

Communique

Game changer design group – Workshop 4

Wednesday, 12 April 2023

3:00 pm – 5:00 pm (AEST)

Location: Microsoft Teams

Facilitators: AER Game Changer Secretariat



Attendees

Organisation	Representative(s)	Role
ACT Government (Environment, Planning and Sustainable Development Directorate)	Mhairin Hilliker	Proxy
AGL	Liam Jones	Member
Alinta	Shaun Ruddy	Proxy
Australian Energy Council	Ben Barnes	Member
DCCEEW	Kevin Chadwick	Proxy
Australian and New Zealand Energy and Water Ombudsman Network (ANZEWO)	Janine Young	Member
Energy Charter	Bec Jolly	Proxy
Energy Consumers Australia	Kerry Connors	Member
Energy Networks Australia	Lucy Moon	Member
Financial Counsellors Australia	Kylie Holford	Member
GEER	Rowan Bedggood	Member
Origin	Sean Greenup	Member
Red/Lumo	Geoff Hargreaves	Member
St Vincent de Paul	Gavin Duffy	Member
Thriving Communities	Ciara Sterling	Member
Uniting	Sue Fraser	Member

Apologies

Australian Council of Social Services	Kellie Caught	Member
Australian Energy Market Commission	Lisa Shrimpton	Member
PIAC	Craig Memery	Member

Summary

1 Workshop process

- The AER Secretariat opened the workshop with a recap of activities since workshop 3.
- The AER Secretariat and Sue Fraser (design group member) provided a summary of the consumer exploration workshops and facilitated a discussion on key insights and lessons for consideration when designing potential game changer solutions.
 - Sue Fraser noted there was broad support for a number of the potential game changer solutions, with some concerns and considerations raised regarding specific aspects.
- The AER Secretariat provided a summary of the leadership group feedback and direction from the survey responses and leadership group meeting on 29 March, including:
 - a review of key survey findings presented to the leadership group on 29 March
 - a summary of the prioritised ideas for further development in each category (Develop, Explore and Support)
 - a discussion of the prioritisation outcomes and leadership group feedback, including proposed interdependencies and idea packages.
- The AER Secretariat proposed an updated process for further idea development in preparation for the 29 May leadership group meeting, including:
 - proposed allocation of specific ideas to design group members, AER policy staff (in a non-Secretariat capacity), and a supporting consultant (subsequently confirmed as EY PJP)
 - an additional design group workshop to be scheduled for mid-May, with the date to be determined following a poll of member availability
 - additional meetings to be scheduled with design group members who are supporting the further development of specific game changer ideas.

Key outcome: The design group broadly supported the updated design process, noting design group members will continue to be directly involved in the development of ideas. The AER Secretariat agreed to provide further information on key next steps and set up a poll to finalise a date for the next design group workshop. Revised process steps are described in Actions below.

- The design group was asked to nominate their interest in either contributing to or leading on further development of specific game changer ideas.

Key outcome: Representatives nominated to support or lead further development of specific ideas.

2 Workshop outputs

- Summary of ‘design teams’ nominated to support or lead development of specific ideas.

Actions

Section	Action	Owner
1	Confirm design teams and idea allocations for design group, AER and consultant (EY PJP)	AER
1	Schedule next design group workshop for week commencing 8 May 2023, based on design group poll responses	AER Design group
1	Schedule additional briefing, input and check-in meetings with design group members	AER
1	Provide supporting materials (e.g. design paper templates, consumer exploration report and industry roundtable information) to design group members	AER
1	Prepare design papers and submit to AER Secretariat by end of 5 May 2023, for circulation in advance of next design group workshop	AER Design teams