



People. Power. Possibilities.

HumeLink

Engagement Strategy 2022 – 2026

June 2023



Contents

1. HumeLink Engagement Strategy	4
1.1. Background	4
1.1.1. Transgrid culture.....	4
1.1.2. Transgrid values	5
1.2. Purpose	5
1.3. HumeLink Project	5
2. Document relationships	8
2.1. Management plans.....	8
3. Engagement framework	9
3.1. Engagement objectives.....	9
3.2. Engagement principles.....	10
3.3. International Association of Public Participation engagement spectrum	10
4. What success looks like	12
5. Approach and implementation	14
6. Stakeholders	15
7. Engagement risks, opportunities and challenges	17
8. HumeLink Community and Stakeholder Engagement Team	19
8.1. Training and induction	19
9. Engagement toolkit	20
Appendix A Engagement tools and channels	21

Document control

This HumeLink Engagement Strategy 2022-2026 is subject to annual review and approval by nominated stakeholders. This strategy has been developed in conjunction with Transgrid's [Community Engagement Policy \(transgrid.com.au\)](#) and with feedback from the HumeLink Community Consultative Groups.

The final Strategy will be distributed to a number of key stakeholders including the Australian Energy Infrastructure Commissioner (AEIC) and the Office of the Landowner Advocate. A copy will be available to view on the project website located at www.transgrid.com.au/projects-innovation/humelink.

The HumeLink Engagement Strategy will be reviewed and, if necessary, amended and updated:

- Formally on an annual basis by the HumeLink Community Engagement Lead
- Following major project milestones and/or events
- Upon receipt of regulatory approval conditions, licences and permits
- To achieve the Key Performance Indicators and/or
- When directed by any appropriate regulator.

Acknowledgement of Country

Transgrid and HumeLink acknowledge the Traditional Custodians and owners of the Wiradjuri, Ngunawal, Ngarigo and Gundungurra lands on which our project is proposed. We pay our respects to their elders past, present and emerging and recognise their continuing connections to the lands and waters.

1. HumeLink Engagement Strategy

1.1. Background

Australia's energy system is undergoing a once-in-a-lifetime transformation, moving away from coal-fired generation towards a greater reliance on low-cost and renewable electricity. Transmission is pivotal to this changing energy landscape.

As the share of intermittent renewable generation increases, Transgrid will play a critical role in ensuring the secure operation of the NSW power system as part of a more robust and sustainable energy market.

The Australian energy landscape is transitioning to a greater mix of low-emission renewable energy sources, such as wind and solar. To support this transition and connect Australian communities and businesses to these lower cost energy sources, the national electricity grid needs to be developed and strengthened.

Transgrid's vision is 'leading the transition to a clean energy future'. In the major projects space, Transgrid is doing this with \$11.1 billion capital expenditure and delivery of critical infrastructure which will strengthen, improve reliability and increase capacity of the NSW transmission network. HumeLink is one of NSW's largest energy infrastructure projects, which will connect renewable energy sources into the electricity network.

1.1.1. Transgrid culture

Transgrid places the voice of the community at the centre of our decision making. We strive to build positive and lasting relationships with our local communities, and create lasting benefits to our customers, community and the environment as part of our commitment to building a sustainable future.

We work with the communities in which we operate in a meaningful, accountable, responsive and equitable way through effective and inclusive practices, as shown in the Transgrid Community Engagement Policy, (click [here](#) to access).

We will achieve this by following the engagement principles, as developed through our membership of The Energy Charter:

- Clear purpose – we will let you know the purpose of our engagement with you and explain how you can be involved.
- Accessible and inclusive – we will engage with you as early as practicable and offer you different ways to engage with us, so there's a channel that's right for you.
- Accurate and timely – we will provide accurate information at each stage of project planning and works delivery so that you can contribute meaningful feedback and share your concerns and interests.
- Genuine – we will be open, honest and transparent with you. We will tell you what is and isn't on the table and the reasons why.
- Close the loop – we will seek to understand and act on what is important to you and your community and we will actively listen to you. We will let you know what we have heard and provide you with clear feedback on how we have responded and why.
- Share other options – we will let you know where you can go for additional information and independent advice to help resolve those issues specific to you.

1.1.2. Transgrid values

The following values are the guiding principles that inform how we do things at Transgrid. They guide our everyday behaviours and our daily decisions, and they help us achieve our vision – to lead the transition to a clean energy future:

- Safety – We put safety first
- Achievement – We make a difference
- Integrity – We act with integrity
- Service – We deliver for our customers and communities.

Transgrid values are about creating a culture where the customer is at the heart of everything we do. We continue to put safety above everything else and embed integrity and respect into all our relationships and interactions.

1.2. Purpose

The HumeLink Engagement Strategy (HES) sets the strategic engagement direction and framework for all engagement activities within the HumeLink project. It outlines ongoing engagement with communities, Indigenous people, landowners and stakeholders as part of planning and building HumeLink, if all government approvals are obtained. It also aligns to Transgrid's expectations for the delivery of best practice engagement for all communities and stakeholders along the corridor, and people more broadly interested in the project.

The development of the HES has considered and responded to feedback from stakeholders, the Landowners Advocate, Community Consultative Group and people with an interest in the project.

All 20 recommendations of the [Landowner and Community Advocate's Review](#) of HumeLink's engagement process have been embedded within the HES. These recommendations are now considered business-as-usual within the HumeLink project, and quality assurance has been built-in to ensure ongoing effective and best practice engagement.

