

17 July 2015

Peter Adams
General Manager – Wholesale Markets Branch
Australian Energy Regulator
GPO Box 520
Melbourne VIC 3001

Email: aer inquiry@aer.gov.au

Dear Mr Adams,

RE: Amendments to the Retailer of Last Resort Plan

The Energy Retailers Association of Australia (ERAA) welcomes the opportunity to provide comments in response to the Australian Energy Regulator's (AER) Draft Retailer of Last Resort Plan (Draft RoLR Plan).

The ERAA represents the organisations providing electricity and gas to over 10 million Australian households and businesses. Our member organisations are mostly privately owned, vary in size and operate in all areas within the National Electricity Market (NEM) and are the first point of contact for end use customers of both electricity and gas.

The ERAA believes the increased contact and information provision requirements for participants is important. The ERAA views the amendments in the Draft RoLR Plan to clarify the obligations of participants and simplify the structure of the plan as positive.

The ERAA supports the AER having flexibility in the scheduling of RoLR exercises and the consideration of the impact of the timing on participants. Further, the ERAA supports the ability for the AER and the Australian Energy Market operator to determine whether retailers who are not registered retailers are required to participate in RoLR exercises.

Should you wish to discuss the details of this submission, please contact me on (02) 8241 1800 and I will be happy to facilitate such discussions with my member companies.

Yours sincerely,



Alex Fraser
Interim CEO
Energy Retailers Association of Australia



The collective voice of
electricity and gas retailers