

Our Ref: 50333 - D13/53996  
Contact Officer: Joanna Gall  
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2 May 2013

Stuart Dodds  
Operations Manager Power Transmission  
APA Group  
121 Wharf Street  
GPO Box 1390, Brisbane 4001

*Via email:* [Stuart.Dodds@apa.com.au](mailto:Stuart.Dodds@apa.com.au)

Dear Stuart

### **Transmission service standards review for 2012**

I am writing to inform you of the outcome of the Australian Energy Regulator's ("AER") review of Directlink's performance against its transmission service standards incentive scheme for the 2012 calendar year.

In conducting the review, AER staff considered Directlink's revenue cap decision, dated 3 March 2006, the ACCC's *Statement of Principles for the regulation of transmission revenues: Service Standard Guidelines* published in November 2003 which the AER adopted in 2005 as part of its Compendium of electricity transmission regulatory guidelines, and Directlink's 2012 STPIS submission (submitted to the AER 25 January 2013).

After conducting the review of Directlink's transmission service performance, I endorse the service standards factor ("s-factor") applying to Directlink's service component of -1.00 per cent for the 2012 calendar year. The application of this s-factor results in a decrement of -\$130,218 to Directlink's maximum allowed revenue for the 2013-14 financial year.

I would like to thank Directlink for its participation in this year's compliance review. Should you have any further enquiries please contact Joanna Gall on (08) 8213 3461.

Yours sincerely



Tom Leuner  
General Manager  
AER Markets Branch