HES and associated engagement plans will be reviewed as the HumeLink project progresses through planning and construction phases before becoming operational, assuming government approvals are obtained.

1.3. HumeLink Project

HumeLink is a new 500 kV transmission line which will connect Wagga Wagga, Bannaby and Maragle, cities and towns in southern NSW as shown in Figure 1.

HumeLink is a Critical State Significant Infrastructure (CSSI) project which has been identified as a priority by the Australian Energy Market Operator (AEMO) and the Australian and NSW governments. It will provide better access to cheaper renewable energy generators, and help reduce electricity prices for consumers, while meeting increasing demand for electricity.

HumeLink is also one of NSW's largest energy infrastructure projects, with about 360km of proposed new transmission lines and structures, and new or upgraded infrastructure at three substation locations.

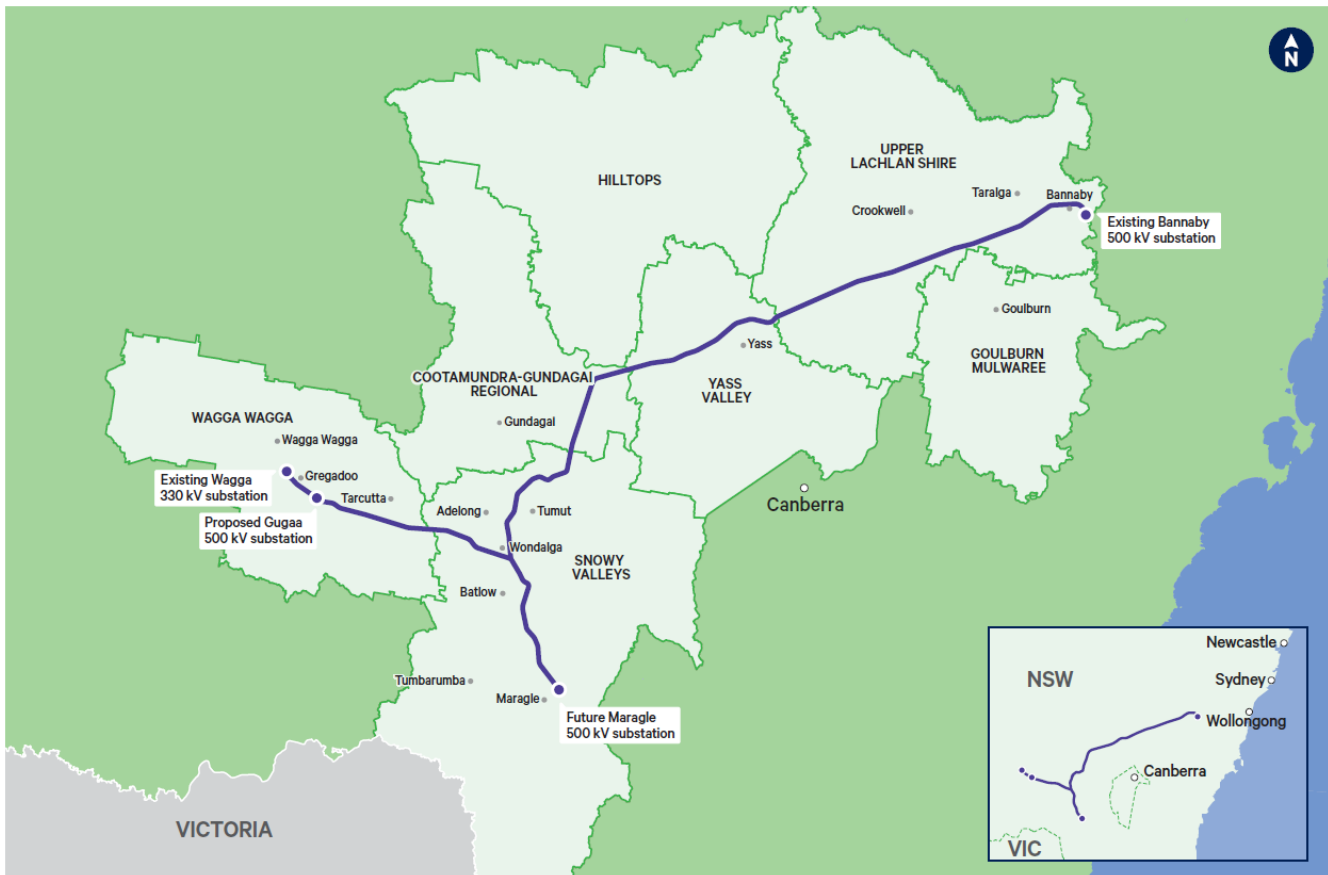


Figure 1 Overview of project location

The HumeLink project will reinforce the backbone of the east coast’s transmission network, delivering cheaper, more reliable, and more sustainable electricity. It will increase the amount of renewable energy that can be delivered to consumers across the National Electricity Market (NEM), helping to facilitate the transition to a low emissions future.

The HumeLink project will also reinforce the Southern Shared Network. This network carries electricity from generators across southern NSW and imported from Victoria and South Australia to major population centres. Currently, it is heavily congested at times of high demand and will become more congested as new generators in southern NSW connect to the grid.

