

Creating a safer state with electricity and gas

Energy Safe Victoria Validation Report

United Energy 2022–23 Fire Start Report

Final report



Executive summary

The Victorian Governor in Council made the Order in Council for the F-Factor Scheme Order 2016 under section 16C of the *National Electricity (Victoria) Act 2005*. This was gazetted on 22 December 2016. On 20 July 2023, the Victorian Government gazetted the F-Factor Scheme Amendment Order 2023 that brought into effect changes to the calculation of Ignition Risk Units resulting from the move to the new Australian Fire Danger Rating System.

United Energy provided its fire start report to the Australian Energy Regulator (AER) on 28 September 2023. This report covered the period 1 July 2022 to 30 June 2023.

The AER forwarded the fire start report to Energy Safe Victoria on 28 September 2023 for validation by 30 November 2023. Energy Safe undertook the validation process in a staged manner as follows:

- A preliminary review to ensure the information provided was complete and in a satisfactory form.
- A completeness assessment to determine whether all fires previously reported to Energy Safe had been included in the fire start report and to ensure all incidents in the fire start report had been previously reported as fires to Energy Safe.
- A comparative analysis of IRU-specific factors to identify any material differences between the information reported by United Energy in its fire start report and previously to Energy Safe in relation to those aspects of the fire start report pertinent to the calculation of the total Ignition Risk Units (IRU) amount.
- A comparative analysis of non-IRU factors to identify any differences between the information reported by United Energy in its fire start report and previously to Energy Safe in relation to those aspects of the fire start report not pertinent to the IRU calculation.

Further detail on the methodology used for the validation analysis is provided herein.

On completion of the validation analysis, Energy Safe issued the draft 'Energy Safe Victoria Validation Report: United Energy 2022–23 Fire Start Report' to the AER on 30 November 2023. The AER provided a copy of this report to United Energy on 4 December 2023 and invited United Energy to respond with any comments.

United Energy wrote to the AER on 31 January 2024 providing an updated fire start report addressing the items raised by Energy Safe.

Energy Safe can confirm that the total IRU amount of 10.0656 as reported in the United Energy fire start report (*UED - F-Factor RIN 2022-23 Final Version Update post validation*) is correct.

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Introduction

Background

The Victorian Governor in Council made the Order in Council for the F-Factor Scheme Order 2016 (the Order) under section 16C of the *National Electricity (Victoria) Act 2005*. This was gazetted on 22 December 2016. On 20 July 2023, the Victorian Government gazetted the F-Factor Scheme Amendment Order 2023 that brought into effect changes to the calculation of Ignition Risk Units resulting from the move to the new Australian Fire Danger Rating System.

The F-factor scheme is managed by the Australian Energy Regulator (AER). Section 7 of the Order identifies that the AER may request Energy Safe Victoria to validate the fire start reports submitted to the AER by the Distribution Network Service Providers (DNSP). Each fire start report will have an individual validation report.

The Order stipulates that each DNSP will provide a fire start report to the AER by 30 September each year. The Order also stipulates that, if requested by the AER, Energy Safe will provide a validation report to the AER by 30 November each year.

The Order also identifies that the AER may refer any submissions regarding the validation reports to Energy Safe in order to provide a revised validation that responds to the submissions by 15 February in the following year.

Request from the AER

On 28 September 2023, the AER provided Energy Safe with the United Energy 2022–23 fire start report for validation. This comprised the following document:

• United Energy - F-Factor RIN 2022-23 (FINAL)

Excel spreadsheet PDF document

United Energy - F-Factor Audit Opinion 2022-23

The fire start report considers the United Energy distribution system separately from other systems managed by the service provider.

Energy Safe did not raise any queries with United Energy in preparing this draft validation report. Any queries regarding the fire start report are presented herein for United Energy to address in its response to this report.

Validation process

While the scope of the fire start report and the validation process are detailed in the Order (as outlined below), the approach to be undertaken in assessing the accuracy of information provided is not specified. This section describes the process that Energy Safe applied to the validation assessment; the results are provided later in this report.

Scope

In reviewing the information provided in a DNSP's fire start report, clause 7(3) of the Order stipulates that Energy Safe's validation report:

- (b) must include an assessment of the accuracy of the information provided in the fire start report pursuant to clauses 6(3)(d)-(f) and (h), specifically:
- (c) must verify the estimate of the ignition risk unit (IRU) amount for the financial year provided under clause 6(3)(g).

