



FROM: Wholesale Energy Market Dispute Resolution Adviser (WEMDRA)

Dates covered:

**October– Dec 2020 (COVID-19)**

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1 Disputes and Scheduling errors

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**Notified:** 1 for triage (renewables)

**Stage 1:** nil

**Stage 2:** Gas -Stage 2 Advisor process not settled.

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**Finalised this Quarter:**

**October - December**

- Web-site development based on a document plan.
- Attendance at the AER forum.
- Test on new contact data base with DMS and DMC contacts. Updates recorded.
- Mapping of website and form updates for the January – March 2021 quarter.

We are looking forward to planning the next 6 months at the start of 2021. It is the final period of the contract and we will be planning to ensure the current contract is concluded to allow a fresh start either by us or a new consultant.

Kind Regards

A blue handwritten signature, appearing to be "SK", written in a cursive style.

**Shirli Kirschner**

Wholesale Energy Market Dispute Resolution Adviser.