Benefits of the HumeLink project include:

- Provision of reliable and affordable electricity to customers.
- Reinforcing the southern transmission network, enabling greater sharing of energy between the eastern states, and unlocking the full capacity of the expanded Snowy Hydro Scheme.
- Enabling more energy from renewable generation to enter the market, supporting Australia’s emissions reduction targets.
- Creating more than 1000 construction jobs and contribute to economic activity in regional NSW, generating significant benefits for local communities along the route.

The HumeLink project is on an accelerated timeline, with both regulatory and planning assessments progressing alongside concept design and contractor procurement, as shown in Figure 2.

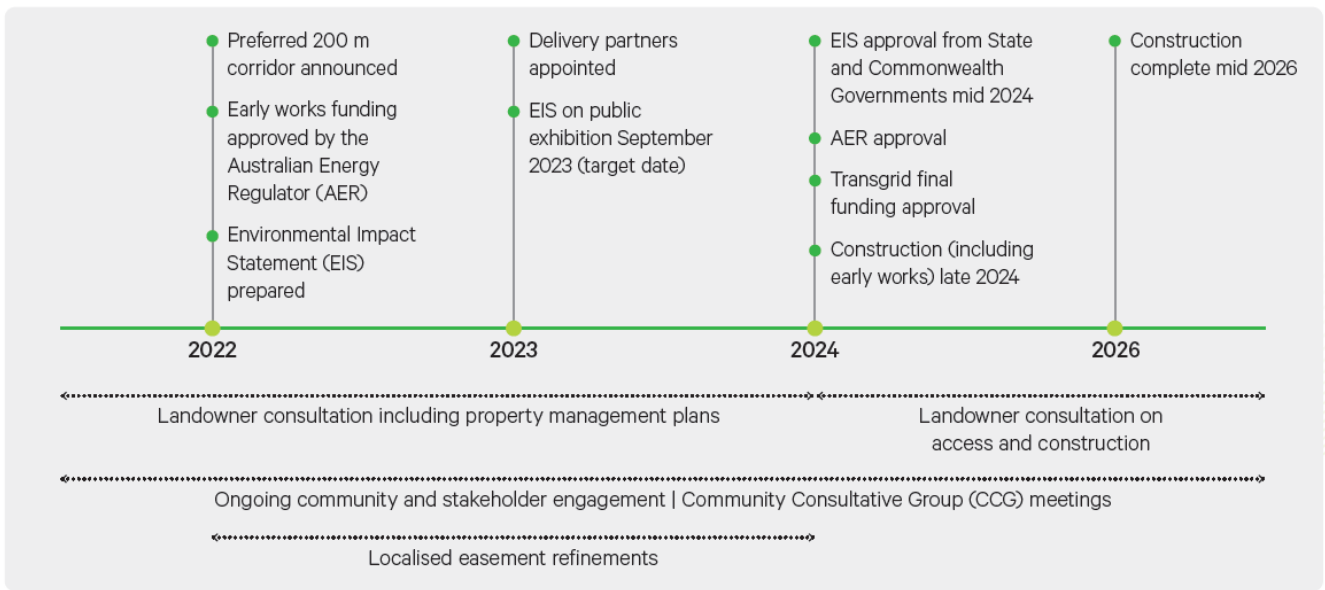


Figure 2 HumeLink project timeline

2. Document relationships

Successful engagement requires Transgrid to provide meaningful, transparent and timely information to our stakeholders, community, landowners, Indigenous groups and representatives, and everyone with an interest in the HumeLink project.

2.1. Management plans

The HumeLink Community Communication and Engagement Plan covers all external facing activities planned for community and stakeholder engagement from March 2022 to September 2023 as part of the planning phase of the HumeLink project.

Attached at *Appendix D* of the *Community Communication and Engagement Plan* is the HumeLink Media and Communications Management Plan, which identifies the types of information that need to be shared, the media channels that will be used to communicate this information and the frequency with which this information will be released. It will also define the roles and responsibilities for those delivering the Media and Communications Management Plan on this project within Transgrid, and for our delivery partners.

In addition, the HumeLink Engagement Strategy is related to the following documents outlined in Table 1.

Table 1 HumeLink Engagement Strategy and relationship to other documents

Relationship	Documents
Read HumeLink Engagement Strategy in conjunction with the following documents:	<ul style="list-style-type: none"> • Transgrid Engagement Policy • Transgrid Energy Charter Engagement Principles
HumeLink Engagement Strategy informs Transgrid’s development and implementation of the following documents:	<ul style="list-style-type: none"> • HumeLink Community Communication and Engagement Plan • HumeLink Media and Communications Management Plan • HumeLink Community Investment and Benefits Plan • Subsequent action plans
HumeLink Engagement Strategy informs HumeLink’s Delivery Partners development and implementation of the following documents:	<ul style="list-style-type: none"> • HumeLink Community and Stakeholder Engagement Management Plans • HumeLink Community Investment and Benefits Plan • Local Industry Participation Plan ¹ • Aboriginal Participation Plan.²

¹ Replacing the local business engagement plan

² Replacing the Aboriginal Engagement Procurement and Participation plan

3. Engagement framework

To successfully deliver on this strategy, HumeLink will use the engagement framework that directly links to Transgrid’s vision, culture and values as shown in Figure 3.

The HES sets objectives and principles for our HumeLink engagement and delivers high level direction for approach, risks, opportunities and challenges as well as identifying audiences. Transgrid and HumeLink will deliver best practice engagement and have established success statements as performance indicators.

