

NATIONAL ENERGY RETAIL LAW

SECTION 308

INFRINGEMENT NOTICE ISSUED TO

ENERGEX LIMITED

**TO: Energex Limited (ABN 40 078 849 055)
26 Reddacliff Street
Newstead QLD 4006**

Infringement Notice No.: AER 29-2015

1. The Australian Energy Regulator (AER):
 - (a) has reason to believe that Energex Limited (ABN 40 078 849 055) (**Energex**), which is a *distributor* within the meaning of the National Energy Retail Law (Queensland) (**Retail Law**), has breached rule 125(2)(d) of the National Energy Retail Rules (**Retail Rules**), in the manner set out in Schedule 1 to this Infringement Notice (the **alleged breach**); and
 - (b) has decided to serve this Infringement Notice on Energex under section 277 of the National Gas (Queensland) Law being the Schedule to the National Gas (South Australia) Act 2008 (**National Gas Law**) as applied by section 308 of the Retail Law.
2. Rule 125(2) of the Retail Rules is a civil penalty provision within the meaning of the Retail Law.
3. The infringement penalty is \$20,000.

**WHAT CAN ENERGEX DO IN RESPONSE TO THIS
INFRINGEMENT NOTICE?**

4. Energex can choose whether or not to comply with this Infringement Notice. If Energex chooses not to comply with this Infringement Notice, the AER may commence proceedings against it in relation to the alleged breach. Energex is entitled to disregard this Infringement Notice and to defend any proceedings in respect of the alleged breach.
5. If Energex chooses to comply with this Infringement Notice, it must pay the infringement penalty by 8 January 2016, being not less than 28 days from the date of service of this Infringement Notice, beginning on the day after the day on which this Infringement Notice is served (the **compliance period**).
6. To ensure payment is made in accordance with this Infringement Notice, payment must be received on or before **8 January 2016**.
7. If Energex pays the infringement penalty within the compliance period, the AER will not institute proceedings in respect of the first alleged breach unless the Infringement Notice is withdrawn before the end of the compliance period in accordance with section 282 of the National Gas Law as applied by section 308 of the Retail Law.

HOW DOES ENERGEX PAY THE INFRINGEMENT PENALTY?

8. Energex may pay the \$20,000 infringement penalty in two ways:
- (a) by cheque made out to the "ACCC Official Administered Account",* enclosing a copy of this Infringement Notice to:

Australian Energy Regulator
GPO Box 520
MELBOURNE VIC 3001

you should allow at least 5 business days for payment to be received

or

- (b) by electronic funds transfer to the following account:*

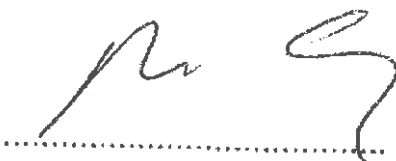
Account name: ACCC Official Administered Account
BSB: 032-730
Account: 146550
Description: AER06-2015

you should allow at least 2 business days for payment to be received.

- * The Australian Competition and Consumer Commission (ACCC) handles the receipt of infringement penalty payments for the AER. All payments received are paid into the Consolidated Revenue Fund.

9. Please allow sufficient time for your payment to be received within the compliance period.
10. Energex will be issued with a Tax Invoice following payment of the \$20,000 infringement penalty.

DATE OF ISSUE: 25 November 2015



Paula Conboy
Chair
Australian Energy Regulator

SCHEDULE 1

MATTERS CONSTITUTING AN ALLEGED BREACH OF A CIVIL PENALTY PROVISION: RULE 125(2)(d) OF THE NATIONAL ENERGY RETAIL RULES

1. Energex Limited (**Energex**) is a 'distributor' within the meaning of section 2 of the National Energy Retail Law.
2. Prior to 1 July 2015, the premises at [REDACTED] in the State of Queensland, was registered as having life support equipment.
3. By reason of rule 125(1) and Schedule 3, Part 4, rule 2 of the National Energy Retail Rules (**Retail Rules**), Energex was required to comply with rule 125(2) of the Retail Rules in relation to the premises listed in paragraph 2.
4. Pursuant to rule 125(2)(d) of the Retail Rules, Energex was required to give the customer at the premises referred to in paragraph 2 at least 4 business days' written notice of any planned interruptions to supply at that premises.
5. At or about 9.11am on 21 August 2015, Energex conducted a planned interruption which interrupted the supply of electricity at the premises.
6. Energex did not give the customer any written notice of a planned interruption to supply at the premises.