

# Communique

## Game changer leadership group workshop

**Tuesday, 6 December 2022**

**9:00 am – 11:00 am (AEST)**

**Location: Microsoft Teams**

**Chair: Clare Savage, AER Chair**

**Attendees: CEOs and senior representatives from across the energy sector (including consumer groups and government), game changer design group and independent facilitator (Executive Central Group)**

## Summary of discussion

### 1 Introduction

- Clare Savage opened the meeting by acknowledging progress made by the design group to date under the guidance of the independent facilitators.
- The chair noted that today is an opportunity for the leadership group to provide input on high-level idea concepts in order to shape the game changer solution.
- The chair provided a brief recap of the scope of the game changer project, including the problem statement, design challenge and design principles as agreed in the previous leadership group workshop on 15 September 2022.

### 2 Design group process

- The independent facilitator presented a summary of the design group process between 9 November 2022 and 6 December 2022, including the 'home teams' groupwork model.
- The facilitator clarified that the pitches today represent collective decision-making of the design group, not the views of individual presenters or their organisations.
- The facilitator clarified the nature of feedback requested from the leadership group at this stage, which should focus on whether the idea is game changing, how it can be enriched, and how it meets the scope of the design challenge and principles.
- The facilitator noted that the design group is also seeking feedback on specific challenges in relation to some of the concepts.

### 3 Design group pitches

- Members of the design group gave a brief presentation on each of the 7 initial idea concepts:
  1. Shared funding pool
  2. Centralised service/decision body
  3. Proactive and automated support
  4. Disconnection protections
  5. Minimising energy bills
  6. Energy efficiency
  7. Enabling and governance reforms.
- After each pitch, the chair invited initial feedback from attendees, which was recorded onto slides by the game changer secretariat.

**Key Outcome:** The game changer secretariat recorded feedback provided by the leadership group in both verbal discussion and the chat log.

### 4 Next steps

- The chair advised that the leadership group may send further feedback to the game changer secretariat out of session until 16 December 2022.
- The chair outlined the next steps in the design process as identified in the future roadmap, and invited feedback from the leadership group.
- The chair noted the importance of time in the context of impending energy price rises, and the value of ensuring a game changer proposal is ready for advocacy by mid-2023.
- The chair noted that each member of the leadership group will need to decide whether they can support the designed game changer as a way to better address consumer vulnerability in the energy sector, even if it doesn't align perfectly with their preferred reform option.

**Key Outcome:** The game changer secretariat, independent facilitators and design group members will consider time frames to balance urgency with the need for more detailed analysis. The secretariat will also ensure the leadership group has an opportunity to provide additional feedback on ideas before consumer testing.

The Department of Climate Change, Energy, the Environment and Water noted the relevance of their Energy Equity initiative and offered to share a summary of this work program with the leadership group via the secretariat.

### Action items

Agenda item	Action	Owner
4	Send any further feedback to the game changer secretariat by 16 December 2022.	Leadership group
4	Update future roadmap to include a check-in point with the leadership group in February, prior to consumer testing.	AER
4	Share Energy Equity summary with secretariat for distribution to leadership group.	DCCEEW