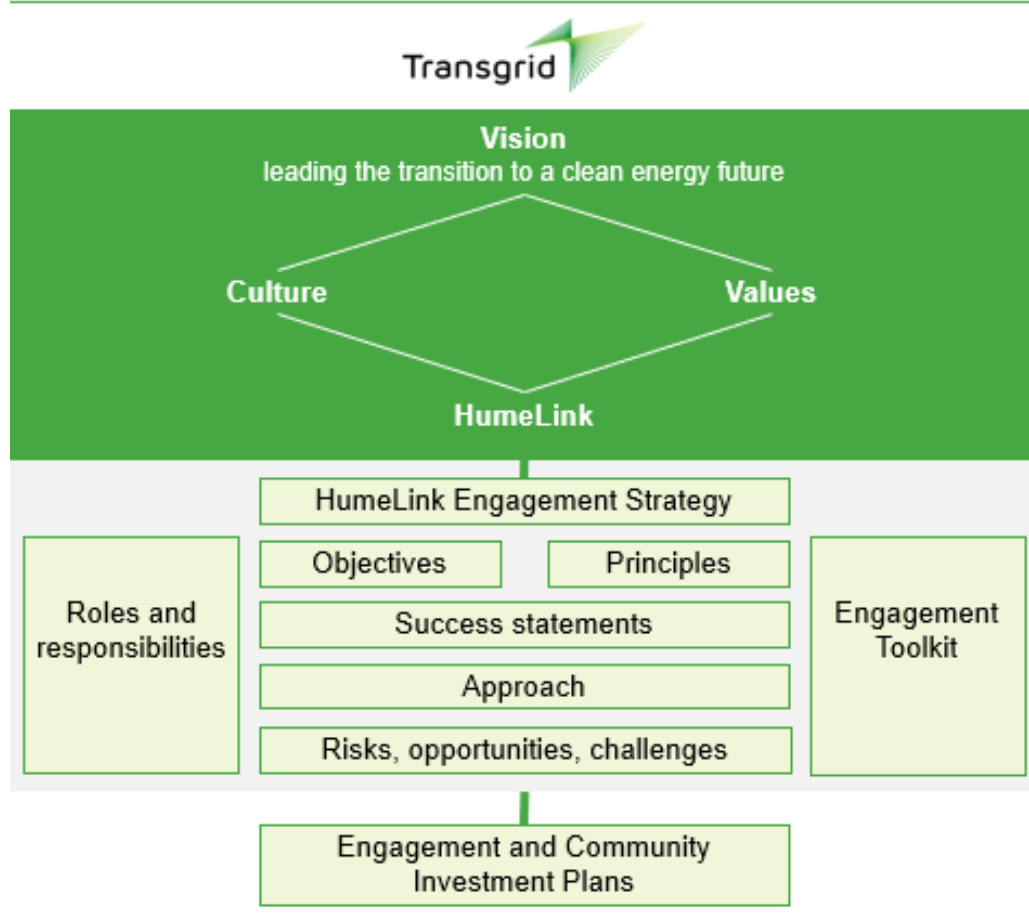


Figure 3 Project engagement framework

3.1. Engagement objectives

The HumeLink project’s engagement objectives are to:

- Work in partnership with local communities and businesses
- Listen to feedback, understand community views and consider how these can deliver a better project
- Be accessible and provide engagement that works for communities and considers audiences
- Deliver lasting social, economic and environmental benefits for communities and regions
- Build awareness of HumeLink’s role in providing reliability, clean energy and affordable electricity to consumers
- Build on Transgrid’s positive reputation and social licence to operate.

3.2. Engagement principles

Drawing from Transgrid’s culture and values, the HumeLink project’s engagement principles support the delivery of best practice engagement and our commitment to continuous improvement.

We will achieve this by implementing the following engagement principles as developed through our membership of the Energy Charter, as described in Table 2.

Table 2 HumeLink Engagement Principles

Principles	Application
Clear Purpose	We will let you know the purpose of our engagement with you and explain how you can be involved.
Accessible and Inclusive	We will engage with you as early as practicable and offer you different ways to engage with us, so there’s a channel that’s right for you.
Accurate and Timely	We will provide accurate information at each stage of project planning and works delivery so that you can contribute meaningful feedback and share your concerns and interests.
Genuine	We will be open, honest and transparent with you. We will tell you what is and isn’t on the table and the reasons why
Close the loop	We will seek to understand and act on what is important to you and your community and we will actively listen to you. We will let you know what we have heard and provide you with clear feedback on how we have responded and why.
Share other options	We will let you know where you can go for additional information and independent advice to help resolve those issues specific to you.

3.3. International Association of Public Participation engagement spectrum

The International Association of Public Participation (IAP2) has been endorsed by Transgrid as best-practice and is widely used across the industry.

The level of engagement for activities will be based on the IAP2 spectrum and will vary throughout the project. Generally, HumeLink’s engagement will work mainly in the inform, consult and involve with community and stakeholders as shown in Figure 4.