These specific items are detailed in clause 6(3) of the Order, which states that a DNSP's fire start report must, among other things:

- (d) if the Distribution Network Service Provider is the service provider in relation to more than one distribution system, distinguish between distribution systems;
- (e) list all fire starts for a financial year, stating in each case and where known;
 - (i) what kind of fire start it was;
 - (ii) the date, time and latitude and longitude for each fire;
 - (iii) the unique identification number of the pole and polyphase electric line nearest to the fire start;
 - (iv) the voltage of the electric line in which the ignition occurred;
 - (v) the estimated value of the fire start expressed in IRUs, calculated in accordance with this Order;
- (f) state whether the fire was reported to a relevant entity;
- (g) calculate the total IRU amount for the financial year on the basis of the information contained in the fire start report, in accordance with this Order;
- (h) include such other information as the AER may from time to time specify;

Clause 6(3) of the Order also requires that the DNSP's fire start report:

- (i) include an independent audit of the fire start report undertaken by an external auditor;
 - (i) stating, in the auditor's opinion, whether the information contained in the fire start report is accurate and reliable; and
 - (ii) which is acceptable to the AER.

Methodology applied

For its validation assessment, Energy Safe separated these items into two categories:

IRU-specific factors

These comprise those factors within the fire start report that are directly relevant to the calculation of the IRUs for the incident. Specifically, these are the date, time and latitude and longitude for the fire and the distribution business' estimate of the IRUs for the fire [items (e)(ii) and (e)(v) in the Order].

Non-IRU factors

These comprise all other information reported in the fire start report [items (e)(i), (e)(iii) and (e)(iv)].

A more detailed analysis was undertaken of the IRU-specific factors than of the non-IRU factors.

Energy Safe validated the DNSP fire start reports as follows:

• Preliminary review

The purpose of the preliminary review was to determine that the information provided to Energy Safe was complete and in a satisfactory form for Energy Safe to undertake its validation analysis.

Energy Safe started by reviewing the documentation provided by the AER to ensure that all relevant information was provided and readable.

The DNSP's fire start spreadsheet was then subject to a preliminary, high-level review to ascertain whether there were any obvious issues with the information contained therein. If the preliminary review identified any issues that prevented the validation process from proceeding, Energy Safe would contact the DNSP so that the DNSP could provide an updated spreadsheet.

Completeness assessment

The purpose of the completeness assessment was to determine whether:

- all fires in the DNSP's fire start report are listed as fires in OSIRIS¹
- all network-related fires listed in OSIRIS are included in the DNSP's fire start report.

Where there were differences identified, Energy Safe detailed these in the draft validation report for the DNSP to address.

The DNSP then provided a rationale for the differences and, where there was a change to the information in the fire start spreadsheet, the DNSP provided an updated spreadsheet reflecting any changes and, in some instances, additional supporting information.

We reviewed the rationale and information subsequently provided by the DNSP to confirm we were satisfied with the reasons for the inclusion or exclusion of specific incidents.

• Comparative analysis — IRU-specific factors

The purpose of the comparative analysis of IRU-specific factors was to identify any material differences between the information reported by the DNSP in its fire start report and through OSIRIS. In determining materiality, Energy Safe considered whether:

- any differences in the location were sufficient to result in a change to the location multiplier being applied to the fire start
- any differences in the location were sufficient to result in an incorrect Country Fire Authority (CFA) region being used for determining the applicable Fire Danger Rating for the fire start
- any differences in the date and time were sufficient to result in an incorrect Fire Danger Rating being applied to the fire start.

Where potentially material differences were identified, Energy Safe detailed these in the draft validation report for the DNSP to address.

The DNSP then provided a rationale for the differences and, where there was a change to the information in the fire start spreadsheet, the DNSP provided an updated spreadsheet reflecting any changes and, in some instances, additional supporting information.

We reviewed the rationale and information subsequently provided by the DNSP to confirm we were satisfied with the rationale and information provided.

¹ OSIRIS is Energy Safe's incident reporting portal for the major electricity companies to report details of any serious electrical incidents to Energy Safe. These incidents include a range of events that include fires involving network assets.

• Comparative analysis — non-IRU factors

The purpose of the comparative analysis of non-IRU factors was to identify any differences between the information reported by the DNSP in its fire start report and through OSIRIS.

Where differences were identified, Energy Safe detailed these in the draft validation report. The DNSP was able to comment on these differences in its response to the draft validation report.

We reviewed the comments subsequently provided by the DNSP to confirm we were satisfied with the rationale provided for any differences.

Following the validation process, Energy Safe then used the final data to calculate an IRU amount for each fire start. We then compared these against the IRU amounts provided by the DNSP, and a total IRU amount was calculated.

