 ≤ No of events ≤ 6 | 0.002000  | 0.002000  |
|                      | =        | -0.001000 | x | No of events | + 0.004000 | 2 ≤ No of events ≤ 4 | 0.002000  | 0.002000  |
|                      | =        | 0.002000  |   |              |            | No of events < 2     | 0.002000  | 0.002000  |

| Performance Outcomes                               |   | Performance (Without Exclusions) | Performance (Exclusions) |
|--|---|----------------------------------|--------------------------|
| Loss of supply event frequency >0.2 system minutes | = | 2                                | 2                        |
| S-Factor   | = | 0.200000%                        | 0.200000%                |

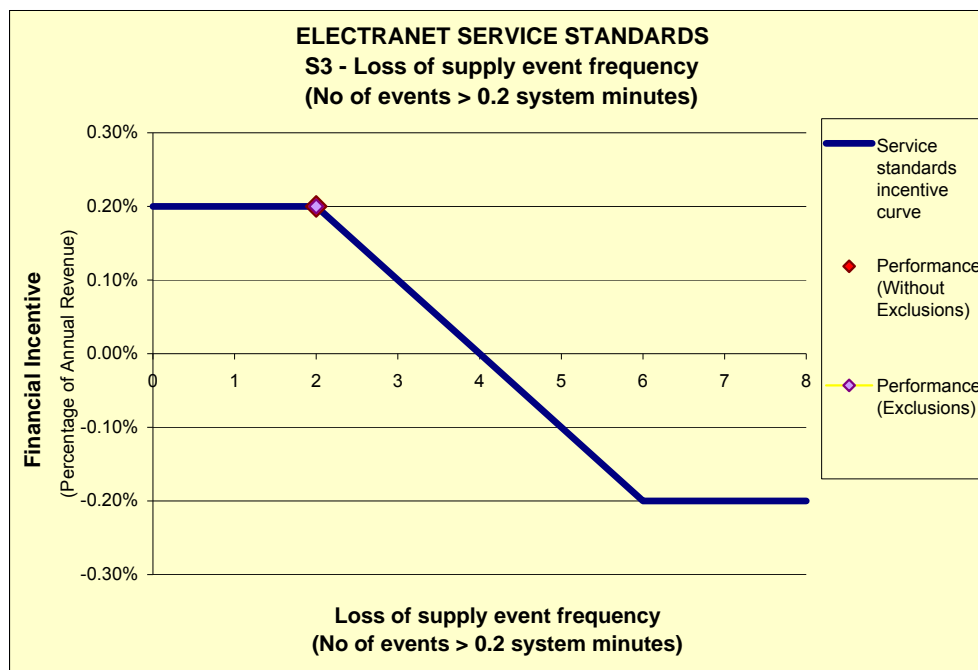
**NOTE: This sheet will automatically update based on data in input sheets.**

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Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

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Orange cells show TNSP's performance outcomes with events excluded from performance data



## ELECTRANET - S5 - Average outage duration (minutes)

| Performance Targets     | Graph start | Collar | Target | Cap   | Graph end |
|-------------------------|-------------|--------|--------|-------|-----------|
| Average outage duration | 150         | 119    | 78     | 38    | 0         |
| Weighting               | -0.20%      | -0.20% | 0.00%  | 0.20% | 0.20%     |

| Performance Formulae | Formulae |           |   |              | Conditions                | S- Calc 1               | S- Calc 2 |           |
|----------------------|----------|-----------|---|--------------|---------------------------|-------------------------|-----------|-----------|
| Performance          | =        | -0.002000 |   |              | Where: Average time > 119 | -0.002000               | -0.002000 |           |
|                      | =        | -0.000049 | x | Average time | + 0.003805                | 78 ≤ Average time ≤ 119 | -0.003772 | -0.004062 |
|                      | =        | -0.000050 | x | Average time | + 0.003900                | 38 ≤ Average time ≤ 78  | -0.003867 | -0.004164 |
|                      | =        | 0.002000  |   |              | Average time < 38         | 0.002000                | 0.002000  |           |

| Performance Outcomes    |   | Performance (Without Exclusions) | Performance (Exclusions) |
|-------------------------|---|----------------------------------|--------------------------|
| Average outage duration | = | 155                              | 161                      |
| S-Factor                | = | -0.200000%                       | -0.200000%               |

