

AUSNET EDPR 2026-2031 COORDINATION GROUP MEETING #13 MINUTES

Location: Microsoft Teams

Date: May 29, 2024

Time: 8:30 AM – 10:30 AM

Coordination Group (CG):

- Peter Eben (Chair of CG, meeting Chair)
- Helen Bartley (Research and Engagement Panel Lead)
- Kieran Donoghue (Availability Panel Lead) (meeting Secretary)
- Gavin Duffy (Tariffs and Pricing Panel Lead)
- Mark Grenning (Benchmarking and Opex Lead)
- Dean Lombard (Future Networks Panel Lead)

AusNet:

- Attendees:
- Rob Ball
 - Charlotte Eddy
 - Lucy Holder
 - Chirag Desai
 - Chloe Finn
 - William Nixon

CCP:

- David Prins

AER:

- Adam Petersen
 - Michelle Shi
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Apologies: Emily Peel (Customer Experience Panel Lead)

I. WELCOME AND CONFLICTS OF INTEREST

Minutes from the last meeting were accepted.

No conflicts of interest declared.

All action items from the previous meeting were completed,

II. PANEL LEAD UPDATE (NO UPDATES THIS MEETING)

III. AUSNET ITEMS (SLIDES PROVIDED)

A. Quantifying Customer Value

- i. As this was a “deep dive” AusNet have recorded the notes and actions for this item

B. Offsite August 2024

- i. CE noted the objective of the offsite is to come away with the narrative for the draft proposal and confidence that the numbers are reflective of customer preferences. Will circle back with CG in about a month's time to discuss agenda, format and attendees of the offsite in more detail.

C. Engagement on resilience

- i. CE outlined the extensive engagement with customers and with government processes (e.g. Network Outage Panel) following February storms. AusNet will submit a resilience plan to the Victorian regulator before presenting to the AER. Planning to run some deliberative forums, and will seek CG input to those, but current thinking is that more 1-1 customer interviews not required at this stage. However AusNet noted that it was the CG's decision on which further interviews would be undertaken and how the remaining budget was utilised.

IV. OTHER BUSINESS

A. Consumer engagement status update [Helen]

- i. No new engagement/research to report on, but Helen has a call set up this afternoon with a community group and there's a meeting on the 17th to review the research program.

B. AER update

- i. AER offered to take questions, but there was nothing specific to report.

C. CCP representative update

- i. DP updated the group on CCP's network engagement now that Robyn and Mark had been added to the Vic resets panel. He also noted that since their budget for 24/25 had not been finalized the panel had yet to work out how to allocate their time across the networks.

D. Open discussion

- i. Dean requested that any further signatories to the consumer letter on tariffs get in touch by the end of the day as he was looking to send it by the end of the week.

V. ACTIONS AND NEXT STEPS

Action items

- i. AusNet to bring proposals for detailed format of offsite to CG some time in June
- ii. CG members who wish to be additional signatories to the tariffs letter to Minister D'Ambrosio to notify Dean (including relevant organizational affiliations) by the end of the day.

Next meeting – 11 June 9am eastern time