Implementation of the AFDRS

Prior to the 2022–23 bushfire season, Victoria moved from the Victorian Fire Danger Rating System (VFDRS) to the Australian Fire Danger Rating System (AFDRS). Fire danger was predicted on a six-point scale from low-moderate to Code Red under the VFDRS, whereas the AFDRS uses a four-point scale.

The move to the AFDRS required changes to the weightings of the danger multipliers in the F-Factor Scheme Order and hindcasting of the DNSPs' fire histories based on the AFDRS in order to derive these weightings and set targets under the Scheme.

In late 2022, the Department of Energy, Environment and Climate Action (DEECA) undertook consultation with the DNSPs, the AER and Energy Safe on the proposed changes to the F-Factor Scheme Order. This included provision of a discussion paper on the proposed changes and a report from CSIRO detailing the methodology used to derive the proposed weightings for the danger multipliers used in the Order.

On 20 July 2023, the Victorian Government gazetted the F-Factor Scheme Amendment Order 2023 that brought into effect the changes to the danger multiplier weightings resulting from the move to the AFDRS. This included clause 4(2)(a)(ii) that addresses the danger multiplier to be applied for fires for the period between 1 July 2022 and when the AFDRS came into operation in Victoria on 1 September 2022.

Caveats

The following caveats apply to the validation process and the contents and findings of this report:

Accuracy of the fire start data

The validation process involves the comparison of two data sets — the DNSP's fire start report and incident data reported by the DNSP via Energy Safe's OSIRIS. Where there are differences between the data reported in these two data sets, Energy Safe has not sought to ascertain which data set provide the true and accurate record of each fire start for the purposes of this report beyond a desktop assessment.

Energy Safe can only attest that the data provided in the fire start report is appropriate for the purposes of calculating the total IRU amount. The information provided in the DNSP's fire start report should not be used for other purposes without further analysis of the data to verify it is fit for such purposes.

• Validation against third-party sources

Energy Safe has not sought to validate or verify the data in the DNSP's fire start report in its entirety against third-party sources such as the CFA and Fire Rescue Victoria (FRV). This is not

deemed to be a significant limitation on the validation process as any fires involving network assets should be reported by the CFA/FRV to the DNSP and these are, in turn, reportable to Energy Safe.

Individual records may have been subject to confirmation with the CFA and/or FRV on a case-bycase basis. If this has occurred, it is noted within the report.

• Independent verification of fire starts

Energy Safe does not have the resources available to routinely undertake independent assessments of the DNSP's electricity network to ascertain whether the DNSP identifies all incidents, including fires. As such, the fire starts may be under-reported; however, we are confident that the number of such incidents is small and that no significant fires could have gone unreported.

Similarly, Energy Safe has not undertaken an independent audit of the DNSP's records to ensure their accuracy. In this regard, we have relied on this being undertaken as part of the independent audit commissioned by the DNSP, the details of which were submitted as part of the fire start report.

Accuracy of information provided

Energy Safe undertook an assessment of the accuracy of the information provided in the United Energy fire start report in accordance with clause 7(3)(b) of the Order. The following sections outline the findings of the assessment.

Further details regarding the specific incidents reported in the fire start report are available upon request.

Preliminary review

Upon receipt of the United Energy fire start spreadsheet, we undertook a preliminary review to ensure that the fire reporting spreadsheet had no obvious issues regarding incomplete or incorrect data.

No high-level issues were identified with the documentation provided by United Energy.

Completeness assessment

We compared the records provided in the United Energy fire start spreadsheet with those available from Energy Safe's OSIRIS incident reporting portal. This comparison was undertaken to assess the completeness of the fire start report, with specific attention paid to identifying any records missing from either data set or classified differently between the data sets.

The analysis identified no incidents in OSIRIS that had not been included in the United Energy fire start report and vice versa.

Comparative analysis — IRU-specific factors

We compared the location (latitude and longitude) and timing (date and time) of each record in the fire start report with the record of the same incident in OSIRIS.

As we recognised that errors may be introduced into the location data due to rounding errors and other system-induced errors, we rounded all latitudes and longitudes to five decimal places to reduce the impact of such errors on the analysis.

We then checked the location area (used to determine the location multiplier) and the CFA fire district (used to determine the danger multiplier) using the DNSP and OSIRIS location data to ascertain whether these differed from the fire start report. As such, we only consider those differences in location that were material to the calculation of the IRU amount.

In undertaking its analysis, Energy Safe focused on those records where the differences could materially affect the IRU calculated for the fire start.

Energy Safe applied the following tests to determine if the differences between the data sets could be material:

• **Test 1**: Is the difference in coordinates sufficient that a change in location may result in a change to the location multiplier?

