

23 April 2009

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Mr Stuart Dodds  
Operations Manager Power Transmission  
APA Group  
PO Box 6569  
UPPER MOUNT GRAVATT QLD 4122

Dear Mr Dodds

**Re: Transmission service standards review for 2008**

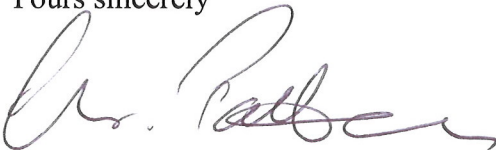
I am writing to inform you of the outcome of the Australian Energy Regulator's (AER) review of Murraylink's performance for the 2008 calendar year under the service standards incentive scheme.

In conducting the review, AER staff considered Murraylink's revenue cap decision (1 October 2003), the service standards guidelines (12 November 2003) and Murraylink's performance report for 2008 (submitted to the AER 3 February 2009).

After conducting its review of Murraylink's performance, I have no objection to Murraylink using a service standards factor of 0.6857 per cent for the 2008 calendar year. The application of this s-factor results in the addition of \$89 887 to Murraylink's maximum allowed revenue for the 2009–10 financial year.

I would like to thank Murraylink staff for their open and active participation in this year's audit process. Should you have any further enquiries please contact Israel del Mundo on (03) 9290 6935.

Yours sincerely



Mr Chris Pattas  
General Manager  
Network Regulation South