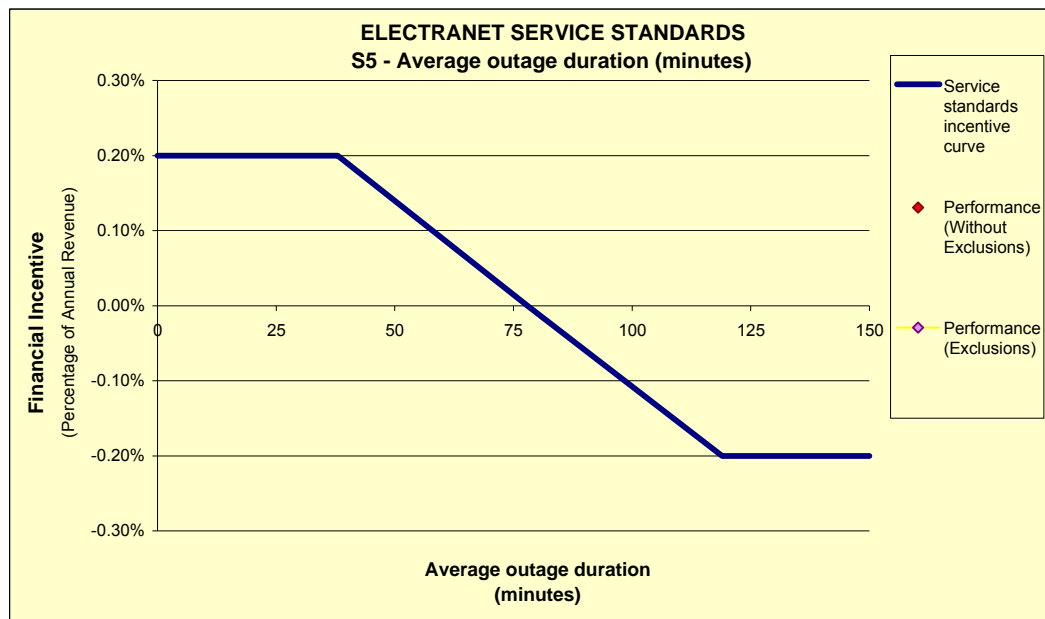
**NOTE: This sheet will automatically update based on data in input sheets.**

Blue cells show TNSP's performance targets and weightings.

Yellow/Green cells show TNSP's performance formulae and related formula conditions based on performance targets and weightings

Pink cells show TNSP performance outcomes without any events excluded from performance data

Orange cells show TNSP's performance outcomes with events excluded from performance data





## ELECTRANET - Revenue Calculation

| <i>Revenue cap information</i>    |                |
|-----------------------------------|----------------|
| Base revenue (AR)                 | \$ 229,990,000 |
| Base year                         | 2008-09        |
| X-factor                          | -5.93%         |
| Commencement of regulatory period | 1-Jul-08       |

| <i>Annual revenue adjusted for CPI</i> | Mar-08        | Mar-09        |
|--|---------------|---------------|
| CPI                                    | 162.2         | 166.2         |
|  | 2008-09       | 2009-10       |
| AR                                     | \$229,990,000 | \$249,636,506 |

| <i>Calendar year revenue</i> | 2008          | 2009                 |
|------------------------------|---------------|----------------------|
| Revenue                      | \$114,995,000 | <b>\$239,813,253</b> |

### NOTES:

**This sheet will automatically update based on data on input sheets.**

Grey cells show calendar year revenue

Green cells are for formula

ELECTRANET- Performance outcomes

Revenue calendar year **\$239,813,253**

| Performance parameter                                   | S  | Target | Performance without exclusions |            |                 | Performance with exclusions |            |                 | Impact of exclusions |
|---|----|--------|--------------------------------|------------|-----------------|-----------------------------|------------|-----------------|----------------------|
|   |    |        | Performance                    | S-Factor   | Final Incentive | Performance                 | S-Factor   | Final Incentive |                      |
| Total transmission circuit availability                 | S1 | 99.47% | 99.540000%                     | 0.131250%  | \$314,755       | 99.740000%                  | 0.300000%  | \$719,440       | 0.001688             |
| Critical circuit availability – peak                    | S2 | 99.24% | 99.710000%                     | 0.200000%  | \$479,627       | 99.820000%                  | 0.200000%  | \$479,627       | 0.000000             |
| Loss of supply event frequency ( >0.05 system minutes ) | S3 | 8      | 4                              | 0.100000%  | \$239,813       | 3                           | 0.100000%  | \$239,813       | 0.000000             |
| Loss of supply event frequency ( >0.2 system minutes )  | S4 | 4      | 2                              | 0.200000%  | \$479,627       | 2                           | 0.200000%  | \$479,627       | 0.000000             |
| Average outage duration (minutes)                       | S5 | 78     | 155                            | -0.200000% | -\$479,627      | 161                         | -0.200000% | -\$479,627      | 0.000000             |
| <b>TOTALS</b>   |    |        |                                | 0.431250%  | \$1,034,195     |                             | 0.600000%  | \$1,438,880     | 0.001688             |

