

FROM: Wholesale Energy Market Dispute Resolution Adviser (WEMDRA)



Dates covered:
April-June-2024

WEMDRA contract 2021-2024 - final

1 Disputes and Scheduling errors

Section 1 - Matters Executive Summary

Period	Matters Notified	Stage 1	Stage 2 Disputes and DRP
July - September 2023	<p>Electricity: Application for compensation for the Scheduling Error notified by AEMO in June (June Scheduling Error).</p> <p>Discussion commenced to ascertain that all matters were agreed with AEMO to see if June Scheduling Error was eligible for a fast-track process.</p>	Nil	Nil
October - December 2023	<p>Electricity: New Connection (solar) matter notified.</p>	<p>Connection (solar) matter: Progressed to Stage 1.</p>	Nil
January - March 2024	<p>Electricity: Confirmed June Scheduling Error will be a fast-track process and can go to a single Dispute Resolution Panel (DRP) member. There is agreement that AEMO would finalise the submissions for the single DRP member.</p>	<p>Connection (solar) matter: New party added; WEMDRA engaged to facilitate a consensual process, extending the resolution timeframe.</p>	Nil
April - June 2024	<p>Electricity: No new matters.</p> <p>Gas: A r704 Matter notified with 2 participants.</p>	Time extended on solar matter.	<p>Electricity: June Scheduling Error: Finalised and a determination made.</p>



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Section 2 - Explanation of stages + Matters in Progress

2.1 Explanation of stages

Matters Notified: Details of these matters are held Confidential between the WEMDRA and the parties. This can be a matter notified to WEMDRA for compensation, or triage and discussion before initiating another stage. Additionally, it can be a matter discussed for guidance, or exploration about a potential claim. The latter category appears on the list at the discretion of WEMDRA.

Stage 1: Stage 1 encourages the exploration and joint resolution of the disputes by direct commercial negotiation, or assistance through a facilitated, or non-binding expert process. In Stage 1, a DMS notice has been served by one party to another under Chapter 8 of the National Electricity Rules, or part 15C of the National Gas Rules.

Stage 2: Stage 2 is geared towards a binding decision by a panel of one or more experts. In Stage 2, a dispute has not been resolved in Stage 1 and is escalated to a dispute panel of between 1-3 people selected by WEMDRA in consultation with the parties or where the rules provide that the matter go directly to a DRP for determination or awarding of compensation. Stage 2 can also be an adviser led process.

2.2 Matters in Progress

- The June Scheduling Error Matter was finalised this quarter.
- The Connection Issues (Solar) Matter is still being managed in Stage 1 and there is good progress.
- A DRP has been established for a matter under r704 of the NGR. This provision has changed, making these legacy processes. There is a second participant who may also be affected, and that matter has also been referred to a DRP but will not commence yet as the losses are yet to be crystallised.

Section 3 - Administration for the Quarter

Completed:

- The DRP finalised the hearing for the June (2023) scheduling error, and the decision has been published. Note: The error occurred on 1 May 2023 and was notified by AEMO in June 2023. Find the link to the [final determination here](#).
- The AER website's WEMDRA content has been updated.
- There is a new format for reporting matters, as evident from the table at the top of this document and the published determination.



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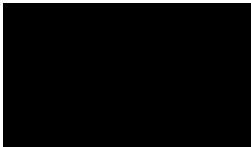
- WEMDRA's contract has been extended until the end of June 2025.

Section 4 - Work Under the New Contract

- The AER and WEMDRA finalised a protocol for sharing information between them where there may be a jurisdictional overlap or an issue. This will be published when finalised.
- The WEMDRA annual report to the AER will be delivered in July.
- The WEMDRA website needs to be updated.
- A review of the pool from which Resolvers are drawn is due.
- WEMDRA is continuing to update the security of file handling for matters and to simplify the application process for assistance within its jurisdiction.

Please be in contact with questions and suggestions.

Kind Regards



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WEMDRA

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