

Michael Costello AO  
Chief Executive Officer  
ActewAGL

Via email: alexis.hardin@actewagl.com.au

RESPONSE FROM ACT ENERGY CONSUMERS POLICY  
CONSORTIUM TO EVOENERGY PROPOSAL REGARDING  
RESOLUTION OF 2014-2019 REGULATORY DETERMINATION

**ACT Energy Consumer Policy Consortium**

Susan Helyar, Director [ACT Council of Social Service \(ACTCOSS\)](#)

Carmel Franklin, Executive Director [Care Financial Counselling Service](#)

Larry O'Loughlin [Conservation Council ACT Region](#)

Edwina Richardson, Executive Officer [SEE-Change](#)

Ron Thompson, Chair [Small Business Taskforce of the Canberra  
Business Chamber](#)

Dear Michael,

I am writing to advise that the ACT Energy Consumer Policy Consortium supports the proposal from Evoenergy for resolution of the 2014-2019 regulatory period. We have been briefed on the proposal by staff in Evoenergy and members of the Consumer Challenge Panel, which was very important to our understanding of the proposal. We value the work that has been done to reduce both the capital and operating costs, and we accept the small decreases in customer reliability associated with the changes in maintenance and repair operations


We agree that the \$27m collected already under the allowable revenue collection (CPI increase) be used for redundancy expenses of \$20.9 million, service target performance incentive scheme (STPIS) penalties of -\$1.2 million and retention of \$6.5 million in revenues.

We would like to suggest that the estimated \$1m revenue collected in 2014-2019 that Evoenergy propose will be used to reduce prices in the future should be put into a "Consumer Interest Fund" that is held in a quarantined interest bearing account, with the interest on this fund allocated to projects that will increase consumer engagement and to develop and fund domestic, community organisation and small business programs that reduce the network/distribution costs in their bill. Recommended use of the funds and acquittal of expenditure at the end of each financial year would be via the Electricity Consumer Reference Council convened by Evoenergy.

We hope adoption of this proposal leads to a prompt resolution of the outstanding matters between Evoenergy and the Australian Energy Regulator, and the establishment of an ongoing fund for consumer interest projects supports ongoing improvement in the delivery of electricity distribution services in the interests of customers.

Thank you for the opportunity to share our response.

Yours sincerely

A handwritten signature in black ink, appearing to read "P. Helya". The signature is fluid and cursive, with a large initial "P" and a long, sweeping underline.

Director

29 June 2018