The location area for each fire start was determined based on the coordinates in the fire start report and OSIRIS. This was done by identifying the location areas in which the coordinates were sited. If these differed from the location areas listed in the fire start report, the incident was investigated in more detail to identify the cause of the difference. Where necessary, the incident was referred back to the DNSP for further clarification. • **Test 2**: Does the Fire Danger Rating applicable at the location and time for a record differ when based on the information specified in the fire start report and in OSIRIS?

The Fire Danger Rating is dependent on the location of the fire (which CFA region the fire occurred in) and the time of the fire (what was the applicable Bureau of Meteorology Fire Danger Rating at the time of the fire).

The CFA region for each fire start was determined based on the coordinates in the fire start report and OSIRIS. This was used to look up the Fire Danger Rating for that region in the spreadsheet of ratings available from the EM-COP website at the listed date and time of the fire.

The Fire Danger Rating was determined based on the coordinates and times in the fire start report and OSIRIS. If these differed from the ratings listed in the fire start report, the incident was investigated in more detail to identify the cause of the difference. Where necessary, the incident was referred back to the DNSP for further clarification.

Using these two tests, we identified no incidents where the differences in information materially affected the IRU for the incident.

Comparative analysis — non-IRU factors

Energy Safe undertook a comparison of the data in the United Energy fire start report and OSIRIS related to:

- the pole and polyphase electric line identification numbers
- the voltage of the electric line
- the kind of fire start.

A direct comparison was made of the details of the pole and line identification numbers and line voltage in the fire start report and OSIRIS. This did not require any subjective assessment. The comparison identified no incidents with differences in the asset identification number, the line identification number or the voltage between the fire start report and OSIRIS.

Details from OSIRIS were used to determine whether the kind of fire start had been correctly identified. This involved a subjective assessment of the information. The assessment of the kind of fire identified one fire start (20221024UTD_01) where Energy Safe would have classified the fire differently to United Energy. United Energy classified the incidents as 'started in or originated from a distribution system', but Energy Safe's review identified may need to be classified as 'started by any person, bird, reptile or other animal coming into contact with a distribution system'. The OSIRIS incident report notes that the incident was probably caused by a bird leaving a wire hanging over an insulator. United Energy amended the classification for this incident in its final fire start report.

This difference did not have any material impact on the total IRU calculation.

Verification of the IRU amount

Following the validation of individual records, Energy Safe compiled any changes to the fire start records and assigned the corresponding location and danger multipliers. The individual and total IRU amounts were then calculated.

We then compared our location and danger multipliers with those of United Energy to determine whether United Energy had correctly assigned the multipliers for each fire start. There were no differences in the multipliers or IRU amounts.

Energy Safe can confirm that the total IRU amount of 10.0656 as reported in the United Energy fire start report (*UED - F-Factor RIN 2022-23 Final Version Update post validation*) is correct.

Conclusion

As noted earlier, the Order stipulates that this validation report:

- (b) must include an assessment of the accuracy of the information provided in the fire start report pursuant to clauses 6(3)(d)-(f) and (h), specifically:
- (c) must verify the estimate of the ignition risk unit (IRU) amount for the financial year provided under clause 6(3)(g).

Table 1 identifies where these items have been assessed within this report and summarises the key findings of the validation assessment.

Statistic Relevant report section Key findings Clause 6(3)(d) Request from AER The fire start report addressed the United Energy distribution system separately from other systems managed by the service provider. Clause 6(3)(e)(i) Comparative analysis — There was one difference between the assessment of the fire type made by United Energy and that made by Energy Safe. non-IRU factors This was amended in the final United Energy fire start report. This difference was not material to the calculation of the total IRU amount. Clause 6(3)(e)(ii) There were no material differences in the date and time of Comparative analysis incidents in the United Energy fire report. **IRU-specific factors** There were no differences that were material to the calculation of the total IRU amount. Clause 6(3)(e)(iii) Comparative analysis — There were no differences between the fire start report and OSIRIS in relation to pole identification numbers or polyphase non-IRU factors electric line identification numbers. Clause 6(3)(e)(iv) Comparative analysis — There were no differences between the fire start report and OSIRIS in relation to voltage of the line involved in the fire. non-IRU factors Clause 6(3)(e)(v) Verification of IRU amount The total IRU amount of 10.0656 provided in the fire start report (UED - F-Factor RIN 2022-23 Final Version Update post validation) is correct. Clause 6(3)(f) Completeness assessment United Energy had reported all fires to Energy Safe as the

relevant entity.

Table 1: Summary of findings