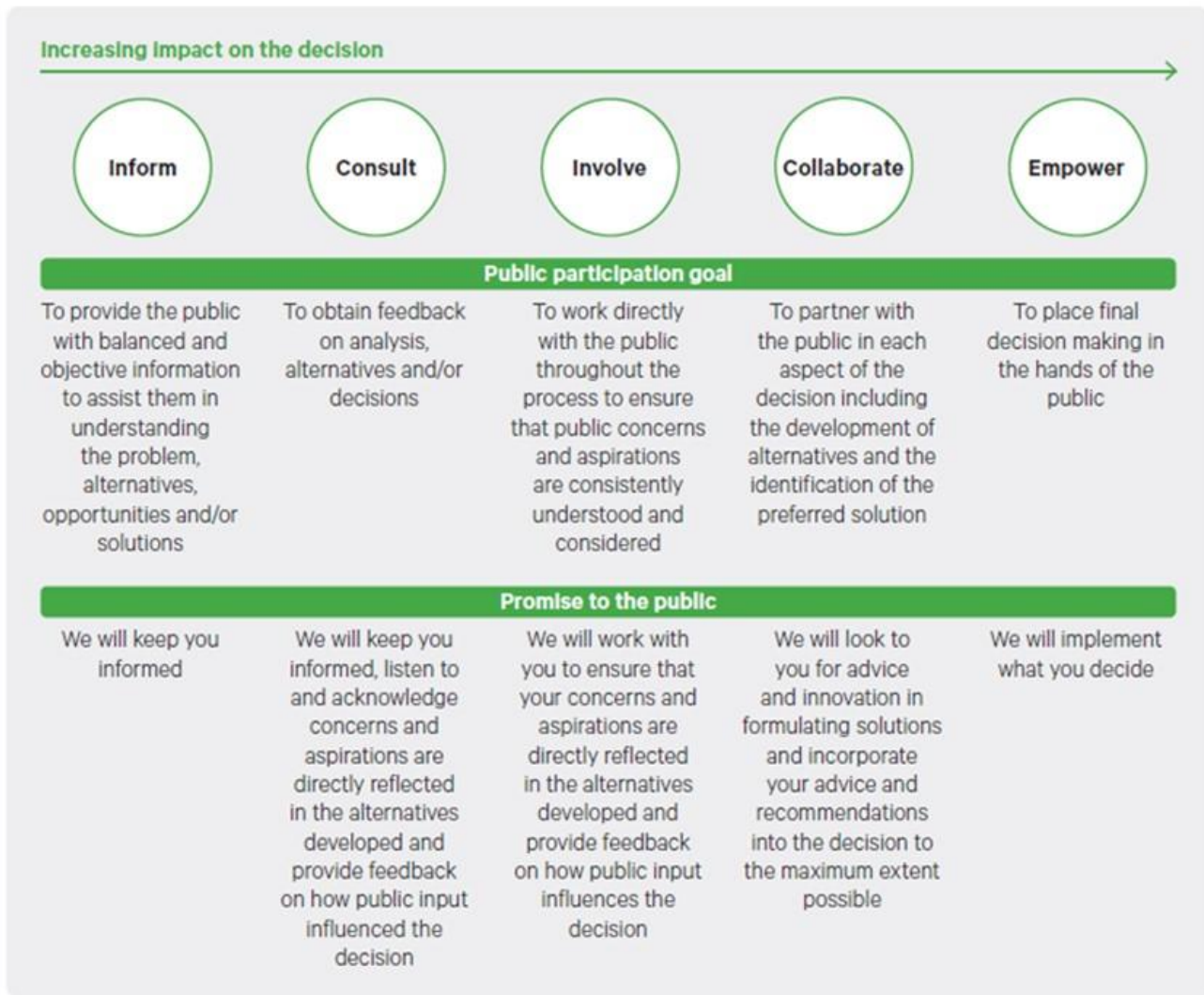


Figure 4 IAP2 Engagement Spectrum

4. What success looks like

When setting strategic community and stakeholder objectives and outcomes for the project, the HES has considered Transgrid's requirements, Landowner Advocate recommendations and feedback from community and stakeholders along the corridor.

Our overarching approach focuses on safety, integrity, service and achievement, and maintaining social licence to operate, as well as building Transgrid's reputation as leading the transition to clean energy future.

To guide this approach, we have established the following stakeholder and community specific objectives and targets, as shown in Table 3. These objectives have also been informed by historical information and ongoing research and feedback. Specific success measures and how they will be achieved will be detailed in each of the key engagement plans and community investment plan.

Table 3 Engagement objectives and success statements

Engagement objectives	Success statements
Work in partnership with local communities and businesses.	<ul style="list-style-type: none"> • A trusted and respected partner with key government agencies, key local organisations and groups and local Indigenous organisations and groups • Local and regional social, economic and environmental legacies realised • Transgrid and HumeLink are seen as leading the transition to clean, renewable energy
Listen to feedback, understand community views, and consider how these can deliver a better project.	<ul style="list-style-type: none"> • A trusted and respectful relationship with communities, landowners, and local groups • Local and regional social, economic and environmental legacies realised • Feedback results in changes in the planning, delivery and/or operation of HumeLink • HumeLink delivers accessible engagement that is inclusive considers the diversity of communities and stakeholders • HumeLink overcame engagement access barriers
Be accessible and provide engagement that works for communities and considers audiences.	<ul style="list-style-type: none"> • HumeLink delivers accessible engagement that is inclusive considers the diversity of communities and stakeholders • Visuals (animations, footages, photographs, illustrations and graphics) helped people understand HumeLink • HumeLink staff and key decision makers were accessible • HumeLink overcame engagement access barriers
Deliver long-term social, economic, and environmental legacies for communities and regions.	<ul style="list-style-type: none"> • A trusted and respected partner with key government agencies, key local organisations and groups and local Indigenous organisations and groups • Local and regional social, economic and environmental legacies realised • HumeLink delivers accessible engagement that is inclusive considers the diversity of communities and stakeholders

