

National Retailer of Last Resort scheme

Expression of interest (Eoi) to be a default RoLR

**Issued by the Australian Energy Regulator in accordance with section 124
of the National Energy Retail Law**

Date of application		
Name of retailer (include MSATS Participant ID or gas equivalent)		
RoLR contact officers	[1 st contact]	Phone 1:
	[Title]	Phone 2:
		Email:
	[2 nd contact]	Phone 1:
	[Title]	Phone 2:
		Email:
Electricity: Area of registration		
Please identify the jurisdiction/s for which your business seeks registration as a default RoLR.		
Australian Capital Territory		
New South Wales		
Queensland		
South Australia		
Tasmania		
Gas: Area of registration		
Please identify the distribution system/s (by jurisdiction) your business seeks registration as a default RoLR for.		
Australian Capital Territory		

New South Wales	
Queensland	
South Australia	

Cost recovery arrangements

If applicable, set out your business's proposal to vary its RoLR cost recovery scheme e.g. agree to waive all or some RoLR event costs.

RoLR criteria

The AER is required under ss. 125(6) and 126(2) of the Retail Law to consider the RoLR criteria before registering a retailer as a RoLR. To assist the AER assess your business against the RoLR criteria, please provide information set out in Appendix A of the RoLR guideline.

*Please note that the AER's acceptance of any Default RoLR Eols will be subject to transitional arrangements.

Signature of responsible officer for [name of retailer]

I, [name of responsible officer], accept that by signing this form, [name of retailer] agrees to be registered as a default RoLR and to act as a designated RoLR for a RoLR event.*

Name:

Position:

Signature:

Date:...../...../.....

* Section 125(5) of the Retail Law provides that a retailer's concurrence is not required for appointment and registration as a default RoLR.

Appendix A: Information to satisfy RoLR criteria for RoLR register EoI

The AER is required under ss. 125(6) and 126(2) of the Retail Law to consider the RoLR criteria before registering a retailer as a RoLR.

The AER places the onus on the applicant to provide sufficient information in support of its application.

To assist the AER to assess your business against the RoLR criteria, the information below may be useful. The information listed is not exhaustive and the AER may require additional information:

- The scale of operations including the number and class of customers per state and territory.
- An explanation of which activities are conducted in-house and which are contracted out to third parties.
- A summary of how the qualifications, skills and experience of your officers will assist your business meet the requirements of a designated RoLR.
- A summary of how your business's processes and systems will be able to meet the requirements of a designated RoLR, including:
 - accepting a bulk transfer of customers from the failed retailer
 - communicating and billing customers from the failed retailer within the required timeframes under the Retail Law and RoLR regulatory instruments
 - answering and resolving (where required) customer enquiries during a RoLR event
 - identifying customers from the failed retailer who have life support requirements or are on a hardship policy.
- Details of insurance arrangements which have relevance to your business's ability to be a designated RoLR.
- Any additional information that will assist the AER in considering your organisational and technical capacity.
- Copies of your audited financial report for the last financial year.
- Evidence of long and/or short term credit ratings from agencies such as Standard & Poors, Fitch or Moody's.
- A written declaration from an independent auditor or your principal financial institution stating that they are unaware of any factor that would impede your ability to finance your designated RoLR responsibilities.

- Details of any hedging arrangements, and their relevance to your ability to be a designated RoLR.
- In the case of gas and where there is no declared wholesale gas or short term trading market, to what extent, if any, you have:
 - gas available by means of a distribution pipeline; or
 - capacity available on the distribution pipeline and any relevant transmission pipeline,sufficient for you to be a designated RoLR.
- Details of any bank guarantees, and their relevance to your ability to be a designated RoLR.
- Any additional information that would assist the AER in its consideration of your financial capacity to meet the requirements of being the designated RoLR.
- Details of any material failure by your business to comply with regulatory requirements, laws or other obligations over the past three years.
- Any additional information that will assist the AER in its consideration of the overall suitability for your business to be a designated RoLR.