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### **National Energy Laws Amendment (Retailer of Last Resort) Bill 2024**

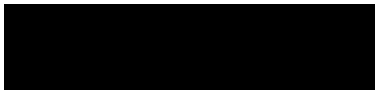
The AER welcomes the opportunity to comment on the draft Bill published by the Department of Climate Change, Energy, the Environment and Water (DCCEEW).

The Bill puts forward improvements to the Retailer of Last Resort (RoLR) scheme. DCCEEW has outlined how the proposal would improve cost recovery certainty by clarifying how costs must be recovered. A designated RoLR would also be given the option to place customers on a market offer, which may provide better outcomes for consumers, and reduce the rate of customer churn for the RoLR.

The AER supports DCCEEW's proposed direction, given that the proposal would streamline processes for parties including the AER and designated RoLRs, improving outcomes for affected consumers.

We look forward to continuing to work with DCCEEW to progress refinements to the RoLR scheme.

Yours sincerely



Danielle Chifley  
A/g General Manager  
Policy

Sent by email on: 27.09.2024