Engagement objectives	Success statements
	<ul style="list-style-type: none"> As part of Transgrid's operations, it works collaboratively with communities
<p>Build awareness of HumeLink's role in providing reliability, clean energy and affordable electricity to consumers.</p>	<ul style="list-style-type: none"> A trusted and respected partner with key government agencies, key local organisations and groups and local Indigenous organisations and groups Local and regional social, economic and environmental legacies realised HumeLink delivers accessible engagement that is inclusive considers the diversity of communities and stakeholders As part of Transgrid's operations, it works collaboratively with communities Transgrid and HumeLink are seen as leading the transition to clean, renewable energy
<p>Build on Transgrid's positive reputation and social licence to operate.</p>	<ul style="list-style-type: none"> A trusted and respected partner with key government agencies, key local organisations and groups and local Indigenous organisations and groups Local and regional social, economic and environmental legacies realised HumeLink delivers accessible engagement that is inclusive considers the diversity of communities and stakeholders As part of Transgrid's operations, it works collaboratively with communities Transgrid and HumeLink are seen as leading the transition to clean, renewable energy

5. Approach and implementation

To successfully implement delivery of our HES, we are developing evolving engagement plans for key areas and phases of the project. These plans will inform each other and, in some cases, overlap. They will include specifically tailored communication and engagement approaches and the right mix of tools and channels to enable best practice (a list of tools and channels is available at Appendix A). Detailed action plans will be developed for key activities within these primary engagement plans.

Like the HES, these engagement plans will draw from historical information and emerging trends, as well as long term objectives and outcomes for HumeLink and Transgrid. They will be reviewed annually to ensure they are updated as the project progresses.

In addition, the NSW Department of Planning and Environment (DPE) requires specific engagement plans to be developed for the Environmental Impact Statement (EIS) and construction phase of the project. The HumeLink project engagement plans that will be developed and implemented to deliver on the HES are shown in Figure 5.

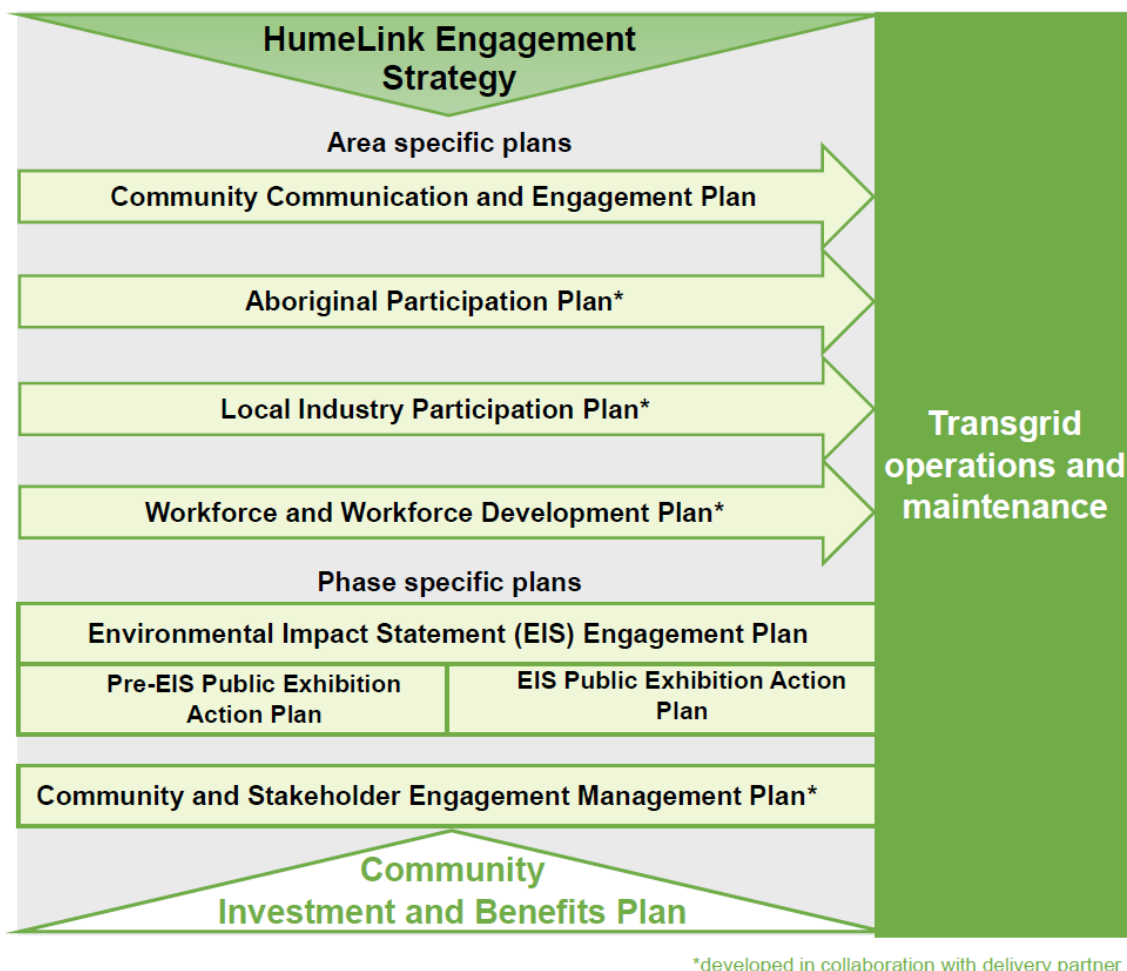


Figure 5 HumeLink project engagement plans

6. Stakeholders

Throughout the life of the HumeLink project and in the operational phase, Transgrid recognises the importance of building respectful relationships within communities across NSW. Working with local communities, Indigenous communities, and stakeholders delivers better project outcomes and lasting social, economic and environmental benefits.

