

Our Ref: C2008/1784  
Contact Officer: Michael Wydeveld  
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30 April 2009

Ms Merryn York  
Manager Network Strategy & Performance  
Powerlink Queensland  
PO Box 1193  
VIRGINIA QLD 4014

Dear Ms <sup>Merryn</sup>York

**Transmission service standards compliance review for 2008**

I am writing to inform you of the outcome of the Australian Energy Regulator's (AER) review of Powerlink's performance against the service standards incentive scheme for 2008.

In conducting the review, AER staff considered Powerlink's revenue cap decision (14 June 2007), the AER's *service standards guidelines* (November 2003), Powerlink's service standards report for 2008 (corrected version, 5 February 2009), and Parsons Brinckerhoff's consultancy report (20 March 2009).

After considering all the material above, I endorse Powerlink using a service standards factor (s-factor) of 0.533 per cent for the 2008 calendar year, resulting in a bonus of \$3 034 845 to apply to its maximum allowed revenue for the 2009–10 financial year.

I thank Powerlink staff for their open and active participation throughout the review. If you have any enquiries please contact Michael Wydeveld on (07) 3212 6004.

Yours sincerely

  
Mike Buckley  
General Manager  
Network Regulation North Branch