**NOTE:**

**This sheet will automatically update based on data in input sheets.**

Grey cell shows relevant calendar year revenue

Green cells show performance targets

Pink cells show performance, s-factor results and financial incentive without exclusions

Orange cells show performance, s-factor results and financial incentive with exclusions

Blue cells show the impact of exclusions on revenue

**Aggregate outcome**

|                                  |             |
|----------------------------------|-------------|
| S-factor                         | 0.006000    |
| Bonus (penalty)                  | \$1,438,880 |
| Financial year to affect revenue | 2010–11     |

## ELECTRANET - Defined exclusions

| No. Parameter 1 - Transmission circuit availability                                 |  |                                 |
|---|--|---------------------------------|
| Defined exclusions  | Further description of exclusion   | Reference                       |
| 1.1 Unregulated transmission assets   |  | Appendix C Revenue cap decision |
| 1.2 3rd party outages   | Any outages shown to be caused by a 'third party system'—eg. intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.   | Appendix C Revenue cap decision |
| 1.3 Outages to control voltages   | Outages to control voltages within required limits, both as directed by NEMMCO and where NEMMCO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required).  | Appendix C Revenue cap decision |
| 1.4 Circuit opening for operational purposes  | The opening of only one end of a transmission line where the transmission line remains energised and available to carry power.   | Appendix C Revenue cap decision |
| 1.5 Capped outages  | The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days).  | Appendix C Revenue cap decision |
| 1.6 Force majeure   |  | Appendix D First proposed STPIS |
| No. Parameter 2 - Critical circuit availability – peak                              |  |                                 |
| Defined exclusions  | Further description of exclusion   | Reference                       |
| 2.1 Unregulated transmission assets   |  | Appendix C Revenue cap decision |
| 2.2 3rd party outages   | Any outages shown to be caused by a 'third party system'—eg. intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.   | Appendix C Revenue cap decision |
| 2.3 Outages to control voltages   | Outages to control voltages within required limits, both as directed by NEMMCO and where NEMMCO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required).  | Appendix C Revenue cap decision |
| 2.4 Circuit opening for operational purposes  | The opening of only one end of a transmission line where the transmission line remains energised and available to carry power.   | Appendix C Revenue cap decision |
| 2.5 Capped outages  | the number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days).  | Appendix C Revenue cap decision |
| 2.6 Force majeure   |  | Appendix D First proposed STPIS |
| Parameter 3 - Loss of supply event frequency (>0.2 system minutes)                  |  |                                 |
| Defined exclusions  | Further description of exclusion   | Reference                       |
| 3.1 Successful reclose events (<1 min duration)                                     |  | Appendix C Revenue cap decision |
| 3.2 Unregulated transmission assets   |  | Appendix C Revenue cap decision |
| 3.3 3rd party outages   | Any outages shown to be caused by a 'third party system'—e.g. intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.  | Appendix C Revenue cap decision |
| 3.4 Planned outages   |  | Appendix C Revenue cap decision |
| 3.5 Interconnector outages  | For supply outages resulting from an interconnector outage, the period of the interruption is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control). | Appendix C Revenue cap decision |
| 3.6 Pumping station supply interruptions  | Pumping station supply interruptions were excluded from historical data due to the highly irregular nature of these loads, which makes accurate estimation of load profiles unreliable.  | Appendix C Revenue cap decision |
| 3.7 Force majeure   |  | Appendix D First proposed STPIS |
| 3.8 ElectraNet protection operates incorrectly ahead of third party protection      | Where ElectraNet protection operates incorrectly ahead of third party protection, the portion of customer load that would have been lost had ElectraNet protection not operated is removed from the total lost load.   | Appendix C Revenue cap decision |
| 3.9 ElectraNet protection operates correctly due to a fault on a third party system | Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded.  | Appendix C Revenue cap decision |
| Parameter 4 - Loss of supply event frequency (>1.0 system minutes)                  |  |                                 |
| Defined exclusions  | Further description of exclusion   | Reference                       |
| 4.1 Successful reclose events (<1 min duration)                                     |  | Appendix C Revenue cap decision |
| 4.2 Unregulated transmission assets   |  | Appendix C Revenue cap decision |