The engagement level applied to each community and stakeholder group is based on the IAP2 public participation goals and is expected to change throughout the HumeLink project depending on level of interest and specific topics at hand.

The HES provides a high-level matrix of stakeholder groups, engagement levels and key relationship owners. More detailed stakeholder and community identification and planning is contained within the appropriate engagement plans that follow on from the HES.

Stakeholder identification will continue throughout the life of the project and the following Table 4 will be updated as appropriate.

Table 4 Stakeholder groups and levels of engagement

Stakeholder or community group	Entities with interest in HumeLink	Inform	Consult	Involve	Transgrid relationship owner
Elected officers	Commonwealth and NSW Ministers and Commonwealth and NSW Members of Parliament				Government Relations
Commonwealth and NSW Government Agencies	Departments, agencies and organisations				<ul style="list-style-type: none"> Government Relations Engagement Environment
Local Government	Councils and Joint Organisations of Councils				<ul style="list-style-type: none"> Government Relations Engagement Environment
Local business chambers, businesses, suppliers and Indigenous businesses	Business and progress associations, businesses, Indigenous businesses, supply chain				<ul style="list-style-type: none"> Procurement Engagement Delivery partners
Tourism and Recreation	Tourism associations, major tourism and recreational facilities operators and landowners, Airport operators				<ul style="list-style-type: none"> Engagement Environment
Local Indigenous groups, organisations	Local Aboriginal Land Councils, Registered Aboriginal Parties, Indigenous groups, businesses and individuals				<ul style="list-style-type: none"> Yura Ngura Indigenous Advisory Environment
Communities	Communities' members				Engagement

Stakeholder or community group	Entities with interest in HumeLink	Inform	Consult	Involve	Transgrid relationship owner
Indigenous communities	Traditional owners and communities' members				<ul style="list-style-type: none"> Yura Ngura Indigenous Advisory Engagement
Impacted landowners	Landowners impacted by the 200m refined corridor (easement acquisition)				<ul style="list-style-type: none"> Engagement Property
Community Consultative Groups	Local groups				<ul style="list-style-type: none"> CCG Secretariat Engagement
Local groups	Landowner action groups, environmental groups				Engagement
Community groups	Community driven groups				Engagement
Energy Regulator/ Operators	Australian Energy Market Operator Australian Energy Regulator Australian Energy Market Commission Energy Security Board				<ul style="list-style-type: none"> Project Director Regulation Engagement
Peak industry groups / associations	Australian Energy Infrastructure Commissioner The Energy Corporation of NSW Energy Networks Australia Infrastructure Partnerships Australia Clean Energy Council Business Council of Australia Snowy Hydro Forestry Corporation, NSW Farmers Association and local branches				<ul style="list-style-type: none"> Project Director Government Relations Engagement
Unions	Electrical Trade Union Construction, Forestry Maritime, Mining and Energy Union				Government Relations
Construction Contractors	Construction companies until Principal Contractor/s are confirmed				<ul style="list-style-type: none"> Procurement Engagement
Education	Educational and training organisations, universities, and schools				Engagement
Media	Media outlets				Media
Utilities	Existing utility and service providers in the region including Telstra, Water NSW, local water utilities and other communications providers				Project Director
Energy customers	Consumers of electricity distributed by Transgrid				Government Relations

7. Engagement risks, opportunities and challenges

Engagement with the community and stakeholders presents risks, opportunities, and challenges for Transgrid and HumeLink. While significant improvements have been made from lessons learnt earlier in the project, the nature of a CSSI project with cost and time pressures presents ongoing engagement challenges and risks.

It is imperative for Transgrid to ensure all engagement activities align with the principles of the HES and that this is clearly demonstrated to communities and stakeholders. Risks that are held in the HumeLink risk register, are regularly monitored and reviewed to ensure the team is proactively managing them.

Risks, opportunities, and challenges HumeLink will be subject to ongoing and rigorous scrutiny in terms of quality of engagement, cost, timeliness of delivery, operations, and feasibility. Engagement risks, challenges and opportunities, which are captured in detail within the register, however some whole of project life focus areas, as shown in Table 5, include:

- Reputation and social licence variance due to engagement activity
- Project cost increases or time delays due to engagement activity
- Engagement fatigue, apathy, and experience
- Complaints, enquiries, and correspondence management.

HumeLink takes an open approach to managing risks and continues to work with the Landowner Advocate, Australian Energy Infrastructure Commissioner and key stakeholders to seek feedback. As representatives of a cross section of landowners, community and other stakeholders, the three CCGs also provide a forum for seeking feedback on engagement risks, opportunities and challenges.

