28 July 2017

Mr Chris Pattas General Manager Australian Energy Regulator GPO Box 520 MELBOURNE VIC 3001



Dear Mr Pattas

Consultation Paper, Draft Revised Stakeholder Engagement Framework

Energy Queensland Limited (Energy Queensland) welcomes the opportunity to provide comment to the Australian Energy Regulator (AER) regarding its Consultation Paper on its Draft Revised Stakeholder Engagement Framework.

This submission, which is available for publication, is provided by Energy Queensland that operates a portfolio of businesses providing energy services across Queensland, including:

- Distribution network service providers (DNSPs), Energex and Ergon Energy Network;
- A regional service delivery retailer, Ergon Energy Retail, limited in its scope of operations by jurisdictional legislation; and
- Affiliated contestable businesses, Metering Dynamics, Energy Impact and Ergon Energy Telecommunications.

Energy Queensland supports the AER's commitment in seeking to continually improve the quality of their engagement. We also consider that fundamental to this commitment is the ability to be open and transparent in how the AER is viewed in terms of their engagement and communication with the market. As such, we support the AER's new draft Framework outlined in its Consultation Paper, in particular, the retention of the principles-based approach and the addition of four key principles.

Should you require additional information or wish to discuss any aspect of Energy Queensland's submission, please do not hesitate to contact either myself on (07) 3851 6416 or Trudy Fraser on (07) 3851 6787.

Yours sincerely

Jenny Doyle

General Manager Regulation and Pricing

Telephone: (07) 3851 6416

Email: jenny.doyle@energyq.com.au