|  |   |  |                                 |
|--|---|--|---------------------------------|
| 4.3  | 3rd party outages   | Any outages shown to be caused by a 'third party system'—e.g. intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.  | Appendix C Revenue cap decision |
| 4.4  | Planned outages   |  | Appendix C Revenue cap decision |
| 4.5  | Interconnector outages  | For supply outages resulting from an interconnector outage, the period of the interruption is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (ie. excluding factors outside of ElectraNet's control). | Appendix C Revenue cap decision |
| 4.6  | Pumping station supply interruptions  | Pumping station supply interruptions were excluded from historical data due to the highly irregular nature of these loads, which makes accurate estimation of load profiles unreliable.  | Appendix C Revenue cap decision |
| 4.7  | Force majeure   |  | Appendix D First proposed STPIS |
| 4.8  | ElectraNet protection operates incorrectly ahead of third party protection      | Where ElectraNet protection operates incorrectly ahead of third party protection, the portion of customer load that would have been lost had ElectraNet protection not operated is removed from the total lost load.   | Appendix C Revenue cap decision |
| 4.9  | ElectraNet protection operates correctly due to a fault on a third party system | Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded.  | Appendix C Revenue cap decision |
| <b>Parameter 5 - Average outage duration</b> |   |  |                                 |
| <b>Defined exclusions</b>                    |   | <b>Further description of exclusion</b>  | <b>Reference</b>                |
| 5.1  | Successful reclose events (<1 min duration)                                     |  | Appendix C Revenue cap decision |
| 5.2  | Unregulated transmission assets   |  | Appendix C Revenue cap decision |
| 5.3  | 3rd party outages   | any outages shown to be caused by a 'third party system'—eg intertrip signals, generator outage, customer installation, customer request or NEMMCO direction   | Appendix C Revenue cap decision |
| 5.4  | Planned outages   |  | Appendix C Revenue cap decision |
| 5.5  | Interconnector outages supply interruptions                                     | For supply outages resulting from an interconnector outage, the duration is capped at half an hour. This is done to include the impact of automatic under-frequency load shedding, but to exclude the impact of any market failure to respond and restore load within required timeframes (i.e. excluding factors outside of ElectraNet's control).                  | Appendix C Revenue cap decision |
| 5.6  | Force majeure   |  | Appendix D First proposed STPIS |
| 5.7  | ElectraNet protection operates correctly due to a fault on a third party system | Where ElectraNet protection operates correctly due to a fault on a third party system no lost load is recorded.  | Appendix C Revenue cap decision |

|  |  |   |  |
|--|--|---|--|
| <b>No. Critical circuit availability – non-peak (zero weighting)</b> |  |   |  |
| <b>Defined exclusions</b>  |  | <b>Further description of exclusion</b>   | <b>Reference</b>                               |
| 6.1  | Unregulated transmission assets          |   | Appendix C Revenue cap decision                |
| 6.2  | 3rd party outages                        | Any outages shown to be caused by a 'third party system'—eg intertrip signals, generator outage, customer installation, customer request or NEMMCO direction.   | Appendix C Revenue cap decision                |
| 6.3  | Outages to control voltages              | Outages to control voltages within required limits, both as directed by NEMMCO and where NEMMCO does not have direct oversight of the network (in both cases only where the element is available for immediate energisation if required). | Appendix C Revenue cap decision                |
| 6.4  | Circuit opening for operational purposes | The opening of only one end of a transmission line where the transmission line remains energised and available to carry power.  | Appendix C Revenue cap decision                |
| 6.5  | Capped outages                           | The number of interrupted hours related to a single transmission line redevelopment project or substation redevelopment project is capped at 336 hours (14 days).   | Appendix C Revenue cap decision                |
| 6.6  | Force majeure                            |   | Appendix D First proposed STPIS (January 2007) |