Robust mitigation approaches provide the best opportunity to deliver high quality outcomes with input and insight from key stakeholder groups and local communities. This approach addresses communities feeling disenfranchised and opposed to the project. It also reduces the potential to not meet regulatory requirements which could result in a lack of approval to proceed with the project.

Table 5 Risks and risk mitigation

Whole of project life risks → Engagement objectives for risk mitigation ↓	Reputation and social licence due to engagement	Project cost increases or time delays due to engagement	Engagement fatigue, apathy and experience	Complaints, enquiries, and correspondence management
Work in partnership with local communities and businesses	✓	✓	✓	✓
Listen to feedback, understand community views and consider how these can deliver a better project	✓	✓	✓	✓
Be accessible and provide engagement that works for communities and considers audiences	✓	✓	✓	✓

Whole of project life risks → Engagement objectives for risk mitigation ↓	Reputation and social licence due to engagement	Project cost increases or time delays due to engagement	Engagement fatigue, apathy and experience	Complaints, enquiries, and correspondence management
Deliver lasting social, economic and environmental benefits for communities and regions	✓		✓	
Build awareness of HumeLink's role in providing reliability, clean energy and affordable electricity to consumers	✓	✓		✓
Build on Transgrid's positive reputation and social licence to operate	✓	✓	✓	✓

8. HumeLink Community and Stakeholder Engagement Team

While the whole HumeLink project team, including contractors, has a role to play in engaging with stakeholders and communities throughout the project, the Community and Stakeholder Engagement Team is focussed on managing communications with the community, and especially landowners, to ensure the effective and accurate dissemination of HumeLink project information.

The HumeLink Community Communication and Engagement Plan (CCEP) is the document that most directly supports the delivery of the HES, by covering all external facing activities planned for community and stakeholder engagement, from March 2022 to September 2023, as part of the planning phase of the HumeLink project.

8.1. Training and induction

Representatives of the HumeLink project team may be called upon to undertake or take part in community and stakeholder engagement activities. As part of the induction to the HumeLink project, team members will receive community and stakeholder engagement awareness training. This training will be specific to HumeLink and will align with Transgrid's engagement policies, plans and training.

More detailed information on what is covered in the training awareness program, is available in the CCEP.

9. Engagement toolkit

The engagement plans and any additional plans required during the HumeLink project will draw from a community engagement toolkit to deliver engagement outcomes specific for activities and programs.

Historical information and emerging trends have been considered when building this toolkit, which will continue to evolve over the life of the project. It is based on stakeholder analysis, current practice, legislative requirements, and recommendations from the Landowner Advocate Report.

This toolkit will be reviewed regularly to ensure it is effective and new items added if required.

A list of the toolkits tools and channels can be found at Appendix A.

Appendix A Engagement tools and channels

The following table provides guidance of likely engagement levels to be achieved by the tools and channels within the toolkit.

Tools and channels	Inform	Consult	Involve	Collaborate	Empower
1800 number	X	X			
Advertising in local and social media	X	X			
Agreements, MOUs, partnerships					
Agricultural shows	X	X			
Animations and 3D	X	X			
Booklets	X				
Briefings (community and stakeholders)	X	X			
Briefings (Indigenous groups)	X	X			
Briefings (internal)	X	X			
Briefings (political and government)	X	X			
Briefings (media)	X	X			
Briefing notes and government correspondence	X				
Campaigns	X	X	X		
Case studies	X				
Collateral distribution	X				
Community Consultative Groups	X	X	X	X	
Community workshops	X	X	X	X	
Community information sessions, pop ups, webinars	X	X			
Community events	X	X			
Dashboard	X				
Diagrams and illustrations	X				
Direct emails	X				
Direct phone calls	X				
Doorknocking	X	X			
Digital portal (incorporating interactive map)	X	X	X		
Electronic direct messages	X	X	X		
Email inbox	X				
Factsheets	X				
Frequently Asked Questions	X				
Guides	X				

Tools and channels	Inform	Consult	Involve	Collaborate	Empower
Image library	X				
Infographics	X				
Information packs	X				
Interactive map (part of digital portal)	X	X	X		
Internal engagement	X	X	X		
Key messages	X				
Letters	X				
Mail	X				
Maps	X				
Media events	X				
Media holding statements	X				
Media releases	X				
Meetings (community and stakeholders)	X	X	X		
Meetings (Indigenous groups)	X	X	X		
Meetings (political and government)	X	X	X		
Meetings (businesses)	X	X	X		
Narrative	X				
Newsletters/updates	X	X			
Notifications (generally construction)	X				
On-Country meetings	X	X	X		
Photographs and Footage	X				
Presentations	X	X	X		
Public displays	X				
Research	X	X	X		
Roadshows	X	X			
Social media (Transgrid Facebook, HumeLink LinkedIn)	X	X			
Third party endorsements	X				
Training/Capacity building activities	X	X	X		
Transgrid Community Partnership Program					
Transgrid corporate sponsorship					
Videos	X				
Webinars	X	X			
Website	X				
What we heard Summaries	X				

Tools and channels	Inform	Consult	Involve	Collaborate	Empower
Workshops (community and stakeholders)	X	X	X		
Workshops (Indigenous groups)	X	X	X		
Workshops (businesses)	X	X	X		
Workshops (government)	X	X	X		
Yarning circles	X	X	X		